

City of Madison

Legislation Details (With Text)

File #:	2456	65	Version:	1	Name:	Complaints Across Transitions
Туре:	Discussion Item				Status:	Discussion Items
File created:	11/1	5/2011			In control:	Metro Transit
On agenda:					Final action	n: 3/31/2022
Enactment date	:				Enactment	#:
Title:	Feedback Comparisons During Contractor Transitions a. Complaints b. On-Time Performance c. Late Ride Reports					
Sponsors:						
Indexes:						
Code sections:						
Attachments:	1. Complaints Across Service Transitions.pdf, 2. On Time and Feedback.pdf					
Date	Ver.	Action By				Action Result
11/21/2011	1		ANSIT SUB TRANSIT A			

Title

Feedback Comparisons During Contractor Transitions

COMM (ended 6/2018)

- a. Complaints
- b. On-Time Performance
- c. Late Ride Reports