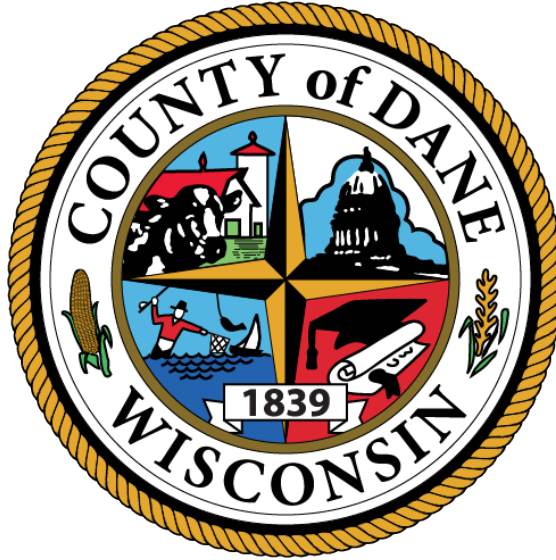




# Homeless Day Resource Center

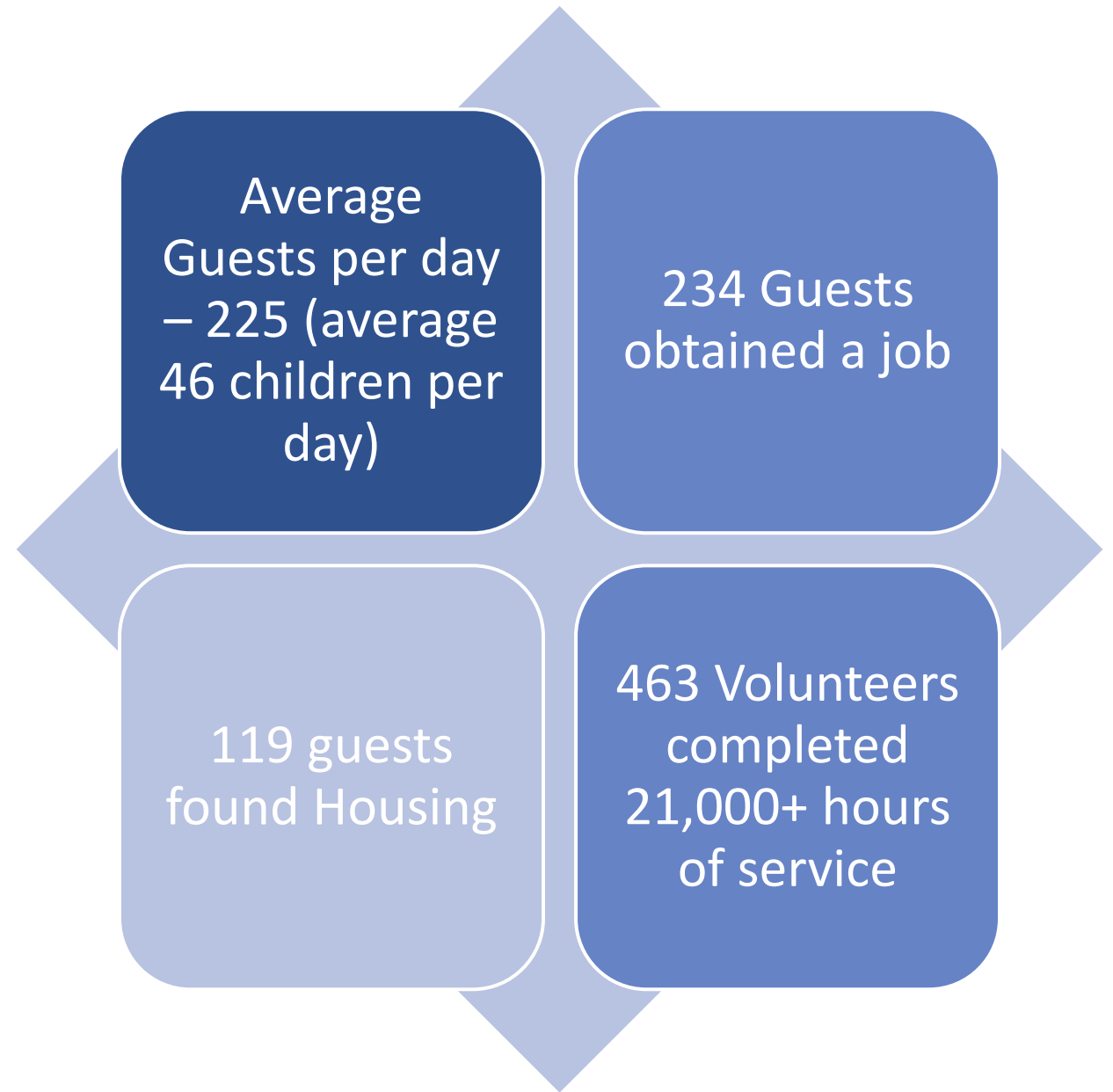


United Way  
of Dane County

# Public – Private Partnership

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# 2018 Overall Statistics



