



Legislation Details (With Text)

**File #:** 20661      **Version:** 1      **Name:** Thanking Jim Hess for his years of service to Monona Terrace and the City of Madison.

**Type:** Resolution      **Status:** Passed

**File created:** 11/22/2010      **In control:** COMMON COUNCIL

**On agenda:** 11/30/2010      **Final action:** 11/30/2010

**Enactment date:** 12/2/2010      **Enactment #:** RES-10-00915

**Title:** Thanking Jim Hess for his years of service to Monona Terrace and the City of Madison.

**Sponsors:** David J. Cieslewicz, Common Council By Request

**Indexes:**

**Code sections:**

**Attachments:**

Date	Ver.	Action By	Action	Result
11/30/2010	1	COMMON COUNCIL	Adopt Under Suspension of Rules 2.04, 2.05, 2.24, and 2.25	Pass
11/22/2010	1	Mayor's Office	RECOMMEND TO COUNCIL TO ADOPT UNDER SUSPENSION OF RULES 2.04, 2.05, 2.24, & 2.25 - REPORT OF OFFICER	

**Fiscal Note**

No expenditure is required.

**Title**

Thanking Jim Hess for his years of service to Monona Terrace and the City of Madison.

**Body**

- WHEREAS, Jim Hess will retire on December 10 as the Executive Director of Monona Terrace after ten years of service; and
- WHEREAS, Jim effectively balanced Monona Terrace’s roles as a community gathering place, tourist destination, and economic catalyst; and
- WHEREAS, in his time at Monona Terrace, Jim has overseen 683 conventions and conferences, with an economic impact of over \$300 million; and
- WHEREAS, Jim has overseen 7,097 total events, attracting 3.8 million attendees and visitors to the building; and
- WHEREAS, Jim has managed an average of 200 community events open to the public each year; and
- WHEREAS, under Jim’s leadership, Monona Terrace has achieved a ten year overall customer satisfaction rating of 97%, as determined by Guest Surveys; and
- WHEREAS, Jim has done an extraordinary job managing our world class convention center and working tirelessly to make sure Monona Terrace realizes its full potential in bringing visitors to Madison, as well as providing opportunities for residents to enjoy;

NOW, THEREFORE, BE IT RESOLVED, that the Mayor and Common Council of the City of Madison thank Jim Hess for his years of service, congratulate him on his retirement and wish him all the best.