



Legislation Details (With Text)

**File #:** 68087      **Version:** 1      **Name:** Authorizing the Mayor and City Clerk to execute service contracts with Tyler Technologies, Inc. for continued support and maintenance services for the City's ERP Software system, MUNIS, for five years and thereafter as needed for the useful life of the so

**Type:** Resolution      **Status:** Passed

**File created:** 10/26/2021      **In control:** Department of Information Technology

**On agenda:** 1/18/2022      **Final action:** 1/18/2022

**Enactment date:** 1/24/2022      **Enactment #:** RES-22-00044

**Title:** Authorizing the Mayor and City Clerk to execute service contracts with Tyler Technologies, Inc. for continued support and maintenance services for the City's ERP Software system, MUNIS, for five years and thereafter as needed for the useful life of the software.

**Sponsors:** Satya V. Rhodes-Conway, Syed Abbas

**Indexes:**

**Code sections:**

**Attachments:** 1. Tyler Technologies, Inc. - Non-Competitive Selection Request - CC Approval Required October 2021.pdf

Date	Ver.	Action By	Action	Result
1/18/2022	1	COMMON COUNCIL	Adopt	Pass
1/10/2022	1	FINANCE COMMITTEE	RECOMMEND TO COUNCIL TO ADOPT - REPORT OF OFFICER	Pass
12/7/2021	1	COMMON COUNCIL	Refer	Pass
12/2/2021	1	Department of Information Technology	Referred for Introduction	

**Fiscal Note**

The 2022 cost of the proposed contract will be up \$574,754, as listed in the attached non-competitive selection form. The 2022 Executive Operating Budget includes adequate funding for this contract. No additional City appropriation is required.

**Title**

Authorizing the Mayor and City Clerk to execute service contracts with Tyler Technologies, Inc. for continued support and maintenance services for the City's ERP Software system, MUNIS, for five years and thereafter as needed for the useful life of the software.

**Body**

WHEREAS, Tyler Technologies, Inc. is the provider of the City's Enterprise Financial and Business Processing System, MUNIS, acquired in 2010 after a competitive selection process, and includes the following software modules currently in-use: General Ledger, Accounts Payable, Accounts Receivable, General Billing and Purchasing, Payroll, HR Management, Capital and Operating Budgeting, Content Management, Utility Billing, Cashiering, Role Dashboards and Audit Trails, Treasury Management, Employee and Vendor Self Service; and

WHEREAS, the following modules will be implemented in the future and added to the list of Tyler software to be maintained and supported: the Tax Billing System, Citizen Self Service, Business License and Asset Maintenance; and

WHEREAS, all of the software must be maintained with regular updates, patches, etc. and support provided for City users and the City's current maintenance and support contract has expired; and

WHEREAS, Tyler Technologies, Inc. is the only provider of support and maintenance of their proprietary software; and

WHEREAS, support and maintenance services funding is provided for each year as part of the adopted agency operating budgets; and

WHEREAS, the annual fee for the existing MUNIS modules is listed below and may include the possibility of additional annual fees when the 3 modules yet to be implemented are added; and

WHEREAS, under MGO 4.26(4)(a) a service contract of \$50,000 or more that was not competitively selected must be approved by the Common Council and must meet one of the exceptions in MGO 4.26(4)(b) and while Tyler was selected as the provider of our enterprise financial system, an RFP was not conducted to renew the maintenance services, since there is no other vendor who can maintain Tyler's software; and

WHEREAS, this contract meets the exception in MGO 4.26(4)(a)2., "the service required is available from only one person or firm" because only Tyler Technologies, Inc. can support and maintain its proprietary software product, as explained in the attached Noncompetitive Selection Request Form; and

NOW, THEREFORE, be it resolved that the Mayor and City Clerk are authorized to execute contract(s) for software support and maintenance services with Tyler Technologies, Inc. on a recurring basis for the useful life of the software, including a five-year contract for 2022-2026, which may include increases if modules are added during that time; and a 5% increase for future terms, pending availability of budgeted funds.