

INDEPENDENT POLICE MONITOR

CLASS DESCRIPTION

General Responsibilities:

The Independent Police Monitor (IM) will provide professional, managerial, administrative, and auditing work to oversee the Madison Police Department's (MPD) compliance with internal policies and procedures, ensuring those policies and procedures align with research-based best practices and applicable local, sState and fFederal laws. The IM will review use of force incidents, oversee the processing of ~~citizen-civilian~~ complaints, and ensure independent review of police operations.

Under the direction and supervision of the MPD Civilian Oversight Board (COB), the IM will have full and unfettered access to all police data to examine systemic patterns in police conduct, complaints, and critical incidents. The IM will have authority to review operations to make data-driven recommendations to the MPD Chief regarding policy changes and disciplinary actions. The IM will also ~~review citizen complaints and engage~~ carry out in community outreach and engagement.

The IM will be expected to exercise discretion in review of internal operations, shall maintain complete confidentiality of information unless disclosure is authorized within City guidelines, and is required to execute the responsibilities of the position.

The IM will establish and lead the operations of the Office of the Independent Police Monitor (OIM). They will set the office's operational philosophy and develop and maintain standard operating procedures to ensure all matters are handled in a thorough, objective, fair, and impartial manner. The responsibilities of this role will require process oversight and providing guidance on best practices ~~advice~~ to the Chief, Mayor, and any relevant City committees. The responsibilities of this role do not involve direct oversight-management of MPD, which is within the designated authority of the Mayor, Council, or Chief of Police.

Examples of Duties and Responsibilities:

Monitor MPD's compliance with City and police policies and Standard Operating Procedures (SOPs), governing laws, and lawful orders from the Common Council, Mayor, and Civilian Oversight Board

Monitor MPD's implementation of the recommendations of the MPD Policy & Procedure Review Ad Hoc Committee

Conduct audits of police data, work with outside researchers and/or consultants undertaking studies of policing and review internal MPD audits of Department programs and activities

Address any matters of concern to the community, board members, the Chief of Police, and other MPD personnel, the Mayor, or the Common Council

Provide input to the COB for its annual review of the MPD and the Chief of Police

~~Recommend changes to MPD's policies, practices, and training~~

Oversee a process for receiving and investigating complaints regarding MPD, including issuing subpoenas and make recommendations for changes as appropriate.

~~Make reports or recommendations to the Chief of Police regarding possible administrative actions, including discipline processes~~

Develop a process for independently receiving complaints from community members about MPD, the Chief of Police, or any personnel; forward such complaints to MPD, MPD Professional Standards and Internal Affairs (PSIA), or the Police and Fire Commission as appropriate, and monitor the subsequent investigation through to its completion

Monitor MPD investigations of personnel and where appropriate, request further investigation or initiate an independent investigation and issue recommended findings and conclusions regarding the matter

Refer aggrieved parties to the PSIA or PFC for the initiation of a complaint when appropriate

Determine arguable merit of potential complaints from aggrieved individuals and ~~provide them with~~ appoint counsel from a list of vetted attorneys so they may receive representation in presenting and litigating complaints against MPD personnel with the PFC

Monitor MPD training and trends in the occurrence of use of force incidents and MPD investigations of such events

Monitor on-going internal investigations of possible misconduct to ensure investigations are thorough, fair, and objective.

Determine whether the complaint warrants an outside investigator's appointment to conduct an independent investigation and if so, make that appointment

Make reports or recommendations to the Chief of Police regarding policies, procedures, and training, possible administrative actions, including discipline processes, and outcomes and dispositions following individual case investigations

Provide an annual report to the Mayor and Common Council that includes the following:

- Narrative of the work of the OIM
- Identified trends regarding complaints, investigations, and discipline in MPD
- Recommendations regarding the sufficiency of investigations and appropriateness of disciplinary actions, if any
- Recommendations of any needed changes in MPD's policies, practices, and training
- Assessment of the MPD's progress in complying with its own SOPs, governing laws, and lawful orders from the Mayor or Common Council, and in implementing the recommendations of the MPD Policy & Procedure Review Ad Hoc Committee

Maintain an ongoing status report, to be available upon request, which includes but is not limited to, patterns relating to complaints and recommendations regarding the sufficiency of investigations, determinations as to whether department rules and policies have been violated, and the appropriateness of disciplinary sanctions, if any

Maintain confidentiality of information as required, including records relating to the investigation and discipline of officers

In cooperation with the COB, direct community outreach and engagement efforts to gain information on community perspectives regarding MPD. This includes talking with the community about police policies, procedures or training, gathering input from a range of community members and groups, reaching out to special underserved/marginalized communities, and publicizing processes for handling complaints

Oversee all aspects of the OIM, including planning and organizing work and resources to ensure the highest possible service level

Analyze and modify organizational structures and workflow to improve efficiency, creativity, and accountability

Supervise, plan, organize, coordinate, assign, and evaluate the work of OIM staff

Establish and implement operational policies, goals, and objectives for the office within guidelines provided by the COB and assure operations are carried out

Facilitate and lead the hiring, coaching, training, engagement, and development of OIM staff to allow staff to reach maximum potential and performance

Serve as Executive Secretary to the COB

Make arrangements for ongoing training of COB members

Perform related work as required

MINIMUM QUALIFICATIONS

Training and Experience:

Generally, positions in this classification will require:

Education

~~A Bachelor's degree in criminal justice, criminology, public administration, public policy, sociology, or a closely related field is required. A Master's degree or a Juris Doctor degree is preferred.~~

The Independent Monitor shall have four years' experience in public or private administration, police oversight, or a related field and a clear understanding of the communities served. The Independent Monitor shall also have a postsecondary degree in a related field. In lieu of a specific degree, an equivalent combination of education, training and experience shall also be considered.

