



Department of Transportation

Metro Transit

Chuck Kamp, General Manager

1245 E. Washington Ave., Suite 201

Madison, WI 53703

Phone: (608) 266-4904 | Fax: (608) 267-8778

Customer Service: (608) 266-4466

mymetrobus@cityofmadison.com

mymetrobus.com

MEMORANDUM

To: FTA, WI DOT, MPO and other Stakeholders
From: Crystal Martin, Deputy General Manager
Date: April 22, 2020
Subject: 2020 PTASP Performance Measure Targets

This memorandum is to document Safety Performance Targets established for the federally mandated Public Transit Agency Safety Plan (PTASP).

Metro Transit is committed to the implementation and continuous improvement of an effective safety management system (SMS) aligned with applicable transit standards. The primary objectives of the Metro Transit SMS are to promote early identification of safety hazards and risks, take proactive steps to reduce identified safety hazards and risks, promote and enhance our safety culture to support SMS, and to establish and continuously maintain an acceptable level of safety within all contract organizations.

Metro Transit inventoried its current safety measures to identify which were aligned with PTASP and then identified areas where performance indicators needed additional measures to fulfill the objectives above. Metro Transit's PTASP long range goal is to attain the established targets for each safety performance indicator. With these objectives in mind, the following safety performance indicators have been established.

2020 Annual Safety Performance Targets							
Mode of Service	Fatalities (total)	Fatalities (per 100000 VRM)	Injuries (total)	Injuries (per 100000 VRM)	Safety Events (total)	Safety Events (per 100000 VRM)	System Reliability (VRM/Failures)
Bus Transit	0	0	15	0.23	340	5.46	65000/failure
ADA/Paratransit	0	0	1	0.15	20	3.07	54000/failure

- *Fatalities = Any fatal accident involving a Metro Transit vehicle regardless of fault*
- *Injuries = Any occurrence resulting in a passenger transported from the bus via ambulance*
- *Safety Events = any accident, incident, or occurrence.*
- *VRM = vehicle revenue miles*
- *System Reliability = VRM between on-road, mechanical failure.*

Metro Transit will review its overall safety performance annually to identify and address trends and establish safety goals. The current targets are based on in-house historical data as well as comparison to reported peer transit agencies with similar VRM. The safety events target was not able to be compared

to other agencies as that data is not report to the National Transit Database (FTA). The target of 340 events is a 2% reduction of events from the 2019 total.

If you have any questions regarding this matter, please contact me at 608-276-8780, cmartin@cityofmadison.com, or Phil Gadke at 608-267-8762, pgadke@cityofmadison.com.

Sincerely,

Crystal Martin

Crystal Martin, Deputy General Manager

CC:

Natalie Erdman, Interim General Manager

Phil Gadke, Safety Officer

Scott Korth, Transit Accountant