

## Department/Division Head Survey: Council Chief of Staff

# #1

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Friday, November 08, 2019 9:13:33 AM  
**Last Modified:** Friday, November 08, 2019 9:16:54 AM  
**Time Spent:** 00:03:21  
**IP Address:** 204.147.0.15

Page 1: Department/Division Head Survey: Common Council Chief of Staff / Due 12/6/19

**Q1** The Common Council Chief of Staff position helps create efficiency within the Common Council Office. **Strongly agree**

**Q2** The Common Council Chief of Staff position supports creativity in the Common Council Office. **Agree**

**Q3** The Common Council Chief of Staff position promotes accountability within the Common Council Office. **Agree**

**Q4** The Common Council Chief of Staff position encourages accessibility with the Common Council Office. **Agree**

**Q5** The Common Council Chief of Staff position promotes access to resources/tools in the Common Council Office. **Strongly agree**

**Q6** The Common Council Chief of Staff position helps with problem solving. **Strongly agree**

**Q7** The Common Council Chief of Staff position upholds organization in the Common Council Office. **Agree**

**Q8** The Common Council Chief of Staff position supports effective communication with the Common Council Office. **Agree**

**Q9** The Common Council Chief of Staff position helps information sharing with the Common Council Office. **Agree**

**Q10** The Common Council Chief of Staff position promotes relationships with the Common Council Office. **Unsure**

## Department/Division Head Survey: Council Chief of Staff

**Q11** The Common Council Chief of Staff position encourages policy development. **Strongly agree**

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**Q12** The Common Council Chief of Staff position supports policy analysis. **Strongly agree**

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**Q13** The Common Council Chief of Staff position helps with policy implementation. **Agree**

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**Q14** What is your level of engagement with the Common Council Chief of Staff? **Very Engaged**

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**Q15** What is your level of satisfaction with the services or information you receive from the Common Council Chief of Staff? **Very satisfied**

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**Q16** What services or information would you like to receive from the Common Council Chief of Staff?

Collaboration on work plan and budget development.

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**Q17** Alders tend to contact the department/division heads directly for service/information. Would you prefer that they start with the Council Chief of Staff with their request for service/information?

**Maybe,**

Comments:

Ideally this would be a mix of direct contact for immediate/short term questions and going through the CCS for larger scale policy issues/work plan impacting issues.

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**Q18** Name of Department or Division Responding to the Survey (confidential)

Parks

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#2

COMPLETE

**Collector:** Web Link 1 (Web Link)  
**Started:** Friday, November 08, 2019 9:27:02 AM  
**Last Modified:** Friday, November 08, 2019 9:31:54 AM  
**Time Spent:** 00:04:52  
**IP Address:** 204.147.0.15

Page 1: Department/Division Head Survey: Common Council Chief of Staff / Due 12/6/19

**Q1** The Common Council Chief of Staff position helps create efficiency within the Common Council Office. **Disagree**

**Q2** The Common Council Chief of Staff position supports creativity in the Common Council Office. **Unsure**

**Q3** The Common Council Chief of Staff position promotes accountability within the Common Council Office. **Disagree**

**Q4** The Common Council Chief of Staff position encourages accessibility with the Common Council Office. **Disagree**

**Q5** The Common Council Chief of Staff position promotes access to resources/tools in the Common Council Office. **Unsure**

**Q6** The Common Council Chief of Staff position helps with problem solving. **Disagree**

**Q7** The Common Council Chief of Staff position upholds organization in the Common Council Office. **Disagree**

**Q8** The Common Council Chief of Staff position supports effective communication with the Common Council Office. **Disagree**

**Q9** The Common Council Chief of Staff position helps information sharing with the Common Council Office. **Disagree**

**Q10** The Common Council Chief of Staff position promotes relationships with the Common Council Office. **Disagree**

## Department/Division Head Survey: Council Chief of Staff

**Q11** The Common Council Chief of Staff position encourages policy development.

**Disagree**

**Q12** The Common Council Chief of Staff position supports policy analysis.

**Disagree**

**Q13** The Common Council Chief of Staff position helps with policy implementation.

**Disagree**

**Q14** What is your level of engagement with the Common Council Chief of Staff?

**Somewhat Engaged**

**Q15** What is your level of satisfaction with the services or information you receive from the Common Council Chief of Staff?

**Neither satisfied nor dissatisfied**

**Q16** What services or information would you like to receive from the Common Council Chief of Staff?

Council priorities

**Q17** Alders tend to contact the department/division heads directly for service/information. Would you prefer that they start with the Council Chief of Staff with their request for service/information?

**Maybe,**

Comments:

This presumes the CoS is working closely with alders and understands their requests.

**Q18** Name of Department or Division Responding to the Survey (confidential)

CDD

#3

COMPLETE

**Collector:** Web Link 1 (Web Link)  
**Started:** Friday, November 08, 2019 9:42:24 AM  
**Last Modified:** Friday, November 08, 2019 9:43:53 AM  
**Time Spent:** 00:01:28  
**IP Address:** 204.147.0.15

Page 1: Department/Division Head Survey: Common Council Chief of Staff / Due 12/6/19

**Q1** The Common Council Chief of Staff position helps create efficiency within the Common Council Office. **Unsure**

**Q2** The Common Council Chief of Staff position supports creativity in the Common Council Office. **Unsure**

**Q3** The Common Council Chief of Staff position promotes accountability within the Common Council Office. **Neither agree nor disagree**

