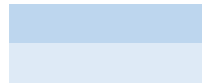


Rec #	Description	Responsible City Agencies	Other Impacted City Agencies	Key Community Stakeholders	Fiscal Impact	Steps	Notes
311	On the City website, allow option for having a chat with a City employee who can direct a resident in the right direction should they have an issue or question about government services	0	0	0	0	0	0
311	Continue working towards having a 311 number for City services	0	0	0	0	0	0
311	Review customer relation software options that may create better processes for residents to navigate City services, such as through a ticketing system where issues are ticketed, followed up on by staff, and then the results reported back to the person requesting the service	0	0	0	0	0	0
Appointments & chair of BCC	That the mayor continue appointing residents and alders to the BCCs, but that the process be changed to ensure a robust review of nominations by the Common Council Executive Committee.	0	0	0	0	0	0
Appointments & chair of BCC	That if the City transitions to a full-time Common Council, alder appointments to the BCCs should be made by the CCEC, subject to confirmation by the full Council.	0	0	0	0	0	0
Appointments & chair of BCC	Common Council members should not serve as chairs of BCCs with resident members.	0	0	0	0	0	0
BCC Admin Support and Resident Engagement	Create an Office of Resident Engagement and Neighborhood Support ("ORENS") to support BCC system staffing, training, and resident engagement.	0	0	0	0	0	0
BCC Admin Support and Resident Engagement	Immediately create an Administrative Services Team to support the BCC system and improve resident engagement.	0	0	0	0	0	0
BCC Admin Support and Resident Engagement	That the City review City processes and procedures applicable to BCCs so that it is easier for residents to participate in BCCs.	0	0	0	0	0	0
BCC Admin Support and Resident Engagement	That the City implement a technology plan to improve representation and engagement on the City's BCCs.	0	0	0	0	0	0

BCC Admin Support and Resident Engagement	25	Provide childcare at meetings	0	0	0	0	0	0
BCC Admin Support and Resident Engagement	26	Validate parking for people attending meetings	0	0	0	0	0	0
BCC Admin Support and Resident Engagement	27	Make Council proclamations before the legislative business begins at 6:30 p.m.	0	0	0	0	0	0
BCC Admin Support and Resident Engagement	28	Allow video testimony or live electronic participation such as through the internet, from remote centers of the City, or other electronic means	0	0	0	0	0	0
BCC Admin Support and Resident Engagement	29	Allow public comments to be made and considered prior to a meeting, such as through a system that notifies residents of decisions to be made, asks for their input, and then relays that input to decisionmakers	0	0	0	0	0	0
BCC Admin Support and Resident Engagement	30	Separate public testimony from legislative debate and action by allowing individuals to provide input at the beginning of Council meetings regardless of when the item on which they wish to speak is considered	0	0	0	0	0	0
BCC Admin Support and Resident Engagement	31	Vary meeting locations throughout the City	0	0	0	0	0	0
BCC Admin Support and Resident Engagement	32	Make written comments available to the public and Council members at the time of the meeting	0	0	0	0	0	0
BCC Admin Support and Resident Engagement	33	Avoid late-night meetings and reduce overall length of meetings	0	0	0	0	0	0
Support and	34	of alder statements at Council meetings	0	0	0	0	0	0
Support and	40	that residents can be made aware of issues coming before	0	0	0	0	0	0
Support and	42	calendar so that more information can be obtained with	0	0	0	0	0	0
Organization/	10	around lead committees.	0	0	0	0	0	0
Organization/	11	outlived their purpose.	0	0	0	0	0	0
Organization/	12	Reorganize BCCs to increase accountability.	CCEC	0	0	0	0	0
Organization/	13	clarity of purpose and authority.	0	0	0	0	0	0
Legistar	35	Improve accessibility and functionality of Legistar	0	0	0	0	0	0

Legistar	36	some other appropriate platform		0	0	0	0	0	0
Legistar	37	Provide classes for the public to learn how to use Legistar		0	0	0	0	0	0
Mayor's Office	23	current veto power.		0	0	0	0	0	0
Mayor's Office	24	power and take steps to ensure that the Mayor and Deputy		0	0	0	0	0	0
Structure	21	Government.		0	0	0	0	0	0
Structure	22	That Madison should not pursue First-Class City Status.		0	0	0	0	0	0
of Council	1	Madison should transition to a full-time Common Council	Common Council Office		Department, IT department	District Residents		0	0
of Council	2	ten (10) members elected concurrently with the Mayor. (4-	Common Council Office		Department, IT department	District Residents		0	0
of Council	3	80% of the area median income for a single parent with	Common Council Office		Finance Department,		0	0	0
of Council	4	representation.		0	0	0	0	0	0
of Council	5	years.	Common Council Office		Office		0	0	0
of Council	6	consecutive years.		0	0	0	0	0	0
of Council	7	(2) years if the Council terms are increased to four (4)		0	0	0	0	0	0
of Council	8	election immediately following redistricting.		0	0	0	0	0	0
of Council	9	its members be made by charter ordinance subject to		0	0	0	0	0	0



**Recommendation  
Number**

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## Description

Madison should transition to a full-time Common Council

Madison should reduce the size of the Common Council to ten (10) members elected concurrently with the Mayor. (4-year terms)

Madison should increase Common Council member pay to 80% of the area median income for a single parent with two children (approximately \$67,000).

