Metro Performance Summary 4th Quarter Data for 2019

Data

• Metro fixed route ridership was down 2.8% in 2019 with 12,857,000 rides vs. 13,231,000 rides in 2018. Reductions in UW campus routes and MMSD school routes account for more than 80% of the decline. The UW Campus continues to see crowded buses; however, ride counts for these routes rely on manual tabulation by drivers and do not necessarily provide reliable data. In August, MMSD converted three middle schools to yellow bus service. This conversion most likely accounts for the reduction in trips. Finally, a polar vortex accounted for significant loss in ridership for three days during 2019. With an average of 57,000 rides on an average week day, it's possible that the three day, polar vortex created a loss of more than 100,000 rides.

Metro once again showed strong productivity in 2019 with 31.77 average trips per revenue hour. At 32 trips per revenue hour in 2018, Metro ranked among the top 5% of directly operated transit agencies in the country.

- Paratransit ridership for 2019 was down 27% from 154,930 to 113,325, primarily due to the implementation of Family Care as well as the elimination of directly-operated paratransit service in August 2018. The Family Care transition started in February 2018 and was fully implemented in May 2018. Looking only at the 3rd and 4th quarter ridership in 2018 and 2019 provides an apples-to-apples comparison. This reveals that paratransit ridership decreased by 3% in the 3rd quarter and increased by 3% in the 4th quarter when comparing 2018 to 2019.
- **Metro's financial status** Year end 2019 financial statements have not been closed and additional information from finance on employee compensating balances and from the general liability insurance provider may change the projected 2019 performance.

Preliminary information indicates that Metro Transit ended 2019 without the need to use reserves nor do we expect to generate significant reserves.

Revenues from farebox, cash and unlimited rides were down slightly but were better than budget. State and Federal assistance remained flat and local share

(City of Madison and its partners) increased significantly (\$2.5 Million) when compared to 2018.

Operating Expenses in 2019 are expected to be over budget with significant overages in salaries, wages and overtime. Impacts and timing of the transition to Family Care along with the elimination of direct paratransit service continued to impact operating expenses. While the cost of salaries and compensation was significantly over budget, it was only slightly greater (1%) than 2018. 2019 saw a continued decline in the cost of paratransit contracting which created a decline in the cost of purchased services when compared to 2018. Finally, an increase in the cost of diesel accounted for the most significant increase in the expense of supplies.

- **Preventable and chargeable accidents** During 2019 preventable and chargeable accidents totaled 61 vs. 52 during 2018.
- **Fleet/Maintenance** During 2019 road calls fell to 256 compared to 338 in 2018. This 24% decrease in road calls represents a significant improvement and contributes to reliable service.
- Customer feedback through 2019 totaled 3883 contacts, down from the 2018 level of 3709. Fixed route input was the largest category at 2732, up from 2492 from 2018, with the larger categories "driver behavior," "customer passed up," "driver rude" and "bus late." With video and GPS, Metro staff investigates each complaint, and in some cases it can be determined that the driver was not at fault, which was the case with an average of 54% of these three categories. Metro tracks and coaches employees with multiple complaints to keep these complaints to a minimum. Paratransit input was down from 562 contacts in 2018 to 540 in 2019.
- Total driver reported security incidents were 284 through the 3rd quarter for 2019 versus 262 for the same timeframe in 2018. There was a small increase in reported disruptive behavior incidents and fare disputes on mainline service. Supplemental School Service has had a decrease in total driver reported incidents by 21. This is likely due to the reduction of middle school service beginning in September.

Projects

- The first phase of construction at Metro's main facility continued during the 4th quarter. This is part of a five-year, \$50 million reconstruction to improve safety, maintenance, health, and overall working conditions of the garage. Included in this first phase is the construction of a new service lane, fire safety improvements, and the changes required for our new electric buses.
- Staff continues with the negotiations associated with the Collective Bargaining Agreement with the Teamsters Union. The last contract expired at the end of 2018.

FIXED ROUTE
Operating Statistics For Periods Ending 12/31/2018 & 12/31/2019

CURRENT MONTH

YEAR TO DATE

Actual	Actual	Variance		Actual	Actual	Variance	%
2018	2019	2018 to 2019		2018	2019	2018 to 2019	Change
			Service Supplied				
484,307	493,205	8,898	Total (Vehicle) Miles	6,079,536	6,038,673	(40,863)	-0.7%
33,087	33,397	310	Revenue Hours	406,410	404,730	(1,680)	-0.4%
36,465	36,754	289	Total (Vehicle) Hours	448,602	446,214	(2,388)	-0.5%
			Ridership				
923,741	912,772	(10,969)	Revenue Passengers	12,358,376	12,013,087	(345,289)	-2.8%
52,886	51,755	(, ,	Transfers	696,356	688,469	(7,887)	
<u>11,252</u>	<u>12,598</u>		Non-Revenue Rides	<u>175,966</u>	<u>154,958</u>	<u>(21,008)</u>	-11.9%
987,879	977,125	(10,754)	Total Passengers	13,230,698	12,856,514	(374,184)	-2.8%
			Service Quality*				
90.7%	89.0%	-1.7%	% Trips on time	89.0%	88.2%	-0.8%	-0.9%
3.8%	5.4%		% Trips early	3.6%	3.6%	0.0%	
5.5%	5.4%		% Trips late	7.4%	8.1%	0.7%	9.8%
18	10	(8)	Passenger Accidents	119	140	21	17.6%
			Vehicle Accidents**				
2	6	4	Chargeable	52	61	9	17.3%
5	15	10	Non-chargeable	124	147	23	18.5%
<u>0</u> 7	<u>0</u>	<u>0</u>	Preventable	<u>2</u>	<u>0</u>	<u>(2)</u>	-100.0%
7	21	14	Total Vehicle Accidents	185	208	23	12.4%
			Fleet/Maintenance				
16	8	(8)	Road Calls	338	256	(82)	-24.3%
84	82	(2)	Actual Inspections	963	1,034	71	7.4%
81	82	1	Scheduled Inspections	1,013	1,008	(5)	-0.5%
0.18	0.16	-0.02	Complaints/1000 Rides	0.19	0.21	0.02	8.8%

^{*}Sample of over 200,000 trips. Early=one minute or more early at a timepoint. Late=five minutes or more late at a timepoint.

Non-chargeable – Accidents caused by the other vehicle's operator's actions.

Preventable – Both parties involved share liability of the accident.

^{**}Chargeable – Accidents that are caused by the actions of the bus operator.

Preventable – Both parties involved share liability of the accident.

ROUTE PRODUCTIVITY COMPARISON--YEAR TO DATE--December 2019 & 2018 (Routes sorted in order of 2019 passengers per revenue hour productivity)

RII	DERSHIP, 2019 vs. 2	2018		Produc	tivity, T	Trips per Re	venue H
		ear to Date					Routes
ROUTE	2018	2019	% change	2018	2010	% Change	< 60% of
80 UW CAMPUS (service revised August 26, 2012)	2,123,698	1,920,312	-9.6%	100.64	89.97	-10.6%	system
E, L, M, W SUPPLEMENTARY SCHOOL SERVICE	1,090,132	986,359	-9.5%	72.18		-3.1%	
28 NTP-WTP COMMUTER (revised August 25, 2013)	357,870	355,314	-0.7%	59.64	58.98	-1.1%	
84 EAGLE HEIGHTS EXPRESS (began operating August 25, 2008)	24,814	24,076	-3.0%	43.98	47.66	8.4%	
38 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08, Aug '09, & Aug 25, 2013) 2 WTP-NTP (revised August 25, 2013)	344,444	352,150	2.2%	42.64	44.62	4.6%	_
44 STP-UW CAMPUS & FITCHBURG COMMUTER RTES	1,197,502 77,450	1,208,852 76,677	0.9% -1.0%	41.99 42.70	42.62 42.38	1.5% -0.7%	-
10 SCHENK/ATWOOD - UW CAMPUS (began August 24, 2009 & revised August 25, 2013)	793,482	788,596	-0.6%	42.70		-0.7%	-1
75 VERONA-CAPITOL SQUARE COMMUTER (began Mar 26, 2012; revised Mar 11 & Dec 2, 2013)	112,910	116,338	3.0%	39.77	41.20	3.6%	
81-82 UW LATE NITE CIRCULATORS	131,178	126,782	-3.4%	39.88	35.94	-9.9%	
50 WTP-SCHROEDER-RAYMOND LOOP	189,336	179,163	-5.4%	33.68	31.45	-6.6%	
6 EAST TOWNE-WTP	1,023,619	998,175	-2.5%	31.33	30.59	-2.4%	
71 MIDDLETON-CAPITOL SQUARE VIA MARSHALL PARK COMMUTER (revised Aug 25, 2013)	104,642	107,489	2.7%	29.29	30.21	3.1%	
15 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013)	440,436	440,720	0.1%	29.62	29.64	0.1%	
22 MENDOTA LOOP 40 STP - ARBOR HILLS LOOP (revised August 25, 2013)	208,128	192,864	-7.3%	31.91	29.62	-7.2%	
4 NTP-STP	144,281 558,223	148,980 535,857	3.3% -4.0%	28.37 29.71	29.13 28.72	2.7% -3.3%	-
3 WTP-ETP	445,216	485,073	9.0%	26.09	28.60	9.6%	\vdash
5 ETP-STP	380,075	381,258	0.3%	27.82	28.09	1.0%	\vdash
72 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER (revised August 25, 2013)	133,703	137,906	3.1%	26.25	27.19	3.6%	
1 CAP SQUARE - UW	25,773	27,971	8.5%	23.97	26.55	10.8%	
57 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	100,854	100,728	-0.1%	26.52	26.54	0.1%	
14 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013)	274,024	275,887	0.7%	26.16		0.9%	
12 WTP-DUTCH MILL-CAP SQUARE	60,123	59,821	-0.5%	26.26	26.08	-0.7%	\sqcup
21 LAKEVIEW LOOP 11 WTP-DUTCH MILL-CAP SQUARE	145,062	142,316	-1.9%	25.88	25.42	-1.8%	
67 WTP-WEST TOWNE	74,796 192,410	72,439 170,860	-3.2% -11.2%	25.86 27.99	25.08 24.88	-3.0% -11.1%	-
29 SHERMAN COMMUTER ("School day" trip discontinued October 4, 2008)	20,366	19,580	-3.9%	25.39	24.62	-3.1%	
27 NTP - UW CAMPUS COMMUTER	47,651	45,797	-3.9%	25.56	24.48	-4.2%	
7 WTP-ETP (Weekends & Holidays Only)	131,752	139,885	6.2%	18.76	23.86	27.1%	
58 GREENTREE COMMUTER	54,841	65,206	18.9%	18.22	22.65	24.4%	
16 STP - ETP	303,501	284,334	-6.3%	23.67	22.20	-6.2%	
18 STP-WTP (revised August 25, 2013)	299,996	285,759	-4.7%	23.05		-5.0%	
56 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	102,733	101,746	-1.0%	21.75	21.61	-0.6%	
47 ARBOR HILLS COMMUTER 8 CAP SQUARE-SPRING HARBOR (Weekends & Holidays Only)	61,813 38,473	65,608 35,456	6.1% -7.8%	20.24	21.57	6.6% -8.4%	
25 AMERICAN CENTER COMMUTER (revised August 25, 2013)	6,254	5,765	-7.8%	22.47	20.98	-8.3%	
30 ETP-EAST TOWNE	178,551	182,006	1.9%	19.84	20.40	2.8%	+
70 MIDDLETON-CAPITOL SQUARE	131,675	134,428	2.1%	19.51	19.98	2.4%	
55 VERONA- WTP COMMUTER (revised Mar 11, 2013)	32,467	38,946	20.0%	16.32	19.60	20.1%	
39 ETP - DAIRY DRIVE (revised August 25, 2013)	33,911	28,102	-17.1%	23.23	19.33	-16.8%	
19 RED ARROW TR-CAP SQUARE	125,529	138,731	10.5%	16.92	18.71	10.6%	X
13 STP-CAP SQUARE	143,109	142,002	-0.8%	18.45	18.44	-0.1%	X
63 WTP-PRAIRIE TWN CTR (Weekends & Holidays only) 34 ETP-MATC (peak service on 34 began Aug 24, 2009 & revised Aug 25, 2013)	32,140	25,818	-19.7%	21.51	17.00	-21.0%	X
17 ETP-NTP	21,759 96,741	21,410 90,920	-1.6% -6.0%	16.76 17.38	16.56 16.34	-1.2% -6.0%	X Y
33 SPRECHER/THOMPSON - ETP (revised August 25, 2013)	39,595	39,789	0.5%	15.81	15.95	0.9%	X
73 WTP-OLD SAUK TRAILS	102,322	93,345	-8.8%	16.94	15.51	-8.4%	X
48 STP-UW CAMPUS & FITCHBURG COMMUTER RTES	7,612	7,643	0.4%	15.27	15.40	0.8%	X
37 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08 & Aug '09)	60,205	57,561	-4.4%	15.76	14.87	-5.6%	Х
51 WTP-MUIR FIELD LOOP	47,015	41,332	-12.1%	16.89	14.85	-12.1%	х
52 WTP-FITCHBURG	39,294	38,227	-2.7%	14.72	14.29	-2.9%	Х
32 ACEWOOD-THOMPSON LOOP	30,110	28,601	-5.0%	12.63	11.90	-5.8%	Х
20 NTP-EAST TOWNE	140,957	133,525	-5.3%	12.41		-5.0%	Х
78 MIDDLETON-WTP (Began Oct. 5, 2008; Saturdays only)	8,639	9,365	8.4%	9.66	10.47	8.4%	_
23 SUN PRAIRIE - CAPITOL SQUARE COMMUTER (began August 26, 2019) 49 HATCHERY HILL-LACY LOOP COMMUTER RTE (began August 24, 2014)	13,656	9,311 14,451	5.8%	9.18	10.31 9.75	6.2%	X X
35 RICHMOND HILLS/ACEWOOD - ETP (began August 25, 2013)	25,856	25,236	-2.4%	9.18	9.73	-2.0%	X
31 MARSH RD - ETP (began August 25, 2013)	38,100	34,602	-9.2%	8.73	7.85	-10.1%	X
59 FITCHBURG - WTP (weekend & holiday route, began August 23, 2009)	11,293	10,494	-7.1%	6.75	6.23	-7.7%	X
26 AMERICAN CENTER LOOP (began Oct. 5, 2008)	27,136	26,018	-4.1%	4.86	4.58	-5.6%	х
68 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	8,177	7,095	-13.2%	4.72	4.03	-14.6%	х
36 CITY VIEW LOOP (Began Oct. 5, 2008; formerly part of Route 6)	13,288	10,661	-19.8%	4.83	3.86	-20.1%	Х
UNKNOWN ROUTE & ROAD BUS*	-	4,796					
SYSTEM TOTAL	13,230,698	12,856,514	-2.8%	32.56	31.77	-2.4%	19.06
TOTAL WITHOUT CAMPIIC CIDCHI ATODC (Doub 00 04)	10.051.000	10.705.244	4 50/	20.71	20.42	4.004	17.04
TOTAL WITHOUT CAMPUS CIRCULATORS (Routes 80-84)	10,951,008	10,785,344	-1.5%	28./1	28.43	-1.0%	17.06

m av Core Routes operate every day from early a.m. to late p.m.: 2, 3, 4, 5, 6, 7, 13 (3 operates weekdays only; 7 operates weekends & holidays only).

ROUTE KEY

Commuter Routes operate on weekdays during peak hours: 11, 12, 14, 15, 23, 25, 27, 28, 29, 37, 38, 44, 47, 48, 49, 55, 56, 57 58, 71, 72, 75

Peripheral Routes operate from transfer points to outlying areas: 20, 21, 22, 26, 30, 31, 32, 33, 35, 36, 40, 50, 51, 52, 73, 78

Connector Routes connect transfer points throughout the day: 16, 17, 18.

Circulator Routes 1, 10, 34

Other routes:

8 operates between the Capitol Square and Spring Harbor, weekends only. 19 operates like a core route between the Capitol Square and Allied Drive on weekdays.

39 operates as a commuter route during peak hours; operates like a circulator route midday. 59 operates weekends & holidays between the WTP and Fitchburg. 67 connects with route 6 at the West Transfer Point; operates to/from West Towne Mall. 63 and 68 operate between the WTP and Prairie Town Center. 70 operates like a core route between the Capitol Square & Middleton on weekdays.

