	Rec #	Description	Responsible City Agencies	Other Impacted City Agencies	Key Community Stakeholders	Fiscal Impact	Steps	Status	Notes
		On the City website, allow option for having a chat with a City employee who can direct a resident in the right direction should they have an issue or question about						CCEC Received Update on 3/30/21 - It's unclear what committee will be in charge of the next steps discussed in IT's presentation. This item also needs budget support to continue as well. The work group has questions about staffing, where the 311 program will be located in the City and how it related the staffing the staff of	
11	38	government services						to the Council office. CCEC Received Update on 3/30/21 - It's unclear what committee will be in	
11	39	Continue working towards having a 311 number for City services						charge of the next steps discussed in IT's presentation. This item also needs budget support to continue as well. The work group has questions about staffing, where the 311 program will be located in the City and how it related to the Council office.	
		Review customer relation software options that may create better processes for residents to navigate City services, such as through a ticketing system where issues are ticketed, followed up on by staff, and then the results						CEEC Received Update on 3/30/21 - It's unclear what committee will be in charge of the next steps discussed in IT's presentation. This item also needs budget support to continue as well. The work group has questions about staffing, where the 311 program will be located in the City and how it related	
11	41	reported back to the person requesting the service That the mayor continue appointing residents and alders to						to the Council office.	<u> </u>
ppointments & nair of BCC	16	the BCCs, but that the process be changed to ensure a robust review of nominations by the Common Council Executive Committee.						For further discussion.	
ppointments & hair of BCC	17	That if the City transitions to a full-time Common Council, alder appointments to the BCCs should be made by the CCEC, subject to confirmation by the full Council.						Should be discussed further in a Common Council Committee of the Whole meetine.	
ppointments & hair of BCC	18	Common Council members should not serve as chairs of BCCs with resident members.						For further discussion.	
CC Admin Support and Sesident Engagement	14	Create an Office of Resident Engagement and Neighborhood Support ("ORENS") to support BCC system staffing, training, and resident engagement.						In progress; discussed at a future meeting and has budget related ramifications.	
BCC Admin Support and Resident Engagement	15	Immediately create an Administrative Services Team to support the BCC system and improve resident engagement.						In progress; City of Madison - File #: 61541 (legistar.com) – An Administrative Services Team was created on 9/15/2020 by the Common Council. The work group Task Force has received regular updates from this team at its meetings. The Work foroup recommends further work on figuring this team's future role	
CC Admin Support and Resident Engagement	19	That the City review City processes and procedures applicable to BCCs so that it is easier for residents to participate in BCCs.						Virtual Meeting Protocols; Should be discussed as part of a future Committee of Whole meeting.	
CC Admin upport and esident ngagement	20	That the City implement a technology plan to improve representation and engagement on the City's BCCs.						Virtual Meeting Protocols; For further discussion; January agenda item for Committee of the Whole discussion/alder survey	
BCC Admin Support and Resident								Virtual Meeting Protocols; Should be discussed as part of a future Committee	
ingagement ICC Admin Support and Lesident		Provide childcare at meetings						of Whole meeting. Virtual Meeting Protocols; Should be discussed as part of a future Committee	
Ingagement BCC Admin Support and Resident Ingagement	26	Validate parking for people attending meetings Make Council proclamations before the legislative business begins at 6:30 p.m.						of Whole meeting. Virtual Meeting Protocols; Should be discussed as part of a future Committee of Whole meeting.	
BCC Admin Support and Resident Engagement	28	Allow video testimony or live electronic participation such as through the internet, from remote centers of the City, or other electronic means						Virtual Meeting Protocols; Should be discussed as part of a future Committee of Whole meeting.	
BCC Admin Support and Resident Engagement	30	Separate public testimony from legislative debate and action by allowing individuals to provide input at the beginning of Council meetings regardless of when the item on which they wish to speak is considered						Virtual Meeting Protocols; Should be discussed as part of a future Committee of Whole meeting.	
CC Admin Support and Resident Engagement CC Admin	31	Vary meeting locations throughout the City						Virtual Meeting Protocols; Should be discussed as part of a future Committee of Whole meeting.	
upport and esident ngagement CC Admin	32	Make written comments available to the public and Council members at the time of the meeting						Virtual Meeting Protocols; Should be discussed as part of a future Committee of Whole meeting.	
tesident	33	Avoid late-night meetings and reduce overall length of meetings						Virtual Meeting Protocols; Should be discussed as part of a future Committee of Whole meeting.	
upport and esident ngagement	34	Adhere to and/or change current rules regarding the length of alder statements at Council meetings Allow public comments to be made and considered prior to						Virtual Meeting Protocols; Should be discussed as part of a future Committee of Whole meeting.	
egistar	29	Allow public comments to be made and considered prior to a meeting, such as through a system that notifies residents of decisions to be made, asks for their input, and then relays that input to decisionmakers						The IT Department has a legislative information center upgrade on their roadmap.	
egistar egistar	35	Improve accessibility and functionality of Legistar Create a way for people to provide input in Legistar or some other appropriate platform						The IT Department has a legislative information center upgrade on their roadmap. The IT Department has a legislative information center upgrade on their roadmap.	
egistar	37	Provide classes for the public to learn how to use Legistar						The IT Department has a legislative information center upgrade on their roadmap.	