Experience

- ~~• Administrative leadership experience Leadership experience in the field of public or private administration or in the practice of law.~~

- Professional experience in complex investigations and research in criminal justice reform, criminology, public administration, public policy, sociology, criminal litigation, or a closely related field
- ~~Six years of full-time equivalent verifiable professional experience in complex investigations, preferably in the criminal justice or civil rights arena.~~
- Experience ~~working~~ with individuals of diverse ethnic, cultural and socio-economic backgrounds.
- ~~An ideal candidate would have specific expertise in police monitoring, civilian oversight administration, and procedural justice.~~
- Experience in community relationship building

No prior employment or familial relationships with the City of Madison Police Department or individual City of Madison Police Officers, and the candidate may not have worked as a law enforcement officer in the State of Wisconsin for at least ten years prior to appointment.

Other combinations of training and/or experience, which can be demonstrated to result in the possession of the knowledge, skills, and abilities necessary to perform the duties of this position will also be considered.

Commitment to racial equity

A commitment to racial equity and an understanding of oppression and institutional racism is essential. The preferred candidate has an understanding of racial inequalities specifically in the criminal justice system and brings prior experience successfully working with multicultural communities. Also demonstrates knowledge of social injustices and will quickly understand the community's attitude towards the organization and historical and contemporary race relations.

Specific training and experience requirements will be established at the time of recruitment.

Knowledge, Skills and Abilities:

Knowledge

The ideal candidate will have knowledge of the following:

- General legal principles, and Federal, State and local laws, codes and regulations
- Civil rights
- Social problems, community attitudes, organizations and cultures
- Methods and procedures for independent, objective, analytical investigation and for preserving and presenting evidence methods and approaches
- ~~Principles, practices, and methods of data and legal research and analysis~~
- ~~Advanced methods and techniques of administrative investigations~~
- ~~Methods and procedures for preserving and presenting evidence~~
- ~~Federal, State and local laws, codes and regulations~~
- Principles, practices, and methods of data and legal research and analysis
- Internal principles and practices of law enforcement including:
 - o responsibilities, functions, policies, and procedures of local law enforcement
 - o research-based best-practices for policing
 - o theory, principles, practices, and techniques in the conduct of internal law enforcement complaint investigation and review
 - o techniques of law enforcement training, instruction, and evaluation of work performance

- Public safety emergency operations and procedures
- Principles and practices of:
 - policy development and administration
 - ~~Principles and practices of~~ program administration, including appropriate reports and metrics
 - ~~Principles and practices of~~ supervision, personnel management and training
 - ~~Principles and practices of~~ budget preparation and administration
 - ~~Principles of~~ inter-group and interpersonal communication

Competencies-

The ideal candidate will have the following competencies:-

Analytical Reasoning-

- ~~Can identify rules, principles, or relationships that explain facts, data, or other information-~~
- ~~Can analyze information and makes correct inferences or draws accurate conclusions-~~
- ~~Can analyze and assess policies and operational needs and making appropriate recommendations-~~
- ~~Can identify, address, and respond to sensitive community and organizational issues, concerns and needs-~~

Conflict Management-

- ~~Manage and resolve conflicts, grievance, confrontations, or disagreements in a constructive manner to minimize negative personal impact-~~
- ~~Exercise sound judgment, independence, fairness, and objectivity in an environment where controversy is common-~~
- ~~Ability to show empathy and compassion in difficult and stressful situations-~~

Influencing/Negotiating-

- ~~Persuade others to accept recommendations, cooperate, or change their behavior-~~
- ~~Work with others towards an agreement-~~
- ~~Negotiate to find mutually acceptable solutions-~~

Interpersonal Skills-

- ~~Show understanding, friendliness, courtesy, tact, empathy, cooperation, concern, and politeness to others-~~
- ~~Relate well to people from varied backgrounds, cultures, age groups, genders and different life circumstances-~~
- ~~Ability to develop and maintain effective working relationships with staff, agency managers and employees, elected officials, the media, and the general public-~~
- ~~Ability to deal tactfully and firmly with potentially hostile individuals-~~
- ~~Ability to compose, review, edit, and issue written materials for diverse audiences-~~
- ~~Ability to communicate purpose in a succinct and organized manner that is appropriate for context, time, and place-~~
- ~~Ability to interpret and explain complex laws, ordinances, enforcement principles and practices, regulations, policies, and procedures-~~

Administrative Skills-

- ~~Develop and administer program goals, objectives, budgets and procedures-~~
- ~~Select, supervise, train and evaluate staff-~~
- ~~Be highly organized and multi-task on projects simultaneously-~~
- ~~Outline, coordinate and conduct investigations and associated activities-~~

