

## APPENDIX J - Metro Transit SAFETY PERFORMANCE OUTLINE

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Last Updated:

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### GOAL 1: SMS TO REDUCE CASUALTIES/OCCURRENCES

Metro Transit will utilize a safety management systems framework to identify safety hazards, mitigate risk and reduce casualties and occurrences resulting from transit operations.

1. Objective/Outcome:  
Reduce the number of transit related fatalities
  - a. *Metric: 0 per 100,000 revenue miles*
  - b. *Baseline: 0*
  - c. *Target: 0*
2. Objective/Outcome:  
Reduce the number of transit related injuries
  - a. *Metric: 0.12 per 100,000 revenue miles*
  - b. *Baseline: 15*
  - c. *Target: 0.23 per 100,000 revenue miles*
3. Objective/Outcome:  
Reduce the number of Safety Events
  - a. *Metric: 5.5 per 100,000 revenue miles*
  - b. *Baseline: 340*
  - c. *Target: 5.4 per 100,000 revenue miles*
4. Objective/Outcome  
Develop a corrective action plan and mitigation strategies to address identified hazards
  - a. *Metric: Percent of corrective action strategies complete per specified period of time*
  - b. *Baseline: Identify a baseline*
  - c. *Target: Establish reasonable measure using past and present performance data and needs*

### GOAL 2: CULTURE

Metro Transit will foster agency-wide support for transit safety by establishing a culture where management is held accountable for safety and everyone in the organization takes an active role in securing transit safety.

1. Objective/Outcome:

Establish a dedicated staff person as the Transit Agency Safety Officer to manage the agency's transit safety program

- a. *Metric: Number of years of transit safety experience*
- b. *Baseline: Identify a baseline*
- c. *Target: Establish reasonable measure using past and present performance data and trends*

2. Objective/Outcome:

Establish regular transit safety meetings comprised of staff at varying levels, including executives, officers, managers, operators and maintenance personnel

- a. *Metric: Number of meetings per specified period of time or number of meetings per incidents/occurrences*
- b. *Baseline: Identify a baseline*
- c. *Target: Establish reasonable measure using past and present performance data and trends*

3. Objective/Outcome:

Develop and promote a Non-Punitive Reporting Policy

- a. *Metric: Percent of staff receiving Non-Punitive Reporting Policy*
- b. *Baseline: Identify a baseline*
- c. *Target: Establish reasonable measure using past and present performance data and trends*

4. Objective/Outcome:

Increase employee safety training opportunities and attendance

- a. *Metric: Number of employee safety training hours completed per specified period of time*
- b. *Baseline: Identify a baseline*
- c. *Target: Establish a reasonable measure using past and present performance data and trends*

5. Objective/Outcome:

Increase safety material distributed amongst employees and the general public

- a. *Metric: Number of manuals, newsletters, brochures, posters or campaigns distributed per specified period of time*
- b. *Baseline: Identify a baseline*
- c. *Target: Establish a reasonable measure using past and present performance data and trends*

**GOAL 3: SYSTEMS/EQUIPMENT:**

Metro Transit will provide a safe and efficient transit operation by ensuring that all vehicles, equipment and facilities are regularly inspected, maintained and serviced as needed.

1. Objective/Outcome:

Reduce the number of vehicle failures

- a. *Metric: 60,000 vehicle revenue miles per failure*
- b. *Baseline: 55,000 vehicle revenue miles per failure*
- c. *Target: 65,000 vehicle revenue miles per failure*

2. Objective/Outcome:

Increase scheduled preventative maintenance

- a. *Metric: Number of preventative maintenance inspections completed per specified period of time or specified vehicle mileage*
- b. *Baseline: Identify a baseline*
- c. *Target: Establish a reasonable measure using past and present performance data and trends*