## (a) ConnectHomeUSA

## ConnectHomeUSA

A Madison CDA \& City IT Initiative

## 2019 ConnectHome Communities

- Chesapeake Redevelopment and Housing Authority, Chesapeake, VA
- Chicago Housing Authority, Chicago, IL
- Cincinnati Metropolitan Housing Authority, Cincinnati, OH
- Community Development Authority of the City of Madison, Madison, WI
- Housing Authority of the City of Annapolis, Annapolis, MD
- Housing Authority of the City of Shawnee, Shawnee, OK
- Housing Authority of the City of Shreveport, Shreveport, LA
- Housing Authority of the County of Kern, Bakersfield, CA
- Innovative Housing Concepts a.k.a. Englewood Housing Authority, Englewood, CO
- Jacksonville Housing Authority, Jacksonville, FL
- Municipal Housing Authority for the City of Yonkers, Yonkers, NY
- Portsmouth Redevelopment and Housing Authority, Portsmouth, VA
- St. Louis Housing Authority, St. Louis, MO


## What is ConnectHome?

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## Understanding this HUD Initiative

What: A non-funded public-private collaborative to narrow the digital divide

Who: HUD-Assisted Households
How: The 3-legged stool

1. Internet Connection
2. Devices
3. Digital Literacy

## Digital Divide

Why did we join?

