

INDEPENDENT POLICE MONITOR

CLASS DESCRIPTION

General Responsibilities:

The Independent Police Monitor (IM) will provide professional, managerial, administrative, and auditing work to oversee the Madison Police Department's (MPD) compliance with internal policies and procedures, ensuring those policies and procedures align with research-based best practices and applicable State and Federal law. The IM will review use of force incidents, oversee the processing of citizen complaints, and ensure independent review of police operations.

Under the direction and supervision of the MPD Civilian Oversight Board (COB), the IM will have full and unfettered access to all police data to examine systemic patterns in police conduct, complaints, and critical incidents. The IM will have authority to review operations to make data-driven recommendations to the MPD Chief regarding policy changes and disciplinary actions. The IM will also review citizen complaints and engage in community outreach.

The IM will be expected to exercise discretion in review of internal operations, shall maintain complete confidentiality of information unless disclosure is authorized within City guidelines, and is required to execute the responsibilities of the position.

The IM will establish and lead the operations of the Office of the Independent Police Monitor (OIM). They will set the office's operational philosophy and develop and maintain standard operating procedures to ensure all matters are handled in a thorough, objective, fair, and impartial manner. The responsibilities of this role will require process oversight and providing best practice advice to the Chief, Mayor, and any relevant City committees. The responsibilities of this role do not involve direct oversight of MPD, which is within the designated authority of the Mayor, Council, or Chief of Police.

Examples of Duties and Responsibilities:

Monitor MPD's compliance with City and police policies and Standard Operating Procedures (SOPs), governing laws, and lawful orders from the Common Council, Mayor, and Civilian Oversight Board

Monitor MPD's implementation of the recommendations of the MPD Policy & Procedure Review Ad Hoc Committee

Conduct audits of police data, and review internal MPD audits of Department programs and activities

Address any matters of concern to the community, board members, the Chief of Police, and other MPD personnel, the Mayor, or the Common Council

Provide input to the COB for its annual review of the MPD and the Chief of Police

Recommend changes to MPD's policies, practices, and training

Oversee a process for receiving and investigating complaints regarding MPD, including issuing subpoenas, and make recommendations for changes as appropriate. Make reports or recommendations to the Chief of Police regarding possible administrative actions, including discipline processes

Develop a process for independently receiving complaints from community members about MPD, the Chief of Police, or any personnel; forward such complaints to MPD, MPD Professional Standards and Internal Affairs (PSIA), or the Police and Fire Commission as appropriate, and monitor the subsequent investigation through to its completion

Refer aggrieved parties to the PSIA or PFC for the initiation of a complaint when appropriate

Determine arguable merit of potential complaints from aggrieved individuals and provide them with a list of vetted attorneys so they may receive representation in presenting and litigating complaints against MPD personnel with the PFC

Monitor MPD training and trends in the occurrence of use of force incidents and MPD investigations of such events

Monitor on-going internal investigations of possible misconduct to ensure investigations are thorough, fair, and objective.

Determine whether the complaint warrants an outside investigator's appointment to conduct an independent investigation and if so, make that appointment

Provide an annual report to the Mayor and Common Council that includes the following:

- Narrative of the work of the OIM
- Identified trends regarding complaints, investigations, and discipline in MPD
- Recommendations regarding the sufficiency of investigations and appropriateness of disciplinary actions, if any
- Recommendations of any needed changes in MPD's policies, practices, and training
- Assessment of the MPD's progress in complying with its own SOPs, governing laws, and lawful orders from the Mayor or Common Council, and in implementing the recommendations of the MPD Policy & Procedure Review Ad Hoc Committee

Maintain an ongoing status report, to be available upon request, which includes but is not limited to, patterns relating to complaints and recommendations regarding the sufficiency of investigations, determinations as to whether department rules and policies have been violated, and the appropriateness of disciplinary sanctions, if any

Maintain confidentiality of information as required, including records relating to the investigation and discipline of officers