# Services to Guests



Employment Training – 347 guests served



Housing Assistance – 283 guests served



Legal Assistance 134 guests served



Mental Health Services – 206 guests served



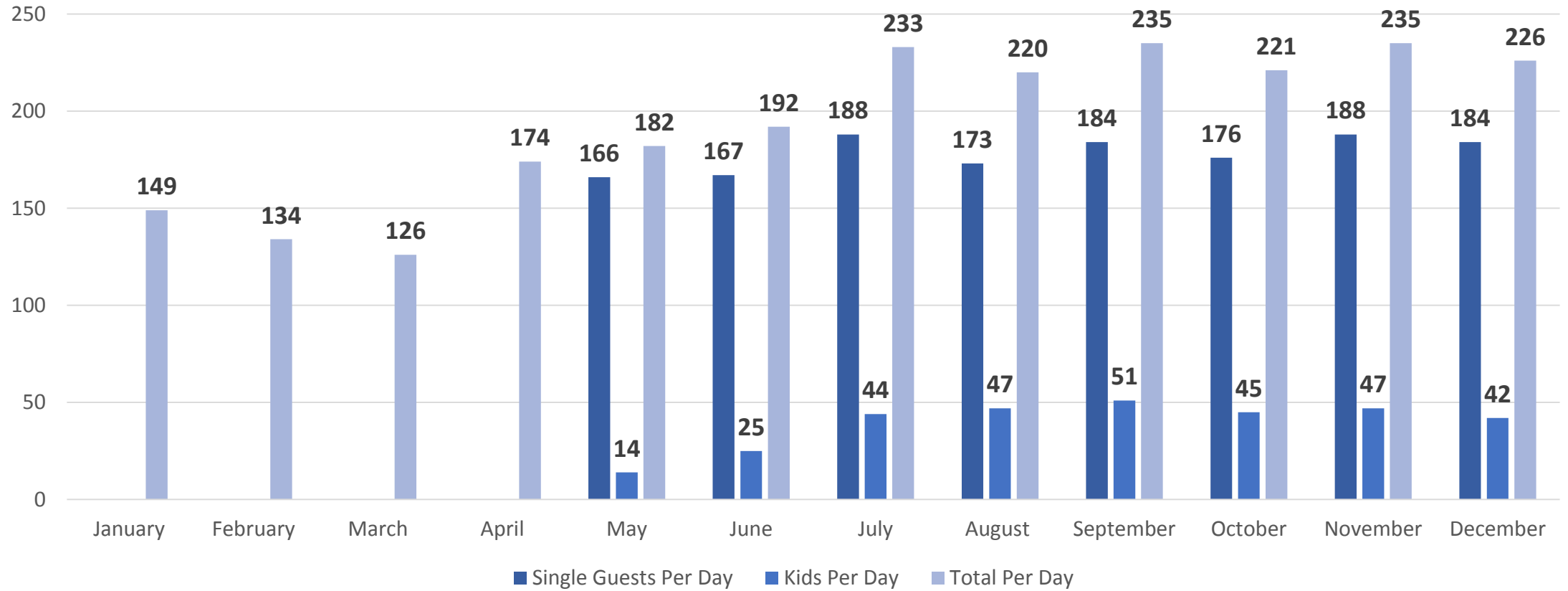
Alcohol & Drug Addiction Referrals – 182 guests served



