# Bloomberg Innovation Track Overview

TPPB 12/2/19

## What Is the Innovation Approach?

- Qualitative and quantitative research
- Assess local conditions
- Develop innovative, responsive solutions
- Measure progress
- Cross-functional and cross-divisional
- Human-centered design

#### Human-Centered Design

- Problem framing
- Deep understanding of the project
- Learning from people in the context of their lives
- Example

#### I-Team Examples

- Affordable housing in Boston
- Murder rate in New Orleans
- Transit in Sioux Falls

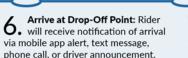




**BOARD AND** 

**RIDE BUS** 





TRAVEL TO DESTINATION

/alk to Destination:

Walk to Destination:
Travel 1-3 blocks from drop off to your destination.

## Project Background

- As we grow, we face increasing problems in transportation access
- We require new solutions and a shift in City culture
- The City of Madison would like to focus on innovation in transportation demand management

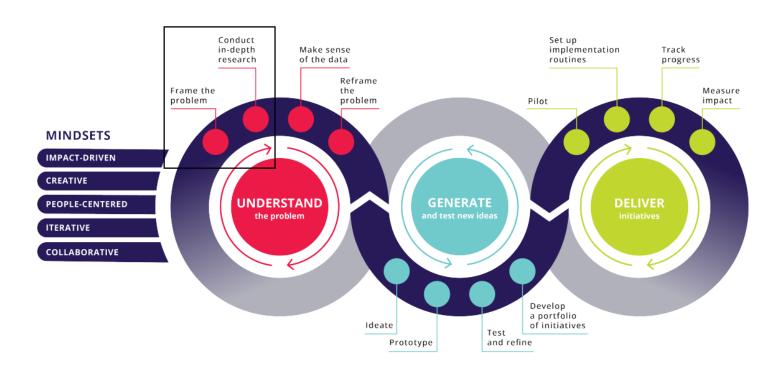
#### Madison's Team

- Ultimate goal: spread across City
- This project:
  - Facilitate equitable outcomes in measures of quality of life
  - by providing *transportation options*
  - that are responsive to the *changing needs of our growing population*
  - and aligned to both resident and City values

# Project Timeline

UNDERSTAND | FRAME THE PROBLEM

#### The Path to Innovation





#### Potential Collaboration with MOAPS

- Innovation Team is currently very problem-focused, not solutionfocused
- Align on research phase for next 2.5 months
- Reassess afterwards