**Q4** The Common Council Chief of Staff position encourages accessibility with the Common Council Office. **Unsure**

**Q5** The Common Council Chief of Staff position promotes access to resources/tools in the Common Council Office. **Unsure**

**Q6** The Common Council Chief of Staff position helps with problem solving. **Unsure**

**Q7** The Common Council Chief of Staff position upholds organization in the Common Council Office. **Unsure**

**Q8** The Common Council Chief of Staff position supports effective communication with the Common Council Office. **Unsure**

**Q9** The Common Council Chief of Staff position helps information sharing with the Common Council Office. **Unsure**

**Q10** The Common Council Chief of Staff position promotes relationships with the Common Council Office. **Unsure**

## Department/Division Head Survey: Council Chief of Staff

**Q11** The Common Council Chief of Staff position encourages policy development. **Unsure**

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**Q12** The Common Council Chief of Staff position supports policy analysis. **Unsure**

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**Q13** The Common Council Chief of Staff position helps with policy implementation. **Unsure**

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**Q14** What is your level of engagement with the Common Council Chief of Staff? **Somewhat Engaged**

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**Q15** What is your level of satisfaction with the services or information you receive from the Common Council Chief of Staff? **Neither satisfied nor dissatisfied**

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**Q16** What services or information would you like to receive from the Common Council Chief of Staff?  
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**Q17** Alders tend to contact the department/division heads directly for service/information. Would you prefer that they start with the Council Chief of Staff with their request for service/information? **Yes**

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**Q18** Name of Department or Division Responding to the Survey (confidential)

HR

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#4

COMPLETE

**Collector:** Web Link 1 (Web Link)  
**Started:** Friday, November 08, 2019 10:08:03 AM  
**Last Modified:** Friday, November 08, 2019 10:13:58 AM  
**Time Spent:** 00:05:55  
**IP Address:** 204.147.0.15

Page 1: Department/Division Head Survey: Common Council Chief of Staff / Due 12/6/19

**Q1** The Common Council Chief of Staff position helps create efficiency within the Common Council Office. **Strongly agree**

**Q2** The Common Council Chief of Staff position supports creativity in the Common Council Office. **Agree**

**Q3** The Common Council Chief of Staff position promotes accountability within the Common Council Office. **Agree**

**Q4** The Common Council Chief of Staff position encourages accessibility with the Common Council Office. **Strongly agree**

**Q5** The Common Council Chief of Staff position promotes access to resources/tools in the Common Council Office. **Agree**

**Q6** The Common Council Chief of Staff position helps with problem solving. **Strongly agree**

**Q7** The Common Council Chief of Staff position upholds organization in the Common Council Office. **Agree**

**Q8** The Common Council Chief of Staff position supports effective communication with the Common Council Office. **Strongly agree**

**Q9** The Common Council Chief of Staff position helps information sharing with the Common Council Office. **Strongly agree**

**Q10** The Common Council Chief of Staff position promotes relationships with the Common Council Office. **Agree**

## Department/Division Head Survey: Council Chief of Staff

**Q11** The Common Council Chief of Staff position encourages policy development. **Agree**

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**Q12** The Common Council Chief of Staff position supports policy analysis. **Agree**

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**Q13** The Common Council Chief of Staff position helps with policy implementation. **Agree**

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**Q14** What is your level of engagement with the Common Council Chief of Staff? **Somewhat Engaged**

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**Q15** What is your level of satisfaction with the services or information you receive from the Common Council Chief of Staff? **Very satisfied**

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**Q16** What services or information would you like to receive from the Common Council Chief of Staff?

Continue to aid in communication with council members.

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**Q17** Alders tend to contact the department/division heads directly for service/information. Would you prefer that they start with the Council Chief of Staff with their request for service/information? **Maybe,**  
Comments:  
When it is just for information, no. If it involves possible policy changes, yes.

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**Q18** Name of Department or Division Responding to the Survey (confidential)

Building Inspection

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#5

COMPLETE

**Collector:** Web Link 1 (Web Link)  
**Started:** Friday, November 08, 2019 10:49:28 AM  
**Last Modified:** Friday, November 08, 2019 10:55:18 AM  
**Time Spent:** 00:05:49  
**IP Address:** 204.147.0.15

Page 1: Department/Division Head Survey: Common Council Chief of Staff / Due 12/6/19

**Q1** The Common Council Chief of Staff position helps create efficiency within the Common Council Office. **Strongly agree**

**Q2** The Common Council Chief of Staff position supports creativity in the Common Council Office. **Strongly agree**

**Q3** The Common Council Chief of Staff position promotes accountability within the Common Council Office. **Strongly agree**

**Q4** The Common Council Chief of Staff position encourages accessibility with the Common Council Office. **Strongly agree**

**Q5** The Common Council Chief of Staff position promotes access to resources/tools in the Common Council Office. **Strongly agree**

**Q6** The Common Council Chief of Staff position helps with problem solving. **Strongly agree**

**Q7** The Common Council Chief of Staff position upholds organization in the Common Council Office. **Strongly agree**

**Q8** The Common Council Chief of Staff position supports effective communication with the Common Council Office. **Strongly agree**

**Q9** The Common Council Chief of Staff position helps information sharing with the Common Council Office. **Strongly agree**

**Q10** The Common Council Chief of Staff position promotes relationships with the Common Council Office. **Strongly agree**

## Department/Division Head Survey: Council Chief of Staff

**Q11** The Common Council Chief of Staff position encourages policy development. **Agree**

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**Q12** The Common Council Chief of Staff position supports policy analysis. **Agree**

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**Q13** The Common Council Chief of Staff position helps with policy implementation. **Agree**

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**Q14** What is your level of engagement with the Common Council Chief of Staff? **Somewhat Engaged**

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**Q15** What is your level of satisfaction with the services or information you receive from the Common Council Chief of Staff? **Very satisfied**

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**Q16** What services or information would you like to receive from the Common Council Chief of Staff?

