

## City of Madison

City of Madison Madison, WI 53703 www.cityofmadison.com

## **Legislation Details**

File #: 56638 Version: 1 Name: Create the classification of Customer Service

Ambassador in CG16, R04 and recreate the

following positions of Parking Cashier as Customer Service Ambassadors in the Parking Division

operating budget: 1.0 FTE position #3999, 0.9 FTE

position #1288, and 0.6

Type: Resolution Status: Passed

File created: 7/9/2019 In control: Human Resources Department

Enactment date: 8/9/2019 Enactment #: RES-19-00575

Title: Create the classification of Customer Service Ambassador in CG16, R04 and recreate the following

positions of Parking Cashier as Customer Service Ambassadors in the Parking Division operating

budget: 1.0 FTE position #3999, 0.9 FTE position #1288, and 0.6 FTE position #3461.

**Sponsors:** Satya V. Rhodes-Conway

Indexes:

Code sections:

Attachments: 1. PB Memo Cust Serv Ambassador 7-2019.pdf, 2. Customer Service Ambassador.pdf

Date	Ver.	Action By	Action	Result
8/6/2019	1	COMMON COUNCIL	Adopt	Pass
7/22/2019	1	FINANCE COMMITTEE	RECOMMEND TO COUNCIL TO ADOPT - REPORT OF OFFICER	Pass
7/17/2019	1	PERSONNEL BOARD	Return to Lead with the Recommendation for Approval	Pass
7/17/2019	1	FINANCE COMMITTEE	Referred	
7/16/2019	1	COMMON COUNCIL	Refer	Pass
7/9/2019	1	Human Resources Department	Referred for Introduction	