UW Campus Circulators 80, 81, 82, 84

School Day Supplemental Routes E, L, M, W

ROUTE PERFORMANCE, Year to Date -December 2019 & 2018

CAPA SQUARE		Ri	DERSHIP		Passenger	s/rev. hour
CAP SQUARE - TIME	ROUTE			% change		2019
STP-FFF	1 CAP SQUARE - UW			Ú		26.55
NFFSTP		1,197,502	1,208,852	0.9%	41.99	42.62
SEPT STP					26.09	28.60
6 EAST TOWNE-WITE						28.72
Wilson W						28.09
8 CAP SOLARE SPRING HARBOR (Weekends & Holidays Only) 10 SCHERNKATHOOD - IW CAMPIE (Segan August 24, 2009 & revised August 25, 2013) 11 WYP-DUTCH MILL-CAP SQUIARE 70,706 71,706 72,439 73,249 73,229 73,229 73,249 73,229 73,229 73,249 73,229 73,229 73,249 73,249 73,229 73,249 74,249 75,887 75,8		,,	, .			30.59
19 SCHERK/ATWOOD - UW CAMPUS (Degan August 24, 209 & revised August 25, 2013)						23.86
THE PROPERTY MILL-CAP SQUARE						20.98
12 WITP-DUTCH MILL-CAP SQUARE 413.009 1142.002						41.91
13 STF-C47 SQUARE	*					
148 RICHMOND HILL-WESFORD RIDGE/HINCTION RIDGE (revised August 25, 2013) 274,024 275,887 0.7% 26.16 25.8 16 STP - RIP 303,301 284,334 4.0220 0.1% 29.5 29.6 16 STP - RIP 303,301 284,334 4.0220 0.1% 29.5 29.6 16 STP - RIP 96,741 90,020 6.0% 17.38 16.3 18.5 11.5 11.5 11.5 11.5 11.5 11.5 11.5	*					
15 RICHMOND HILL-WERFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013) 440,360 440,720 0.136 20.52 22.52 20.56 57.57 27.57		-,				
16 STP-NTP			-,			
17 ETF-NTF		-,	-, -			
18 STP-WTF (revised August 25, 2013)						
19 RED ARROW TR-CAP SQUARE						
140,957 133,525 5.3% 12.41 11.7						
21 LARNIFWLOOP	•					
22 MENDOTA LOOP 2081.128 192.864 -7,396 31.91 29.62 29.311 22.82 28.10 PRAIRE CAPTOL SQUARE COMMUTER (revised August 25, 2013) -2.53 25.50 24.55 5.765 -2.896 22.47 20.65 26.40 26.40 26.40 27.136 26.60 -4.10 26.60 26.40 27.136 26.60 26.60 26.40 26.60 26.40 26.40 26.60 26.40 26.60 26.40 26.60 26.40 26.60 26.40 26.60 26.40 26.60 26.40 26.60 26.40 26.60 26.40 26.60 26.40 26.60 26.40 26.60 26.40 26.60 26.40 26.60 26.40 26.60 26.40 26.60 26.40 26.60 26.40						
23 SUN PRAIRIE - CAPITOL SQUARE COMMUTER (regan August 25, 2013)						
25 AMERICAN CENTER COOMMUTER (revised August 25, 2013)		200,120		-7.3%	31.71	
27 AMERICAN CENTER LOP (Degan Oct. 5, 2008)		6.254		-7.8%	22.47	
27 NTP - UW CAMPUS COMMUTER (revised August 25, 2013) 28 STERMAN COMMUTER (revised August 25, 2013) 29 STERMAN COMMUTER (revised August 25, 2013) 357,870 355,341 357,870 355,341 357,870 355,341 357,870 355,341 36,062 32,386 22,398 22,398 24,6 31,388 31,380 32,398 22,399 24,6 31,388 31,388 32,388 32,388 32,388 32,388 32,388 33,388 33,388 33,388 33,388 33,388 33,388 33,388 34,662 32,388 34,662 32,388 34,662 32,388 38,100						
28 NTP-WTP COMMUTER (revised August 25, 2013) 357,870 355,314 -0.79% 59.64 59.99 59.99 59.99 59.90		,	-,			
29 SHEMAN COMMITER ("School day" trip discontinued October 4, 2008) 20 STEPAST TOWNE 178,551 182,006 195,800 195,801 194,802 11 MARSH RD - ETP (began August 25, 2013) 38,100 34,602 12 ACEWOOD THOMPSON LOOP 30,110 28 ACEWOOD THOMPSON LOOP 30,110 30,110 28 ACEWOOD THOMPSON LOOP 30,110 30,110 28 ACEWOOD THOMPSON LOOP 30,110 30,11		,				58.98
19		,				24.62
31 MARSH RD - ETP (Degan August 25, 2013) 33,100 34,602 9,2% 8.73 7.8 23 ZACEWOOD - PHOMPSON LOOP 30,110 28,601 -5.0% 12,63 11,9 33 SPRECHER/THOMPSON - ETP (revised August 25, 2013) 39,595 39,799 0.5% 15,81 15,9 34 ETP-MATC (peak service on 34 began Aug 24, 2009 & revised Aug 25, 2013) 21,759 21,410 -1.6% 16,76 16,5 35 RICHMOND HILLS/ACEWOOD - ETP (began August 25, 2013) 22,759 21,410 -1.6% 16,76 16,5 35 RICHMOND HILLS/ACEWOOD - ETP (began August 25, 2013) 25,856 25,236 2-2.4% 9,46 9,4	30 ETP-EAST TOWNE	,				20.40
33 SPRECHER/THOMPSON - ETP (revised August 25, 2013) 34 ETP-MATC (peak service on 34 began Aug 24, 2009 & revised Aug 25, 2013) 37,595 38 TRICHMOND HILLS/ACEWOOD - ETP (began August 25, 2013) 38 TRICHMOND HILLS/ACEWOOD - ETP (began August 25, 2013) 39,595 39,789 30,78	31 MARSH RD - ETP (began August 25, 2013)	38,100				7.85
34 FTP-MATC (peak service on 34 began Aug 24, 2009 & revised Aug 25, 2013) 21,759 21,410 -1.695 16.76 16.55 16.75 16.55 16.76 16.55 16.76 16.55 16.76 16.55 16.76 16.55 16.76 16.55 16.76 16.55 16.76 16.55 16.76 16.55 16.76 16.55 16.76 16.76 16.76 16.76 16.75 16.76 16.76 16.76 16.76 16.76 16.76 16.76 16.75 16.76 16.76 16.76 16.76 16.76 16.76 16.76 16.75 16.76 16.7	32 ACEWOOD-THOMPSON LOOP					11.90
35 RICHMOND HILLS/ACEWOOD - ETP' (began August 25, 2013) 25,956 25,236 -2.496 9.46 9.2	33 SPRECHER/THOMPSON - ETP (revised August 25, 2013)	39,595	39,789	0.5%	15.81	15.95
36 CITY VIEW LOOP (Began Oct. 5, 2008; formerly part of Route 6) 13,288 10,661 -19,89% 4.83 3.8 37 FFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08 & Aug '09) 60,205 57,561 -4.4% 15,76 14.8 38 FFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08 & Aug '09) 60,205 57,561 -4.4% 15,76 14.8 38 FFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08 & Aug '09) 60,205 57,561 -4.4% 15,76 14.8 38 FFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08 & Aug '09) 8.48 25,2013 33,911 28,102 -17,196 22,26 44.6 44.6	34 ETP-MATC (peak service on 34 began Aug 24, 2009 & revised Aug 25, 2013)	21,759	21,410	-1.6%	16.76	16.56
37 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08 & Aug' '09) 38 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08, Aug '09, & Aug 25, 2013) 38 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08, Aug '09, & Aug 25, 2013) 38 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08, Aug '09, & Aug 25, 2013) 38 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08, Aug '09, & Aug 25, 2013) 39 PFLAUR RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08, Aug '09, & Aug 25, 2013) 30 STP - DAIRY DRIVE (revised August 25, 2013) 40 STP - ARBOR HILLS LOOP (revised August 25, 2013) 414 STP-IW CAMPUS & FITCHBURG COMMUTER RTES 77, 450 42, 70 42, 32 47 ARBOR HILLS COMMUTER 61, 813 65, 608 61, 61, 62, 70 42, 70 42, 33 47 ARBOR HILLS COMMUTER RTES 76, 617 77, 618 77	35 RICHMOND HILLS/ACEWOOD - ETP (began August 25, 2013)	25,856	25,236	-2.4%	9.46	9.27
38 PELAUM RD-SHEEDOYGAN AVE COMMUTER (revised Oct. '08, Aug '09, & Aug 25, 2013) 344,444 352,150 2.2% 42.64 44.6 39 ETP - DAIRY DRIVE (revised August 25, 2013) 33,911 28,102 -17.1% 23.23 19.3 19.3 19.7 14,281 148,980 3.3% 28,37 29.1 29	36 CITY VIEW LOOP (Began Oct. 5, 2008; formerly part of Route 6)	13,288	10,661	-19.8%	4.83	3.86
39 ETP - DAIRY DRIVE (revised August 25, 2013) 33,911 26,102 -17,1% 23,23 19,3	37 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08 & Aug '09)	60,205	57,561	-4.4%	15.76	14.87
144.281		344,444	352,150	2.2%	42.64	44.62
44 STP-IW CAMPUS & FITCHBURG COMMUTER RTES	· · · · · · · · · · · · · · · · · · ·	33,911			23.23	19.33
17 ARBOR HILLS COMMUTER 61,813 65,608 6.1% 20,24 21,5 18 STP-UW CAMPUS & FITCHBURG COMMUTER RTES 7,612 7,643 0,4% 15,27 15,4 19 HATCHERY HILL-LACY LOOP COMMUTER RTE (began August 24, 2014) 13,656 14,451 5,89% 9,18 9,7 50 WTP-SCHROEDER-RAYMOND LOOP 189,336 179,163 -5,4% 33,68 31,4 51 WTP-MUIR FIELD LOOP 47,015 41,332 -12,1% 16,89 14,8 52 WTP-FITCHBURG 39,294 38,227 -2,7% 14,72 14,22 55 VERONA-WTP COMMUTER (revised Mar 11, 2013) 32,467 38,946 20,0% 16,32 19,6 56 PILCRIM-REETZ COMMUTER & MUIR FIELD COMMUTER 100,733 101,746 -1,0% 21,75 21,6 57 PILCRIM-REETZ COMMUTER & MUIR FIELD COMMUTER 100,854 100,728 -0,1% 26,52 26,5 58 GREENTREE COMMUTER & MUIR FIELD COMMUTER 54,841 65,206 18,9% 18,22 22,6 59 FITCHBURG - WTP (weekend & holiday route, began August 23, 2009) 11,293 10,494 -7,1% 6,75 6,2 63 WTP-PRAIRIE TWN CTR (Weekends & Holidays only) 32,140 25,818 -19,7% 21,51 17,0 67 WTP-WEST TOWNE 192,410 170,860 -11,2% 27,99 24,8 68 WTP-PRAIRIE TWN CTR (Weekends & Holidays only) 8,177 7,095 -13,2% 4,72 4,0 70 MIDDLETON-CAPITOL SQUARE 131,675 134,428 2,1% 19,51 19,9 71 MIDDLETON-CAPITOL SQUARE VIA MARSHALL PARK COMMUTER (revised Aug 25, 2013) 104,642 107,489 2,7% 22,29 30,2 72 WIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER (revised August 25, 2013) 13,703 13,706 3,1% 26,25 27,1 73 WTP-OLD SAUK TRAILS 102,322 93,345 -8,8% 16,94 15,5 73 WTP-OLD SAUK TRAILS 102,322 93,345 -8,8% 16,94 15,5 73 WTP-OLD SAUK TRAILS 102,322 93,345 -8,8% 16,94 15,5 75 VERONA-CAPITOL SQUARE VIA BRANCH COMMUTER (revised August 25, 2013) 116,338 3,0% 39,77 41,2 75 VERONA-CAPITOL SQUARE VIA BRANCH COMMUTER (revised August 25, 2013) 13,1796 3,1% 26,25 27,1 75 VERONA-CAPITOL SQUARE VIA BRANCH COMMUTER (revised August 25, 2013) 13,1796 3,1% 3,968 19,90						29.13
## STP-UW CAMPUS & FITCHBURG COMMUTER RTES 7,612 7,643 0.4% 15.27 15.4 ## HATCHERY HILL-LACY LOOP COMMUTER RTE (began August 24, 2014) 13,656 14,451 5.8% 9.18 9.7 ## SO WTP-SCHROEDER-RAYMOND LOOP 189,336 179,163 -5.4% 33.68 31.4 ## STP-UW CAMPUS ## STP-UW C						42.38
49 HATCHERY HILL-LACY LOOP COMMUTER RTE (began August 24, 2014) 13,656 14,451 5.896 9.18 9.7 50 WTP-SCHROEDER-RAYMOND LOOP 189,336 179,163 -5.496 33.68 31.4 14,332 -12.196 14,332 -12.197 14,332 -12.197 14,332 -12.197 14,721 14.2 14.2 14.2 14.2 155 VERONA- WTP COMMUTER (revised Mar 11, 2013) 32,467 38,946 20.096 16,32 19,66 56 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER 100,733 101,746 -1.096 21,75 21,6 57 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER 100,854 100,728 -0.196 26,52 26,5 58 GREENTREE COMMUTER 54,841 65,206 18.996 18.22 26,6 58 GREENTREE COMMUTER 59 FITCHBURG - WTP (weekend & holiday route, began August 23, 2009) 11,293 10,494 -7.196 6.75 6.2 33 WTP-PRAIRIE TWN CTR (Weekends & Holidays only) 32,140 25,818 -19,796 21,51 17,0 67 WTP-WEST TOWNE 192,410 170,860 -11,296 27,99 24.8 68 WTP-PRAIRIE TWN CTR (Weekends & Holidays only) 31,477 7,095 -13,296 4.72 4.00 70 MIDDLETON-CAPITOL SQUARE 131,675 134,428 2.196 195,11 199, 10,494 -1,196 10,798 2.799 24.8 10,798 10,794 10,795 13,496 11,291 11,2						21.57
18,336 179,163 -5.4% 33.68 31.4						15.40
14.00 14.0						9.75
52 WTP-FITCHBURG 39,294 38,227 -2.7% 14.72 14.25 55 VERONA- WTP COMMUTER (revised Mar 11, 2013) 32,467 38,946 20.0% 16,32 19,66 56 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER 102,733 101,746 -1.0% 21.75 21.6 57 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER 100,854 100,728 -0.1% 26,52 26,5 58 GREENTREE COMMUTER 54,841 65,206 18,9% 18,22 22.6 59 FITCHBURG- WTP (weekend & holiday route, began August 23, 2009) 11,293 10,494 -7.1% 6,75 6,2 63 WTP-PRAIRIE TWN CTR (Weekends & Holidays only) 32,140 25,818 -19,7% 21,51 17.0 57 WTP-WEST TOWNE 192,410 170,860 -11,2% 27,99 24,8 68 WTP-PRAIRIE TWN CTR (Weekends & Holidays only) 8,177 7,095 -13,2% 4,72 4,0 70 MIDDLETON-CAPITOL SQUARE 71 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER (revised August 25, 2013) 104,642 107,489 27,74 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER (revised August 25, 2013) 133,703 137,906 3,1% 26,25 27,73 WTP-OLD SAUK TRAILS 75 VERONA-CAPITOL SQUARE COMMUTER (began Mar 26, 2012; revised Mar 11 & Dec 2, 2013) 112,910 116,338 3,0% 39,77 41,2 78 MIDDLETON-WTP (Began Oct. 5, 2008; Saturdays only) 8,639 9,365 8,4% 9,66 10,4 89,9 81-82 UW LATE NITE CIRCULATORS 131,178 126,782 3,486 3,988 3,59 4,70 4,7						
19.65 STERONA-WTP COMMUTER (revised Mar 11, 2013) 32,467 38,946 20.0% 16.32 19.65 19.6		,				
10,733		,				
100,854 100,728 -0.1% 26.52 26.55						
58 GREENTREE COMMUTER 54,841 65,206 18.9% 18.22 22.6 59 FITCHBURG - WTP (weekend & holiday route, began August 23, 2009) 11,293 10,494 -7.1% 6.75 6.2 63 WTP-PRAIRIE TWN CTR (Weekends & Holidays only) 32,140 25,818 -19.7% 21.51 17.0 66 WTP-PRAIRIE TWN CTR (Weekends & Holidays only) 192,410 170,860 -11.2% 27.99 24.8 68 WTP-PRAIRIE TWN CTR (Weekends & Holidays only) 8,177 7,095 -13.2% 4.72 4.0 70 MIDDLETON-CAPITOL SQUARE 131,675 134,428 2.1% 19.51 19.9 71 MIDDLETON-CAPITOL SQUARE VIA MARSHALL PARK COMMUTER (revised Aug 25, 2013) 104,642 107,489 2.7% 29.29 30.2 72 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER (revised August 25, 2013) 133,703 137,906 3.1% 26.25 27.1 73 WTP-OLD SAUK TRAILS 102,322 93,345 -8.8% 16.94 15.5 76 VERONA-CAPITOL SQUARE COMMUTER (began Mar 26, 2012; revised Mar 11 & Dec 2, 2013) 112,910 116,338 3.0% 39.77 41.2 78 MIDDLETON-WTP (Began Oct. 5, 2008; Saturdays only) 8,639						
11,293 10,494 -7.1% 6.75 6.25 6.25 6.3 6.3 6.3 10,494 -7.1% 6.75 6.25 6.3 6.3 WTP-PRAIRIE TWN CTR (Weekends & Holidays only) 32,140 25,818 -19.7% 21.51 17.0 6.75 6.6 6.75 6.2 6.3 WTP-PRAIRIE TWN CTR (Weekends & Holidays only) 10,494 -7.1% 21.51 17.0 6.75 6.75 6.2 6.3 WTP-PRAIRIE TWN CTR (Weekends & Holidays only) 10,494 -7.1% 21.51 17.0 6.75 6.2 6.2 6.3 WTP-PRAIRIE TWN CTR (Weekends & Holidays only) 10,494 -7.1% 27.99 24.8 6.8 WTP-PRAIRIE TWN CTR (Weekends & Holidays only) 8,177 7,095 -13.2% 4.72 4.0 4.0 7.0 MIDDLETON-CAPITOL SQUARE VIA MARSHALL PARK COMMUTER (revised Aug 25, 2013) 104,642 107,489 2.7% 29.29 30.2 7.2 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER (revised August 25, 2013) 133,703 137,906 3.1% 26.25 27.1 7.3 WTP-OLD SAUK TRAILS 102,322 93,345 -8.8% 16.94 15.5 7.5 VERONA-CAPITOL SQUARE COMMUTER (began Mar 26, 2012; revised Mar 11 & Dec 2, 2013) 112,910 116,338 3.0% 39.77 41.2 7.8 MIDDLETON-WTP (Began Oct. 5, 2008; Saturdays only) 8,639 9,365 8.4% 9.66 10.4 80.9 81-82 W LATE NITE CIRCULATORS 131,178 126,782 -3.4% 39.88 35.9 84.24 24,076 -3.0% 43.98 47.6 43.98 47.6 44.99 47.6 44.99 47.6 44.99 47.6 44.99 47.6 44.99 47.6 44.99 47.6 47.96						
17.00						
192,410 170,860 -11.2% 27.99 24.88						
Section Sect	, ,,					
131,675 134,428 2.1% 19.51 19.99 19.57 19.99 1						
71 MIDDLETON-CAPITOL SQUARE VIA MARSHALL PARK COMMUTER (revised Aug 25, 2013) 104,642 107,489 2.7% 29.29 30.2 72 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER (revised August 25, 2013) 133,703 137,906 3.1% 26.25 27.1 73 WTP-OLD SAUK TRAILS 102,322 93,345 -8.8% 16.94 15.5 75 VERONA-CAPITOL SQUARE COMMUTER (began Mar 26, 2012; revised Mar 11 & Dec 2, 2013) 112,910 116,338 3.0% 39.77 41.2 78 MIDDLETON-WTP (Began Oct. 5, 2008; Saturdays only) 8,639 9,365 8.4% 9.66 10.4 80 UW CAMPUS (service revised August 26, 2012) 2,123,698 1,920,312 -9.6% 100.64 89.9 81-82 UW LATE NITE CIRCULATORS 131,178 126,782 -3.4% 39.88 35.9 84 EAGLE HEIGHTS EXPRESS (began operating August 25, 2008) 24,814 24,076 -3.0% 43.98 47.6 85, L, M, W SUPPLEMENTARY SCHOOL SERVICE 1,090,132 986,359 -9.5% 72.18 69.9 UNKNOWN ROUTE & ROAD BUS * - 4,796 -9.5% 72.18 69.9						
72 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER (revised August 25, 2013) 133,703 137,906 3.1% 26.25 27.17 3 WTP-OLD SAUK TRAILS 102,322 93,345 -8.8% 16.94 15.5 75 VERONA-CAPITOL SQUARE COMMUTER (began Mar 26, 2012; revised Mar 11 & Dec 2, 2013) 112,910 116,338 3.0% 39.77 41.2 78 MIDDLETON-WTP (Began Oct. 5, 2008; Saturdays only) 8,639 9,365 8.4% 9.66 10.4 80 UW CAMPUS (service revised August 26, 2012) 2,123,698 1,920,312 -9.6% 100.64 89.9 81.92 UW LATE NITE CIRCULATORS 131,178 126,782 -3.4% 39.88 35.9 84 EAGLE HEIGHTS EXPRESS (began operating August 25, 2008) 24,814 24,076 -3.0% 43.98 47.6 E. L. M. W SUPPLEMENTARY SCHOOL SERVICE 1,090,132 986,359 -9.5% 72.18 69.9 UNKNOWN ROUTE & ROAD BUS * 4,796 -4,	· · · · · · · · · · · · · · · · · · ·					30.21
73 WTP-OLD SAUK TRAILS 102,322 93,345 -8.8% 16.94 15.5 75 VERONA-CAPITOL SQUARE COMMUTER (began Mar 26, 2012; revised Mar 11 & Dec 2, 2013) 112,910 116,338 3.0% 39.77 41.2 78 MIDDLETON-WTP (Began Oct. 5, 2008; Saturdays only) 8,639 9,365 8.4% 9.66 10.4 80 UW CAMPUS (service revised August 26, 2012) 2,123,698 1,920,312 -9.6% 100.64 89.9 81-82 UW LATE NITE CIRCULATORS 131,178 126,782 -3.4% 39.88 35.9 84 EAGLE HEIGHTS EXPRESS (began operating August 25, 2008) 24,814 24,076 -3.0% 43.98 47.6 85 L, M, W SUPPLEMENTARY SCHOOL SERVICE 1,090,132 986,359 -9.5% 72.18 69.9 UNKNOWN ROUTE & ROAD BUS * - 4,796 5 SYSTEM TOTAL 13,230,698 12,856,514 -2.8% 32.56 31.79						27.19
75 VERONA-CAPITOL SQUARE COMMUTER (began Mar 26, 2012; revised Mar 11 & Dec 2, 2013) 112,910 116,338 3.0% 39.77 41.2 78 MIDDLETON-WTP (Began Oct. 5, 2008; Saturdays only) 8,639 9,365 8.4% 9.66 10.4 80 UW CAMPUS (service revised August 26, 2012) 2,123,698 1,920,312 -9.6% 100.64 89.9 81-82 UW LATE NITE CIRCULATORS 131,178 126,782 -3.4% 39.88 35.9 84 EAGLE HEIGHTS EXPRESS (began operating August 25, 2008) 24,814 24,076 -3.0% 43.98 47.6 85, L, M, W SUPPLEMENTARY SCHOOL SERVICE 1,090,132 986,359 -9.5% 72.18 69.9 UNKNOWN ROUTE & ROAD BUS * - 4,796 5 SYSTEM TOTAL 13,230,698 12,856,514 -2.8% 32.56 31.7	73 WTP-OLD SAUK TRAILS					15.51
78 MIDDLETON-WTP (Began Oct. 5, 2008; Saturdays only) 8,639 9,365 8.4% 9.66 10.4 80 UW CAMPUS (service revised August 26, 2012) 2,123,698 1,920,312 -9.6% 100.64 89.9 81-82 UW LATE NITE CIRCULATORS 131,178 126,782 -3.4% 39.88 35.9 84 EAGLE HEIGHTS EXPRESS (began operating August 25, 2008) 24,814 24,076 -3.0% 43.98 47.6 E, L, M, W SUPPLEMENTARY SCHOOL SERVICE 1,090,132 986,359 -9.5% 72.18 69.9 UNKNOWN ROUTE & ROAD BUS * - 4,796 - - 4,796 - SYSTEM TOTAL 13,230,698 12,856,514 -2.8% 32.56 31.7						41.20
ROUW CAMPUS (service revised August 26, 2012) 2,123,698 1,920,312 -9.6% 100.64 89.9	Ţ , , , , , , , , , , , , , , , , , , ,					10.47
131,178 126,782 -3.4% 39.88 35.98 35.98 35.98 35.98 36.98						89.97
84 EAGLE HEIGHTS EXPRESS (began operating August 25, 2008) 24,814 24,076 -3.0% 43.98 47.6 E, L, M, W SUPPLEMENTARY SCHOOL SERVICE 1,090,132 986,359 -9.5% 72.18 69.9 UNKNOWN ROUTE & ROAD BUS * - 4,796 - -4,796 - SYSTEM TOTAL 13,230,698 12,856,514 -2.8% 32.56 31.7	81-82 UW LATE NITE CIRCULATORS					35.94
E, L, M, W SUPPLEMENTARY SCHOOL SERVICE 1,090,132 986,359 -9.5% 72.18 69.9 UNKNOWN ROUTE & ROAD BUS * - 4,796 SYSTEM TOTAL 13,230,698 12,856,514 -2.8% 32.56 31.7						47.66
UNKNOWN ROUTE & ROAD BUS * - 4,796 SYSTEM TOTAL 13,230,698 12,856,514 -2.8% 32.56 31.7°						69.92
SYSTEM TOTAL 13,230,698 12,856,514 -2.8% 32.56 31.7°		-,:,0,101		7.5 70	. 2.10	07.72
		13.230.698		-2.8%	32.56	31.77
TOTAL WITHOUT CAMPUS CIRCULATORS (Routes 80-84) 10,951,008 10,785,344 -1.5% 28.71 28.4		,,_,	,,,1	70	32.30	52 7
	TOTAL WITHOUT CAMPUS CIRCULATORS (Routes 80-84)	10,951,008	10,785,344	-1.5%	28.71	28.43