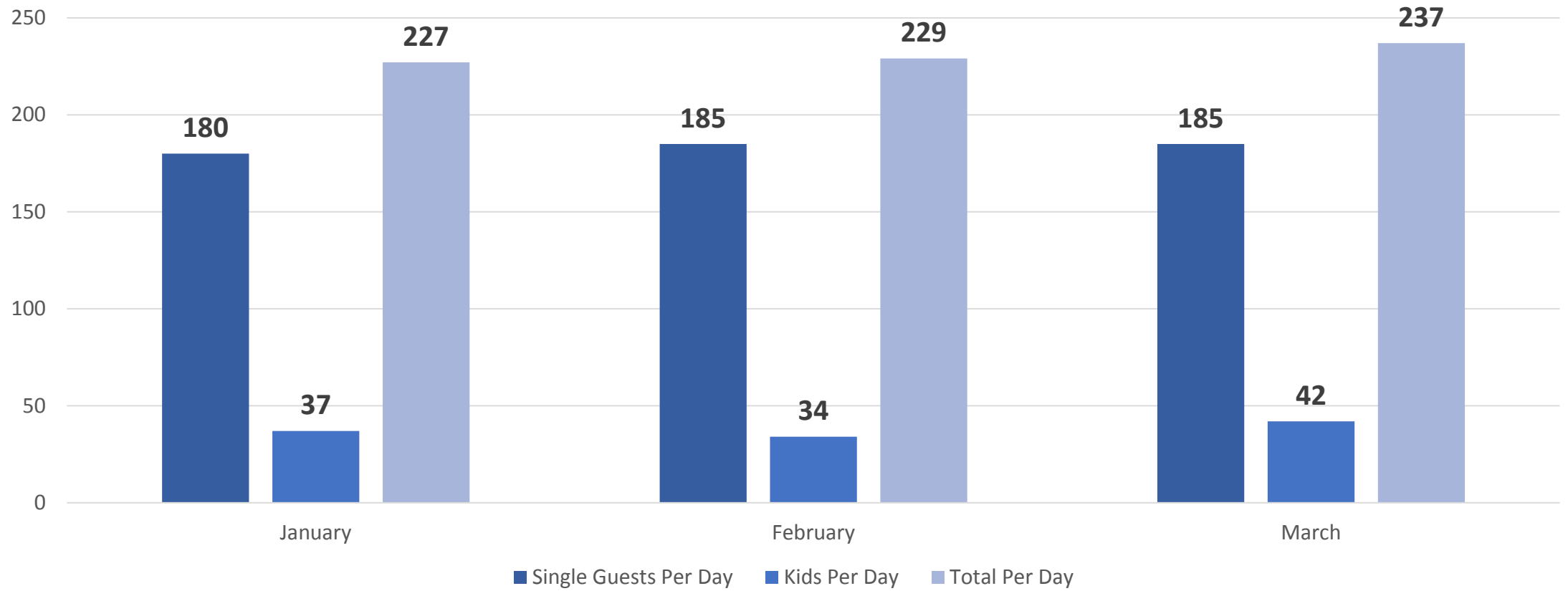
Health Care – 122 guests served



Mail Service – 555 guests served



# Average Visits Per Day By Guests in 2018



Average Visits Per Day By Guests in 2019



# Beacon Partner Agencies

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# Beacon Partner Agencies



ARC Community Services/ Project Respect



Catholic Charities Family Therapy



MMSD Play & Learn



MEDiC Mental Health



Operation Welcome Home



Project Babies



