



Legislation Text

File #: 10088, **Version:** 1

Fiscal Note

No appropriation required.

Title

Expressing thanks and appreciation to Katherine M. Cryan, Engineering Operations Manager for her assistance to the Madison Water Utility from May 25, 2007 through April 6, 2008.

Body

WHEREAS, the Madison Water Utility was unable to fill its Water Supply Engineering position following the resignation of the incumbent in 2006. The management of the Utility's Water Supply Section was critical at a time of waning public confidence in the Utility's ability to adequately and consistently chlorinate the drinking water.

By agreement between the Water Utility General Manager and the City Engineer, and with the full support of Mayor Cieslewicz, Katherine M. (Kathy) Cryan, Engineering Operations Manager was temporarily assigned to the Water Utility on May 25, 2007.

Kathy Cryan managed the implementation of the new operating procedures for chlorine monitoring including working to ensure that the chlorine analyzers were calibrated and operating correctly. When discrepancies between results obtained from the auto-analyzer and the hand-held units were discovered, she took immediate action to verify that both instruments were working properly.

Ms. Cryan worked to eliminate variables that produced uncertainty about test results by standardizing the equipment used and testing protocols followed, and providing the training of staff to produce consistent and reliable test results. She also helped develop and implement standard operating procedures for fluoride monitoring that have resulted in more consistent fluoride levels in Madison's drinking water supply.

Working closely with employees of the Supply Section, their Union Representatives and the City's Human Resources Department, Cryan set up training and support to have the Utility's Water Works Operators properly certified by the Department of Natural Resources. To further the goals of the Utility, a Memorandum of Understanding with Local 60 has been put in place to establish a career ladder for employees who gain certification.

Throughout her time with the Water Utility, Kathy Cryan set a high standard for professional conduct and for being available at all hours of the day or week as necessary to run the 24 hour/7 day of week/365 day a year Water Supply Section. That high standard inspired and re-invigorated the Water Supply Section in the performance of their critically important work of providing the public with safe drinking water.

NOW THEREFORE BE IT RESOLVED, that the Common Council expresses its thanks and appreciation to Katherine M. Cryan, Engineering Operations Manager for her assistance to the Madison Water Utility from May of 2007 through April 6, 2008.