

CITY OF MADISON TRANSPORTATION COMMISSION

ACTION ITEM DETAIL – NOVEMBER 18, 2020

ACTION TITLE: Metro Transit COVID Related Contingency Plan to Temporarily Suspend Certain Service in the event of Insufficient Staffing

PRESENTED BY: Metro Transit, Justin Stuehrenberg

ACTION SUMMARY

Approval of a plan to cut back service only if staffing levels are impacted by COVID-19 positive cases and/or close contacts to a degree that does not allow sufficient staffing to run the entire planned service.

BACKGROUND

COVID-19 cases in Dane County have increased substantially and Metro has seen an uptick as well. While we have scheduled service to be resilient in the face of the current uncertainties, there is a limit to how many absences can be sustained. Metro anticipates that we could absorb roughly 20-30 operators out for COVID or close contacts at a given time within our currently schedule, and anticipate we can sustain the current pace of COVID rates. However, that pace appears to accelerating and we feel we need to have a plan in place in the event we can no longer absorb it. Service could also be impacted by excessive vacancy of other staff, such as bus maintenance or supervision.

DISCUSSION

In the event that Metro cannot meet scheduled service through any means other than reducing schedule service, the following routes would be suspended or frequency reduced until staffing levels rebound. The suspensions are in descending order, where modifications would begin with the top of the list and work down. Only the number of route modifications necessary to meet staffing levels would be executed.

1. Route 27
2. Route 10
3. Route 8
4. Route 75 (select trips only)
5. Route 15 (select trips only)
6. Route 11
7. Route 12