

Madison Area Transportation Planning Board (MPO)

Section 5310 (Enhanced Mobility of Seniors & Individuals with Disabilities) Program

Descriptions of Projects Selected for 2021 Funding

Subrecipient:	Dane County Department of Human Services
Project:	One-Call Center, Mobility Training, and Bus Buddy Program (Traditional – Mobility Management)
FTA Amount:	\$124,225

The Mobility Management project has two components: Transportation Call Center (CC) and Travel Training (TT).

1. The CC is staffed by a Mobility Manager and is a single point-of-entry for transportation information in Dane County. Information on all available transportation resources is provided, including public transit, human services programs and volunteer driver programs, vehicle acquisition and repair loans, ride sharing, and other programs. Services provided include identification of transportation availability; options counseling; introduction and referral to public transit and individual/group ride services; assessment, eligibility determination and ride authorization for specialized transportation and related programs; enrollment in travel training programs and follow-up assistance in maintaining mobility. The Dane County Call Center is the only Transportation Resource Center in the region.
2. Dane County offers two TT Programs: Bus Buddy Program (BB) and Mobility Training Program (MT). The BB Program utilizes qualified volunteers to train and accompany passengers on mainline routes or other public transportation to familiarize them with transit usage. The BB program offers individual one-on one training and group transit familiarization trips. BB training includes using the RideGuide, Metro website and trip planning. There is no fare during training. Participants receive a 10-ride senior/disabled pass upon completion. The Mobility Training Program (MT) is staffed by Certified Occupational Therapists to provide in depth instruction in the skills necessary to access mainline services. If eligible passengers of ADA complementary paratransit graduate from the BB or MT program and migrate a sufficient number of trips from paratransit to fixed-route services, Metro Transit will provide a free annual bus pass.

Subrecipient:	Madison Metro
Project:	Paratransit Eligibility & Mobility Coordinator (Traditional – Mobility Management)
FTA Amount:	\$79,040

Metro's Mobility Management Project proposal is for the funding of a Paratransit Eligibility & Mobility Coordinator (PE/MC) position. PE/MC activities include: conduct In-Person Assessments (IPA) to determine ADA paratransit eligibility; provide Transit Orientation (TO) to paratransit applicants and others interested in using fixed route services; refer candidates for Travel Training (TT) to Dane County's mobility training programs and monitor results, and; identify Designated Paratransit Stops (DPS) at frequent paratransit destinations.

The IPA, TO, and TT referrals are office based activities in which participants are interviewed and advised on appropriate transportation resources, service hours, routes, fares, reservations, and expectations in utilizing the services. The DPS involves collaborative office based activities and field observation to identify, assess and designate appropriate safe locations for pick-up and drop-off.

Subrecipient:	Capitol Express Transportation
Project:	Replacement Accessible Van [Vehicle Purchase] (Traditional)
FTA Amount:	\$31,847
Vehicle Description:	Minivan, Accessible, Rear Load (3/2)

Capitol Express Transportation is looking to improve rides for seniors and people with disabilities. This project will be a replacement of an older vehicle. We have many newer vehicles that provide comfortable rides, but there are also a few that are older and takes a lot more money to keep it running at an acceptable level. The vehicle we are looking to replace had over 575,000 miles and was frequently in the shop with multiple issues like A/C doesn't work or engine overheating. The struggles with running a full schedule being down a vehicle puts a lot of strain on drivers and the company as the dispatcher tries to cover rides of a vehicle that breaks down on a daily basis. Not to mention the driver is not working when his/her van is down. With this project, we would be able to replace an older vehicle and provide more and comfortable rides for the seniors and people with disabilities in the community. This project will replace an accessible 2008 Chrysler Town & Country taxi cab with an accessible minivan.

Subrecipient:	City of Stoughton
Project:	Purchase an Accessible Vehicle (Stoughton Public Transit Accessible Van) (Traditional)
FTA Amount:	\$31,847
Vehicle Description:	Minivan, Accessible, Rear Load (3/2)

Stoughton Public Transit, owned by the City of Stoughton, is applying for grant funding to purchase an accessible shared-ride taxi minivan to replace a 2012 non-accessible taxi cab. Stoughton Transit operates in the City of Stoughton limits and within a three-mile radius of city limits. This project will replace a non-accessible 2012 Dodge Caravan taxi cab with an accessible minivan.