NA - current level of communication and information sharing is good

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**Q17** Alders tend to contact the department/division heads directly for service/information. Would you prefer that they start with the Council Chief of Staff with their request for service/information? **Maybe,**  
Comments:  
Depends really on the type of request

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**Q18** Name of Department or Division Responding to the Survey (confidential)

MPD

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#6

COMPLETE

**Collector:** Web Link 1 (Web Link)  
**Started:** Friday, November 08, 2019 10:54:09 AM  
**Last Modified:** Friday, November 08, 2019 10:55:58 AM  
**Time Spent:** 00:01:49  
**IP Address:** 204.147.0.15

Page 1: Department/Division Head Survey: Common Council Chief of Staff / Due 12/6/19

**Q1** The Common Council Chief of Staff position helps create efficiency within the Common Council Office. **Strongly agree**

**Q2** The Common Council Chief of Staff position supports creativity in the Common Council Office. **Strongly agree**

**Q3** The Common Council Chief of Staff position promotes accountability within the Common Council Office. **Strongly agree**

**Q4** The Common Council Chief of Staff position encourages accessibility with the Common Council Office. **Strongly agree**

**Q5** The Common Council Chief of Staff position promotes access to resources/tools in the Common Council Office. **Strongly agree**

**Q6** The Common Council Chief of Staff position helps with problem solving. **Strongly agree**

**Q7** The Common Council Chief of Staff position upholds organization in the Common Council Office. **Strongly agree**

**Q8** The Common Council Chief of Staff position supports effective communication with the Common Council Office. **Strongly agree**

**Q9** The Common Council Chief of Staff position helps information sharing with the Common Council Office. **Strongly agree**

**Q10** The Common Council Chief of Staff position promotes relationships with the Common Council Office. **Strongly agree**

## Department/Division Head Survey: Council Chief of Staff

**Q11** The Common Council Chief of Staff position encourages policy development.

**Strongly agree**

**Q12** The Common Council Chief of Staff position supports policy analysis.

**Strongly agree**

**Q13** The Common Council Chief of Staff position helps with policy implementation.

**Strongly agree**

**Q14** What is your level of engagement with the Common Council Chief of Staff?

**Somewhat Engaged**

**Q15** What is your level of satisfaction with the services or information you receive from the Common Council Chief of Staff?

**Very satisfied**

**Q16** What services or information would you like to receive from the Common Council Chief of Staff?

**Respondent skipped this question**

**Q17** Alders tend to contact the department/division heads directly for service/information. Would you prefer that they start with the Council Chief of Staff with their request for service/information?

**Yes**

**Q18** Name of Department or Division Responding to the Survey (confidential)

**Respondent skipped this question**

#7

COMPLETE

**Collector:** Web Link 1 (Web Link)  
**Started:** Friday, November 08, 2019 10:59:15 AM  
**Last Modified:** Friday, November 08, 2019 11:02:23 AM  
**Time Spent:** 00:03:07  
**IP Address:** 204.147.0.15

Page 1: Department/Division Head Survey: Common Council Chief of Staff / Due 12/6/19

**Q1** The Common Council Chief of Staff position helps create efficiency within the Common Council Office. **Unsure**

**Q2** The Common Council Chief of Staff position supports creativity in the Common Council Office. **Agree**

**Q3** The Common Council Chief of Staff position promotes accountability within the Common Council Office. **Neither agree nor disagree**

**Q4** The Common Council Chief of Staff position encourages accessibility with the Common Council Office. **Agree**

**Q5** The Common Council Chief of Staff position promotes access to resources/tools in the Common Council Office. **Agree**

**Q6** The Common Council Chief of Staff position helps with problem solving. **Unsure**

**Q7** The Common Council Chief of Staff position upholds organization in the Common Council Office. **Unsure**

**Q8** The Common Council Chief of Staff position supports effective communication with the Common Council Office. **Unsure**

**Q9** The Common Council Chief of Staff position helps information sharing with the Common Council Office. **Unsure**

**Q10** The Common Council Chief of Staff position promotes relationships with the Common Council Office. **Agree**

## Department/Division Head Survey: Council Chief of Staff

**Q11** The Common Council Chief of Staff position encourages policy development. **Unsure**

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**Q12** The Common Council Chief of Staff position supports policy analysis. **Unsure**

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**Q13** The Common Council Chief of Staff position helps with policy implementation. **Unsure**

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**Q14** What is your level of engagement with the Common Council Chief of Staff? **Unsure**

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**Q15** What is your level of satisfaction with the services or information you receive from the Common Council Chief of Staff? **Neither satisfied nor dissatisfied**

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**Q16** What services or information would you like to receive from the Common Council Chief of Staff?

I've never been told, or seen information regarding the role of the CCCS.

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**Q17** Alders tend to contact the department/division heads directly for service/information. Would you prefer that they start with the Council Chief of Staff with their request for service/information? **Yes,**  
Comments:  
It would be helpful to utilize the CCCS in this role.