Porchlight



William S Middleton. Veterans Administration



iCare Health Plan



## Partner Advocacy Agencies

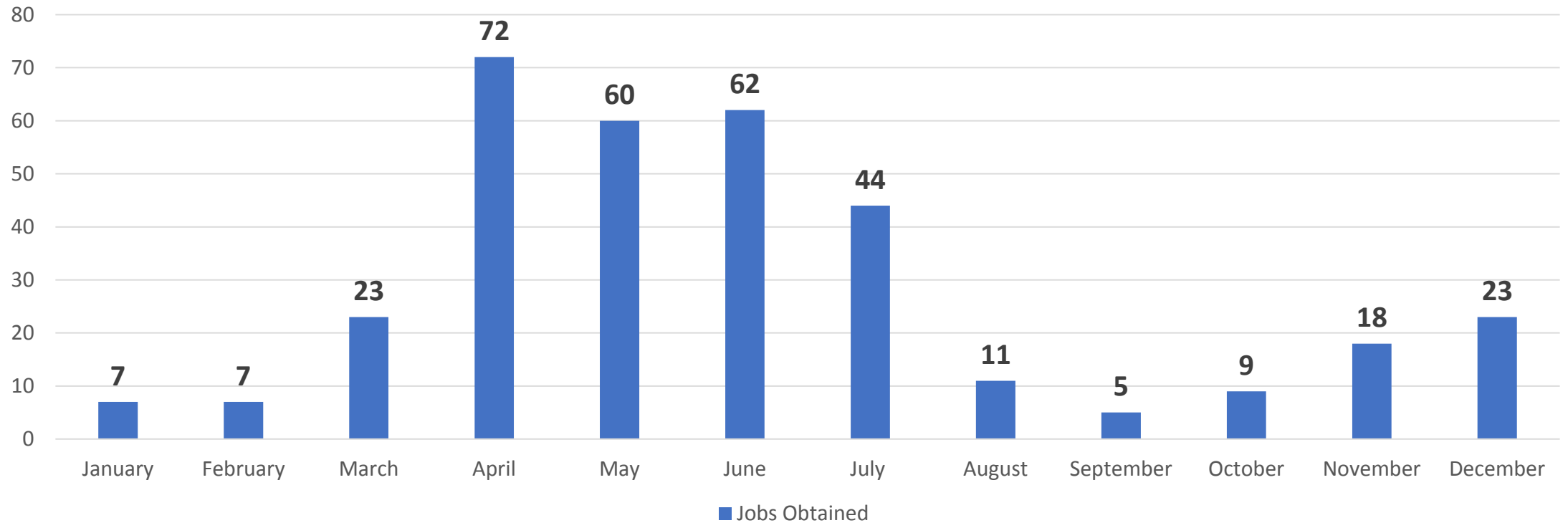
These wonderful organizations aid us in our mission to help those experiencing homelessness.

# Partner Agencies Focused on Employment

- Forward Service Corporation
  - Monday 8:30-11:30
  - Tuesday 8:30-12
  - Thursday 8:30-4:30
- Urban League
  - Monday 1:00 – 3:00
- Diversified Personnel Services
  - Wednesday 8:30 - 12

