

## Customer Service Proposed 2026 Shelter Fees

2,000+ Shelter Reservations each year!!

## TYPES OF SHELTERS

- 23 Large/Main Shelters
- 62 Picnic Shelters
- Gates of Heaven Synagogue at James Madison Park
- Lakeside Offices Meeting/Banquet Room
- Reindahl Imagination Center Rooms (NEW starting Fall of 2026)

## REVENUE

Amenity	General Fund	Rangers	Admin	Central Parks
Picnic Shelters	-	25%	75%	-
Shelters	85%	10%	5%	-
Gates of Heaven	-	3%	2%	95%

## SHELTER PRICING LEVELS

- Demand
- Location
- Capacity
- Amenities
  - Restrooms
  - Playgrounds
  - Parking Lot



## MISCELLANEOUS, ADDITIONAL FEES

- Permit fees (alcohol, amplified sound, and temporary structure)
- Key replacement charges
- Unlocking/locking picnic tables
- Ranger service fees
- Not vacating park after 10pm
- Use of locked facility outside of reservation hours
- Clean-up/Damage charges
- Failure to lock an enclosed shelter **New Fee Proposed**

# NEW and CHANGED 2026 Fees Proposed

1. Reindahl Imagination Center rooms
2. Shelter Pricing/Tier Changes
3. 'Failure to re-lock a facility after use' fee added
4. Reservation Changes/Transfers and Cancellations (From FLAT rate to PERCENTAGE of reservation fee)
5. Lakeside Offices Boardroom use Fee Matrix Changes
6. National Weather Service (NWS) cancellation changes

## **Review and considerations after October 15, 2025:**

- Review revenue impact of refunds and credit transfers that took place (new in 2025)
- Review revenue impact of NWS cancellations that took place (new in 2025)

## Revenue Projected for 2026

### Considerations

- Olin Park Pavilion is closed for construction in 2026
- Reindahl Imagination Center opens in August 2026
- Lakeside Offices banquet room soft opening 2025
  - Promoting in 2026

### Projection

- +\$41,000 from new Imagination Center
- -\$30,750 from Olin Pavilion construction
- **+\$56,500 with proposed fees**

### See the following:

- 2011-Present Shelter Fees
- 2024-25 Pricing Revenue comparisons and Estimated 2026 Revenue
- Proposed 2026 Shelter Fees documents