Operations	December	December	YTD December	YTD December
Operation	2018	2019	2018	2019
Total Trips	8,857	9,305	154,930	113,325
Rides Cancelled	3,186	3,119	41,343	32,570
Cancellation rate	36.0%	33.5%	26.7%	28.7%
No Shows	369	109	5,054	3,741
No Shows per Rides Provided	4.2%	1.2%	3.3%	3.3%
Clients Provided Service	662	689	1,591	1,184
Average Trips per Client	13	14	97	96
Percent Subscription Trips	51%	46%	64%	50%
Provider Performance YTD			Transit	Total
	Abby Vans	Badger Bus	Solutions	Paratransit
Ambulatory Trips	25,472	45,214	11,999	82,685
Non-Ambulatory Trips	710	25,517	4,413	30,640
Total Trips	26,182	70,731	16,412	113,325
Percentage of Total Trips	23%	62%	14%	100%
Customer Service YTD			Transit	Total
	Abby Vans	Badger Bus	Solutions	Paratransit
Total Trips	26,182	70,731	16,412	113,325
Customer Compliments	2	8	1	11
Customer Suggestions	0	4	2	6
Customer Complaints	140	200	123	463
Complaints per 1000 Trips - 2018	2.55	2.69	4.17	3.21
Complaints per 1000 Trips - 2019	5.35	2.83	7.49	4.09
Late Service Reports	19	11	11	41
Late Service Reports per 1000 Trips - 2018	1.24	0.67	1.21	1.43
Late Service Reports per 1000 Trips - 2019	0.73	0.16	0.67	0.36
On-Time Performance	Ald Mark	D. J D .	Transit	
D. J. 2010	Abby Vans	Badger Bus	Solutions	
December 2019	99%	99%	93%	
YTD - 2018	94%	98%	89%	
YTD - 2019	96%	99%	90%	
		Non-	Total	
ADA Eligible Clients	Ambulatory	Ambulatory	Enrollment	
Total Clients for Reported Month	1,233	449	1,682	
Client Activity			40 Trips	
Chem Activity	1 to 19 Trips	20 to 39 Trips	or More	

Clients with Trips for Reported Month

Data Item		October			November			December		2018 Fourth	2019 Fourth	% Change
	2017	2018	2019	2017	2018	2019	2017	2018	2019	Quarter	Quarter	2018 to 2019
Ridership												
Total Metro Paratransit Trips	26,292	10,455	10,843	24,486	9,622	9,655	22,616	8,857	9,305	28,934	29,803	3%
Dane Conty DDS MA Waiver Trips	18,650	0	0	17,091	0	0	15,691	0	0	0	0	0%
Enrollment												
Total Metro Paratransit Clients	3,784	3,745	1,648	3,794	3,751	1,674	3,798	3,751	1,682	3,749	1,668	-56%
Metro DDS MA Waiver Clients	624	0	0	626	0	0	625	0	0	0	0	0%
Fare Sales												
Senior/Disabled 31-Day Pass	\$25,675	\$25,415	\$32,468	\$27,397	\$26,227	\$20,020	\$43,434	\$ 31,822	\$ 39,943	\$83,464	\$92,431	11%
Senior/Disabled 10-Ride Card	\$9,270	\$8,140	\$9,140	\$8,220	\$7,700	\$7,640	\$9,945	\$ 8,910	\$ 8,920	\$24,750	\$25,700	4%
Paratransit Convenience Tickets	\$12,623	\$7,391	\$9,009	\$12,931	\$12,285	\$7,059	\$15,560	\$ 19,773	\$ 19,247	\$39,449	\$35,315	-10%
Paratransit Agency Tickets	\$1,629	\$109,620	\$106,515	\$2,579	\$117,720	\$95,985	\$6,380	\$ 106,645	\$ 106,920	\$333,985	\$309,420	-7%
Total Sales	\$49,197	\$150,566	\$157,132	\$51,127	\$163,932	\$130,704	\$75,319	\$167,150	\$175,030	\$481,648	\$462,866	-4%
MA Waiver Revenue	\$306,958	\$0	\$0	\$336,221	\$0	\$0	370,685	\$0	\$0	\$0	\$0	0%
Note: Quarterly totals for enrollmen	nt reflect the	e monthly a	average for	the quarte	r.							

Madison Metro Transit Unaudited Financial Performance Report Year-to-Date through December 31 All Modes

			2018 Actual		2019 Budget		2019 Actual	О	ver/Under		hange from
Passenger Reve	nuo		Actual		Budget		Actual		Budget		Prior Year
rassenger Neve	Cash, Tickets, Passes	9	\$ 7,843,733	\$	6,865,000	\$	7,591,840	\$	726,840	\$	(251,893)
	Unlimited Ride Passes	Ş	\$ 6,522,627	\$	6,550,000	\$	6,350,110	\$	(199,890)		(172,517)
		Sub Total S		\$	13,415,000	\$	13,941,950	\$	526,950	\$	(424,410)
Misc Revenue			•		, i				·		
	Advertising	(\$ 833,248	\$	500,000	\$	572,985	\$	72,985	\$	(260, 263)
	County		\$ 1,303,271	\$	550,000	\$	548,704	\$	(1,296)		(754,568)
	Other		\$ 214,570	\$	200,000	\$	187,032	\$	(12,968)		(27,539)
		Sub Total S	\$ 2,351,090	\$	1,250,000	\$	1,308,720	\$	58,720	\$	(1,042,370)
Local Subsidies				_				_		_	
	City of Madison		\$ 12,369,449	\$	14,211,149	\$		\$	<u>-</u>	\$	1,841,700
	Funding Partners		\$ 3,707,483	\$	3,810,000	\$	4,400,000	\$	590,000	\$	692,517
0		Sub Total S		\$	18,021,149	\$	18,611,149	\$	590,000	\$	2,534,217
State Assistance			\$ 17,357,996	\$	17,360,000	\$	17,352,591	\$	(7,409)		(5,405)
Federal grant ful	nding for capital maintenance		\$ 6,294,361	\$	6,200,000	\$	6,200,000	\$	-	\$	(94,361)
	То	tal Revenue	\$ 56,446,739	\$	56,246,149	\$	57,414,411	\$	1,168,262	\$	967,672
Salaries	Salaries/Wages	9	\$ 26,950,409	\$	26,065,341	\$	26,775,558	\$	710,217	\$	(174,851)
	ОТ	Ş	\$ 2,387,271	\$	1,877,000	\$	2,897,465	\$	1,020,465	\$	510,194
	Workers Comp		\$ 180,282	\$	200,000	\$	238,303	\$	38,303	\$	58,021
Benefits	Health		\$ 6,324,861	\$	6,225,830	\$	6,106,147	\$	(119,683)		(218,714)
	WI Retirement		\$ 1,930,522	\$	1,750,332	\$	1,930,864	\$	180,532	\$	343
	Other	3	3,946,315	\$	3,760,969	\$	4,195,402	\$	434,433	\$	249,087
Herre -	Not ad Occ	Sub Total S	· · · · ·	\$	39,879,472	\$	42,143,739	\$	2,264,267	\$	424,079
Utilities	Natural Gas		\$ 181,000	\$	200,000	\$	152,431	\$	(47,569)		(28,570)
	Electricity		\$ 250,367	\$	290,000	\$	187,343	\$	(102,657)		(63,024)
	Telephone		\$ 17,409 \$ 37.150	\$	17,300	\$	16,856	\$	(444)		(553)
Building & Grou	Other		\$ 37,150	\$	45,000	\$	43,396	\$	(1,604)	Ф	6,246
bullaling & Grou	Repairs/Maintenance		\$ 231,567	\$	174,000	\$	201,911	\$	27,911	\$	(29,656)
	Supplies		\$ 171,988	\$	190,000	\$	203,011	\$	13,011	\$	31,023
	Services		\$ 171,986 \$ 13,086	\$	10,000	\$	13,683	\$	3,683	\$	51,023
Rolling Stock/Su	pport Equipment		ψ 10,000	Ψ	10,000	Ψ	10,000	Ψ	3,003	Ψ	
g c.cccc	Equip. Repairs/Maintenance	9	\$ 633,510	\$	645,000	\$	549,498	\$	(95,502)	\$	(84,012)
	Parts		\$ 1,350,617	\$	1,305,000	\$	1,239,567	\$	(65,433)		(111,050)
	Tires		\$ 240,014	\$	240,000	\$	259,047	\$	19,047	\$	19,033
	Equipment Supplies		76,800	\$	80,000	\$	96,084	\$	16,084	\$	19,284
	Fuel, Oil, & Lubricants		\$ 2,343,817	\$	3,251,000	\$	2,953,406	\$	(297,594)		609,589
Administrative	Insurance & Financial	(1,107,595	\$	1,456,443	\$	968,777	\$	(487,666)		(138,819)
	Rentals/Leases		501,656	\$	550,000	\$	492,100	\$	(57,900)		(9,556)
	Training	(\$ 40,831	\$	44,290	\$	40,527	\$	(3,763)		(304)
	Supplies, Equipment and Serv	ices S	\$ 571,256	\$	749,700	\$	785,991	\$	36,291	\$	214,735
Operations	Paratransit Providers	(\$ 3,286,906	\$	3,200,000	\$	2,941,187	\$	(258,813)	\$	(345,719)
	County Programs		\$ 501,324	\$	520,000	\$	459,958	\$	(60,042)	\$	(41,367)
Inter Departmen	tal Charges		\$ 338,979	\$	882,035	\$	887,217	\$	5,182	\$	548,238
Depreciation			6,786,877	\$	6,900,000	\$	7,238,118	\$	338,118	\$	451,241
Interest			\$ 433,853	\$	406,085		496,931		90,846		63,078
	Total Operatin			\$	61,035,325				1,335,452		1,534,514
Less Depreciation			\$ (6,786,877)		(6,900,000)		(7,238,118)		(338,118)	-	(451,241)
Debt Principal P			\$ 1,780,824	\$	2,110,824		2,110,824		-	\$	330,000
Fixed Assets/53			\$ 209,814	\$	200,000		238,134		38,134		28,320
Federal grant ful	nding for fixed assets/5310 pas	sstnrougn <u> </u>	\$ (209,814)	\$	(200,000)	\$	(238,134)	\$	(38,134)	\$	(28,320)
	Total E	xpenditures _	\$ 55,830,210	\$	56,246,149	\$	57,243,482	\$	997,333	\$	1,413,272
	Reserves gene	rated (used)	\$ 616,529	¢	_	\$	170,928	¢	170,928	¢	(445,601)
	Reserve balanc			Ψ		• \$	4,711,188	φ	170,320	φ	(443,001)
	Vesei se naigile	c beginning <u> </u>	ψ 3,000,021	•		Ψ	7,111,100	•			
	Reserve bala	ance-ending	\$ 4,303,350	•		\$	4,882,116				

Madison Metro Performance Measures YTD through December 31

	 Fixed F	Route	·	 Paratr	ansit	
	2018		2019	2018		2019
Operating Cost/Revenue Hours	\$ 117.57	\$	122.18	\$ 99.11	\$	79.35
Operating Revenue/Operating Cost	26.43%		25.15%	43.02%		28.77%
Operating Cost/Passenger Trips	\$ 3.61	\$	3.85	\$ 37.23	\$	46.10
Passenger Trips/Revenue Hour	32.56	\$	31.77	2.66	\$	1.72
Passenger Trips/Service Area Population (annualized)	52.28		50.80	0.61		0.45
Revenue Hours/Service Area Population (annualized)	1.61		1.60	0.23		0.26
Passenger Revenue/Passenger Trips	\$ 0.95	\$	0.97	\$ 11.22	\$	13.27
Operating Cost/Platform Hours	\$ 106.51	\$	110.82	\$ 90.25	\$	79.35
Operating Cost/Total Miles	\$ 7.86	\$	8.19	\$ 4.88	\$	4.11
Passenger Trips/Revenue Mile	2.59		2.53	0.15	\$	0.09

Notes:

Operating revenue includes all passenger revenue plus paratransit MA Waiver revenue

Operating cost includes "Total operating expenses" less depreciation and expenses associated with County programs

Service area population is 253,075

	Fixed Route					Paratransit				Combined				2013		2015	
WI DOT Cost Efficiency Measures	2018		2019		2018			2019		2018		2019		Peer (combined)		Peer (FR only)	
Expense per revenue hour	\$	114.56	\$	117.70	\$	89.81	\$	70.91	\$	111.46	\$	111.16	\$	97.57	\$	113.74	
Revenue/expense ratio		27.12%		26.11%		33.26%		32.20%		27.74%		26.65%		21.12%		19.00%	
Cost/passenger	\$	3.52	\$	3.71	\$	33.74	\$	41.20	\$	3.87	\$	4.03	\$	4.46	\$	4.36	
Passengers/revenue hour		32.56		31.77		2.66		1.72		28.81		27.56		23.69		29.21	
Passenger Trips/Capita (annualized)		45.70		44.41		0.54		0.39		46.24		44.80		37.63		25.49	
Revenue Hours/Capita (annualized)		1.40		1.40		0.20		0.23		1.60		1.63		1.43		0.76	

Notes:

Revenue includes passenger revenue only (does not include MA Waiver revenue)

Expense includes "Total operating expenses" less depreciation, expenses associated with County programs, lease and interest expenses and inter-agency charges

Cost and expense are the same number

The population used for the efficiency measures is 289,500

Madison Metro Transit Year to Year Fixed Route Ridership and Revenue Comparison Through December 31, 2019 and 2018

