

## City of Madison

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## Legislation Details (With Text)

File #: 64787 Version: 1 Name: 311 Feasibility Report Findings, Proposed Next

Steps & Timeline

Type: Discussion Item Status: Filed

File created: 3/23/2021 In control: COMMON COUNCIL EXECUTIVE COMMITTEE

On agenda: Final action: 3/30/2021

Enactment date: Enactment #:

Title: Update: 311 Feasibility Report Findings, Proposed Next Steps & Timeline - Sarah Edgerton, IT

Director & Dave Faust, IT Applications Development Manager

Sponsors:

Indexes:

**Code sections:** 

Attachments: 1. 311 Report & Next Steps PowerPoint Presentation.pdf, 2. 311 Customer Service Assessment.pdf

Date	Ver.	Action By	Action	Result
3/30/2021	1	COMMON COUNCIL EXECUTIVE COMMITTEE	Discuss and Finalize	
3/23/2021	1	Council Office	Refer	

Title

Update: 311 Feasibility Report Findings, Proposed Next Steps & Timeline - Sarah Edgerton, IT Director & Dave Faust, IT Applications Development Manager