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**Q18** Name of Department or Division Responding to the Survey (confidential)

Fire Department (Fire Chief)

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#8

COMPLETE

**Collector:** Web Link 1 (Web Link)  
**Started:** Friday, November 08, 2019 11:21:19 AM  
**Last Modified:** Friday, November 08, 2019 11:23:00 AM  
**Time Spent:** 00:01:41  
**IP Address:** 204.147.0.15

Page 1: Department/Division Head Survey: Common Council Chief of Staff / Due 12/6/19

**Q1** The Common Council Chief of Staff position helps create efficiency within the Common Council Office. **Unsure**

**Q2** The Common Council Chief of Staff position supports creativity in the Common Council Office. **Unsure**

**Q3** The Common Council Chief of Staff position promotes accountability within the Common Council Office. **Agree**

**Q4** The Common Council Chief of Staff position encourages accessibility with the Common Council Office. **Agree**

**Q5** The Common Council Chief of Staff position promotes access to resources/tools in the Common Council Office. **Agree**

**Q6** The Common Council Chief of Staff position helps with problem solving. **Agree**

**Q7** The Common Council Chief of Staff position upholds organization in the Common Council Office. **Unsure**

**Q8** The Common Council Chief of Staff position supports effective communication with the Common Council Office. **Agree**

**Q9** The Common Council Chief of Staff position helps information sharing with the Common Council Office. **Agree**

**Q10** The Common Council Chief of Staff position promotes relationships with the Common Council Office. **Agree**

## Department/Division Head Survey: Council Chief of Staff

**Q11** The Common Council Chief of Staff position encourages policy development.

**Unsure**

**Q12** The Common Council Chief of Staff position supports policy analysis.

**Unsure**

**Q13** The Common Council Chief of Staff position helps with policy implementation.

**Unsure**

**Q14** What is your level of engagement with the Common Council Chief of Staff?

**Somewhat Engaged**

**Q15** What is your level of satisfaction with the services or information you receive from the Common Council Chief of Staff?

**Satisfied**

**Q16** What services or information would you like to receive from the Common Council Chief of Staff?

**Respondent skipped this question**

**Q17** Alders tend to contact the department/division heads directly for service/information. Would you prefer that they start with the Council Chief of Staff with their request for service/information?

**Maybe**

**Q18** Name of Department or Division Responding to the Survey (confidential)

**Respondent skipped this question**



#9

COMPLETE

**Collector:** Web Link 1 (Web Link)  
**Started:** Sunday, November 10, 2019 3:52:24 PM  
**Last Modified:** Sunday, November 10, 2019 3:54:32 PM  
**Time Spent:** 00:02:07  
**IP Address:** 204.147.0.15

Page 1: Department/Division Head Survey: Common Council Chief of Staff / Due 12/6/19

**Q1** The Common Council Chief of Staff position helps create efficiency within the Common Council Office. **Agree**

**Q2** The Common Council Chief of Staff position supports creativity in the Common Council Office. **Agree**

**Q3** The Common Council Chief of Staff position promotes accountability within the Common Council Office. **Neither agree nor disagree**

**Q4** The Common Council Chief of Staff position encourages accessibility with the Common Council Office. **Agree**

**Q5** The Common Council Chief of Staff position promotes access to resources/tools in the Common Council Office. **Agree**

**Q6** The Common Council Chief of Staff position helps with problem solving. **Agree**

**Q7** The Common Council Chief of Staff position upholds organization in the Common Council Office. **Agree**

**Q8** The Common Council Chief of Staff position supports effective communication with the Common Council Office. **Agree**

**Q9** The Common Council Chief of Staff position helps information sharing with the Common Council Office. **Agree**

**Q10** The Common Council Chief of Staff position promotes relationships with the Common Council Office. **Agree**

## Department/Division Head Survey: Council Chief of Staff

**Q11** The Common Council Chief of Staff position encourages policy development. **Agree**

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**Q12** The Common Council Chief of Staff position supports policy analysis. **Agree**

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**Q13** The Common Council Chief of Staff position helps with policy implementation. **Agree**

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**Q14** What is your level of engagement with the Common Council Chief of Staff? **Very Engaged**

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**Q15** What is your level of satisfaction with the services or information you receive from the Common Council Chief of Staff? **Very satisfied**

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**Q16** What services or information would you like to receive from the Common Council Chief of Staff?

Relationship and communication has been very good.

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**Q17** Alders tend to contact the department/division heads directly for service/information. Would you prefer that they start with the Council Chief of Staff with their request for service/information? **No**

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**Q18** Name of Department or Division Responding to the Survey (confidential)

Police

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#10

COMPLETE

**Collector:** Web Link 1 (Web Link)  
**Started:** Monday, November 11, 2019 7:10:59 AM  
**Last Modified:** Monday, November 11, 2019 7:12:39 AM  
**Time Spent:** 00:01:40  
**IP Address:** 204.147.0.15

Page 1: Department/Division Head Survey: Common Council Chief of Staff / Due 12/6/19

**Q1** The Common Council Chief of Staff position helps create efficiency within the Common Council Office. **Strongly agree**

**Q2** The Common Council Chief of Staff position supports creativity in the Common Council Office. **Strongly agree**

**Q3** The Common Council Chief of Staff position promotes accountability within the Common Council Office. **Strongly agree**

**Q4** The Common Council Chief of Staff position encourages accessibility with the Common Council Office. **Strongly agree**

**Q5** The Common Council Chief of Staff position promotes access to resources/tools in the Common Council Office. **Strongly agree**