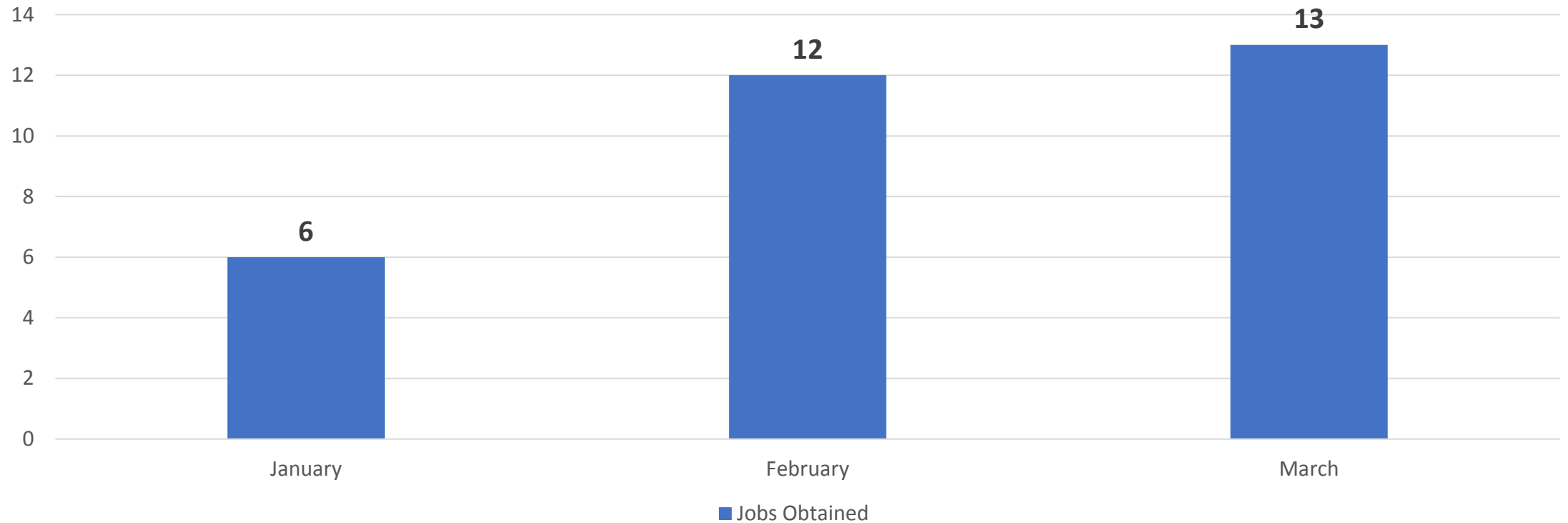


Number of Guests Who Found Jobs



Jobs Obtained Per Month By Guests in 2018

Number of Guests Who Found Jobs

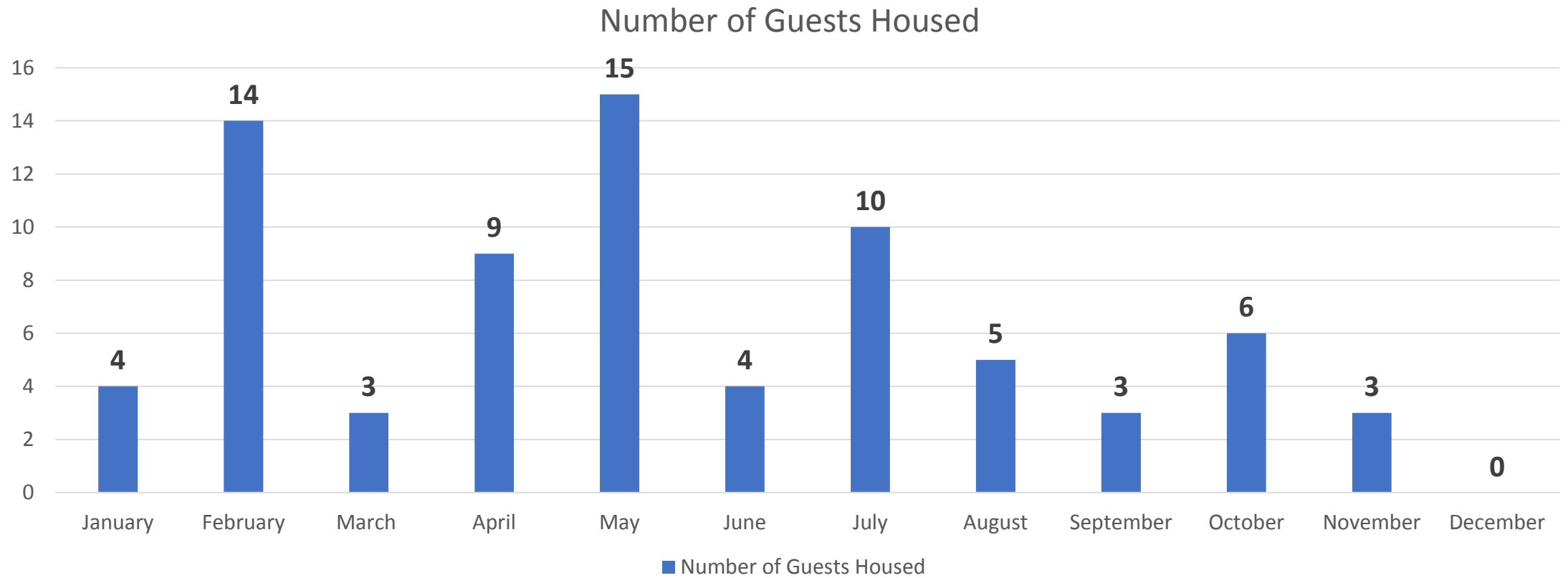


Jobs Obtained Per Month By Guests in 2019

