

City of Madison

Legislation Details (With Text)

| File #: | 2456 | 65 | Version: | 1 | Name: | Complaints Across Transitions |
|----------------|---|-----------|------------------------|---|--------------|-------------------------------|
| Туре: | Discussion Item | | | | Status: | Discussion Items |
| File created: | 11/1 | 5/2011 | | | In control: | Metro Transit |
| On agenda: | | | | | Final action | n: 3/31/2022 |
| Enactment date | : | | | | Enactment | #: |
| Title: | Feedback Comparisons During Contractor Transitions a. Complaints b. On-Time Performance c. Late Ride Reports | | | | | |
| Sponsors: | | | | | | |
| Indexes: | | | | | | |
| Code sections: | | | | | | |
| Attachments: | 1. Complaints Across Service Transitions.pdf, 2. On Time and Feedback.pdf | | | | | |
| Date | Ver. | Action By | | | | Action Result |
| 11/21/2011 | 1 | | ANSIT SUB TRANSIT A | | | |

Title

Feedback Comparisons During Contractor Transitions

COMM (ended 6/2018)

- a. Complaints
- b. On-Time Performance
- c. Late Ride Reports