**Q6** The Common Council Chief of Staff position helps with problem solving. **Strongly agree**

**Q7** The Common Council Chief of Staff position upholds organization in the Common Council Office. **Strongly agree**

**Q8** The Common Council Chief of Staff position supports effective communication with the Common Council Office. **Strongly agree**

**Q9** The Common Council Chief of Staff position helps information sharing with the Common Council Office. **Strongly agree**

**Q10** The Common Council Chief of Staff position promotes relationships with the Common Council Office. **Strongly agree**

## Department/Division Head Survey: Council Chief of Staff

**Q11** The Common Council Chief of Staff position encourages policy development.

**Strongly agree**

**Q12** The Common Council Chief of Staff position supports policy analysis.

**Strongly agree**

**Q13** The Common Council Chief of Staff position helps with policy implementation.

**Strongly agree**

**Q14** What is your level of engagement with the Common Council Chief of Staff?

**Somewhat Engaged**

**Q15** What is your level of satisfaction with the services or information you receive from the Common Council Chief of Staff?

**Very satisfied**

**Q16** What services or information would you like to receive from the Common Council Chief of Staff?

**Respondent skipped this question**

**Q17** Alders tend to contact the department/division heads directly for service/information. Would you prefer that they start with the Council Chief of Staff with their request for service/information?

**No**

**Q18** Name of Department or Division Responding to the Survey (confidential)

**Respondent skipped this question**

#11

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Monday, November 11, 2019 9:16:57 AM  
**Last Modified:** Monday, November 11, 2019 9:19:16 AM  
**Time Spent:** 00:02:18  
**IP Address:** 204.147.0.15

Page 1: Department/Division Head Survey: Common Council Chief of Staff / Due 12/6/19

**Q1** The Common Council Chief of Staff position helps create efficiency within the Common Council Office. **Unsure**

**Q2** The Common Council Chief of Staff position supports creativity in the Common Council Office. **Unsure**

**Q3** The Common Council Chief of Staff position promotes accountability within the Common Council Office. **Neither agree nor disagree**

**Q4** The Common Council Chief of Staff position encourages accessibility with the Common Council Office. **Unsure**

**Q5** The Common Council Chief of Staff position promotes access to resources/tools in the Common Council Office. **Agree**

**Q6** The Common Council Chief of Staff position helps with problem solving. **Unsure**

**Q7** The Common Council Chief of Staff position upholds organization in the Common Council Office. **Unsure**

**Q8** The Common Council Chief of Staff position supports effective communication with the Common Council Office. **Unsure**

**Q9** The Common Council Chief of Staff position helps information sharing with the Common Council Office. **Unsure**

**Q10** The Common Council Chief of Staff position promotes relationships with the Common Council Office. **Agree**

## Department/Division Head Survey: Council Chief of Staff

**Q11** The Common Council Chief of Staff position encourages policy development. **Unsure**

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**Q12** The Common Council Chief of Staff position supports policy analysis. **Unsure**

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**Q13** The Common Council Chief of Staff position helps with policy implementation. **Unsure**

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**Q14** What is your level of engagement with the Common Council Chief of Staff? **Very Disengaged**

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**Q15** What is your level of satisfaction with the services or information you receive from the Common Council Chief of Staff? **Neither satisfied nor dissatisfied**

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**Q16** What services or information would you like to receive from the Common Council Chief of Staff?

Direction with Boards and Committees, involvement with process that touch on departments

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**Q17** Alders tend to contact the department/division heads directly for service/information. Would you prefer that they start with the Council Chief of Staff with their request for service/information? **Yes**

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**Q18** Name of Department or Division Responding to the Survey (confidential)

CDD Senior Center

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#12

COMPLETE

**Collector:** Web Link 1 (Web Link)  
**Started:** Friday, November 08, 2019 12:49:42 PM  
**Last Modified:** Monday, November 11, 2019 2:37:11 PM  
**Time Spent:** Over a day  
**IP Address:** 204.147.0.15

Page 1: Department/Division Head Survey: Common Council Chief of Staff / Due 12/6/19

**Q1** The Common Council Chief of Staff position helps create efficiency within the Common Council Office. **Agree**

**Q2** The Common Council Chief of Staff position supports creativity in the Common Council Office. **Unsure**

**Q3** The Common Council Chief of Staff position promotes accountability within the Common Council Office. **Agree**

**Q4** The Common Council Chief of Staff position encourages accessibility with the Common Council Office. **Agree**

**Q5** The Common Council Chief of Staff position promotes access to resources/tools in the Common Council Office. **Agree**

**Q6** The Common Council Chief of Staff position helps with problem solving. **Agree**

**Q7** The Common Council Chief of Staff position upholds organization in the Common Council Office. **Agree**

**Q8** The Common Council Chief of Staff position supports effective communication with the Common Council Office. **Agree**

**Q9** The Common Council Chief of Staff position helps information sharing with the Common Council Office. **Agree**

**Q10** The Common Council Chief of Staff position promotes relationships with the Common Council Office. **Agree**

## Department/Division Head Survey: Council Chief of Staff

**Q11** The Common Council Chief of Staff position encourages policy development.

**Agree**

**Q12** The Common Council Chief of Staff position supports policy analysis.

**Agree**

**Q13** The Common Council Chief of Staff position helps with policy implementation.

**Disagree**

**Q14** What is your level of engagement with the Common Council Chief of Staff?

**Somewhat Disengaged**

**Q15** What is your level of satisfaction with the services or information you receive from the Common Council Chief of Staff?

