



## Legislation Details (With Text)

**File #:** 64787      **Version:** 1      **Name:** 311 Feasibility Report Findings, Proposed Next Steps & Timeline  
**Type:** Discussion Item      **Status:** Filed  
**File created:** 3/23/2021      **In control:** COMMON COUNCIL EXECUTIVE COMMITTEE  
**On agenda:**      **Final action:** 3/30/2021  
**Enactment date:**      **Enactment #:**

**Title:** Update: 311 Feasibility Report Findings, Proposed Next Steps & Timeline - Sarah Edgerton, IT Director & Dave Faust, IT Applications Development Manager

**Sponsors:**

**Indexes:**

**Code sections:**

**Attachments:** 1. 311 Report & Next Steps PowerPoint Presentation.pdf, 2. 311 Customer Service Assessment.pdf

Date	Ver.	Action By	Action	Result
3/30/2021	1	COMMON COUNCIL EXECUTIVE COMMITTEE	Discuss and Finalize	
3/23/2021	1	Council Office	Refer	

**Title**  
Update: 311 Feasibility Report Findings, Proposed Next Steps & Timeline - Sarah Edgerton, IT Director & Dave Faust, IT Applications Development Manager