Madison should maintain geographic aldermanic representation.

Madison should increase aldermanic terms to four (4) years.

Madison should impose term limits of twelve (12) consecutive years.

Madison should increase Council leadership terms to two (2) years if the Council terms are increased to four (4) years.

That any structural changes to the Council take place at the election immediately following redistricting.

That any changes to the size of the Council or the terms of its members be made by charter ordinance subject to binding referendum of the electors.

**Responsible City Agencies**

**Other Impacted City Agencies**

**Key Community Stakeholders**

Common Council Office

Clerk's Office, Finance Department, IT department

District Residents

Common Council Office

Clerk's Office, Finance Department, IT department

District Residents

Common Council Office

Finance Department,

Common Council Office

Finance Department, Clerk's Office

**Fiscal Impact**

**Steps**

**Notes**

Recommendation Number	Description	Responsible City Agencies	Other Impacted City Agencies
10	Create an organizational chart of all BCCs and organize BCCs around lead committees.		
11	Eliminate or combine BCCs that are redundant or have outlived their purpose.		
12	Reorganize BCCs to increase accountability.	CCEC	
13	Review BCC enabling ordinances and resolutions to ensure clarity of purpose and authority.		
14	Create an Office of Resident Engagement and Neighborhood Support (“ORENS”) to support BCC system staffing, training, and resident engagement.		
15	Immediately create an Administrative Services Team to support the BCC system and improve resident engagement.		
16	That the mayor continue appointing residents and alders to the BCCs, but that the process be changed to ensure a robust review of nominations by the Common Council Executive Committee.		
17	That if the City transitions to a full-time Common Council, alder appointments to the BCCs should be made by the CCEC, subject to confirmation by the full Council.		
18	Common Council members should not serve as chairs of BCCs with resident members.		
19	That the City review City processes and procedures applicable to BCCs so that it is easier for residents to participate in BCCs.		
20	That the City implement a technology plan to improve representation and engagement on the City’s BCCs.		



**Key Community  
Stakeholders**

**Fiscal Impact**

**Steps**

**Notes**

**Recommendation  
Number**

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## **Description**

That Madison should retain the Mayor-Council form of Government.

That Madison should not pursue First-Class City Status.

That Madison should not restrict or expand the Mayor's current veto power.

That the City review the Mayor's administrative span of power and take steps to ensure that the Mayor and Deputy Mayors can adequately supervise all direct reports.

**Responsible City Agencies**

**Other Impacted City  
Agencies**

**Key Community  
Stakeholders**

**Fiscal Impact**

**Steps**

**Notes**

**Recommendation  
Number**

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## Description

Provide childcare at meetings

Validate parking for people attending meetings

Make Council proclamations before the legislative business begins at 6:30 p.m.

Allow video testimony or live electronic participation such as through the internet, from remote centers of the City, or other electronic means

Allow public comments to be made and considered prior to a meeting, such as through a system that notifies residents of decisions to be made, asks for their input, and then relays that input to decisionmakers

Separate public testimony from legislative debate and action by allowing individuals to provide input at the beginning of Council meetings regardless of when the item on which they wish to speak is considered

Vary meeting locations throughout the City

Make written comments available to the public and Council members at the time of the meeting

Avoid late-night meetings and reduce overall length of meetings

Adhere to and/or change current rules regarding the length of alder statements at Council meetings

Improve accessibility and functionality of Legistar

Create a way for people to provide input in Legistar or some other appropriate platform

Provide classes for the public to learn how to use Legistar

On the City website, allow option for having a chat with a City employee who can direct a resident in the right direction should they have an issue or question about government services

Continue working towards having a 311 number for City services

Maintain subscription lists for Council and BCC items so that residents can be made aware of issues coming before a body through an email blast or text message and report back promptly when a decision has been made

Review customer relation software options that may create better processes for residents to navigate City services, such as through a ticketing system where issues are ticketed, followed up on by staff, and then the results reported back to the person requesting the service

Add more than just the name of meetings to the City calendar so that more information can be obtained with one (1) click, instead of requiring multiple clicks to get relevant and substantive information about a meeting

**Responsible City Agencies**

**Other Impacted City  
Agencies**

**Key Community  
Stakeholders**



**Fiscal Impact**

**Steps**

**Notes**