2019	January	Febru	ary	March	April	May	June	July	August	September	October	November	December	Total
Cash fares	\$ 110,019	\$ 120	,178	\$ 114,400	\$ 127,425	\$ 123,986	\$ 126,229	\$ 138,417	\$ 139,504	\$ 138,541	\$ 139,366	\$ 113,996	\$ 106,598	\$ 1,498,655
2 ride passes	\$ 17,762	\$ 10	,065	\$ 8,134	\$ 6,870	\$ 23,056	\$ 18,784	\$ 25,942	\$ 9,177	\$ 16,434	\$ 10,642	\$ 7,987	\$ 22,319	\$ 177,172
10 ride passes	\$ 84,410	\$ 8	,618	\$ 83,859	\$ 87,334	\$ 67,376	\$ 64,841	\$ 63,303	\$ 62,737	\$ 95,262	\$ 62,862		\$ 94,259	\$ 928,123
31 day passes	\$ 142,73	· \$ 12	,038	\$ 139,101	\$ 155,667	\$ 112,803	\$ 118,268	\$ 151,896	\$ 126,142	\$ 178,386	\$ 112,494	\$ 124,343	\$ 162,206	\$ 1,645,078
EZ Rider/Summer Youth passes	\$ 197,586	\$ 194	,077	\$ 224,869	\$ 153,386	\$ 225,441	\$ 73,644	\$ 20,364	\$ 20,208	\$ 206,614	\$ 216,888	\$ 188,305	\$ 154,883	\$ 1,876,265
Total cash, ticket & pass revenue	\$ 552,513	\$ 526	,976	\$ 570,363	\$ 530,682	\$ 552,662	\$ 401,766	\$ 399,922	\$ 357,768	\$ 635,237	\$ 542,252	\$ 514,887	\$ 540,265	\$ 6,125,293
UW ASM	\$ 279.89	\$ 279	.897	\$ 279.897	\$ 279,897	\$ 279,897	\$ 279,897	\$ 279,897	\$ 279.897	\$ 269,163	\$ 269,163	\$ 269,163	\$ 269,163	\$ 3,315,828
UW Employees	\$ 164,84	*	,	\$ 164,845	\$ 164,845	\$ 164,845		\$ 164,845	+ -,	\$ 164,097	\$ 164,097			\$ 1,975,148
MATC	\$ 24,21		,	\$ 38,200	\$ 43,124				. ,		\$ 53,301			\$ 380,172
City of Madison	\$ 14,42			\$ 15,836	\$ 16,341	\$ 15,490		\$ 15,067			\$ 17,620			\$ 185,490
Edgewood	\$ 3,750		,	\$ 4,861	\$ 4,951	\$ 3,548		\$ 1,715	. ,	\$ 6,653	. ,	\$ 6,265		\$ 53,923
St. Mary's	\$ 2,892		,800		\$ 4,112			\$ 4,799	. ,		. ,			
Meriter	\$ 1,770		,763		\$ 1,947			\$ 2,145			. ,			\$ 24,608
Dane County	\$ 3,380		,	\$ 3,075	\$ 2,906		\$ 2,535	\$ 2,518		\$ 2,951		\$ 3,154		\$ 36,106
Commuter	\$ 22,160	\$ 25	,947	\$ 24,894	\$ 24,492	\$ 24,005	\$ 21,949	\$ 23,995		\$ 23,837	\$ 27,577	\$ 26,292	\$ 23,579	\$ 293,002
Total unlimited ride pass revenue	\$ 517,334	\$ 539	,192	\$ 537,397	\$ 542,615	\$ 521,953	\$ 500,858	\$ 507,971	\$ 508,769	\$ 533,150	\$ 549,512	\$ 535,031	\$ 519,505	\$ 6,313,287
T-1-1	f 4 000 04		400	¢ 4 407 700	£4.070.007	* 4 074 045	* 000 004	¢ 007.000	¢ 000 507	* 4 4 0 0 0 0 7	£ 4.004.704	* 4.040.040	A 4 050 770	£40,400,500
Total passenger revenue	\$ 1,069,847	. ,	,	\$ 1,107,760	\$1,073,297		. ,	\$ 907,893		\$1,168,387	\$ 1,091,764	. , ,	. , ,	\$12,438,580
Cumulative YTD passenger revenue	\$ 1,009,04	\$ Z,13t	,015	\$ 3,243,775	\$4,317,072	\$5,391,007	\$6,294,311	\$ 1,202,204	\$ 0,000,741	\$9,237,120	\$ 10,320,092	\$11,370,010	\$12,438,580	
2018	January	Febru	ary	March	April	May	June	July	August	September	October	November	December	Total
2018 Cash fares	January \$ 117,424		•	March \$ 112,799	April \$ 117,783	May \$ 142,167		July \$ 137,902	•	September \$ 135,917		November \$ 136,680		Total \$ 1,518,848
	•	\$ 118	,823		•	•	\$ 123,270		\$ 137,628	\$ 135,917			\$ 108,225	
Cash fares	\$ 117,424	\$ 118 2 \$ 10	,823 ,172	\$ 112,799	\$ 117,783	\$ 142,167	\$ 123,270 \$ 10,906	\$ 137,902	\$ 137,628	\$ 135,917	\$ 130,230	\$ 136,680 \$ 10,973	\$ 108,225 \$ 14,084	\$ 1,518,848
Cash fares 2 ride passes	\$ 117,424 \$ 10,242	\$ 118 2 \$ 10 3 \$ 73	,823 ,172 ,756	\$ 112,799 \$ 11,959	\$ 117,783 \$ 29,619	\$ 142,167 \$ 23,324 \$ 74,392	\$ 123,270 \$ 10,906 \$ 65,299	\$ 137,902 \$ 16,126	\$ 137,628 \$ 14,772 \$ 78,301	\$ 135,917 \$ 8,578	\$ 130,230 \$ 19,580	\$ 136,680 \$ 10,973 \$ 78,526	\$ 108,225 \$ 14,084 \$ 94,221	\$ 1,518,848 \$ 180,335
Cash fares 2 ride passes 10 ride passes	\$ 117,424 \$ 10,242 \$ 71,019	\$ 118 2 \$ 10 3 \$ 73 4 \$ 122	,823 ,172 ,756 ,376	\$ 112,799 \$ 11,959 \$ 75,886	\$ 117,783 \$ 29,619 \$ 92,672	\$ 142,167 \$ 23,324 \$ 74,392	\$ 123,270 \$ 10,906 \$ 65,299	\$ 137,902 \$ 16,126 \$ 59,981	\$ 137,628 \$ 14,772 \$ 78,301	\$ 135,917 \$ 8,578 \$ 64,223	\$ 130,230 \$ 19,580 \$ 86,773	\$ 136,680 \$ 10,973 \$ 78,526 \$ 109,150	\$ 108,225 \$ 14,084 \$ 94,221 \$ 154,048	\$ 1,518,848 \$ 180,335 \$ 915,049
Cash fares 2 ride passes 10 ride passes 31 day passes	\$ 117,424 \$ 10,242 \$ 71,019 \$ 134,014	\$ 118 2 \$ 10 3 \$ 73 4 \$ 122 5 \$ 194	,823 ,172 ,756 ,376 ,931	\$ 112,799 \$ 11,959 \$ 75,886 \$ 132,070	\$ 117,783 \$ 29,619 \$ 92,672 \$ 106,476	\$ 142,167 \$ 23,324 \$ 74,392 \$ 157,857 \$ 226,197	\$ 123,270 \$ 10,906 \$ 65,299 \$ 129,317 \$ 73,536	\$ 137,902 \$ 16,126 \$ 59,981 \$ 117,544	\$ 137,628 \$ 14,772 \$ 78,301 \$ 176,515 \$ 20,000	\$ 135,917 \$ 8,578 \$ 64,223 \$ 113,878	\$ 130,230 \$ 19,580 \$ 86,773 \$ 129,019	\$ 136,680 \$ 10,973 \$ 78,526 \$ 109,150 \$ 190,900	\$ 108,225 \$ 14,084 \$ 94,221 \$ 154,048 \$ 159,084	\$ 1,518,848 \$ 180,335 \$ 915,049 \$ 1,582,264
Cash fares 2 ride passes 10 ride passes 31 day passes EZ Rider/Summer Youth passes Total cash, ticket & pass revenue	\$ 117,424 \$ 10,242 \$ 71,019 \$ 134,014 \$ 198,456 \$ 531,15	\$ 118 \$ 10 \$ 73 \$ 122 \$ \$ 194 \$ 520	,823 ,172 ,756 ,376 ,931 , 058	\$ 112,799 \$ 11,959 \$ 75,886 \$ 132,070 \$ 225,469 \$ 558,183	\$ 117,783 \$ 29,619 \$ 92,672 \$ 106,476 \$ 154,093 \$ 500,643	\$ 142,167 \$ 23,324 \$ 74,392 \$ 157,857 \$ 226,197 \$ 623,937	\$ 123,270 \$ 10,906 \$ 65,299 \$ 129,317 \$ 73,536 \$ 402,328	\$ 137,902 \$ 16,126 \$ 59,981 \$ 117,544 \$ 20,000 \$ 351,553	\$ 137,628 \$ 14,772 \$ 78,301 \$ 176,515 \$ 20,000 \$ 427,216	\$ 135,917 \$ 8,578 \$ 64,223 \$ 113,878 \$ 212,112 \$ 534,708	\$ 130,230 \$ 19,580 \$ 86,773 \$ 129,019 \$ 222,717 \$ 588,319	\$ 136,680 \$ 10,973 \$ 78,526 \$ 109,150 \$ 190,900 \$ 526,229	\$ 108,225 \$ 14,084 \$ 94,221 \$ 154,048 \$ 159,084 \$ 529,662	\$ 1,518,848 \$ 180,335 \$ 915,049 \$ 1,582,264 \$ 1,897,497 \$ 6,093,993
Cash fares 2 ride passes 10 ride passes 31 day passes EZ Rider/Summer Youth passes Total cash, ticket & pass revenue UW ASM	\$ 117,42 \$ 10,24 \$ 71,01 \$ 134,01 \$ 198,45 \$ 531,15	\$ 118 \$ 10 \$ 73 \$ 122 \$ 194 \$ 520	,823 ,172 ,756 ,376 ,931 ,058	\$ 112,799 \$ 11,959 \$ 75,886 \$ 132,070 \$ 225,469 \$ 558,183 \$ 296,572	\$ 117,783 \$ 29,619 \$ 92,672 \$ 106,476 \$ 154,093 \$ 500,643 \$ 296,572	\$ 142,167 \$ 23,324 \$ 74,392 \$ 157,857 \$ 226,197 \$ 623,937 \$ 296,572	\$ 123,270 \$ 10,906 \$ 65,299 \$ 129,317 \$ 73,536 \$ 402,328 \$ 296,572	\$ 137,902 \$ 16,126 \$ 59,981 \$ 117,544 \$ 20,000 \$ 351,553 \$ 296,572	\$ 137,628 \$ 14,772 \$ 78,301 \$ 176,515 \$ 20,000 \$ 427,216 \$ 296,572	\$ 135,917 \$ 8,578 \$ 64,223 \$ 113,878 \$ 212,112 \$ 534,708 \$ 279,897	\$ 130,230 \$ 19,580 \$ 86,773 \$ 129,019 \$ 222,717 \$ 588,319 \$ 279,897	\$ 136,680 \$ 10,973 \$ 78,526 \$ 109,150 \$ 190,900 \$ 526,229 \$ 279,897	\$ 108,225 \$ 14,084 \$ 94,221 \$ 154,048 \$ 159,084 \$ 529,662 \$ 279,897	\$ 1,518,848 \$ 180,335 \$ 915,049 \$ 1,582,264 \$ 1,897,497 \$ 6,093,993 \$ 3,492,164
Cash fares 2 ride passes 10 ride passes 31 day passes EZ Rider/Summer Youth passes Total cash, ticket & pass revenue UW ASM UW Employees	\$ 117,42 \$ 10,24 \$ 71,01 \$ 134,01 \$ 198,45 \$ 531,15 \$ 296,57 \$ 165,65	\$ 118 \$ 10 \$ 73 \$ 122 \$ 194 \$ 520 \$ 296 \$ 165	,823 ,172 ,756 ,376 ,931 , 058	\$ 112,799 \$ 11,959 \$ 75,886 \$ 132,070 \$ 225,469 \$ 558,183 \$ 296,572 \$ 165,653	\$ 117,783 \$ 29,619 \$ 92,672 \$ 106,476 \$ 154,093 \$ 500,643 \$ 296,572 \$ 165,653	\$ 142,167 \$ 23,324 \$ 74,392 \$ 157,857 \$ 226,197 \$ 623,937 \$ 296,572 \$ 165,653	\$ 123,270 \$ 10,906 \$ 65,299 \$ 129,317 \$ 73,536 \$ 402,328 \$ 296,572 \$ 165,653	\$ 137,902 \$ 16,126 \$ 59,981 \$ 117,544 \$ 20,000 \$ 351,553 \$ 296,572 \$ 165,653	\$ 137,628 \$ 14,772 \$ 78,301 \$ 176,515 \$ 20,000 \$ 427,216 \$ 296,572 \$ 165,653	\$ 135,917 \$ 8,578 \$ 64,223 \$ 113,878 \$ 212,112 \$ 534,708 \$ 279,897 \$ 164,845	\$ 130,230 \$ 19,580 \$ 86,773 \$ 129,019 \$ 222,717 \$ 588,319 \$ 279,897 \$ 164,845	\$ 136,680 \$ 10,973 \$ 78,526 \$ 109,150 \$ 190,900 \$ 526,229 \$ 279,897 \$ 164,845	\$ 108,225 \$ 14,084 \$ 94,221 \$ 154,048 \$ 159,084 \$ 529,662 \$ 279,897 \$ 164,845	\$ 1,518,848 \$ 180,335 \$ 915,049 \$ 1,582,264 \$ 1,897,497 \$ 6,093,993 \$ 3,492,164 \$ 1,984,604
Cash fares 2 ride passes 10 ride passes 31 day passes EZ Rider/Summer Youth passes Total cash, ticket & pass revenue UW ASM UW Employees MATC	\$ 117,424 \$ 10,242 \$ 71,011 \$ 134,014 \$ 531,151 \$ 296,572 \$ 165,653 \$ 36,503	\$ 118 \$ 10 \$ 73 \$ 122 \$ \$ 194 \$ 520 \$ \$ 296 \$ \$ 165 \$ \$ 44	,823 ,172 ,756 ,376 ,931 , 058 ,572 ,653 ,619	\$ 112,799 \$ 11,959 \$ 75,886 \$ 132,070 \$ 225,469 \$ 558,183 \$ 296,572 \$ 165,653 \$ 43,329	\$ 117,783 \$ 29,619 \$ 92,672 \$ 106,476 \$ 154,093 \$ 500,643 \$ 296,572 \$ 165,653 \$ 45,436	\$ 142,167 \$ 23,324 \$ 74,392 \$ 157,857 \$ 226,197 \$ 623,937 \$ 296,572 \$ 165,653 \$ 27,069	\$ 123,270 \$ 10,906 \$ 65,299 \$ 129,317 \$ 73,536 \$ 402,328 \$ 296,572 \$ 165,653 \$ 13,258	\$ 137,902 \$ 16,126 \$ 59,981 \$ 117,544 \$ 20,000 \$ 351,553 \$ 296,572 \$ 165,653 \$ 15,205	\$ 137,628 \$ 14,772 \$ 78,301 \$ 176,515 \$ 20,000 \$ 427,216 \$ 296,572 \$ 165,653 \$ 12,479	\$ 135,917 \$ 8,578 \$ 64,223 \$ 113,878 \$ 212,112 \$ 534,708 \$ 279,897 \$ 164,845 \$ 41,763	\$ 130,230 \$ 19,580 \$ 86,773 \$ 129,019 \$ 222,717 \$ 588,319 \$ 279,897 \$ 164,845 \$ 53,785	\$ 136,680 \$ 10,973 \$ 78,526 \$ 109,150 \$ 190,900 \$ 526,229 \$ 279,897 \$ 164,845 \$ 46,877	\$ 108,225 \$ 14,084 \$ 94,221 \$ 154,048 \$ 159,084 \$ 529,662 \$ 279,897 \$ 164,845 \$ 38,058	\$ 1,518,848 \$ 180,335 \$ 915,049 \$ 1,582,264 \$ 1,897,497 \$ 6,093,993 \$ 3,492,164 \$ 1,984,604 \$ 418,381
Cash fares 2 ride passes 10 ride passes 31 day passes EZ Rider/Summer Youth passes Total cash, ticket & pass revenue UW ASM UW Employees MATC City of Madison	\$ 117,424 \$ 10,242 \$ 71,011 \$ 134,014 \$ 198,451 \$ 531,151 \$ 296,572 \$ 165,655 \$ 36,500 \$ 14,810	\$ 118 \$ 70 \$ 72 \$ 122 \$ 5 194 \$ 520 \$ \$ 296 \$ \$ 165 \$ \$ 44	,823 ,172 ,756 ,376 ,931 , 058 ,572 ,653 ,619 ,679	\$ 112,799 \$ 11,959 \$ 75,886 \$ 132,070 \$ 225,469 \$ 558,183 \$ 296,572 \$ 165,653 \$ 43,329 \$ 15,204	\$ 117,783 \$ 29,619 \$ 92,672 \$ 106,476 \$ 154,093 \$ 500,643 \$ 296,572 \$ 165,653 \$ 45,436 \$ 15,151	\$ 142,167 \$ 23,324 \$ 74,392 \$ 157,857 \$ 226,197 \$ 623,937 \$ 296,572 \$ 165,653 \$ 27,069 \$ 14,843	\$ 123,270 \$ 10,906 \$ 65,299 \$ 129,317 \$ 73,536 \$ 402,328 \$ 296,572 \$ 165,653 \$ 13,258 \$ 14,580	\$ 137,902 \$ 16,126 \$ 59,981 \$ 117,544 \$ 20,000 \$ 351,553 \$ 296,572 \$ 165,653 \$ 15,205 \$ 14,075	\$ 137,628 \$ 14,772 \$ 78,301 \$ 176,515 \$ 20,000 \$ 427,216 \$ 296,572 \$ 165,653 \$ 12,479 \$ 14,648	\$ 135,917 \$ 8,578 \$ 64,223 \$ 113,878 \$ 212,112 \$ 534,708 \$ 279,897 \$ 164,845 \$ 41,763 \$ 14,349	\$ 130,230 \$ 19,580 \$ 86,773 \$ 129,019 \$ 222,717 \$ 588,319 \$ 279,897 \$ 164,845 \$ 53,785 \$ 17,998	\$ 136,680 \$ 10,973 \$ 78,526 \$ 109,150 \$ 190,900 \$ 526,229 \$ 279,897 \$ 164,845 \$ 46,877 \$ 16,529	\$ 108,225 \$ 14,084 \$ 94,221 \$ 154,048 \$ 159,084 \$ 529,662 \$ 279,897 \$ 164,845 \$ 38,058 \$ 14,791	\$ 1,518,848 \$ 180,335 \$ 915,049 \$ 1,582,264 \$ 1,897,497 \$ 6,093,993 \$ 3,492,164 \$ 1,984,604 \$ 418,381 \$ 181,663