# Partner Agencies Focused on Housing

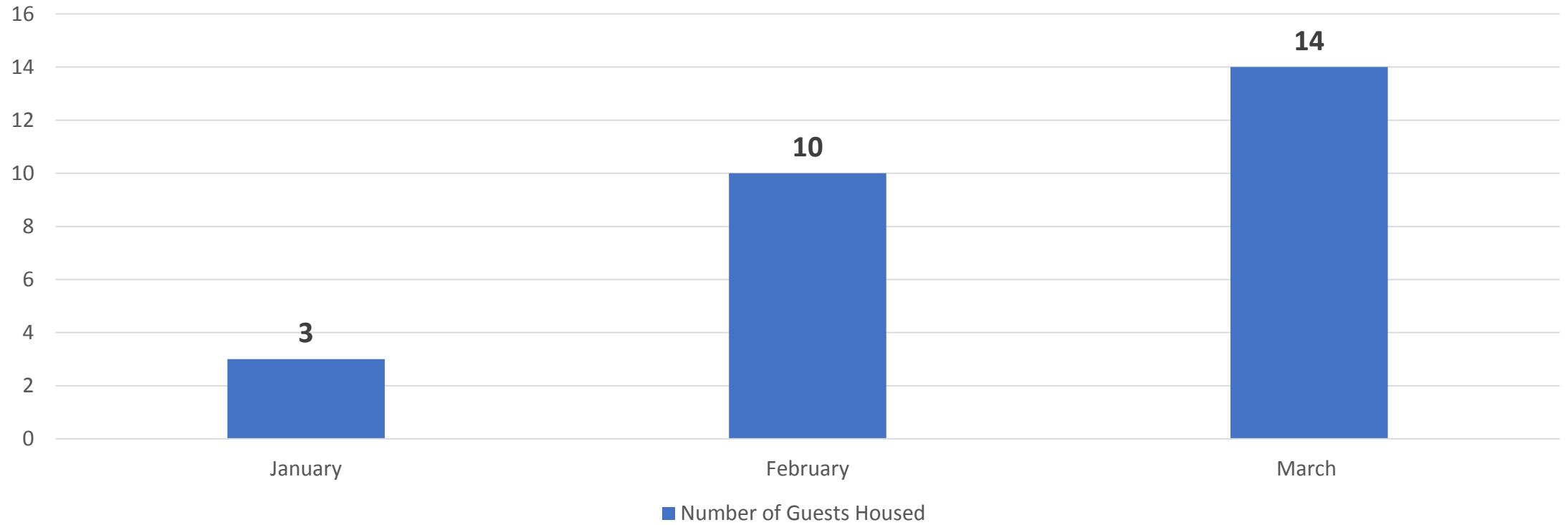
- CAC Housing Navigation
  - Monday, Wednesday, Thursday 8:30 – 12:00 PM
- Coordinated Entry (VI-SPIDAT) – Tenant Resource Center
  - Monday – Friday 8:30 – 4:00