**Dissatisfied**

**Q16** What services or information would you like to receive from the Common Council Chief of Staff?

vetting of council requests (prioritization; resolutions to direct staff to write reports or begin work) and act as a central hub for Council/staff communication

**Q17** Alders tend to contact the department/division heads directly for service/information. Would you prefer that they start with the Council Chief of Staff with their request for service/information?

**Yes**

**Q18** Name of Department or Division Responding to the Survey (confidential)

**Respondent skipped this question**



#13

COMPLETE

**Collector:** Web Link 1 (Web Link)  
**Started:** Monday, November 11, 2019 3:48:37 PM  
**Last Modified:** Monday, November 11, 2019 3:52:58 PM  
**Time Spent:** 00:04:20  
**IP Address:** 204.147.0.15

Page 1: Department/Division Head Survey: Common Council Chief of Staff / Due 12/6/19

**Q1** The Common Council Chief of Staff position helps create efficiency within the Common Council Office. **Strongly agree**

**Q2** The Common Council Chief of Staff position supports creativity in the Common Council Office. **Agree**

**Q3** The Common Council Chief of Staff position promotes accountability within the Common Council Office. **Neither agree nor disagree**

**Q4** The Common Council Chief of Staff position encourages accessibility with the Common Council Office. **Agree**

**Q5** The Common Council Chief of Staff position promotes access to resources/tools in the Common Council Office. **Agree**

**Q6** The Common Council Chief of Staff position helps with problem solving. **Strongly agree**

**Q7** The Common Council Chief of Staff position upholds organization in the Common Council Office. **Agree**

**Q8** The Common Council Chief of Staff position supports effective communication with the Common Council Office. **Strongly agree**

**Q9** The Common Council Chief of Staff position helps information sharing with the Common Council Office. **Strongly agree**

**Q10** The Common Council Chief of Staff position promotes relationships with the Common Council Office. **Agree**

## Department/Division Head Survey: Council Chief of Staff

**Q11** The Common Council Chief of Staff position encourages policy development.

**Unsure**

**Q12** The Common Council Chief of Staff position supports policy analysis.

**Agree**

**Q13** The Common Council Chief of Staff position helps with policy implementation.

**Unsure**

**Q14** What is your level of engagement with the Common Council Chief of Staff?

**Very Engaged**

**Q15** What is your level of satisfaction with the services or information you receive from the Common Council Chief of Staff?

**Very satisfied**

**Q16** What services or information would you like to receive from the Common Council Chief of Staff?

**Respondent skipped this question**

**Q17** Alders tend to contact the department/division heads directly for service/information. Would you prefer that they start with the Council Chief of Staff with their request for service/information?

**No**

**Q18** Name of Department or Division Responding to the Survey (confidential)

Engineering

#14

COMPLETE

**Collector:** Web Link 1 (Web Link)  
**Started:** Monday, November 11, 2019 6:59:53 PM  
**Last Modified:** Monday, November 11, 2019 7:04:52 PM  
**Time Spent:** 00:04:59  
**IP Address:** 204.147.0.15

Page 1: Department/Division Head Survey: Common Council Chief of Staff / Due 12/6/19

**Q1** The Common Council Chief of Staff position helps create efficiency within the Common Council Office. **Unsure**

**Q2** The Common Council Chief of Staff position supports creativity in the Common Council Office. **Disagree**

**Q3** The Common Council Chief of Staff position promotes accountability within the Common Council Office. **Disagree**

**Q4** The Common Council Chief of Staff position encourages accessibility with the Common Council Office. **Agree**

**Q5** The Common Council Chief of Staff position promotes access to resources/tools in the Common Council Office. **Disagree**

**Q6** The Common Council Chief of Staff position helps with problem solving. **Unsure**

**Q7** The Common Council Chief of Staff position upholds organization in the Common Council Office. **Unsure**

**Q8** The Common Council Chief of Staff position supports effective communication with the Common Council Office. **Disagree**

**Q9** The Common Council Chief of Staff position helps information sharing with the Common Council Office. **Disagree**

**Q10** The Common Council Chief of Staff position promotes relationships with the Common Council Office. **Unsure**

## Department/Division Head Survey: Council Chief of Staff

**Q11** The Common Council Chief of Staff position encourages policy development.

**Disagree**

**Q12** The Common Council Chief of Staff position supports policy analysis.

**Disagree**

**Q13** The Common Council Chief of Staff position helps with policy implementation.

**Disagree**

**Q14** What is your level of engagement with the Common Council Chief of Staff?

**Somewhat Disengaged**

**Q15** What is your level of satisfaction with the services or information you receive from the Common Council Chief of Staff?

**Neither satisfied nor dissatisfied**

**Q16** What services or information would you like to receive from the Common Council Chief of Staff?

coordination of budget process for Council and Finance office

List of priorities from council members/updates on policy changes

Where does this position provide updates to Dept Heads and how?

**Q17** Alders tend to contact the department/division heads directly for service/information. Would you prefer that they start with the Council Chief of Staff with their request for service/information?