Cash fares 2 ride passes 10 ride passes 31 day passes EZ Rider/Summer Youth passes Total cash, ticket & pass revenue UW ASM UW Employees MATC City of Madison Edgewood	\$ 117,424 \$ 10,243 \$ 71,011 \$ 134,014 \$ 198,451 \$ 531,157 \$ 296,573 \$ 165,653 \$ 36,503 \$ 14,810 \$ 5,190	\$ 118 \$ 10 \$ 75 \$ 125 \$ 520 \$ \$ 296 \$ \$ 165 \$ \$ 44 \$ \$ 14	,823 ,172 ,756 ,376 ,931 , 058 ,572 ,653 ,619 ,679	\$ 112,799 \$ 11,959 \$ 75,886 \$ 132,070 \$ 225,469 \$ 558,183 \$ 296,572 \$ 165,653 \$ 43,329 \$ 15,204 \$ 4,983	\$ 117,783 \$ 29,619 \$ 92,672 \$ 106,476 \$ 154,093 \$ 500,643 \$ 296,572 \$ 165,653 \$ 45,436 \$ 15,151 \$ 5,172	\$ 142,167 \$ 23,324 \$ 74,392 \$ 157,857 \$ 226,197 \$ 623,937 \$ 296,572 \$ 165,653 \$ 27,069 \$ 14,843 \$ 3,717	\$ 123,270 \$ 10,906 \$ 65,299 \$ 129,317 \$ 73,536 \$ 402,328 \$ 296,572 \$ 165,653 \$ 13,258 \$ 14,580 \$ 1,627	\$ 137,902 \$ 16,126 \$ 59,981 \$ 117,544 \$ 20,000 \$ 351,553 \$ 296,572 \$ 165,653 \$ 15,205 \$ 14,075 \$ 1,783	\$ 137,628 \$ 14,772 \$ 78,301 \$ 176,515 \$ 20,000 \$ 427,216 \$ 296,572 \$ 165,653 \$ 12,479 \$ 14,648 \$ 2,766	\$ 135,917 \$ 8,578 \$ 64,223 \$ 113,878 \$ 212,112 \$ 534,708 \$ 279,897 \$ 164,845 \$ 41,763 \$ 14,349 \$ 5,270	\$ 130,230 \$ 19,580 \$ 86,773 \$ 129,019 \$ 222,717 \$ 588,319 \$ 279,897 \$ 164,845 \$ 53,785 \$ 17,998 \$ 6,082	\$ 136,680 \$ 10,973 \$ 78,526 \$ 109,150 \$ 190,900 \$ 526,229 \$ 279,897 \$ 164,845 \$ 46,877 \$ 16,529 \$ 5,705	\$ 108,225 \$ 14,084 \$ 94,221 \$ 154,048 \$ 159,084 \$ 529,662 \$ 279,897 \$ 164,845 \$ 38,058 \$ 14,791 \$ 4,404	\$ 1,518,848 \$ 180,335 \$ 915,049 \$ 1,582,264 \$ 1,897,497 \$ 6,093,993 \$ 3,492,164 \$ 1,984,604 \$ 418,381 \$ 181,663 \$ 53,024
Cash fares 2 ride passes 10 ride passes 31 day passes EZ Rider/Summer Youth passes Total cash, ticket & pass revenue UW ASM UW Employees MATC City of Madison Edgewood St. Mary's	\$ 117,424 \$ 10,243 \$ 71,019 \$ 134,014 \$ 198,451 \$ 531,15 \$ 296,573 \$ 165,653 \$ 36,503 \$ 14,811 \$ 5,190 \$ 2,460	\$ 118 \$ 10 \$ 73 \$ 122 \$ \$ 194 \$ 520 \$ \$ 296 \$ \$ 16 \$ \$ 14 \$ \$ 44 \$ \$ 44 \$ \$ \$ 44	,823 ,172 ,756 ,376 ,931 , 058 ,572 ,653 ,619 ,679 ,325	\$ 112,799 \$ 11,959 \$ 75,886 \$ 132,070 \$ 225,469 \$ 558,183 \$ 296,572 \$ 165,653 \$ 43,329 \$ 15,204 \$ 4,983 \$ 3,097	\$ 117,783 \$ 29,619 \$ 92,672 \$ 106,476 \$ 154,093 \$ 500,643 \$ 296,572 \$ 165,653 \$ 45,436 \$ 15,151 \$ 5,172 \$ 3,319	\$ 142,167 \$ 23,324 \$ 74,392 \$ 157,857 \$ 226,197 \$ 623,937 \$ 296,572 \$ 165,653 \$ 27,069 \$ 14,843 \$ 3,717 \$ 3,514	\$ 123,270 \$ 10,906 \$ 65,299 \$ 129,317 \$ 73,536 \$ 402,328 \$ 296,572 \$ 165,653 \$ 13,258 \$ 14,580 \$ 1,627 \$ 3,060	\$ 137,902 \$ 16,126 \$ 59,981 \$ 117,544 \$ 20,000 \$ 351,553 \$ 296,572 \$ 165,653 \$ 15,205 \$ 14,075 \$ 1,783 \$ 3,426	\$ 137,628 \$ 14,772 \$ 78,301 \$ 176,515 \$ 20,000 \$ 427,216 \$ 296,572 \$ 165,653 \$ 12,479 \$ 14,648 \$ 2,766 \$ 3,290	\$ 135,917 \$ 8,578 \$ 64,223 \$ 113,878 \$ 212,112 \$ 534,708 \$ 279,897 \$ 164,845 \$ 41,763 \$ 14,349 \$ 5,270 \$ 3,794	\$ 130,230 \$ 19,580 \$ 86,773 \$ 129,019 \$ 222,717 \$ 588,319 \$ 279,897 \$ 164,845 \$ 53,785 \$ 17,998 \$ 6,082 \$ 4,605	\$ 136,680 \$ 10,973 \$ 78,526 \$ 109,150 \$ 190,900 \$ 526,229 \$ 279,897 \$ 164,845 \$ 46,877 \$ 16,529 \$ 5,705 \$ 4,012	\$ 108,225 \$ 14,084 \$ 94,221 \$ 154,048 \$ 159,084 \$ 529,662 \$ 279,897 \$ 164,845 \$ 38,058 \$ 14,791 \$ 4,404 \$ 3,486	\$ 1,518,848 \$ 180,335 \$ 915,049 \$ 1,582,264 \$ 1,897,497 \$ 6,093,993 \$ 3,492,164 \$ 1,984,604 \$ 418,381 \$ 181,663 \$ 53,024 \$ 41,093
Cash fares 2 ride passes 10 ride passes 31 day passes EZ Rider/Summer Youth passes Total cash, ticket & pass revenue UW ASM UW Employees MATC City of Madison Edgewood St. Mary's Meriter	\$ 117,424 \$ 10,243 \$ 71,019 \$ 134,014 \$ 198,456 \$ 531,15 \$ 296,573 \$ 165,650 \$ 36,550 \$ 14,811 \$ 5,19 \$ 2,466 \$ 2,466	\$ 118 \$ 10 \$ 73 \$ 122 \$ \$ 194 \$ 520 \$ \$ 296 \$ \$ 165 \$ \$ 44 \$ \$ 44 \$ \$ \$ 44 \$ \$ \$ 44	,823 ,172 ,756 ,376 ,931 , 058 ,572 ,653 ,619 ,679 ,325 ,022	\$ 112,799 \$ 11,959 \$ 75,886 \$ 132,070 \$ 225,469 \$ 558,183 \$ 165,653 \$ 43,329 \$ 15,204 \$ 4,983 \$ 3,097 \$ 2,222	\$ 117,783 \$ 29,619 \$ 92,672 \$ 106,476 \$ 154,093 \$ 500,643 \$ 296,572 \$ 165,653 \$ 45,436 \$ 15,151 \$ 5,172 \$ 3,319 \$ 2,184	\$ 142,167 \$ 23,324 \$ 74,392 \$ 157,857 \$ 226,197 \$ 623,937 \$ 296,572 \$ 165,653 \$ 27,069 \$ 14,843 \$ 3,717 \$ 3,514 \$ 2,118	\$ 123,270 \$ 10,906 \$ 65,299 \$ 129,317 \$ 73,536 \$ 402,328 \$ 296,572 \$ 165,653 \$ 13,258 \$ 14,580 \$ 1,627 \$ 3,060 \$ 2,005	\$ 137,902 \$ 16,126 \$ 59,981 \$ 117,544 \$ 20,000 \$ 351,553 \$ 296,572 \$ 165,653 \$ 15,205 \$ 14,075 \$ 1,783 \$ 3,426 \$ 1,836	\$ 137,628 \$ 14,772 \$ 78,301 \$ 176,515 \$ 20,000 \$ 427,216 \$ 296,572 \$ 165,653 \$ 12,479 \$ 14,648 \$ 2,766 \$ 3,290 \$ 1,852	\$ 135,917 \$ 8,578 \$ 64,223 \$ 113,878 \$ 212,112 \$ 534,708 \$ 279,897 \$ 164,845 \$ 41,763 \$ 14,349 \$ 5,270 \$ 3,794 \$ 1,689	\$ 130,230 \$ 19,580 \$ 86,773 \$ 129,019 \$ 222,717 \$ 588,319 \$ 279,897 \$ 164,845 \$ 53,785 \$ 17,998 \$ 6,082 \$ 4,605 \$ 2,093	\$ 136,680 \$ 10,973 \$ 78,526 \$ 109,150 \$ 190,900 \$ 526,229 \$ 279,897 \$ 164,845 \$ 46,877 \$ 16,529 \$ 5,705 \$ 4,012 \$ 1,860	\$ 108,225 \$ 14,084 \$ 94,221 \$ 154,048 \$ 159,084 \$ 529,662 \$ 279,897 \$ 164,845 \$ 38,058 \$ 14,791 \$ 4,404 \$ 3,486 \$ 1,709	\$ 1,518,848 \$ 180,335 \$ 915,049 \$ 1,582,264 \$ 1,897,497 \$ 6,093,993 \$ 3,492,164 \$ 1,984,604 \$ 418,381 \$ 181,663 \$ 53,024 \$ 41,093 \$ 24,172
Cash fares 2 ride passes 10 ride passes 31 day passes EZ Rider/Summer Youth passes Total cash, ticket & pass revenue UW ASM UW Employees MATC City of Madison Edgewood St. Mary's Meriter Dane County	\$ 117,424 \$ 10,243 \$ 71,019 \$ 134,014 \$ 198,456 \$ 531,15 \$ 296,573 \$ 165,653 \$ 36,553 \$ 14,811 \$ 5,19 \$ 2,466 \$ 5,054	\$ 118 \$ 10 \$ 73 \$ 122 \$ \$ 194 \$ 520 \$ 296 \$ \$ 165 \$ 44 \$ \$ 14 \$ \$ 52 \$ \$ 14	,823 ,172 ,756 ,376 ,931 , 058 ,572 ,653 ,619 ,679 ,325 ,022 ,141 ,791	\$ 112,799 \$ 11,959 \$ 75,886 \$ 132,070 \$ 225,469 \$ 558,183 \$ 296,572 \$ 165,653 \$ 43,329 \$ 15,204 \$ 4,983 \$ 3,097 \$ 2,222 \$ 4,693	\$ 117,783 \$ 29,619 \$ 92,672 \$ 106,476 \$ 154,093 \$ 500,643 \$ 296,572 \$ 165,653 \$ 45,436 \$ 15,151 \$ 5,172 \$ 3,319 \$ 2,184 \$ 3,482	\$ 142,167 \$ 23,324 \$ 74,392 \$ 157,857 \$ 226,197 \$ 623,937 \$ 296,572 \$ 165,653 \$ 27,069 \$ 14,843 \$ 3,717 \$ 3,514 \$ 2,118 \$ 3,561	\$ 123,270 \$ 10,906 \$ 65,299 \$ 129,317 \$ 73,536 \$ 402,328 \$ 296,572 \$ 165,653 \$ 13,258 \$ 14,580 \$ 1,627 \$ 3,060 \$ 2,005 \$ 3,271	\$ 137,902 \$ 16,126 \$ 59,981 \$ 117,544 \$ 20,000 \$ 351,553 \$ 296,572 \$ 165,653 \$ 15,205 \$ 14,075 \$ 1,783 \$ 3,426 \$ 1,836 \$ 3,278	\$ 137,628 \$ 14,772 \$ 78,301 \$ 176,515 \$ 20,000 \$ 427,216 \$ 296,572 \$ 165,653 \$ 12,479 \$ 14,648 \$ 2,766 \$ 3,290 \$ 1,852 \$ 3,362	\$ 135,917 \$ 8,578 \$ 64,223 \$ 113,878 \$ 212,112 \$ 534,708 \$ 279,897 \$ 164,845 \$ 41,763 \$ 14,349 \$ 5,270 \$ 3,794 \$ 1,689 \$ 3,611	\$ 130,230 \$ 19,580 \$ 86,773 \$ 129,019 \$ 222,717 \$ 588,319 \$ 279,897 \$ 164,845 \$ 53,785 \$ 17,998 \$ 6,082 \$ 4,605 \$ 2,093 \$ 3,845	\$ 136,680 \$ 10,973 \$ 78,526 \$ 109,150 \$ 190,900 \$ 526,229 \$ 279,897 \$ 164,845 \$ 46,877 \$ 16,529 \$ 5,705 \$ 4,012 \$ 1,860 \$ 3,334	\$ 108,225 \$ 14,084 \$ 94,221 \$ 154,048 \$ 159,084 \$ 529,662 \$ 279,897 \$ 164,845 \$ 38,058 \$ 14,791 \$ 4,404 \$ 3,486 \$ 1,709 \$ 3,039	\$ 1,518,848 \$ 180,335 \$ 915,049 \$ 1,582,264 \$ 1,897,497 \$ 6,093,993 \$ 3,492,164 \$ 1,984,604 \$ 418,381 \$ 181,663 \$ 53,024 \$ 41,093 \$ 24,172 \$ 45,321
Cash fares 2 ride passes 10 ride passes 31 day passes EZ Rider/Summer Youth passes Total cash, ticket & pass revenue UW ASM UW Employees MATC City of Madison Edgewood St. Mary's Meriter Dane County Commuter	\$ 117,424 \$ 10,243 \$ 71,019 \$ 134,014 \$ 198,456 \$ 531,15 \$ 296,573 \$ 165,653 \$ 36,503 \$ 14,811 \$ 5,19 \$ 2,466 \$ 2,466 \$ 5,056 \$ 23,096	\$ 118 \$ 10 \$ 73 \$ 122 \$ \$ 194 \$ 520 \$ \$ 296 \$ \$ 165 \$ \$ 44 \$ \$ 14 \$ \$ 52 \$ \$ 25 \$ 25	,823 ,172 ,756 ,376 ,931 , 058 ,572 ,653 ,619 ,679 ,325 ,022 ,141 ,791 ,635	\$ 112,799 \$ 11,959 \$ 75,886 \$ 132,070 \$ 225,469 \$ 558,183 \$ 296,572 \$ 165,653 \$ 43,329 \$ 15,204 \$ 4,983 \$ 3,097 \$ 2,222 \$ 4,693 \$ 22,072	\$ 117,783 \$ 29,619 \$ 92,672 \$ 106,476 \$ 154,093 \$ 500,643 \$ 296,572 \$ 165,653 \$ 45,436 \$ 15,151 \$ 5,172 \$ 3,319 \$ 2,184 \$ 3,482 \$ 22,379	\$ 142,167 \$ 23,324 \$ 74,392 \$ 157,857 \$ 226,197 \$ 623,937 \$ 296,572 \$ 165,653 \$ 27,069 \$ 14,843 \$ 3,717 \$ 3,514 \$ 2,118 \$ 3,561 \$ 21,115	\$ 123,270 \$ 10,906 \$ 65,299 \$ 129,317 \$ 73,536 \$ 402,328 \$ 296,572 \$ 165,653 \$ 13,258 \$ 14,580 \$ 1,627 \$ 3,060 \$ 2,005 \$ 3,271 \$ 20,181	\$ 137,902 \$ 16,126 \$ 59,981 \$ 117,544 \$ 20,000 \$ 351,553 \$ 296,572 \$ 165,653 \$ 15,205 \$ 14,075 \$ 1,783 \$ 3,426 \$ 1,836 \$ 3,278 \$ 19,363	\$ 137,628 \$ 14,772 \$ 78,301 \$ 176,515 \$ 20,000 \$ 427,216 \$ 296,572 \$ 165,653 \$ 12,479 \$ 14,648 \$ 2,766 \$ 3,290 \$ 1,852 \$ 3,362 \$ 20,498	\$ 135,917 \$ 8,578 \$ 64,223 \$ 113,878 \$ 212,112 \$ 534,708 \$ 279,897 \$ 164,845 \$ 41,763 \$ 14,349 \$ 5,270 \$ 3,794 \$ 1,689 \$ 3,611 \$ 20,673	\$ 130,230 \$ 19,580 \$ 86,773 \$ 129,019 \$ 222,717 \$ 588,319 \$ 279,897 \$ 164,845 \$ 53,785 \$ 17,998 \$ 6,082 \$ 4,605 \$ 2,093 \$ 3,845 \$ 25,248	\$ 136,680 \$ 10,973 \$ 78,526 \$ 109,150 \$ 190,900 \$ 526,229 \$ 279,897 \$ 164,845 \$ 46,877 \$ 16,529 \$ 5,705 \$ 4,012 \$ 1,860 \$ 3,334 \$ 23,010	\$ 108,225 \$ 14,084 \$ 94,221 \$ 154,048 \$ 159,084 \$ 529,662 \$ 279,897 \$ 164,845 \$ 38,058 \$ 14,791 \$ 4,404 \$ 3,486 \$ 1,709 \$ 3,039 \$ 19,839	\$ 1,518,848 \$ 180,335 \$ 915,049 \$ 1,582,264 \$ 1,897,497 \$ 6,093,993 \$ 3,492,164 \$ 1,984,604 \$ 418,381 \$ 181,663 \$ 53,024 \$ 41,093 \$ 24,172 \$ 45,321 \$ 260,111
Cash fares 2 ride passes 10 ride passes 31 day passes EZ Rider/Summer Youth passes Total cash, ticket & pass revenue UW ASM UW Employees MATC City of Madison Edgewood St. Mary's Meriter Dane County	\$ 117,424 \$ 10,243 \$ 71,019 \$ 134,014 \$ 198,456 \$ 531,15 \$ 296,573 \$ 165,653 \$ 36,553 \$ 14,811 \$ 5,19 \$ 2,466 \$ 5,054	\$ 118 \$ 10 \$ 73 \$ 122 \$ \$ 194 \$ 520 \$ 165 \$ 3 \$ 44 \$ 5 \$ 5 \$ 14 \$ 5 \$ 5 \$ 12 \$ 5 \$ 5 \$ 6 \$ 6 \$ 7 \$ 7 \$ 7 \$ 7 \$ 7 \$ 7 \$ 7 \$ 7 \$ 7 \$ 7	,823 ,172 ,756 ,376 ,931 , 058 ,572 ,653 ,619 ,679 ,325 ,022 ,141 ,791	\$ 112,799 \$ 11,959 \$ 75,886 \$ 132,070 \$ 225,469 \$ 558,183 \$ 296,572 \$ 165,653 \$ 43,329 \$ 15,204 \$ 4,983 \$ 3,097 \$ 2,222 \$ 4,693	\$ 117,783 \$ 29,619 \$ 92,672 \$ 106,476 \$ 154,093 \$ 500,643 \$ 296,572 \$ 165,653 \$ 45,436 \$ 15,151 \$ 5,172 \$ 3,319 \$ 2,184 \$ 3,482	\$ 142,167 \$ 23,324 \$ 74,392 \$ 157,857 \$ 226,197 \$ 623,937 \$ 296,572 \$ 165,653 \$ 27,069 \$ 14,843 \$ 3,717 \$ 3,514 \$ 2,118 \$ 3,561 \$ 21,115	\$ 123,270 \$ 10,906 \$ 65,299 \$ 129,317 \$ 73,536 \$ 402,328 \$ 296,572 \$ 165,653 \$ 13,258 \$ 14,580 \$ 1,627 \$ 3,060 \$ 2,005 \$ 3,271 \$ 20,181	\$ 137,902 \$ 16,126 \$ 59,981 \$ 117,544 \$ 20,000 \$ 351,553 \$ 296,572 \$ 165,653 \$ 15,205 \$ 14,075 \$ 1,783 \$ 3,426 \$ 1,836 \$ 3,278 \$ 19,363	\$ 137,628 \$ 14,772 \$ 78,301 \$ 176,515 \$ 20,000 \$ 427,216 \$ 296,572 \$ 165,653 \$ 12,479 \$ 14,648 \$ 2,766 \$ 3,290 \$ 1,852 \$ 3,362 \$ 20,498	\$ 135,917 \$ 8,578 \$ 64,223 \$ 113,878 \$ 212,112 \$ 534,708 \$ 279,897 \$ 164,845 \$ 41,763 \$ 14,349 \$ 5,270 \$ 3,794 \$ 1,689 \$ 3,611	\$ 130,230 \$ 19,580 \$ 86,773 \$ 129,019 \$ 222,717 \$ 588,319 \$ 279,897 \$ 164,845 \$ 53,785 \$ 17,998 \$ 6,082 \$ 4,605 \$ 2,093 \$ 3,845	\$ 136,680 \$ 10,973 \$ 78,526 \$ 109,150 \$ 190,900 \$ 526,229 \$ 279,897 \$ 164,845 \$ 46,877 \$ 16,529 \$ 5,705 \$ 4,012 \$ 1,860 \$ 3,334	\$ 108,225 \$ 14,084 \$ 94,221 \$ 154,048 \$ 159,084 \$ 529,662 \$ 279,897 \$ 164,845 \$ 38,058 \$ 14,791 \$ 4,404 \$ 3,486 \$ 1,709 \$ 3,039 \$ 19,839	\$ 1,518,848 \$ 180,335 \$ 915,049 \$ 1,582,264 \$ 1,897,497 \$ 6,093,993 \$ 3,492,164 \$ 1,984,604 \$ 418,381 \$ 181,663 \$ 53,024 \$ 41,093 \$ 24,172 \$ 45,321

