



CITY OF MADISON

PERFORMANCE EXCELLENCE

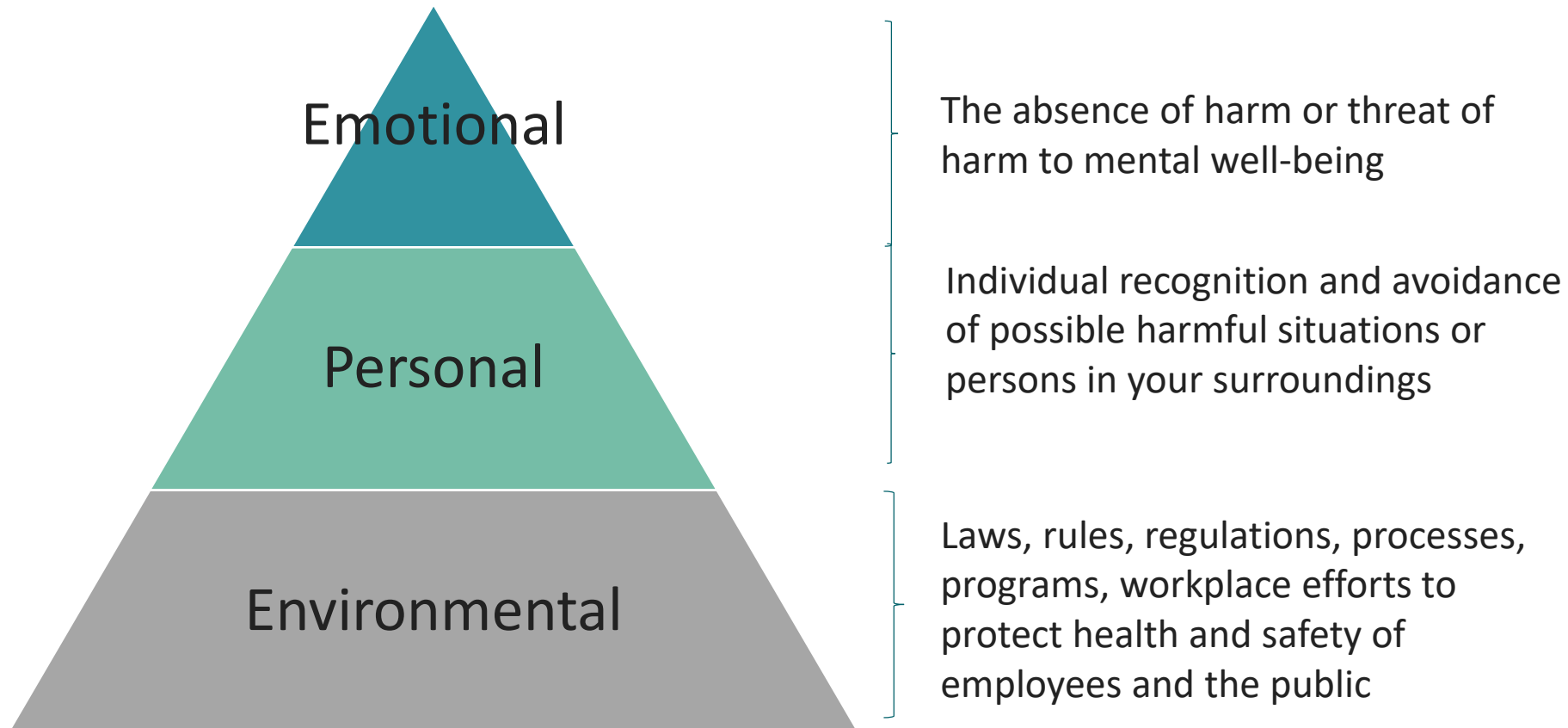


Employee Support Strategy

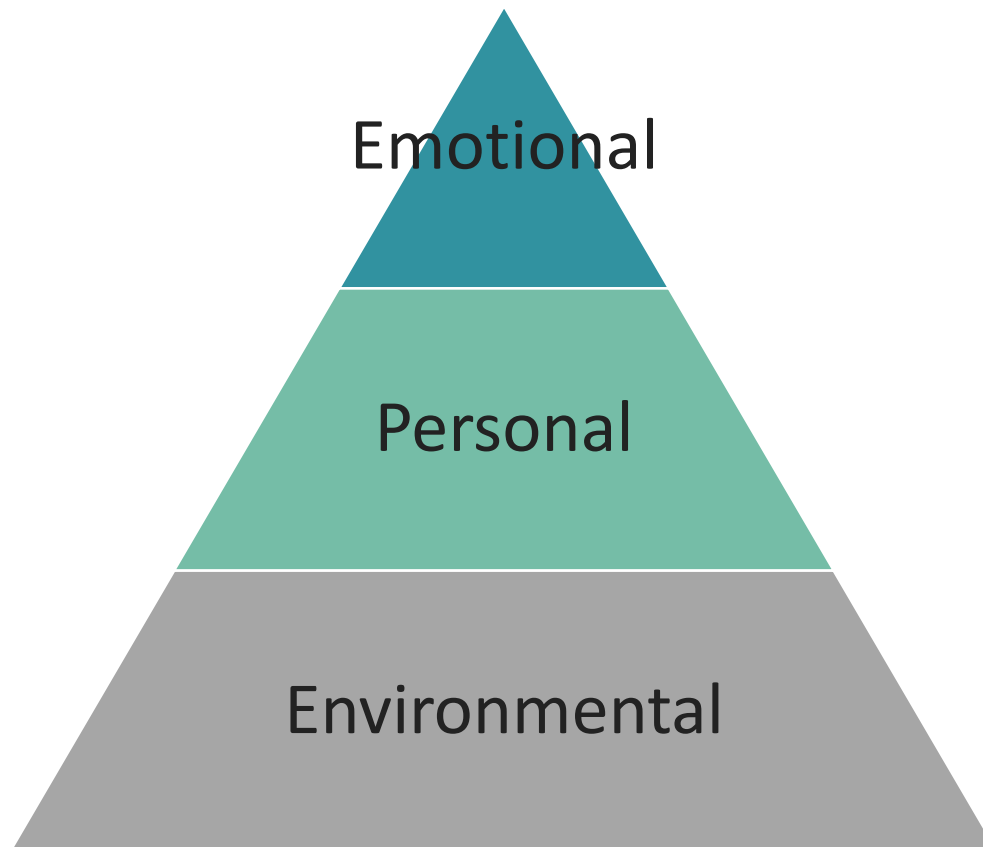
Common Council Executive Committee

Karalyn Kratowicz, Performance Excellence Specialist

Talking About Approach to Safety



Employee Support Examples



- ✓ EAP Resources Round-Up
- ✓ Building Resiliency Series
- ✓ TeamCity Conversation Guide

- ✓ EAP Supervisor/Employee Guide
- ✓ Customer Service Conversations
- ✓ Telework & Flexible Scheduling Policies

- ✓ Facilities Frequently Asked Questions
- ✓ Service Desk Modifications
- ✓ Masking Guidance

Reality vs Our Charge