In cooperation with the COB, direct community outreach efforts to gain information on community perspectives regarding MPD. This includes talking with the community about police policies, procedures or training, gathering input from a range of community members and groups, reaching out to special underserved/marginalized communities, and publicizing processes for handling complaints

Oversee all aspects of the OIM, including planning and organizing work and resources to ensure the highest possible service level

Analyze and modify organizational structures and workflow to improve efficiency, creativity, and accountability

Supervise, plan, organize, coordinate, assign, and evaluate the work of OIM staff

Establish and implement operational policies, goals, and objectives for the office within guidelines provided by the COB and assure operations are carried out

Facilitate and lead the hiring, coaching, training, engagement, and development of OIM staff to allow staff to reach maximum potential and performance

Serve as Executive Secretary to the COB

Make arrangements for ongoing training of COB members

Perform related work as required

MINIMUM QUALIFICATIONS

Training and Experience:

Generally, positions in this classification will require:

Education

An Associate's degree and 6 years of experience or a Bachelor's or Master's degree and 4 years of experience is required. Other combinations of training and/or experience which can be demonstrated to result in the possession of the knowledge, skills, and abilities necessary to perform the duties of this position will also be considered.

Experience

- Administrative leadership experience Professional experience in complex investigations and/or research in criminal justice reform, criminology, public administration, public policy, sociology, or a closely related field
- Experience with individuals of diverse ethnic, cultural and socio-economic backgrounds.
 - Experience in community relationship building

No prior employment or familial relationships with the City of Madison Police Department or individual City of Madison Police Officers, and the candidate may not have worked as a law enforcement officer for at least ten years prior to appointment.

Other combinations of training and/or experience, which can be demonstrated to result in the possession of the knowledge, skills, and abilities necessary to perform the duties of this position will also be considered.

Commitment to racial equity

A commitment to racial equity and an understanding of oppression and institutional racism is essential. The preferred candidate has an understanding of racial inequalities specifically in the criminal justice system and brings prior experience successfully working with multicultural communities. Also demonstrates knowledge of social injustices and will quickly understand the community's attitude towards the organization and historical and contemporary race relations.

Specific training and experience requirements will be established at the time of recruitment.

Knowledge, Skills and Abilities:

Knowledge

The ideal candidate will have knowledge of the following:

- ☐ General legal principles, and Federal, State and local laws, codes and regulations
- ☐ Civil rights
- ☐ Social problems, community attitudes, organizations and cultures
- ☐ Methods and procedures for independent, objective, analytical investigation and for preserving and presenting evidence ☐
- ☐
- ☐ Principles, practices, and methods of data and legal research and analysis
- ☐ Internal principles and practices of law enforcement including:
 - o responsibilities, functions, policies, and procedures of local law enforcement
 - o research-based best-practices for policing
 - o theory, principles, practices, and techniques in the conduct of internal law enforcement complaint investigation and review
 - o techniques of law enforcement training, instruction, and evaluation of work performance
- ☐ Public safety emergency operations and procedures
- ☐ Principles and practices of:
 - o policy development and administration
 - o program administration, including appropriate reports and metrics
 - o supervision, personnel management and training
 - o budget preparation and administration
 - o inter-group and interpersonal communication

Necessary Special Qualifications:

- ☐.
- ☐ This position works directly with elected officials, city managers, and other city staff and functions in an environment of sensitivity and political issues. The Independent Monitor must be available to attend evening meetings of committees, boards, and public hearings.
- ☐ This position will work under the terms of a five-year employment contract. One condition of the contract will require the Independent Monitor to establish residency within the City of Madison in a defined timeframe.

Physical Requirements:

The Independent Monitor will be expected to travel throughout the City to meet with community members and perform outreach. Otherwise, work is performed in an office environment using standard

office equipment such as a computer, telephone, and copier.

Department/Division	Comp. Group	Range
Office of Independent Monitor	21	18

Approved:

Harper Donahue, IV Date
Human Resources Director