

**TFOGS recommendation # 6: Immediately create an Administrative Services Team to support the BCC system and improve resident engagement.**

While the City works toward establishing ORENS, the Task Force recommends immediately creating an Administrative Services Team consisting of staff from the offices of the Council, Mayor, Human Resources, and City Clerk who are already involved with BCC support. This Administrative Services Team should be housed in the Council Office and be **charged with working on the issues listed above** for which ORENS would ultimately be responsible. The Team should also be charged with developing systems for BCCs to use for resident participation in decision making and ensuring that prompt and direct feedback is given to issues about which residents have expressed interest. (p. 29)

**List of Additional Topics**

Create an organizational chart of all BCCs and organize BCCs around lead committees

Eliminate or combine BCCs that are redundant or have outlived their purpose

Reorganize BCCs to increase accountability

Review BCC enabling ordinances and resolutions to ensure clarity of purpose and authority

Create an Office of Resident Engagement and Neighborhood Support (“ORENS”) to support BCC system staffing, training, and resident engagement

Ensuring that meetings are recorded by video or audio and that the recordings are posted to Legistar.

Scheduling of virtual meetings for both tier 1 and tier 2. There seems to be a lot of confusion about the process and decision making with this still.