**Maybe**

**Q18** Name of Department or Division Responding to the Survey (confidential)

**Respondent skipped this question**

#15

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Tuesday, November 12, 2019 8:33:27 PM  
**Last Modified:** Tuesday, November 12, 2019 8:39:47 PM  
**Time Spent:** 00:06:20  
**IP Address:** 204.147.2.12

Page 1: Department/Division Head Survey: Common Council Chief of Staff / Due 12/6/19

**Q1** The Common Council Chief of Staff position helps create efficiency within the Common Council Office. **Unsure**

**Q2** The Common Council Chief of Staff position supports creativity in the Common Council Office. **Unsure**

**Q3** The Common Council Chief of Staff position promotes accountability within the Common Council Office. **Neither agree nor disagree**

**Q4** The Common Council Chief of Staff position encourages accessibility with the Common Council Office. **Unsure**

**Q5** The Common Council Chief of Staff position promotes access to resources/tools in the Common Council Office. **Unsure**

**Q6** The Common Council Chief of Staff position helps with problem solving. **Agree**

**Q7** The Common Council Chief of Staff position upholds organization in the Common Council Office. **Unsure**

**Q8** The Common Council Chief of Staff position supports effective communication with the Common Council Office. **Unsure**

**Q9** The Common Council Chief of Staff position helps information sharing with the Common Council Office. **Unsure**

**Q10** The Common Council Chief of Staff position promotes relationships with the Common Council Office. **Unsure**

## Department/Division Head Survey: Council Chief of Staff

**Q11** The Common Council Chief of Staff position encourages policy development. **Unsure**

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**Q12** The Common Council Chief of Staff position supports policy analysis. **Unsure**

---

**Q13** The Common Council Chief of Staff position helps with policy implementation. **Unsure**

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**Q14** What is your level of engagement with the Common Council Chief of Staff? **Unsure**

---

**Q15** What is your level of satisfaction with the services or information you receive from the Common Council Chief of Staff? **Satisfied**

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**Q16** What services or information would you like to receive from the Common Council Chief of Staff?

I am unsure of the role and what I should expect. He has been fine to work with in my limited interactions with him.

---

**Q17** Alders tend to contact the department/division heads directly for service/information. Would you prefer that they start with the Council Chief of Staff with their request for service/information?

**Maybe,**

Comments:

If its simply passing info\requests along like in the game of telephone, no. If its in a manner to problem solve an issue, possibly so.

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**Q18** Name of Department or Division Responding to the Survey (confidential)

Romines

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#16

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Thursday, November 14, 2019 5:35:10 PM  
**Last Modified:** Thursday, November 14, 2019 5:36:02 PM  
**Time Spent:** 00:00:51  
**IP Address:** 204.147.0.15

Page 1: Department/Division Head Survey: Common Council Chief of Staff / Due 12/6/19

**Q1** The Common Council Chief of Staff position helps create efficiency within the Common Council Office. **Unsure**

**Q2** The Common Council Chief of Staff position supports creativity in the Common Council Office. **Unsure**

**Q3** The Common Council Chief of Staff position promotes accountability within the Common Council Office. **Neither agree nor disagree**

**Q4** The Common Council Chief of Staff position encourages accessibility with the Common Council Office. **Unsure**

**Q5** The Common Council Chief of Staff position promotes access to resources/tools in the Common Council Office. **Unsure**

**Q6** The Common Council Chief of Staff position helps with problem solving. **Unsure**

**Q7** The Common Council Chief of Staff position upholds organization in the Common Council Office. **Unsure**

**Q8** The Common Council Chief of Staff position supports effective communication with the Common Council Office. **Unsure**

**Q9** The Common Council Chief of Staff position helps information sharing with the Common Council Office. **Unsure**

**Q10** The Common Council Chief of Staff position promotes relationships with the Common Council Office. **Unsure**

## Department/Division Head Survey: Council Chief of Staff

**Q11** The Common Council Chief of Staff position encourages policy development.

**Unsure**

**Q12** The Common Council Chief of Staff position supports policy analysis.

**Unsure**

**Q13** The Common Council Chief of Staff position helps with policy implementation.

**Unsure**

**Q14** What is your level of engagement with the Common Council Chief of Staff?

**Somewhat Engaged**

**Q15** What is your level of satisfaction with the services or information you receive from the Common Council Chief of Staff?

**Neither satisfied nor dissatisfied**

**Q16** What services or information would you like to receive from the Common Council Chief of Staff?

**Respondent skipped this question**

**Q17** Alders tend to contact the department/division heads directly for service/information. Would you prefer that they start with the Council Chief of Staff with their request for service/information?

**Yes**

**Q18** Name of Department or Division Responding to the Survey (confidential)

**Respondent skipped this question**



#17

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Friday, November 15, 2019 3:49:40 PM  
**Last Modified:** Friday, November 15, 2019 3:51:16 PM  
**Time Spent:** 00:01:35  
**IP Address:** 204.147.0.15

Page 1: Department/Division Head Survey: Common Council Chief of Staff / Due 12/6/19

**Q1** The Common Council Chief of Staff position helps create efficiency within the Common Council Office. **Unsure**

**Q2** The Common Council Chief of Staff position supports creativity in the Common Council Office. **Unsure**

**Q3** The Common Council Chief of Staff position promotes accountability within the Common Council Office. **Agree**

**Q4** The Common Council Chief of Staff position encourages accessibility with the Common Council Office. **Unsure**

**Q5** The Common Council Chief of Staff position promotes access to resources/tools in the Common Council Office. **Unsure**

**Q6** The Common Council Chief of Staff position helps with problem solving. **Unsure**

**Q7** The Common Council Chief of Staff position upholds organization in the Common Council Office. **Unsure**

**Q8** The Common Council Chief of Staff position supports effective communication with the Common Council Office. **Unsure**

