



Legislation Details (With Text)

File #:	56638	Version:	1	Name:	Create the classification of Customer Service Ambassador in CG16, R04 and recreate the following positions of Parking Cashier as Customer Service Ambassadors in the Parking Division operating budget: 1.0 FTE position #3999, 0.9 FTE position #1288, and 0.6
Type:	Resolution	Status:			Passed
File created:	7/9/2019	In control:			Human Resources Department
On agenda:	8/6/2019	Final action:			8/6/2019
Enactment date:	8/9/2019	Enactment #:			RES-19-00575
Title:	Create the classification of Customer Service Ambassador in CG16, R04 and recreate the following positions of Parking Cashier as Customer Service Ambassadors in the Parking Division operating budget: 1.0 FTE position #3999, 0.9 FTE position #1288, and 0.6 FTE position #3461.				
Sponsors:	Satya V. Rhodes-Conway				
Indexes:					
Code sections:					
Attachments:	1. PB Memo Cust Serv Ambassador 7-2019.pdf, 2. Customer Service Ambassador.pdf				

Date	Ver.	Action By	Action	Result
8/6/2019	1	COMMON COUNCIL	Adopt	Pass
7/22/2019	1	FINANCE COMMITTEE	RECOMMEND TO COUNCIL TO ADOPT - REPORT OF OFFICER	Pass
7/17/2019	1	PERSONNEL BOARD	Return to Lead with the Recommendation for Approval	Pass
7/17/2019	1	FINANCE COMMITTEE	Referred	
7/16/2019	1	COMMON COUNCIL	Refer	Pass
7/9/2019	1	Human Resources Department	Referred for Introduction	

Fiscal Note

The proposed resolution reclassifies three positions (#1288, #3461, #3999) within the Parking Utility operating budget from Parking Cashier (CG16-RG2) to Customer Service Ambassador (CG16-RG4). The authorized strength of each position FTE will remain consistent to the current budgeted level. Funding for the reclassification will be provided by the Parking Utility reserves, with a total incremental increase in cost of \$3,500 for the three reclassifications. These three positions are currently vacant and any costs of the reclassification will be absorbed by the salary savings generated from those vacancies in 2019.

Title

Create the classification of Customer Service Ambassador in CG16, R04 and recreate the following positions of Parking Cashier as Customer Service Ambassadors in the Parking Division operating budget: 1.0 FTE position #3999, 0.9 FTE position #1288, and 0.6 FTE position #3461.

Body

Resolution creating a new classification of Customer Service Ambassador in CG16, R04. Be it further resolved that the following positions of Parking Cashier (CG16, R02), in the Parking Division operating budget, are deleted and recreated as Customer Service Ambassadors in CG16, R04: 1.0 FTE position #3999, 0.9 FTE

position #1288, and 0.6 FTE position #3461, thereof.