.egistar	40	Maintain subscription lists for Council and BCC items so that residents can be made aware of issues coming before a body through an email blast or text message and report back promptly when a decision has been made						The IT Department has a legislative information center upgrade on their roadmap.	

Legistar		calendar so that more information can be obtained with one (1) click, instead of requiring multiple clicks to get					The IT Department has a legislative information center upgrade on their								
	42	relevant and substantive information about a meeting					roadmap. These recommendations are being worked on by the Administrative Services								
BCC							These recommendations are being worked on by the Administrative Services Team in conjunction with the work group. The work that has been								
Organization/Stru		Create an organizational chart of all BCCs and organize					accomplished around these recommendations to date has included compiling								
cture	10	BCCs around lead committees.					information on committee membership and meetings.								
							These recommendations are being worked on by the Administrative Services								
BCC							Team in conjunction with the work group. The work that has been								
Organization/Stru		Eliminate or combine BCCs that are redundant or have					accomplished around these recommendations to date has included compiling	5							
cture	11	outlived their purpose.					information on committee membership and meetings.								
							These recommendations are being worked on by the Administrative Services								
BCC							Team in conjunction with the work group. The work that has been								
Organization/Stru							accomplished around these recommendations to date has included compiling	5							
cture	12	Reorganize BCCs to increase accountability.	CCEC				information on committee membership and meetings.	_							
							These recommendations are being worked on by the Administrative Services Team in conjunction with the work group. The work that has been								
Organization/Stru		Review BCC enabling ordinances and resolutions to ensure					accomplished around these recommendations to date has included compiling								
cture	13	clarity of purpose and authority.					information on committee membership and meetings.	•							
		That Madison should not restrict or expand the Mayor's													
Mayor's Office	23	current veto power.					Complete								
		That the City review the Mayor's administrative span of													
		power and take steps to ensure that the Mayor and Deputy													
Mayor's Office	24	Mayors can adequately supervise all direct reports.					To be Discussed at a future work group meeting.								
Overall Structure	21	That Madison should retain the Mayor-Council form of Government					Complete								
Overall Structure	21	Government. That Madison should not pursue First-Class City Status.				-	Complete								
Size & Shape of	-4	status and a status for parsue in strates city status.		Clerk's Office, Finance			Should be discussed further in a Common Council Committee of the Whole			1					
Council	1	Madison should transition to a full-time Common Council	Common Council Office	Department, IT department	District Residents		meeting.								1
		Madison should reduce the size of the Common Council to													
Size & Shape of		ten (10) members elected concurrently with the Mayor. (4-		Clerk's Office, Finance			Should be discussed further in a Common Council Committee of the Whole								1
Council	2	year terms)	Common Council Office	Department, IT department	District Residents		meeting.								
		Madison should increase Common Council member pay to												I T	1
Size & Shape of		80% of the area median income for a single parent with					Should be discussed further in a Common Council Committee of the Whole								1
Council Size & Shape of	3	two children (approximately \$67,000).	Common Council Office	Finance Department,			meeting.								
Size & Shape of Council		Madison should maintain geographic aldermanic representation.					No action required								1
Size & Shape of	4	Madison should increase aldermanic terms to four (4)		Finance Department, Clerk's			No action required. Should be discussed further in a Common Council Committee of the Whole					+			
Council	5	vears.	Common Council Office	Office			meeting.								1
Size & Shape of		Madison should impose term limits of twelve (12)	and an an an an a				Should be discussed further in a Common Council Committee of the Whole			I	I			I	1
Council	6	consecutive years.					meeting.								
		Madison should increase Council leadership terms to two													
Size & Shape of		(2) years if the Council terms are increased to four (4)					Should be discussed further in a Common Council Committee of the Whole								
	7	years.				 	meeting.								
Council		That any structural changes to the Council take place at the					Should be discussed further in a Common Council Committee of the Whole								
Size & Shape of	0						meeting.		1 I I		<u> </u>		<u> </u>	1 1	1
	8	election immediately following redistricting. That any changes to the size of the Council or the terms of							1 1 1			1 1 1			1
Size & Shape of Council	8	That any changes to the size of the Council or the terms of					Should be discussed further in a Common Council Committee of the Whele								1
Size & Shape of		election immediately following redistricting. That any changes to the size of the Council or the terms of its members be made by charter ordinance subject to binding referendum of the electors.					Should be discussed further in a Common Council Committee of the Whole meeting.								
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