**Q9** The Common Council Chief of Staff position helps information sharing with the Common Council Office. **Unsure**

**Q10** The Common Council Chief of Staff position promotes relationships with the Common Council Office. **Unsure**

## Department/Division Head Survey: Council Chief of Staff

**Q11** The Common Council Chief of Staff position encourages policy development. **Unsure**

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**Q12** The Common Council Chief of Staff position supports policy analysis. **Unsure**

---

**Q13** The Common Council Chief of Staff position helps with policy implementation. **Unsure**

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**Q14** What is your level of engagement with the Common Council Chief of Staff? **Unsure**

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**Q15** What is your level of satisfaction with the services or information you receive from the Common Council Chief of Staff? **Neither satisfied nor dissatisfied**

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**Q16** What services or information would you like to receive from the Common Council Chief of Staff?  
job responsibilities and accountability

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**Q17** Alders tend to contact the department/division heads directly for service/information. Would you prefer that they start with the Council Chief of Staff with their request for service/information? **Maybe**

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**Q18** Name of Department or Division Responding to the Survey (confidential) **Respondent skipped this question**

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#18

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Monday, November 25, 2019 8:09:41 AM  
**Last Modified:** Monday, November 25, 2019 8:12:45 AM  
**Time Spent:** 00:03:04  
**IP Address:** 204.147.0.15

Page 1: Department/Division Head Survey: Common Council Chief of Staff / Due 12/6/19

**Q1** The Common Council Chief of Staff position helps create efficiency within the Common Council Office. **Unsure**

**Q2** The Common Council Chief of Staff position supports creativity in the Common Council Office. **Unsure**

**Q3** The Common Council Chief of Staff position promotes accountability within the Common Council Office. **Neither agree nor disagree**

**Q4** The Common Council Chief of Staff position encourages accessibility with the Common Council Office. **Unsure**

**Q5** The Common Council Chief of Staff position promotes access to resources/tools in the Common Council Office. **Unsure**

**Q6** The Common Council Chief of Staff position helps with problem solving. **Agree**

**Q7** The Common Council Chief of Staff position upholds organization in the Common Council Office. **Unsure**

**Q8** The Common Council Chief of Staff position supports effective communication with the Common Council Office. **Unsure**

**Q9** The Common Council Chief of Staff position helps information sharing with the Common Council Office. **Unsure**

**Q10** The Common Council Chief of Staff position promotes relationships with the Common Council Office. **Unsure**

## Department/Division Head Survey: Council Chief of Staff

**Q11** The Common Council Chief of Staff position encourages policy development. **Unsure**

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**Q12** The Common Council Chief of Staff position supports policy analysis. **Unsure**

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**Q13** The Common Council Chief of Staff position helps with policy implementation. **Unsure**

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**Q14** What is your level of engagement with the Common Council Chief of Staff? **Very Engaged**

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**Q15** What is your level of satisfaction with the services or information you receive from the Common Council Chief of Staff? **Satisfied**

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**Q16** What services or information would you like to receive from the Common Council Chief of Staff?  
Council priorities that may affect my Department.

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**Q17** Alders tend to contact the department/division heads directly for service/information. Would you prefer that they start with the Council Chief of Staff with their request for service/information? **Maybe**

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**Q18** Name of Department or Division Responding to the Survey (confidential)

Human Resources

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#19

**COMPLETE**

**Collector:** Web Link 1 (Web Link)  
**Started:** Tuesday, December 03, 2019 7:19:39 PM  
**Last Modified:** Tuesday, December 03, 2019 7:22:02 PM  
**Time Spent:** 00:02:22  
**IP Address:** 204.147.0.15

Page 1: Department/Division Head Survey: Common Council Chief of Staff / Due 12/6/19

**Q1** The Common Council Chief of Staff position helps create efficiency within the Common Council Office. **Unsure**

**Q2** The Common Council Chief of Staff position supports creativity in the Common Council Office. **Agree**

**Q3** The Common Council Chief of Staff position promotes accountability within the Common Council Office. **Agree**

**Q4** The Common Council Chief of Staff position encourages accessibility with the Common Council Office. **Unsure**

**Q5** The Common Council Chief of Staff position promotes access to resources/tools in the Common Council Office. **Agree**

**Q6** The Common Council Chief of Staff position helps with problem solving. **Strongly agree**

**Q7** The Common Council Chief of Staff position upholds organization in the Common Council Office. **Agree**

**Q8** The Common Council Chief of Staff position supports effective communication with the Common Council Office. **Agree**

**Q9** The Common Council Chief of Staff position helps information sharing with the Common Council Office. **Agree**

**Q10** The Common Council Chief of Staff position promotes relationships with the Common Council Office. **Strongly agree**

## Department/Division Head Survey: Council Chief of Staff

**Q11** The Common Council Chief of Staff position encourages policy development. **Strongly agree**

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**Q12** The Common Council Chief of Staff position supports policy analysis. **Strongly agree**

---

**Q13** The Common Council Chief of Staff position helps with policy implementation. **Agree**

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**Q14** What is your level of engagement with the Common Council Chief of Staff? **Somewhat Engaged**

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**Q15** What is your level of satisfaction with the services or information you receive from the Common Council Chief of Staff? **Very satisfied**

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**Q16** What services or information would you like to receive from the Common Council Chief of Staff?

COS needs to be given more authority by Alders.

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**Q17** Alders tend to contact the department/division heads directly for service/information. Would you prefer that they start with the Council Chief of Staff with their request for service/information? **No**

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**Q18** Name of Department or Division Responding to the Survey (confidential)

Attorney

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