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| U.S. Cities with $\mathbf{1 0 0 , 0 0 0}+$ Households Ranked by 'Worst Connection': <br> Median Household Income vs. Percent of Households With No Fixed-Broadband Connection |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Rank city | Median Household Income | \% of households with no fixed internet access | Rank | crity | Median Household Income | \% of households with no fixed internet access | Rank | city | Median Household Income | \% of households with no fixed intemet access |
| 1 Detroit, Michigan | \$26,249 | 57 3\% | 26 | Atlington, Texas | \$53,574 | 34\% |  | 1 Tampa, Florida | \$45,874 | 27 7\% |
| 2 Memphis, Tennessee | \$36.975 | 19.9\% |  | Oklahoma, Okiahoma | \$50,070 | 34.0\% |  | Long Beach, California | \$55.151 | 27.6\% |
| SCleveland, Ohio | \$26,583 | 492\% |  | St Paul Minnesola | \$50,820 | 337\% |  | 3 Columbus, Ohio | \$47, 156 | $268 \%$ |
| ¢Miami, Florida | \$31.642 | 47 6\% |  | Phoenix. Arizona | \$49,328 | 336\% |  | Lincoln, Nebraska | \$51,126 | 25.9\% |
| ENew Orleans, Louisiana | \$37.488 | 43.1\% |  | O Tucson, Arizona | \$37.973 | 336\% |  | Sorlando. Florida | \$44,007 | 25.5\% |
| 6 Dallas, Texas | \$45,215 | 42.3\% | 31 | Fort Worth, Texas | \$54,876 | 33.3\% |  | Boston, Massachuselts | \$58,516 | 25 2\% |
| 7 Buttalo, New York | \$33,119 | 42.2\% |  | 2Atlanta, Ceorgia | \$49,398 | 32.4\% |  | 7 Charlotte, North Carolina | \$55,599 | 25.2\% |
| 8 Milwaukee, Wisconsin | \$36.801 | 42.1\% |  | 3 Mesa, Arzona | \$50,615 | 32.2\% |  | St Petersburg. Flonda | \$48.183 | 25.0\% |
| SBallimore, Maryland | \$44,262 | $416 \%$ |  | diacksonville, Florida | \$48.256 | $320 \%$ |  | Denver, Colorado | \$56.258 | 24.7\% |
| 10 Indianapolis, Indiana | \$43,101 | 408\% | 36 | Fort Wayne, Indiana | \$44,449 | 318\% |  | Lexington-Fayelte, Kentucky | \$50,661 | 244\% |
| 11 Greenstoro, North Carolina | \$42,802 | 39 4\% |  | Los, Angeles, Catifornia | \$51,538 | 316\% |  | Austin, Texas: | \$60,939 | 24 3\% |
| 12Philadelphia, Pennsyivania | \$39.770 | 39.4\% |  | Omaha, Nebraska | \$50,827 | 31.5\% |  | 2 Portland, Oregon | \$58,423 | 23.7\% |
| 13 Toledo. Onio | \$34,548 | 38.8\% |  | Las Vegas, Nevada | \$50,882 | 31.3\% |  | 3 Colorado Springs, Colorado | \$56.227 | 23.4\% |
| 14Houston, Texas | \$47.010 | 38.2\% |  | Louisville/Jetterson, Kentucky | \$46.881 | 31.2\% |  | Henderson, Nevada | \$64,271 | 22.6\% |
| 1 San Antonio, Texas | \$48, 103 | $382 \%$ |  | ONow York, Now York | \$55,191 | 307\% |  | ESan Diego, Califomia | \$68, 117 | $216 \%$ |
| 16St Louls, Missoun | \$36.809 | 37.8\% |  | Nashville Davidson, Tennessee | \$19.891 | 30.6\% |  | ESan Francisco. Californa | \$81. 701 | 20.8\% |
| 17 Cincinnat, Onio | \$34,629 | 37.3\% |  | 2 Pittsburgh, Pennsyivania | \$42.450 | 30.6\% |  | IMadison, Wisconsin | \$56,464 | 19.7\% |
| 18EI Paso. Texas | \$43,322 | 37 1\% |  | 3 Bakersfield, California | \$58,669 | 301\% |  | Anchorage municipality. Nas:ka | \$80,862 | 194\% |
| 18 Tulsa, Oklahoma | \$43.045 | 36.3\% |  | Oakland. Calitornia | \$51.778 | 30.1\% |  | Virginia Beach, Virginia | \$67. 119 | 19.3\% |
| 20 Fresno. California | \$11.842 | 36.1\% |  | Washington. District of Columbia | \$72.935 | 29.7\% |  | CSan Jose. California | \$90,303 | 18.2\% |
| 21-Chicago, Illinois | \$50,434 | 359\% |  | Aurora, Colorado | \$55,303 | 298\% |  | Raleigh, North Carolina | \$58,641 | $181 \%$ |
| 22 Kansas. Missoun | \$47.489 | 35.6\% |  | Honolulu, Hawail | \$63.361 | 29.5\% |  | 2Seattle, Washington | \$74.458 | 17.4\% |
| 23 Albuquerque. New Mexico | \$18.127 | 35.3\% |  | Sacramento, Calitornia | \$52.071 | 29.4\% |  | 3 Scottsdale, Arizona | \$76.543 | 16.5\% |
| 2 C Corpus Christ, Texas | \$52,154 | 35.3\% |  | Minneapolis, Minnesota | \$52.611 | 28.5\% |  | Plano. Texas | \$85.085 | 15.9\% |
| 28 Wichila, Kansas: | \$46,775 | $34.9 \%$ |  | 0 Dutham, North Carolina | \$52.115 | 284\% |  | EAtlington, Virginia | \$108,706 | 156\% |
| Source: US Census, American Community Survey, 2016. Jordana Barton, Federal Reserve Bank of Dallas. |  |  |  |  |  |  |  |  |  |  |

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## Baseline Internet Access Among ConnectHome Households



Source: ConnectHome Baseline Internet Access Survey: conducted November 2015-June 2016.

## ConnectHome Stakeholders

High-Speed Internet Access

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Digital Literacy

*National Stakeholders

Devices


ConnectHome.HUD.gov

## Who does this impact?

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## CDA Residents





## What can you do?

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## Next Steps

- Feasibility Study
- Data Collection
- Funding
- Digital Inclusion Summit
- February $10^{\text {th }}, 9: 30-12: 00$ PM
- Central Library
- Goal Definition
- Finalize Action Plan


## CDA/City ConnectHome Project Team

Project Lead: Renee Robinson - CDA Resident Service Coordinator Secondary Lead: Bob McFarlane - City IT Network Operations

Madison Community Development Authority

- Deb Rakowski - Deputy Director
- Tom Conrad - Section 8 Manager
- Lang Barrow - CDA Resident Service Coordinator

City of Madison Information Technology

- Sarah Edgerton - Director