Housing Obtained Per Month By Guests in 2018

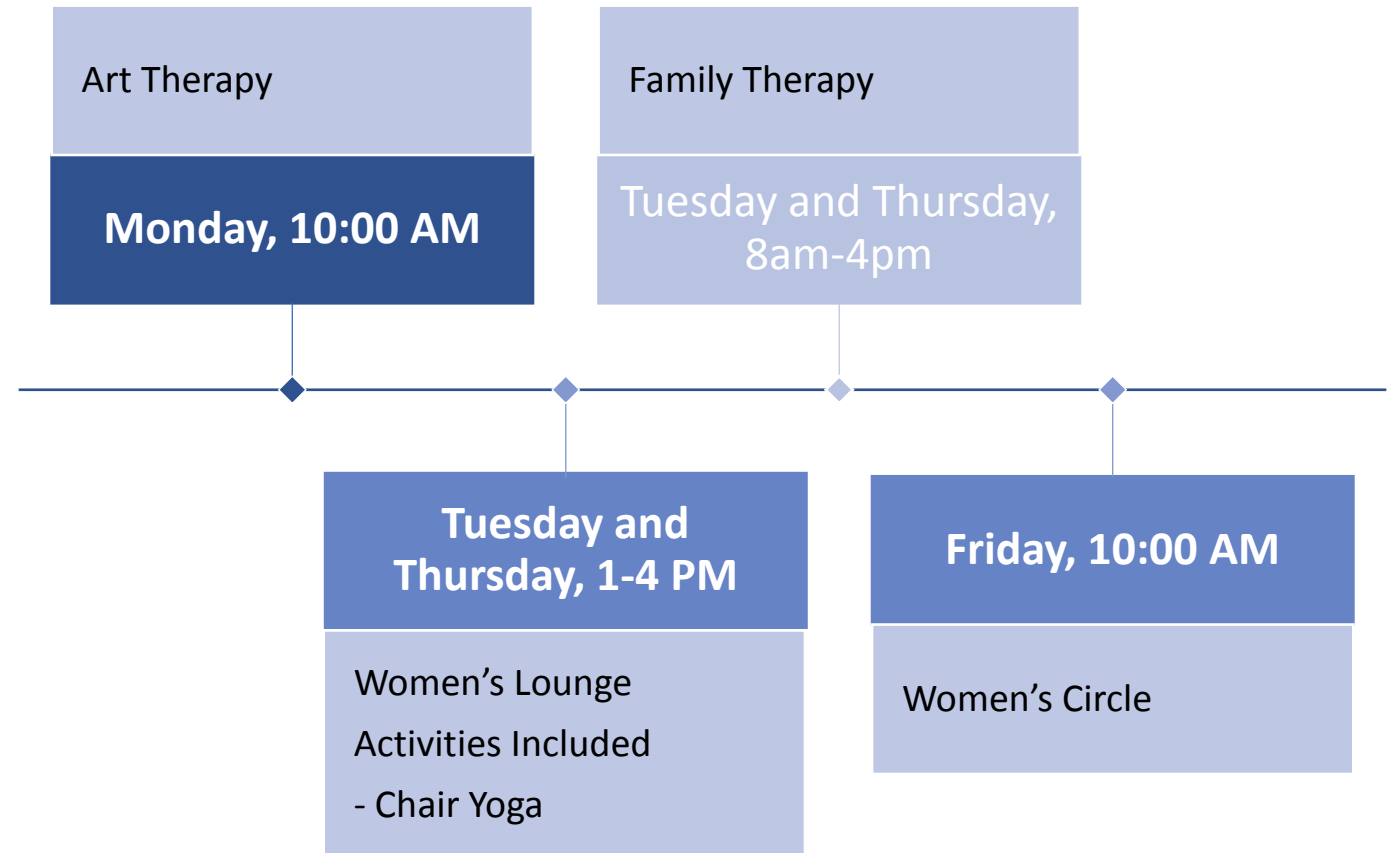
Number of Guests Housed



Housing Obtained Per Month By Guests in 2019



# Support/Relief Offered By Beacon Staff



2018-2019  
AmeriCorps  
VISTA  
Members

Rachel Guenther – Volunteer  
Coordinator

Nick Graves – Guest Engagement  
Specialist

Rachel Dietzman - Grant Writer &  
Transportation Development  
Coordinator



# Life Skills Classes

- Life Skills Classes that have been offered at the Beacon:
  - Winter Weather Safety
  - Pain Management
  - Harm Reduction
  - Effective Communication
  - Life Coaching
- Life Skills Classes that will be offered at the Beacon in the near future:
  - Hygiene Habits
  - Debt Management
  - Intro to Financial Literacy
  - Computer Skills
  - Resume Building



# Groups & Classes

- Women's Circle:
  - Trauma Informed Peer Support Group
- Women's Lounge
  - A Quiet and Safe Women Only Activity Lounge
- Art Therapy:
  - An Open Co-ed Space for Artistic Expression

## 2018 Beacon Volunteer Statistics

TOTAL VOLUNTEER  
HOURS – 20,295

ON-BOARDED 335  
VOLUNTEERS

AVERAGED 154 ACTIVE  
VOLUNTEERS PER MONTH

In 2018  
Volunteers  
Helped  
Facilitate

13,009 **Showers** – Average 35 per day

9,562 Loads of **Laundry** – Average 28 per day

44,949 **Lunches** Served – Average 136 per day

20,028 **Shuttle** Rides between Night Shelters – Average 87 per day

## 2019 Beacon Volunteer Statistics

4691 TOTAL VOLUNTEER  
HOURS

163 ACTIVE  
VOLUNTEERS

30 NEW VOLUNTEERS

In 2019  
Volunteers  
Helped  
Facilitate

3,068 **Showers** – Average 34 per day

2,804 Loads of **Laundry** – Average 31 per day

11,564 **Lunches** Served – Average 127 per day

6,191 **Shuttle** Rides between Night Shelters – Average 70 per day





# Changes Coming Soon

- New volunteer coordinator starting June 17<sup>th</sup>
- Return of Housing Navigation during summer
- Family room childcare collaborative effort to help parents receive more services through partner agencies
- EHH Pilot Grant for Rapid Resolution with the intent of introducing an intake specialist to the staff starting June 1st