# Golf Program Update

Board of Park Commissioners

October 14, 2020

#### 2020 Season Review

- The 2020 Golf season was one filled with many unknowns and obstacles
  - Opening Date of April 24<sup>th</sup> due to Safer at Home orders. Conditions would have allowed opening one month earlier.
  - Developed and implemented detailed COVID19 plan
  - Season began with clubhouses closed and all purchases made online or by phone.
  - Around late-May clubhouses opened to 25% capacity.
  - Food and Beverage service remained minimal all year.
- Many opportunities arose from the pandemic
  - Increased online payment in advance
  - Streamlining food and beverage operations.
  - This has provided a positive outlook to the future with new golfers picking up the sport daily.

#### 2020 Season Review

- Operated at reduced staffing the entire season
  - Bare minimum staffing levels until April 24<sup>th</sup>
  - Utilized 11 employees redeployed from other City agencies
  - 25 positions went unfilled due to City hiring freeze
- Outing and Event business was greatly impacted
  - 25 events were cancelled directly due to COVID
  - > 10 events played with modifications, eight of which were hosted at Yahara Hills.
  - Event revenue saw a loss of around \$20,000
- Continued partnerships with The First Tee of South Central Wisconsin and Change Golf Instruction.
- College golf rounds saw another increase in usage. As of September 30<sup>th</sup> 7,785 college, compared to 7,877 played for the entire 2019 season.

#### 2020 Season Review

- Financial outlook for the season is bright and could turn out to be one of the highest revenue years on record.
  - Financial data below as of September 30<sup>th</sup> from each year.

Golf Program Totals	2020	2019	H/L%
Green Fee Revenue	\$ 1,976,940.00	\$ 1,460,473.00	36%
Product Revenue	\$ 1,260,744.00	\$ 1,265,312.00	0.40%
Total Sales Revenue	\$ 3,237,684.00	\$ 2,725,785.00	19%
Rounds	115,678	92,441	25%

Previously, 2016 was a record year with total revenues of \$3,217,295.

# Golf Subcommittee 10/8/2020 Response to Task Force Report

Each Subcommittee member provided feedback on the report.

- Overall supportive of Task Force report and recommendations
- Desire to preserve as many holes as possible
- Concern regarding likelihood of a public/private partnership to be successful
  - > Agreement that private and non-profit partners should be considered
- Recognition that if investment is not made in courses, hole closure decision could be forced
- Subcommittee did not agree on preference to preserve 9 hole or 18 hole
- Disappointment that Subcommittee's previous work was not recognized by policy makers
- Full <u>Recording of Meeting</u> is available on City's Legislative Information Website.

# Golf Subcommittee 10/8/2020 Response to Task Force Report

- Task Force members provided feedback to Subcommittee
  - Jim Kopp, Golf Subcommittee member representative on Task Force
  - Ray Shane, former Golf Supervisor, Task Force Member available to answer questions
  - Both were dissenting votes on Final Report
    - > All other options should be exhausted before closing holes or courses
    - More focus should have been placed on closing 9 hole courses or issuing RFP for both
    - Concern around transparency of First Tee negotiations
    - Lack of clear understanding of financial situation, including lack of willingness to consider factors that impact the profitability of enterprise (ie. prevailing wage, sweat shop, alcohol sales and Inter-D charges) and understanding long-term & short-term funding needs

## Golf Subcommittee 10/8/2020 Future of Subcommittee

Members discussed potential future of the body for the following scenarios:

- If Enterprise remains in place
  - Program should be treated as a business, and allowed financial freedom to be profitable.
  - Subcommittee can play a vital role in decision-making as it relates to running the business and creating awareness around fundraising efforts for capital projects
- If Enterprise is eliminated and Golf becomes part of Parks' services
  - Role of the subcommittee would change and BPC would need to look at what's best for the system
  - Concern regarding who would represent golfers to policy-makers, including in determining how revenue from Golf would be spent

### Next Steps: Request for Proposals (RFP)

- Final Task Force Report has not yet been accepted by Finance Committee, anticipated October 26
- Common Council will need to take action, anticipated Early November
- Staff will work on outline of RFP that will be reviewed by BPC prior to issuance
- Anticipated timeline:
  - ► Issue RFP Fall/Winter
  - Review Responses and Select Successful Proposal Late Winter
  - Negotiate Terms of Lease/Agreement Early Spring
  - Approval process for Agreement Spring/Summer

#### **RFP Parameters**

Goals:

- Successful partner will
  - Promote the City of Madison's values of inclusivity, accessibility, affordability and environmental sustainability
  - Meet the City's mission for municipal golf
  - Reduce or eliminate the City's obligation for capital and operating expenses for Golf
- Term of Agreement:
  - Could require significant time commitment of land to meet goals
- General Outline, in addition to standard RFP process will include:
  - Description of amenities and assets to be included
  - Definition of expected level of service and standards of operations
  - Proposal of programs to serve target populations, including annual reporting requirements
  - Detailed Proposal for Operating and Capital Expenses