January

February

March

April

2019

Fixed	Route	Rides
IIAGU	Noute	Muca

June

July

August

September

October

November

December

Total

May

2019	January	rebruary	warch	Aprii	iviay	June	July	August	September	October	November	December	rotai
Cash fares	57,171	63,684	61,970	64,501	68,343	65,548	69,977	75,046	72,601	70,438	60,718	56,237	786,234
2 ride passes	6,428	8,537	7,580	8,039	8,319	7,588	7,253	6,603	8,063	8,392	7,752	7,500	92,054
10 ride passes	44,584	54,412	50,561	54,552	55,205	39,696	37,615	37,962	52,274	57,076	50,795	44,859	579,591
31 day passes	120,886	126,132	142,492	143,608	145,969	137,912	144,919	144,160	143,884	155,686	131,957	125,785	1,663,390
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EZ Rider/Summer Youth passes	110,509	151,099	136,997	175,191	182,512	69,716	46,417	23,243	140,311	179,593	139,981	115,159	1,470,728
Total cash, ticket & pass rides	339,578	403,864	399,600	445,891	460,348	320,460	306,181	287,014	417,133	471,185	391,203	349,540	4,591,997
UW ASM	173,917	319,966	262,942	294,506	176,347	138,247	148,875	151,846	290,228	340,882	308,462	215,575	2,821,793
UW Employees	139,858	163,955	156,512	158,987	144,961	125,496	133,177	135,180	139,876	170,827	154,939	133,833	1,757,601
MATC	17,934	27,952	28,296	31,944	18,626	7,272	9,622	8,829	33,400	39,482	32,373	25,879	281,609
					,		,			,			
City of Madison	10,684	12,207	11,730	12,104	11,474	10,477	11,161	11,264	10,937	13,052	11,787	10,523	137,400
Edgewood	2,778	4,057	3,601	3,667	2,628	1,299	1,271	2,618	4,928	5,208	4,641	3,247	39,943
St. Mary's	2,142	2,815	2,956	3,046	2,961	2,932	3,555	3,200	3,276	3,310	3,113	2,998	36,304
Meriter	1,311	1,306	1,332	1,442	1,498	1,451	1,589	1,642	1,608	1,797	1,659	1,593	18,228
Dane County	2,508	2,407	2,278	2,152	2,225	1,878	1,865	1,893	2,186	2,836	2,336	2,181	26,745
Commuter	15,845	18,551	17,814	17,522	17,189	15,722	17,207	17,379	17,064	19,744	18,822	16,883	209,742
Total unlimited ride pass rides	366,977	553,216	487,461	525,370	377,909	304,774	328,322	333,851	503,503	597,138	538,132	412,712	5,329,365
101an annininoa 11a0 pado 11a00	555,511	000,210	,	0_0,0.0	011,000	30 .,	020,022	000,001	000,000	001,100	333,.32	,	0,020,000
UW routes 80-85	132,578	264,113	188,166	223,581	109,248	75,805	89,737	81,590	238,523	278,959	238,924	149,946	2,071,170
Total revenue rides	839,133	1,221,193	1,075,227	1,194,842	947,505	701,039	724,240	702,455	1,159,159	1,347,282	1,168,259	912,198	11,992,532
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Transfers	47,720	51,375	54,726	57,587	61,307	61,594	65,104	66,524	59,653	60,044	51,055	51,755	688,444
Non-revenue rides	37,254	11,552	10,481	12,247	13,591	12,048	12,078	11,347	19,593	12,176	9,999	13,172	175,538
Total rides	924,107	1,284,120	1,140,434	1,264,676	1,022,403	774,681	801,422	780,326	1,238,405	1,419,502	1,229,313	977,125	12,856,514
Cumulative YTD total rides	924,107	2,208,227	3,348,661	4,613,337	5,635,740	6,410,421	7,211,843	7,992,169	9,230,574	10,650,076	11,879,389	12,856,514	,,-
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2018	Januarv	February	March	April	Mav	June	Julv	August	September	October	November	December	Total
	January	February		April 61 761	May 68 854		July eg geg	August 71 651	September				
Cash fares	62,361	59,686	63,465	61,761	68,854	68,392	68,963	71,651	72,275	74,275	63,707	57,907	793,297
Cash fares 2 ride passes	62,361 8,262	59,686 7,216	63,465 7,390	61,761 8,187	68,854 9,730	68,392 8,438	68,963 7,801	71,651 6,813	72,275 9,413	74,275 9,366	63,707 8,339	57,907 6,696	793,297 97,651
Cash fares 2 ride passes 10 ride passes	62,361 8,262 57,342	59,686 7,216 54,837	63,465 7,390 53,179	61,761 8,187 55,078	68,854 9,730 53,829	68,392 8,438 39,610	68,963 7,801 37,118	71,651 6,813 36,349	72,275 9,413 51,178	74,275 9,366 58,225	63,707 8,339 50,999	57,907 6,696 45,326	793,297 97,651 593,070
Cash fares 2 ride passes 10 ride passes 31 day passes	62,361 8,262 57,342 142,414	59,686 7,216 54,837 134,063	63,465 7,390 53,179 152,068	61,761 8,187 55,078 140,860	68,854 9,730 53,829 147,125	68,392 8,438 39,610 148,120	68,963 7,801 37,118 148,716	71,651 6,813 36,349 141,195	72,275 9,413 51,178 138,101	74,275 9,366 58,225 157,157	63,707 8,339 50,999 136,988	57,907 6,696 45,326 126,761	793,297 97,651 593,070 1,713,568
Cash fares 2 ride passes 10 ride passes	62,361 8,262 57,342	59,686 7,216 54,837	63,465 7,390 53,179	61,761 8,187 55,078	68,854 9,730 53,829	68,392 8,438 39,610	68,963 7,801 37,118	71,651 6,813 36,349	72,275 9,413 51,178	74,275 9,366 58,225	63,707 8,339 50,999	57,907 6,696 45,326	793,297 97,651 593,070
Cash fares 2 ride passes 10 ride passes 31 day passes	62,361 8,262 57,342 142,414	59,686 7,216 54,837 134,063	63,465 7,390 53,179 152,068	61,761 8,187 55,078 140,860	68,854 9,730 53,829 147,125	68,392 8,438 39,610 148,120	68,963 7,801 37,118 148,716	71,651 6,813 36,349 141,195	72,275 9,413 51,178 138,101	74,275 9,366 58,225 157,157	63,707 8,339 50,999 136,988	57,907 6,696 45,326 126,761	793,297 97,651 593,070 1,713,568
Cash fares 2 ride passes 10 ride passes 31 day passes EZ Rider/Summer Youth passes Total cash, ticket & pass rides	62,361 8,262 57,342 142,414 172,384 442,763	59,686 7,216 54,837 134,063 152,214 408,016	63,465 7,390 53,179 152,068 140,120 416,222	61,761 8,187 55,078 140,860 165,365 431,251	68,854 9,730 53,829 147,125 179,357 458,895	68,392 8,438 39,610 148,120 66,688 331,248	68,963 7,801 37,118 148,716 46,099 308,697	71,651 6,813 36,349 141,195 19,524 275,532	72,275 9,413 51,178 138,101 151,115 422,082	74,275 9,366 58,225 157,157 201,046 500,069	63,707 8,339 50,999 136,988 164,430 424,463	57,907 6,696 45,326 126,761 131,605 368,295	793,297 97,651 593,070 1,713,568 1,589,947 4,787,533
Cash fares 2 ride passes 10 ride passes 31 day passes EZ Rider/Summer Youth passes Total cash, ticket & pass rides UW ASM	62,361 8,262 57,342 142,414 172,384 442,763	59,686 7,216 54,837 134,063 152,214 408,016 314,209	63,465 7,390 53,179 152,068 140,120 416,222 271,241	61,761 8,187 55,078 140,860 165,365 431,251 295,397	68,854 9,730 53,829 147,125 179,357 458,895	68,392 8,438 39,610 148,120 66,688 331,248	68,963 7,801 37,118 148,716 46,099 308,697 141,563	71,651 6,813 36,349 141,195 19,524 275,532 142,373	72,275 9,413 51,178 138,101 151,115 422,082 271,466	74,275 9,366 58,225 157,157 201,046 500,069 327,533	63,707 8,339 50,999 136,988 164,430 424,463	57,907 6,696 45,326 126,761 131,605 368,295 206,062	793,297 97,651 593,070 1,713,568 1,589,947 4,787,533 2,786,504
Cash fares 2 ride passes 10 ride passes 31 day passes EZ Rider/Summer Youth passes Total cash, ticket & pass rides UW ASM UW Employees	62,361 8,262 57,342 142,414 172,384 442,763 199,389 158,553	59,686 7,216 54,837 134,063 152,214 408,016 314,209 157,499	63,465 7,390 53,179 152,068 140,120 416,222 271,241 157,870	61,761 8,187 55,078 140,860 165,365 431,251 295,397 152,996	68,854 9,730 53,829 147,125 179,357 458,895 178,489 139,784	68,392 8,438 39,610 148,120 66,688 331,248 141,582 125,137	68,963 7,801 37,118 148,716 46,099 308,697 141,563 123,219	71,651 6,813 36,349 141,195 19,524 275,532 142,373 127,516	72,275 9,413 51,178 138,101 151,115 422,082 271,466 128,725	74,275 9,366 58,225 157,157 201,046 500,069 327,533 164,180	63,707 8,339 50,999 136,988 164,430 424,463 297,200 151,631	57,907 6,696 45,326 126,761 131,605 368,295 206,062 126,722	793,297 97,651 593,070 1,713,568 1,589,947 4,787,533 2,786,504 1,713,832
Cash fares 2 ride passes 10 ride passes 31 day passes EZ Rider/Summer Youth passes Total cash, ticket & pass rides UW ASM UW Employees MATC	62,361 8,262 57,342 142,414 172,384 442,763 199,389 158,553 27,039	59,686 7,216 54,837 134,063 152,214 408,016 314,209 157,499 33,051	63,465 7,390 53,179 152,068 140,120 416,222 271,241 157,870 32,096	61,761 8,187 55,078 140,860 165,365 431,251 295,397 152,996 33,656	68,854 9,730 53,829 147,125 179,357 458,895 178,489 139,784 20,051	68,392 8,438 39,610 148,120 66,688 331,248 141,582 125,137 9,821	68,963 7,801 37,118 148,716 46,099 308,697 141,563 123,219 11,263	71,651 6,813 36,349 141,195 19,524 275,532 142,373 127,516 9,244	72,275 9,413 51,178 138,101 151,115 422,082 271,466 128,725 30,935	74,275 9,366 58,225 157,157 201,046 500,069 327,533 164,180 39,841	63,707 8,339 50,999 136,988 164,430 424,463 297,200 151,631 34,724	57,907 6,696 45,326 126,761 131,605 368,295 206,062 126,722 28,191	793,297 97,651 593,070 1,713,568 1,589,947 4,787,533 2,786,504 1,713,832 309,912
Cash fares 2 ride passes 10 ride passes 31 day passes EZ Rider/Summer Youth passes Total cash, ticket & pass rides UW ASM UW Employees MATC City of Madison	62,361 8,262 57,342 142,414 172,384 442,763 199,389 158,553 27,039 10,975	59,686 7,216 54,837 134,063 152,214 408,016 314,209 157,499 33,051 10,873	63,465 7,390 53,179 152,068 140,120 416,222 271,241 157,870 32,096 11,262	61,761 8,187 55,078 140,860 165,365 431,251 295,397 152,996 33,656 11,223	68,854 9,730 53,829 147,125 179,357 458,895 178,489 139,784 20,051 10,995	68,392 8,438 39,610 148,120 66,688 331,248 141,582 125,137 9,821 10,800	68,963 7,801 37,118 148,716 46,099 308,697 141,563 123,219 11,263 10,426	71,651 6,813 36,349 141,195 19,524 275,532 142,373 127,516 9,244 10,850	72,275 9,413 51,178 138,101 151,115 422,082 271,466 128,725 30,935 10,629	74,275 9,366 58,225 157,157 201,046 500,069 327,533 164,180 39,841 13,332	63,707 8,339 50,999 136,988 164,430 424,463 297,200 151,631 34,724 12,244	57,907 6,696 45,326 126,761 131,605 368,295 206,062 126,722 28,191 10,956	793,297 97,651 593,070 1,713,568 1,589,947 4,787,533 2,786,504 1,713,832 309,912 134,565
Cash fares 2 ride passes 10 ride passes 31 day passes EZ Rider/Summer Youth passes Total cash, ticket & pass rides UW ASM UW Employees MATC City of Madison Edgewood	62,361 8,262 57,342 142,414 172,384 442,763 199,389 158,553 27,039 10,975 3,845	59,686 7,216 54,837 134,063 152,214 408,016 314,209 157,499 33,051 10,873 4,685	63,465 7,390 53,179 152,068 140,120 416,222 271,241 157,870 32,096 11,262 3,691	61,761 8,187 55,078 140,860 165,365 431,251 295,397 152,996 33,656 11,223 3,831	68,854 9,730 53,829 147,125 179,357 458,895 178,489 139,784 20,051 10,995 2,753	68,392 8,438 39,610 148,120 66,688 331,248 141,582 125,137 9,821 10,800 1,205	68,963 7,801 37,118 148,716 46,099 308,697 141,563 123,219 11,263 10,426 1,321	71,651 6,813 36,349 141,195 19,524 275,532 142,373 127,516 9,244 10,850 2,049	72,275 9,413 51,178 138,101 151,115 422,082 271,466 128,725 30,935 10,629 3,904	74,275 9,366 58,225 157,157 201,046 500,069 327,533 164,180 39,841 13,332 4,505	63,707 8,339 50,999 136,988 164,430 424,463 297,200 151,631 34,724 12,244 4,226	57,907 6,696 45,326 126,761 131,605 368,295 206,062 126,722 28,191 10,956 3,262	793,297 97,651 593,070 1,713,568 1,589,947 4,787,533 2,786,504 1,713,832 309,912 134,565 39,277
Cash fares 2 ride passes 10 ride passes 31 day passes EZ Rider/Summer Youth passes Total cash, ticket & pass rides UW ASM UW Employees MATC City of Madison	62,361 8,262 57,342 142,414 172,384 442,763 199,389 158,553 27,039 10,975	59,686 7,216 54,837 134,063 152,214 408,016 314,209 157,499 33,051 10,873	63,465 7,390 53,179 152,068 140,120 416,222 271,241 157,870 32,096 11,262	61,761 8,187 55,078 140,860 165,365 431,251 295,397 152,996 33,656 11,223	68,854 9,730 53,829 147,125 179,357 458,895 178,489 139,784 20,051 10,995	68,392 8,438 39,610 148,120 66,688 331,248 141,582 125,137 9,821 10,800	68,963 7,801 37,118 148,716 46,099 308,697 141,563 123,219 11,263 10,426	71,651 6,813 36,349 141,195 19,524 275,532 142,373 127,516 9,244 10,850	72,275 9,413 51,178 138,101 151,115 422,082 271,466 128,725 30,935 10,629	74,275 9,366 58,225 157,157 201,046 500,069 327,533 164,180 39,841 13,332	63,707 8,339 50,999 136,988 164,430 424,463 297,200 151,631 34,724 12,244	57,907 6,696 45,326 126,761 131,605 368,295 206,062 126,722 28,191 10,956	793,297 97,651 593,070 1,713,568 1,589,947 4,787,533 2,786,504 1,713,832 309,912 134,565
Cash fares 2 ride passes 10 ride passes 31 day passes EZ Rider/Summer Youth passes Total cash, ticket & pass rides UW ASM UW Employees MATC City of Madison Edgewood	62,361 8,262 57,342 142,414 172,384 442,763 199,389 158,553 27,039 10,975 3,845	59,686 7,216 54,837 134,063 152,214 408,016 314,209 157,499 33,051 10,873 4,685	63,465 7,390 53,179 152,068 140,120 416,222 271,241 157,870 32,096 11,262 3,691	61,761 8,187 55,078 140,860 165,365 431,251 295,397 152,996 33,656 11,223 3,831	68,854 9,730 53,829 147,125 179,357 458,895 178,489 139,784 20,051 10,995 2,753	68,392 8,438 39,610 148,120 66,688 331,248 141,582 125,137 9,821 10,800 1,205	68,963 7,801 37,118 148,716 46,099 308,697 141,563 123,219 11,263 10,426 1,321	71,651 6,813 36,349 141,195 19,524 275,532 142,373 127,516 9,244 10,850 2,049	72,275 9,413 51,178 138,101 151,115 422,082 271,466 128,725 30,935 10,629 3,904	74,275 9,366 58,225 157,157 201,046 500,069 327,533 164,180 39,841 13,332 4,505	63,707 8,339 50,999 136,988 164,430 424,463 297,200 151,631 34,724 12,244 4,226	57,907 6,696 45,326 126,761 131,605 368,295 206,062 126,722 28,191 10,956 3,262	793,297 97,651 593,070 1,713,568 1,589,947 4,787,533 2,786,504 1,713,832 309,912 134,565 39,277
Cash fares 2 ride passes 10 ride passes 31 day passes EZ Rider/Summer Youth passes Total cash, ticket & pass rides UW ASM UW Employees MATC City of Madison Edgewood St. Mary's Meriter	62,361 8,262 57,342 142,414 172,384 442,763 199,389 158,553 27,039 10,975 3,845 1,905 1,824	59,686 7,216 54,837 134,063 152,214 408,016 314,209 157,499 33,051 10,873 4,685 2,340 1,586	63,465 7,390 53,179 152,068 140,120 416,222 271,241 157,870 32,096 11,262 3,691 2,383 1,646	61,761 8,187 55,078 140,860 165,365 431,251 295,397 152,996 33,656 11,223 3,831 2,458 1,618	68,854 9,730 53,829 147,125 179,357 458,895 178,489 139,784 20,051 10,995 2,753 2,603 1,569	68,392 8,438 39,610 148,120 66,688 331,248 141,582 125,137 9,821 10,800 1,205 2,267 1,485	68,963 7,801 37,118 148,716 46,099 308,697 141,563 123,219 11,263 10,426 1,321 2,538 1,360	71,651 6,813 36,349 141,195 19,524 275,532 142,373 127,516 9,244 10,850 2,049 2,437 1,372	72,275 9,413 51,178 138,101 151,115 422,082 271,466 128,725 30,935 10,629 3,904 2,810 1,251	74,275 9,366 58,225 157,157 201,046 500,069 327,533 164,180 39,841 13,332 4,505 3,411 1,550	63,707 8,339 50,999 136,988 164,430 424,463 297,200 151,631 34,724 12,244 4,226 2,972 1,378	57,907 6,696 45,326 126,761 131,605 368,295 206,062 126,722 28,191 10,956 3,262 2,582 1,266	793,297 97,651 593,070 1,713,568 1,589,947 4,787,533 2,786,504 1,713,832 309,912 134,565 39,277 30,706 17,905
Cash fares 2 ride passes 10 ride passes 31 day passes EZ Rider/Summer Youth passes Total cash, ticket & pass rides UW ASM UW Employees MATC City of Madison Edgewood St. Mary's Meriter Dane County	62,361 8,262 57,342 142,414 172,384 442,763 199,389 158,553 27,039 10,975 3,845 1,905 1,824 3,744	59,686 7,216 54,837 134,063 152,214 408,016 314,209 157,499 33,051 10,873 4,685 2,340 1,586 3,549	63,465 7,390 53,179 152,068 140,120 416,222 271,241 157,870 32,096 11,262 3,691 2,383 1,646 3,476	61,761 8,187 55,078 140,860 165,365 431,251 295,397 152,996 33,656 11,223 3,831 2,458 1,618 2,579	68,854 9,730 53,829 147,125 179,357 458,895 178,489 139,784 20,051 10,995 2,753 2,603 1,569 2,638	68,392 8,438 39,610 148,120 66,688 331,248 141,582 125,137 9,821 10,800 1,205 2,267 1,485 2,423	68,963 7,801 37,118 148,716 46,099 308,697 141,563 123,219 11,263 10,426 1,321 2,538 1,360 2,428	71,651 6,813 36,349 141,195 19,524 275,532 142,373 127,516 9,244 10,850 2,049 2,437 1,372 2,490	72,275 9,413 51,178 138,101 151,115 422,082 271,466 128,725 30,935 10,629 3,904 2,810 1,251 2,675	74,275 9,366 58,225 157,157 201,046 500,069 327,533 164,180 39,841 13,332 4,505 3,411 1,550 2,848	63,707 8,339 50,999 136,988 164,430 424,463 297,200 151,631 34,724 12,244 4,226 2,972 1,378 2,470	57,907 6,696 45,326 126,761 131,605 368,295 206,062 126,722 28,191 10,956 3,262 2,582 1,266 2,251	793,297 97,651 593,070 1,713,568 1,589,947 4,787,533 2,786,504 1,713,832 309,912 134,565 39,277 30,706 17,905 33,571
