

## LETTER OF INTENT

Isthmus Hardware will be opening a True Value store in the former Heartland Credit Union at 555 W. Washington Ave. in downtown Madison. Isthmus Hardware would like to use the existing drive through and equipment for drive through transactions. Products may be bought online or arranged via phone. Isthmus Hardware would also like to use the existing teller drawer and reposition the pre-existing bank pass through box underneath the drive through window. This would make a contact free transaction possible by allowing transmission of larger product while using the bank teller drawer for the financial portion of the transaction or smaller product. This would require cutting a square hole, roughly 1'-4", underneath the drive through window to allow placement of the pass through box.

The use of the drive through has long been a plan, but with the worsening of the global pandemic it seems necessary for the safety it would provide while still serving customers.

The drive through will be open during normal business hours as will the store. We expect lines of cars in the drive through to be no longer than three cars. Drive through traffic for the hardware store will be no greater than the traffic from the bank that preceded it.

The property also has more parking for customers than the previous downtown hardware store for the time when the pandemic has broken, and the drive through will be used for its convenience.