



## Legislation Text

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**File #:** 15003, **Version:** 2

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### **Fiscal Note**

There is no fiscal impact associated with the continuation of existing dispatch services and the development of a Scope of Services.

### **Title**

SUBSTITUTE - Accepting the continuing dispatch services from Dane County for City of Madison police, fire and ambulance services, agreeing to continue the terms of the current Agreement until a Scope of Services is in place, acknowledging the ongoing and collaborative work to develop a Scope of Services to be implemented by the Dane County Public Safety Communications Center and all user agencies of the Center, and reaffirming the City's interest in pursuing a countywide 311 or 311-style system.

### **Body**

WHEREAS, the City of Madison and Dane County entered into Agreement No. 90316 in April, 1988, under which the County committed to providing a dispatch center and dispatch functions for police, fire and ambulance services within the City of Madison; and

WHEREAS, the Agreement provided that the County would assume operation of the City's dispatch services for a period of twenty (20) years commencing on July 3, 1988, i.e. until July 3, 2008; and

WHEREAS, the City of Madison and Dane County respectively desire to continue receiving and providing dispatch services for police, fire and ambulance services; and

WHEREAS, the City of Madison passed Resolution number 08-00660 on June 17, 2008, authorizing the execution of an Amendment of Agreement to extend the terms of the original agreement for two (2) six-month periods, i.e. until July 3, 2009; and

WHEREAS, the City of Madison introduced legislative file number 15003 on June 3, 2009, authorizing a thirty (30) day extension of the existing agreements, i.e. until August 3, 2009, in order to allow the new Dane County 911 Center Director, John Dejung, an opportunity to review the draft Agreement language and offer his recommendations based on his professional experience and expertise; and

WHEREAS, Mr. Dejung has reviewed the draft Agreement language and discussed the related issues with City representatives; and

WHEREAS, Mr. Dejung has recommended developing a universal Scope of Services to be effective for all user agencies, including the City of Madison Fire and Police Departments; and

WHEREAS, a Scope of Services is an appropriate platform to outline the services provided by the 911 Center for a variety of reasons, including, but not limited to its universal nature, the fact that the City of Madison is the only user agency for which an agreement for services existed with the 911 Center, and the fact that no user agency, including the City of Madison, provides financial support to the County-funded 911 Center; and

WHEREAS, the Scope of Services being developed contains details related to the principle 911 Center issues identified during conversations between the County and City, including but not limited to: procedures for modifying dispatch protocols, policies and guidelines; authority of the 911 Center Board; data availability and analysis; maintenance of adequate staffing levels; and adherence to national standards for emergency communications.

BE IT RESOLVED, that the City of Madison accepts the continuing dispatch services from Dane County for City of Madison police, fire and ambulance services and agrees to continue the terms of the current Agreement, with the Mayor and City Clerk authorized to execute all necessary documents related to such continuation, until a Scope of Services is in place; and

BE IT FURTHER RESOLVED, that the City of Madison acknowledges - and remains involved in - the ongoing and collaborative work to develop a Scope of Services to be implemented by the Dane County Public Safety Communications Center and all user agencies of the Center; and

BE IT FINALLY RESOLVED, that the City of Madison remains interested in pursuing a countywide non-emergency service line, i.e. a 311 or 311-style system, to improve our collective efficiency in providing both emergency and non-emergency dispatch and information services