Cash fares 2 ride passes 10 ride passes 31 day passes EZ Rider/Summer Youth passes Total cash, ticket & pass rides UW ASM UW Employees MATC City of Madison Edgewood St. Mary's Meriter Dane County Commuter	62,361 8,262 57,342 142,414 172,384 442,763 199,389 158,553 27,039 10,975 3,845 1,905 1,824 3,744 16,511	59,686 7,216 54,837 134,063 152,214 408,016 314,209 157,499 33,051 10,873 4,685 2,340 1,586 3,549 16,187	63,465 7,390 53,179 152,068 140,120 416,222 271,241 157,870 32,096 11,262 3,691 2,383 1,646 3,476 15,783	61,761 8,187 55,078 140,860 165,365 431,251 295,397 152,996 33,656 11,223 3,831 2,458 1,618 2,579 16,004	68,854 9,730 53,829 147,125 179,357 458,895 178,489 139,784 20,051 10,995 2,753 2,603 1,569 2,638 15,102	68,392 8,438 39,610 148,120 66,688 331,248 141,582 125,137 9,821 10,800 1,205 2,267 1,485 2,423 14,427	68,963 7,801 37,118 148,716 46,099 308,697 141,563 123,219 11,263 10,426 1,321 2,538 1,360 2,428 13,845	71,651 6,813 36,349 141,195 19,524 275,532 142,373 127,516 9,244 10,850 2,049 2,437 1,372 2,490 14,662	72,275 9,413 51,178 138,101 151,115 422,082 271,466 128,725 30,935 10,629 3,904 2,810 1,251 2,675 14,792	74,275 9,366 58,225 157,157 201,046 500,069 327,533 164,180 39,841 13,332 4,505 3,411 1,550 2,848 18,063	63,707 8,339 50,999 136,988 164,430 424,463 297,200 151,631 34,724 12,244 4,226 2,972 1,378 2,470 16,471	57,907 6,696 45,326 126,761 131,605 368,295 206,062 126,722 28,191 10,956 3,262 2,582 1,266 2,251 14,220	793,297 97,651 593,070 1,713,568 1,589,947 4,787,533 2,786,504 1,713,832 309,912 134,565 39,277 30,706 17,905 33,571 186,067
Cash fares 2 ride passes 10 ride passes 31 day passes EZ Rider/Summer Youth passes Total cash, ticket & pass rides UW ASM UW Employees MATC City of Madison Edgewood St. Mary's Meriter Dane County	62,361 8,262 57,342 142,414 172,384 442,763 199,389 158,553 27,039 10,975 3,845 1,905 1,824 3,744	59,686 7,216 54,837 134,063 152,214 408,016 314,209 157,499 33,051 10,873 4,685 2,340 1,586 3,549	63,465 7,390 53,179 152,068 140,120 416,222 271,241 157,870 32,096 11,262 3,691 2,383 1,646 3,476	61,761 8,187 55,078 140,860 165,365 431,251 295,397 152,996 33,656 11,223 3,831 2,458 1,618 2,579	68,854 9,730 53,829 147,125 179,357 458,895 178,489 139,784 20,051 10,995 2,753 2,603 1,569 2,638	68,392 8,438 39,610 148,120 66,688 331,248 141,582 125,137 9,821 10,800 1,205 2,267 1,485 2,423	68,963 7,801 37,118 148,716 46,099 308,697 141,563 123,219 11,263 10,426 1,321 2,538 1,360 2,428	71,651 6,813 36,349 141,195 19,524 275,532 142,373 127,516 9,244 10,850 2,049 2,437 1,372 2,490	72,275 9,413 51,178 138,101 151,115 422,082 271,466 128,725 30,935 10,629 3,904 2,810 1,251 2,675	74,275 9,366 58,225 157,157 201,046 500,069 327,533 164,180 39,841 13,332 4,505 3,411 1,550 2,848	63,707 8,339 50,999 136,988 164,430 424,463 297,200 151,631 34,724 12,244 4,226 2,972 1,378 2,470	57,907 6,696 45,326 126,761 131,605 368,295 206,062 126,722 28,191 10,956 3,262 2,582 1,266 2,251	793,297 97,651 593,070 1,713,568 1,589,947 4,787,533 2,786,504 1,713,832 309,912 134,565 39,277 30,706 17,905 33,571
Cash fares 2 ride passes 10 ride passes 31 day passes EZ Rider/Summer Youth passes Total cash, ticket & pass rides UW ASM UW Employees MATC City of Madison Edgewood St. Mary's Meriter Dane County Commuter	62,361 8,262 57,342 142,414 172,384 442,763 199,389 158,553 27,039 10,975 3,845 1,905 1,824 3,744 16,511	59,686 7,216 54,837 134,063 152,214 408,016 314,209 157,499 33,051 10,873 4,685 2,340 1,586 3,549 16,187	63,465 7,390 53,179 152,068 140,120 416,222 271,241 157,870 32,096 11,262 3,691 2,383 1,646 3,476 15,783	61,761 8,187 55,078 140,860 165,365 431,251 295,397 152,996 33,656 11,223 3,831 2,458 1,618 2,579 16,004	68,854 9,730 53,829 147,125 179,357 458,895 178,489 139,784 20,051 10,995 2,753 2,603 1,569 2,638 15,102	68,392 8,438 39,610 148,120 66,688 331,248 141,582 125,137 9,821 10,800 1,205 2,267 1,485 2,423 14,427	68,963 7,801 37,118 148,716 46,099 308,697 141,563 123,219 11,263 10,426 1,321 2,538 1,360 2,428 13,845	71,651 6,813 36,349 141,195 19,524 275,532 142,373 127,516 9,244 10,850 2,049 2,437 1,372 2,490 14,662	72,275 9,413 51,178 138,101 151,115 422,082 271,466 128,725 30,935 10,629 3,904 2,810 1,251 2,675 14,792	74,275 9,366 58,225 157,157 201,046 500,069 327,533 164,180 39,841 13,332 4,505 3,411 1,550 2,848 18,063	63,707 8,339 50,999 136,988 164,430 424,463 297,200 151,631 34,724 12,244 4,226 2,972 1,378 2,470 16,471	57,907 6,696 45,326 126,761 131,605 368,295 206,062 126,722 28,191 10,956 3,262 2,582 1,266 2,251 14,220	793,297 97,651 593,070 1,713,568 1,589,947 4,787,533 2,786,504 1,713,832 309,912 134,565 39,277 30,706 17,905 33,571 186,067
Cash fares 2 ride passes 10 ride passes 31 day passes EZ Rider/Summer Youth passes Total cash, ticket & pass rides UW ASM UW Employees MATC City of Madison Edgewood St. Mary's Meriter Dane County Commuter Total unlimited ride pass rides	62,361 8,262 57,342 142,414 172,384 442,763 199,389 158,553 27,039 10,975 3,845 1,905 1,824 3,744 16,511 423,785	59,686 7,216 54,837 134,063 152,214 408,016 314,209 157,499 33,051 10,873 4,685 2,340 1,586 3,549 16,187 543,979	63,465 7,390 53,179 152,068 140,120 416,222 271,241 157,870 32,096 11,262 3,691 2,383 1,646 3,476 15,783 499,448	61,761 8,187 55,078 140,860 165,365 431,251 295,397 152,996 33,656 11,223 3,831 2,458 1,618 2,579 16,004 519,762	68,854 9,730 53,829 147,125 179,357 458,895 178,489 139,784 20,051 10,995 2,753 2,603 1,569 2,638 15,102 373,984	68,392 8,438 39,610 148,120 66,688 331,248 141,582 125,137 9,821 10,800 1,205 2,267 1,485 2,423 14,427 309,147	68,963 7,801 37,118 148,716 46,099 308,697 141,563 123,219 11,263 10,426 1,321 2,538 1,360 2,428 13,845 307,963	71,651 6,813 36,349 141,195 19,524 275,532 142,373 127,516 9,244 10,850 2,049 2,437 1,372 2,490 14,662 312,993	72,275 9,413 51,178 138,101 151,115 422,082 271,466 128,725 30,935 10,629 3,904 2,810 1,251 2,675 14,792 467,187	74,275 9,366 58,225 157,157 201,046 500,069 327,533 164,180 39,841 13,332 4,505 3,411 1,550 2,848 18,063 575,263	63,707 8,339 50,999 136,988 164,430 424,463 297,200 151,631 34,724 12,244 4,226 2,972 1,378 2,470 16,471 523,316	57,907 6,696 45,326 126,761 131,605 368,295 206,062 126,722 28,191 10,956 3,262 2,582 1,266 2,251 14,220 395,512	793,297 97,651 593,070 1,713,568 1,589,947 4,787,533 2,786,504 1,713,832 309,912 134,565 39,277 30,706 17,905 33,571 186,067 5,252,339
Cash fares 2 ride passes 10 ride passes 31 day passes EZ Rider/Summer Youth passes Total cash, ticket & pass rides UW ASM UW Employees MATC City of Madison Edgewood St. Mary's Meriter Dane County Commuter Total unlimited ride pass rides UW routes 80-85 Total revenue rides	62,361 8,262 57,342 142,414 172,384 442,763 199,389 158,553 27,039 10,975 3,845 1,905 1,824 3,744 16,511 423,785	59,686 7,216 54,837 134,063 152,214 408,016 314,209 157,499 33,051 10,873 4,685 2,340 1,586 3,549 16,187 543,979 295,764 1,247,759	63,465 7,390 53,179 152,068 140,120 416,222 271,241 157,870 32,096 11,262 3,691 2,383 1,646 3,476 15,783 499,448 239,143 1,154,813	61,761 8,187 55,078 140,860 165,365 431,251 295,397 152,996 33,656 11,223 3,831 2,458 1,618 2,579 16,004 519,762 281,737 1,232,750	68,854 9,730 53,829 147,125 179,357 458,895 178,489 139,784 20,051 10,995 2,753 2,603 1,569 2,638 15,102 373,984 130,724 963,603	68,392 8,438 39,610 148,120 66,688 331,248 141,582 125,137 9,821 10,800 1,205 2,267 1,485 2,423 14,427 309,147 79,482 719,877	68,963 7,801 37,118 148,716 46,099 308,697 141,563 123,219 11,263 10,426 1,321 2,538 1,360 2,428 13,845 307,963 80,537 697,197	71,651 6,813 36,349 141,195 19,524 275,532 142,373 127,516 9,244 10,850 2,049 2,437 1,372 2,490 14,662 312,993 90,115 678,640	72,275 9,413 51,178 138,101 151,115 422,082 271,466 128,725 30,935 10,629 3,904 2,810 1,251 2,675 14,792 467,187 234,271 1,123,540	74,275 9,366 58,225 157,157 201,046 500,069 327,533 164,180 39,841 13,332 4,505 3,411 1,550 2,848 18,063 575,263 292,091 1,367,423	63,707 8,339 50,999 136,988 164,430 424,463 297,200 151,631 34,724 12,244 4,226 2,972 1,378 2,470 16,471 523,316 273,780 1,221,559	57,907 6,696 45,326 126,761 131,605 368,295 206,062 126,722 28,191 10,956 3,262 2,582 1,266 2,251 14,220 395,512 158,194 922,001	793,297 97,651 593,070 1,713,568 1,589,947 4,787,533 2,786,504 1,713,832 309,912 134,565 39,277 30,706 17,905 33,571 186,067 5,252,339 2,284,857 12,324,729
Cash fares 2 ride passes 10 ride passes 31 day passes EZ Rider/Summer Youth passes Total cash, ticket & pass rides UW ASM UW Employees MATC City of Madison Edgewood St. Mary's Meriter Dane County Commuter Total unlimited ride pass rides UW routes 80-85 Total revenue rides Transfers	62,361 8,262 57,342 142,414 172,384 442,763 199,389 158,553 27,039 10,975 3,845 1,905 1,824 3,744 16,511 423,785 129,019 995,567	59,686 7,216 54,837 134,063 152,214 408,016 314,209 157,499 33,051 10,873 4,685 2,340 1,586 3,549 16,187 543,979 295,764 1,247,759	63,465 7,390 53,179 152,068 140,120 416,222 271,241 157,870 32,096 11,262 3,691 2,383 1,646 3,476 15,783 499,448 239,143 1,154,813	61,761 8,187 55,078 140,860 165,365 431,251 295,397 152,996 33,656 11,223 3,831 2,458 1,618 2,579 16,004 519,762 281,737 1,232,750	68,854 9,730 53,829 147,125 179,357 458,895 178,489 139,784 20,051 10,995 2,753 2,603 1,569 2,638 15,102 373,984 130,724 963,603 59,456	68,392 8,438 39,610 148,120 66,688 331,248 141,582 125,137 9,821 10,800 1,205 2,267 1,485 2,423 14,427 309,147 79,482 719,877 61,694	68,963 7,801 37,118 148,716 46,099 308,697 141,563 123,219 11,263 10,426 1,321 2,538 1,360 2,428 13,845 307,963 80,537 697,197	71,651 6,813 36,349 141,195 19,524 275,532 142,373 127,516 9,244 10,850 2,049 2,437 1,372 2,490 14,662 312,993 90,115 678,640 63,423	72,275 9,413 51,178 138,101 151,115 422,082 271,466 128,725 30,935 10,629 3,904 2,810 1,251 2,675 14,792 467,187 234,271 1,123,540 61,594	74,275 9,366 58,225 157,157 201,046 500,069 327,533 164,180 39,841 13,332 4,505 3,411 1,550 2,848 18,063 575,263 292,091 1,367,423 64,164	63,707 8,339 50,999 136,988 164,430 424,463 297,200 151,631 34,724 12,244 4,226 2,972 1,378 2,470 16,471 523,316 273,780 1,221,559 55,285	57,907 6,696 45,326 126,761 131,605 368,295 206,062 126,722 28,191 10,956 3,262 2,582 1,266 2,251 14,220 395,512 158,194 922,001	793,297 97,651 593,070 1,713,568 1,589,947 4,787,533 2,786,504 1,713,832 309,912 134,565 39,277 30,706 17,905 33,571 186,067 5,252,339 2,284,857 12,324,729 696,345
Cash fares 2 ride passes 10 ride passes 31 day passes EZ Rider/Summer Youth passes Total cash, ticket & pass rides UW ASM UW Employees MATC City of Madison Edgewood St. Mary's Meriter Dane County Commuter Total unlimited ride pass rides UW routes 80-85 Total revenue rides Transfers Non-revenue rides	62,361 8,262 57,342 142,414 172,384 442,763 199,389 158,553 27,039 10,975 3,845 1,905 1,824 3,744 16,511 423,785 129,019 995,567 55,560 12,485	59,686 7,216 54,837 134,063 152,214 408,016 314,209 157,499 33,051 10,873 4,685 2,340 1,586 3,549 16,187 543,979 295,764 1,247,759 50,426 11,843	63,465 7,390 53,179 152,068 140,120 416,222 271,241 157,870 32,096 11,262 3,691 2,383 1,646 3,476 15,783 499,448 239,143 1,154,813	61,761 8,187 55,078 140,860 165,365 431,251 295,397 152,996 33,656 11,223 3,831 2,458 1,618 2,579 16,004 519,762 281,737 1,232,750 52,705 14,559	68,854 9,730 53,829 147,125 179,357 458,895 178,489 139,784 20,051 10,995 2,753 2,603 1,569 2,638 15,102 373,984 130,724 963,603 59,456 15,062	68,392 8,438 39,610 148,120 66,688 331,248 141,582 125,137 9,821 10,800 1,205 2,267 1,485 2,423 14,427 309,147 79,482 719,877 61,694 11,069	68,963 7,801 37,118 148,716 46,099 308,697 141,563 123,219 11,263 10,426 1,321 2,538 1,360 2,428 13,845 307,963 80,537 697,197	71,651 6,813 36,349 141,195 19,524 275,532 142,373 127,516 9,244 10,850 2,049 2,437 1,372 2,490 14,662 312,993 90,115 678,640 63,423 58,934	72,275 9,413 51,178 138,101 151,115 422,082 271,466 128,725 30,935 10,629 3,904 2,810 1,251 2,675 14,792 467,187 234,271 1,123,540 61,594 23,770	74,275 9,366 58,225 157,157 201,046 500,069 327,533 164,180 39,841 13,332 4,505 3,411 1,550 2,848 18,063 575,263 292,091 1,367,423 64,164 13,432	63,707 8,339 50,999 136,988 164,430 424,463 297,200 151,631 34,724 12,244 4,226 2,972 1,378 2,470 16,471 523,316 273,780 1,221,559 55,285 11,655	57,907 6,696 45,326 126,761 131,605 368,295 206,062 126,722 28,191 10,956 3,262 2,582 1,266 2,251 14,220 395,512 158,194 922,001 52,866 13,012	793,297 97,651 593,070 1,713,568 1,589,947 4,787,533 2,786,504 1,713,832 309,912 134,565 39,277 30,706 17,905 33,571 186,067 5,252,339 2,284,857 12,324,729 696,345 209,624
Cash fares 2 ride passes 10 ride passes 31 day passes EZ Rider/Summer Youth passes Total cash, ticket & pass rides UW ASM UW Employees MATC City of Madison Edgewood St. Mary's Meriter Dane County Commuter Total unlimited ride pass rides UW routes 80-85 Total revenue rides Transfers Non-revenue rides Total rides	62,361 8,262 57,342 142,414 172,384 442,763 199,389 158,553 27,039 10,975 3,845 1,905 1,824 3,744 16,511 423,785 129,019 995,567 55,560 12,485 1,063,612	59,686 7,216 54,837 134,063 152,214 408,016 314,209 157,499 33,051 10,873 4,685 2,340 1,586 3,549 16,187 543,979 295,764 1,247,759 50,426 11,843 1,310,028	63,465 7,390 53,179 152,068 140,120 416,222 271,241 157,870 32,096 11,262 3,691 2,383 1,646 3,476 15,783 499,448 239,143 1,154,813 55,395 12,154 1,222,362	61,761 8,187 55,078 140,860 165,365 431,251 295,397 152,996 33,656 11,223 3,831 2,458 1,618 2,579 16,004 519,762 281,737 1,232,750 52,705 14,559 1,300,014	68,854 9,730 53,829 147,125 179,357 458,895 178,489 139,784 20,051 10,995 2,753 2,603 1,569 2,638 15,102 373,984 130,724 963,603 59,456 15,062 1,038,121	68,392 8,438 39,610 148,120 66,688 331,248 141,582 125,137 9,821 10,800 1,205 2,267 1,485 2,423 14,427 309,147 79,482 719,877 61,694 11,069 792,640	68,963 7,801 37,118 148,716 46,099 308,697 141,563 123,219 11,263 10,426 1,321 2,538 1,360 2,428 13,845 307,963 80,537 697,197 63,777 11,649 772,623	71,651 6,813 36,349 141,195 19,524 275,532 142,373 127,516 9,244 10,850 2,049 2,437 1,372 2,490 14,662 312,993 90,115 678,640 63,423 58,934 800,997	72,275 9,413 51,178 138,101 151,115 422,082 271,466 128,725 30,935 10,629 3,904 2,810 1,251 2,675 14,792 467,187 234,271 1,123,540 61,594 23,770 1,208,904	74,275 9,366 58,225 157,157 201,046 500,069 327,533 164,180 39,841 13,332 4,505 3,411 1,550 2,848 18,063 575,263 292,091 1,367,423 64,164 13,432 1,445,019	63,707 8,339 50,999 136,988 164,430 424,463 297,200 151,631 34,724 12,244 4,226 2,972 1,378 2,470 16,471 523,316 273,780 1,221,559 55,285 11,655 1,288,499	57,907 6,696 45,326 126,761 131,605 368,295 206,062 126,722 28,191 10,956 3,262 2,582 1,266 2,251 14,220 395,512 158,194 922,001 52,866 13,012 987,879	793,297 97,651 593,070 1,713,568 1,589,947 4,787,533 2,786,504 1,713,832 309,912 134,565 39,277 30,706 17,905 33,571 186,067 5,252,339 2,284,857 12,324,729 696,345
Cash fares 2 ride passes 10 ride passes 31 day passes EZ Rider/Summer Youth passes Total cash, ticket & pass rides UW ASM UW Employees MATC City of Madison Edgewood St. Mary's Meriter Dane County Commuter Total unlimited ride pass rides UW routes 80-85 Total revenue rides Transfers Non-revenue rides	62,361 8,262 57,342 142,414 172,384 442,763 199,389 158,553 27,039 10,975 3,845 1,905 1,824 3,744 16,511 423,785 129,019 995,567 55,560 12,485	59,686 7,216 54,837 134,063 152,214 408,016 314,209 157,499 33,051 10,873 4,685 2,340 1,586 3,549 16,187 543,979 295,764 1,247,759 50,426 11,843	63,465 7,390 53,179 152,068 140,120 416,222 271,241 157,870 32,096 11,262 3,691 2,383 1,646 3,476 15,783 499,448 239,143 1,154,813	61,761 8,187 55,078 140,860 165,365 431,251 295,397 152,996 33,656 11,223 3,831 2,458 1,618 2,579 16,004 519,762 281,737 1,232,750 52,705 14,559	68,854 9,730 53,829 147,125 179,357 458,895 178,489 139,784 20,051 10,995 2,753 2,603 1,569 2,638 15,102 373,984 130,724 963,603 59,456 15,062	68,392 8,438 39,610 148,120 66,688 331,248 141,582 125,137 9,821 10,800 1,205 2,267 1,485 2,423 14,427 309,147 79,482 719,877 61,694 11,069	68,963 7,801 37,118 148,716 46,099 308,697 141,563 123,219 11,263 10,426 1,321 2,538 1,360 2,428 13,845 307,963 80,537 697,197	71,651 6,813 36,349 141,195 19,524 275,532 142,373 127,516 9,244 10,850 2,049 2,437 1,372 2,490 14,662 312,993 90,115 678,640 63,423 58,934	72,275 9,413 51,178 138,101 151,115 422,082 271,466 128,725 30,935 10,629 3,904 2,810 1,251 2,675 14,792 467,187 234,271 1,123,540 61,594 23,770	74,275 9,366 58,225 157,157 201,046 500,069 327,533 164,180 39,841 13,332 4,505 3,411 1,550 2,848 18,063 575,263 292,091 1,367,423 64,164 13,432	63,707 8,339 50,999 136,988 164,430 424,463 297,200 151,631 34,724 12,244 4,226 2,972 1,378 2,470 16,471 523,316 273,780 1,221,559 55,285 11,655	57,907 6,696 45,326 126,761 131,605 368,295 206,062 126,722 28,191 10,956 3,262 2,582 1,266 2,251 14,220 395,512 158,194 922,001 52,866 13,012	793,297 97,651 593,070 1,713,568 1,589,947 4,787,533 2,786,504 1,713,832 309,912 134,565 39,277 30,706 17,905 33,571 186,067 5,252,339 2,284,857 12,324,729 696,345 209,624

Madison Metro Transit Year to Year Fixed Route Ridership and Revenue Comparison Through December 31, 2019 and 2018

	January	February	March	April	May	June	July	August	September	October	November	December	Total
Cash fares	-6.3%	1.1%	1.4%	8.2%	-12.8%	2.4%	0.4%	1.4%	1.9%	7.0%	-16.6%	-1.5%	-1.3%
2 ride passes	73.4%	-1.1%	-32.0%	-76.8%	-1.1%	72.2%	60.9%	-37.9%	91.6%	-45.6%	-27.2%	58.5%	-1.8%
10 ride passes	18.9%	10.7%	10.5%	-5.8%	-9.4%	-0.7%	5.5%	-19.9%	48.3%	-27.6%	2.2%	0.0%	1.4%
31 day passes	6.5%	-1.1%	5.3%	46.2%	-28.5%	-8.5%	29.2%	-28.5%	56.6%	-12.8%	13.9%	5.3%	4.0%
EZ Rider/Summer Youth passes	-0.4%	-0.4%	-0.3%	-0.5%	-0.3%	0.1%	1.8%	1.0%	-2.6%	-2.6%	-1.4%	-2.6%	-1.1%
Total cash, ticket & pass revenue	4.0%	1.3%	2.2%	6.0%	-11.4%	-0.1%	13.8%	-16.3%	18.8%	-7.8%	-2.2%	2.0%	0.5%
UW ASM	-5.6%	-5.6%	-5.6%	-5.6%	-5.6%	-5.6%	-5.6%	-5.6%	-3.8%	-3.8%	-3.8%	-3.8%	-5.0%
UW Employees	-0.5%	-0.5%	-0.5%	-0.5%	-0.5%	-0.5%	-0.5%	-0.5%	-0.5%	-0.5%	-0.5%	-0.5%	-0.5%
MATC	-33.7%	-15.4%	-11.8%	-5.1%	-7.1%	-26.0%	14.6%	-4.5%	8.0%	-0.9%	-6.8%	-8.2%	-9.1%
City of Madison	-2.7%	12.3%	4.2%	7.9%	4.4%	-3.0%	7.0%	3.8%	2.9%	-2.1%	-3.7%	-4.0%	2.1%
Edgewood	-27.7%	-13.4%	-2.4%	-4.3%	-4.5%	7.8%	-3.8%	27.8%	26.2%	15.6%	9.8%	-0.5%	1.7%
St. Mary's	17.2%	25.7%	28.9%	23.9%	13.7%	29.3%	40.1%	31.3%	16.6%	-3.0%	4.8%	16.1%	19.3%
Meriter	-28.1%	-17.7%	-19.1%	-10.9%	-4.5%	-2.3%	16.8%	19.7%	28.5%	15.9%	20.4%	25.8%	1.8%
Dane County	-33.0%	-32.2%	-34.5%	-16.5%	-15.6%	-22.5%	-23.2%	-24.0%	-18.3%	-0.4%	-5.4%	-3.1%	-20.3%
Commuter	-4.1%	14.6%	12.8%	9.4%	13.7%	8.8%	23.9%	18.4%	15.3%	9.2%	14.3%	18.9%	12.6%
Total unlimited ride pass revenue	-6.2%	-3.8%	-3.7%	-3.0%	-3.0%	-3.7%	-2.5%	-2.4%	-0.5%	-1.6%	-2.0%	-2.0%	-2.9%
Total passenger revenue	-1.2%	-1.3%	-0.7%	1.3%	-7.5%	-2.2%	4.0%	-8.6%	9.1%	-4.8%	-2.1%	0.0%	-1.2%
Cumulative YTD passenger revenue	-1.2%	-1.3%	-1.1%	-0.5%	-2.0%	-2.0%	-1.3%	-2.1%	-0.8%	-1.3%	-1.4%	-1.2%	

Fived	Pouto	Pides	0/_	Change
FIXED	ROUTE	Rides	7/∩	Change

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	January	February	March	April	May	June	July	August	September	October	November	December	Total
Cash fares	-8.3%	6.7%	-2.4%	4.4%	-0.7%	-4.2%	1.5%	4.7%	0.5%	-5.2%	-4.7%	-2.9%	-0.9%
2 ride passes	-22.2%	18.3%	2.6%	-1.8%	-14.5%	-10.1%	-7.0%	-3.1%	-14.3%	-10.4%	-7.0%	12.0%	-5.7%
10 ride passes	-22.2%	-0.8%	-4.9%	-1.0%	2.6%	0.2%	1.3%	4.4%	2.1%	-2.0%	-0.4%	-1.0%	-2.3%
31 day passes	-15.1%	-5.9%	-6.3%	2.0%	-0.8%	-6.9%	-2.6%	2.1%	4.2%	-0.9%	-3.7%	-0.8%	-2.9%
EZ Rider/Summer Youth passes	-35.9%	-0.7%	-2.2%	5.9%	1.8%	4.5%	0.7%	19.0%	-7.1%	-10.7%	-14.9%	-12.5%	-7.5%
Total cash, ticket & pass rides	-23.3%	-1.0%	-4.0%	3.4%	0.3%	-3.3%	-0.8%	4.2%	-1.2%	-5.8%	-7.8%	-5.1%	-4.1%
UW ASM	-12.8%	1.8%	-3.1%	-0.3%	-1.2%	-2.4%	5.2%	6.7%	6.9%	4.1%	3.8%	4.6%	1.3%
UW Employees	-11.8%	4.1%	-0.9%	3.9%	3.7%	0.3%	8.1%	6.0%	8.7%	4.0%	2.2%	5.6%	2.6%
MATC	-33.7%	-15.4%	-11.8%	-5.1%	-7.1%	-26.0%	-14.6%	-4.5%	8.0%	-0.9%	-6.8%	-8.2%	-9.1%
City of Madison	-2.7%	12.3%	4.2%	7.8%	4.4%	-3.0%	7.0%	3.8%		-2.1%	-3.7%	-4.0%	2.1%
Edgewood	-27.8%	-13.4%	-2.4%	-4.3%	-4.5%	7.8%	-3.8%	27.8%		15.6%	9.8%	-0.5%	1.7%
St. Mary's	12.4%	20.3%	24.0%	23.9%	13.8%	29.3%	40.1%	31.3%	16.6%	-3.0%	4.7%	16.1%	18.2%
Meriter	-28.1%	-17.7%	-19.1%	-10.9%	-4.5%	-2.3%	16.8%	19.7%	28.5%	15.9%	20.4%	25.8%	1.8%
Dane County	-33.0%	-32.2%	-34.5%	-16.6%	-15.7%	-22.5%	-23.2%	-24.0%	-18.3%	-0.4%	-5.4%	-3.1%	-20.3%
Commuter	-4.0%	14.6%	12.9%	9.5%	13.8%	9.0%	24.3%	18.5%		9.3%	14.3%	18.7%	12.7%
Total unlimited ride pass rides	-13.4%	1.7%	-2.4%	1.1%	1.0%	-1.4%	6.6%	6.7%	7.8%	3.8%	2.8%	4.3%	1.5%
UW routes 80-85	2.8%	-10.7%	-21.3%	-20.6%	-16.4%	-4.6%	11.4%	-9.5%	1.8%	-4.5%	-12.7%	-5.2%	-9.4%
Total revenue rides	-15.7%	-2.1%	-6.9%	-3.1%	-1.7%	-2.6%	3.9%	3.5%	3.2%	-1.5%	-4.4%	-1.1%	-2.7%
Transfers	-14.1%	1.9%	-1.2%	9.3%	3.1%	-0.2%	2.1%	4.9%	-3.2%	-6.4%	-7.7%	-2.1%	-1.1%
Non-revenue rides	198.4%	-2.5%	-13.8%	-15.9%	-9.8%	8.8%	3.7%	-80.7%	-17.6%	-9.4%	-14.2%	1.2%	-16.3%
Total rides	-13.1%	-2.0%	-6.7%	-2.7%	-1.5%	-2.3%	3.7%	-2.6%	2.4%	-1.8%	-4.6%	-1.1%	-2.8%
Cumulative YTD total rides	-13.1%	-7.0%	-6.9%	-5.8%	-5.0%	-4.7%	-3.8%	-3.7%	-2.9%	-2.8%	-3.0%	-2.8%	

Bus #	Distance	Fuel Qty.	Fuel Cost	Parts cost	Labor cost	CPM	AVG MPG	Model Year
001-005	13,564	2,606.7	\$ 6,099.68	\$ 8,362.60	\$ 8,766.55	1.71	5.20	2007
006-019	74,166	13,353.8	\$ 31,247.89	\$ 37,845.77	\$ 25,790.31	1.28	5.55	2010
020-021	16,046	3,064.7	\$ 7,171.40	\$ 7,722.35	\$ 3,760.88	1.16	5.24	2014
101-115	158,437	29,829.0	\$ 69,799.86	\$ 18,614.56	\$ 24,991.49	0.72	5.31	2015
116-130	156,775	30,754.4	\$ 71,947.87	\$ 15,148.48	\$ 20,716.33	0.69	5.10	2016
131-145	163,945	29,601.6	\$ 69,267.74	\$ 27,826.55	\$ 26,083.48	0.75	5.54	2017
146-160	183,636	34,237.1	\$ 80,095.49	\$ 6,284.25	\$ 20,249.48	0.58	5.36	2018
858-859	5,473	1,064.4	\$ 2,490.70	\$ 1,691.37	\$ 2,083.61	1.14	5.14	2002
862-875	32,098	6,045.7	\$ 14,146.94	\$ 4,244.72	\$ 10,388.16	0.90	5.31	2003
876-890	15,173	2,892.6	\$ 6,768.68	\$ 3,541.32	\$ 4,502.51	0.98	5.25	2004
891-905	6,536	1,204.3	\$ 2,818.06	\$ 2,597.41	\$ 3,933.73	1.43	5.43	2005
906-921	50,741	9,857.6	\$ 23,066.78	\$ 14,167.84	\$ 17,449.74	1.08	5.15	2006
922-954	153,752	32,171.7	\$ 75,281.78	\$ 71,042.99	\$ 37,906.14	1.20	4.78	2009
955-968	85,127	18,229.5	\$ 42,649.70	\$ 19,829.99	\$ 23,682.54	1.01	4.67	2011
969-982	94,232	19,621.8	\$ 45,915.01	\$ 13,239.07	\$ 19,693.32	0.84	4.80	2012
983-100	143,573	28,061.2	\$ 65,663.21	\$ 27,741.53	\$ 27,310.27	0.84	5.12	2013
1901-1915	188,394	34,456.5	\$ 80,628.21	\$ 4,358.41	\$ 13,032.62	0.52	5.47	2019
Total	1,541,668	297,053	695,059	284,259	290,341	0.99	5.20	

1,541,668 297,053 695,059 284,259 290,341 **0.99**Cost Per Mile = Fuel + Parts + Labor

Miles

Cost Per Mile

| Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile | Cost Per Mile

Customer Feedback: Multi-Year Counts by Primary Unit and Category For the period 1/1 - 12/31

	BGRNDS				
Ca	Category ID and Name		2017	<i>2018</i>	2019
34	Wheelchair accessibility	0	0	0	0
39	Shelter Posters	2	4	2	4
67	Transfer Pt/Shelter Vandalism	30	29	31	19
68	Transfer Pt/Shelter Graffiti	20	4	9	30
91	Compliment	2	0	2	2
116	Other - no current category	26	13	10	14
128	Transfer Pt/Shelter Maintenance	24	20	42	28
	Unit Totals	104	70	96	97

	FIN				
Ca	tegory ID and Name	2016	2017	<i>2018</i>	2019
18	Fare Policy	1	1	0	1
19	Transfer Policy	0	0	0	0
91	Compliment	0	0	0	0
116	Other - no current category	1	8	2	4

FIXED

Unit Totals

	<i>FIXED</i>				
Ca	itegory ID and Name	2016	<i>2017</i>	<i>2018</i>	2019
3	Smoking	13	2	4	1
4	Driving Behavior	378	378	410	447
6	Bus Early - Fixed Route	182	161	200	165
7	Customer passed-up	301	343	376	433
8	Bus Off-route	63	59	72	67
9	Driver Not Wearing Seatbelt	3	6	2	3
10	Driver Not Calling Stops	1	0	1	2
11	Destination Sign Incorrect	30	21	14	24
12	Disruptive Passenger(s)	53	44	43	34
13	Bus Never Came	94	58	49	83
26	Overloads	21	6	4	7
29	Special Event Service	0	0	0	0
32	Bus Idling	24	22	24	9
33	Detours	38	20	20	31
34	Wheelchair accessibility	1	0	0	1
41	ITS: Intelligent Transportation S	0	0	0	2
55	Driver Rude	256	251	198	263
60	Transfer Points	1	1	1	5
66	Equipment Malfunction	16	13	9	10
69	Securement, mobility device	2	9	8	0
71	Other Driver Conduct	119	176	189	130
72	Other Public Info	16	9	20	26
76	Missed Stop Request	26	20	20	32
77	Fare Dispute	37	23	29	25
78	Discrimination (Title VI)	1	14	5	4
79	City Ordinances	1	0	4	1
80	Electronic Device	3	1	3	0
81	Driving With Cell Phone	3	0	0	0
84	Unauthorized Stop	3	1	1	3
85	Unprofessional Conduct	5	3	19	16
86	Excessive Conversation	6	10	9	2
87	Bus Late - Fixed Route	180	96	136	204
88	Unsafe Situation	21	11	8	25

89	Property Damage	9	7	11	14
90	Passenger Injury	35	33	38	41
91	Compliment	273	290	286	280
116	Other - no current category	69	51	78	107
117	Climate Control	6	8	10	17
121	Missed Transfer	55	33	54	42
122	School Routes	43	31	26	62
124	Items Not Allowed on Bus	1	1	3	3
126	ADA Issues	31	23	17	32
130	Cut Route	1	4	1	1
132	Harassment	1	1	5	5
133	Running a Red Light	48	53	57	38
137	Weather Related	9	2	6	16
144	Stroller Policy	10	6	2	4
146	Bus Seating Layout	1	0	0	1
147	Crosswalk Violation	28	23	20	14
	Unit Totals	2518	2324	2492	2732

INFSYS

Ca	tegory ID and Name	2016	<i>2017</i>	<i>2018</i>	2019
41	ITS: Intelligent Transportation S	5	7	12	8
91	Compliment	1	0	0	0
116	Other - no current category	4	1	3	0
135	Website	1	1	0	0
136	Trip Planner	0	0	0	0
141	TransitTracker	2	1	3	0
142	Google Transit	0	1	1	0
143	Google Data Format	0	0	0	0
	Unit Totals	13	11	19	8

MAINT

Ca	tegory ID and Name	2016	<i>2017</i>	<i>2018</i>	2019
32	Bus Idling	0	0	0	0
34	Wheelchair accessibility	0	0	0	1
41	ITS: Intelligent Transportation S	0	2	0	0
66	Equipment Malfunction	22	16	37	24
91	Compliment	1	1	0	1
115	Bus Appearance-Cleanliness	11	3	4	9
116	Other - no current category	4	9	4	22
117	Climate Control	2	2	0	0
146	Bus Seating Layout	0	0	0	0
	Unit Totals	40	33	45	57

MKTG

Ca	itegory ID and Name	<i>2016</i>	<i>2017</i>	<i>2018</i>	2019
18	Fare Policy	9	2	0	7
19	Transfer Policy	0	0	0	0
28	School Trippers Concern	0	1	0	0
29	Special Event Service	0	0	0	0
33	Detours	2	1	4	4
34	Wheelchair accessibility	0	0	0	0
36	Telephone Information	0	1	2	0
37	Advertisements - General	0	0	0	1
38	Sales Outlets	3	0	1	0
39	Shelter Posters	0	0	1	5

40	Schedules	1	3	11	4
72	Other Public Info	6	5	10	(
91	Compliment	14	8	6	8
98	Schedule Info	9	7	2	į
99	Order Taking	1	1	1	•
100	Phones Busy	1	0	0	2
101	Behavior - Cust Svc	5	4	3	2
115	Bus Appearance-Cleanliness	0	0	0	(
116	Other - no current category	13	28	15	2
119	Lost and Found	1	1	3	4
120	Para - Ride Booking	8	9	9	1
135	Website	7	6	4	(
137	Weather Related	0	0	0	(
138	Advertisements - Bus Wraps	0	2	5	į
140	Text/Email Alerts	0	1	0	•
146	Bus Seating Layout	0	0	2	(
148	Public Hearing Comment - Fare	25	0	0	(
149	Audible Turn Signals	0	0	0	(
153	Public Hearing Comment - Other	1	56	0	(
155	Weapons Policy	0	0	0	(
	Unit Totals	106	136	79	103

PARA

Ca	tegory ID and Name	2016	<i>2017</i>	<i>2018</i>	2019
3	Smoking	3	0	1	0
4	Driving Behavior	28	32	18	11
55	Driver Rude	28	37	29	15
66	Equipment Malfunction	5	3	3	2
69	Securement, mobility device	9	10	6	5
72	Other Public Info	2	3	1	2
78	Discrimination (Title VI)	0	0	0	0
79	City Ordinances	0	0	0	0
80	Electronic Device	5	1	0	1
81	Driving With Cell Phone	7	8	4	1
85	Unprofessional Conduct	3	11	8	6
88	Unsafe Situation	4	9	9	4
90	Passenger Injury	11	23	6	6
91	Compliment	58	50	39	16
92	Public Hearing Comment - Servi	0	23	6	0
93	Notification - Para App	0	0	0	0
94	Availability - Para App	1	0	1	1
95	Processing Time - Para App	0	1	0	0
96	Fares	3	9	14	9
97	Winter Weather - Para Policy	0	0	0	0
98	Schedule Info	6	4	6	2
99	Order Taking	5	0	3	4
100	Phones Busy	0	0	1	0
101	Behavior - Cust Svc	1	1	1	0
102	Bus Early - Para	24	19	5	9
103	Bus On-Time	0	1	1	1
104	Bus Late - Para	178	277	140	144
105	No Shows	90	65	43	60
106	Door-to-Door	35	23	21	22
107	Leave Attended	68	47	11	10
108	Mobility Device Securement	3	3	4	5

Report Totals					
2016	3889	2018	3709		
2017	3806	2019	3883		



109	Travel Time - Para	75	118	55	54
110	Service Area - Para Policy	1	6	3	4
111	Backtracking	1	1	0	6
112	Passenger Behavior	3	3	2	7
113	Driver Behavior	61	80	51	40
114	Dispatch	10	20	7	6
116	Other - no current category	24	31	25	37
118	Drop-Off Wrong Location	16	17	12	3
120	Para - Ride Booking	12	14	13	30
132	Harassment	0	2	0	0
133	Running a Red Light	0	1	1	1
137	Weather Related	0	0	1	1
147	Crosswalk Violation	1	2	0	0
148	Public Hearing Comment - Fare	0	15	2	0
150	Picked Up Wrong Client	5	3	0	3
151	Attempted Pick-Up, Wrong Loca	7	8	5	4
152	Missed Trip	15	6	4	8
	Unit Totals	808	987	562	540

PLN

Ca	tegory ID and Name	2016	<i>2017</i>	<i>2018</i>	2019
18	Fare Policy	0	0	0	1
19	Transfer Policy	0	0	1	0
21	Span	9	6	9	8
23	Express Service	1	1	0	0
25	Frequency	7	11	8	9
26	Overloads	65	24	19	27
27	Park & Ride	0	0	0	2
28	School Trippers Concern	4	17	4	8
29	Special Event Service	3	0	0	0
31	Expansion Request	8	4	5	6
33	Detours	24	14	18	18
34	Wheelchair accessibility	0	0	0	0
40	Schedules	4	5	7	3
42	Routes	1	0	1	2
43	Schedules - Service Design	6	5	6	11
44	Quality	0	0	0	0
47	Corridor Schedules	0	1	0	1
48	Transfer Coordination	2	2	4	10
49	Travel Time - Service Design	1	2	0	0
60	Transfer Points	0	0	0	0
70	Other Service Design	34	29	11	22
73	Bus Stop Addition Request	16	8	7	19
74	Bus Stop Damage	0	0	2	2
75	Shelter Addition/Removal	12	3	12	24
87	Bus Late - Fixed Route	6	4	3	9
91	Compliment	6	0	1	1
92	Public Hearing Comment - Servi	49	34	133	85
116	Other - no current category	27	53	27	42
127	Public Hearing Addendum	0	2	0	0
129	Service Design Request	7	5	2	2
135	Website	0	0	2	0
136	Trip Planner	2	2	2	2
139	Surveys	0	0	0	0
141	TransitTracker	3	0	1	4

142	Google Transit	1	4	4	3
143	Google Data Format	0	0	1	1
146	Bus Seating Layout	0	0	0	0
154	Bus Stop ClosureMetro-initiate	0	0	18	1
156	Bus Stop Relocation/Removal R	0	0	106	18
	Unit Totals	298	236	414	341