On Mar 20, 2019, at 11:33 AM, Steven Gallo \Leftrightarrow wrote:

Hi Marsha,

Just a quick note on Prism. We have on occasion still been hearing the bass sounds at night(Thur.)in particular. We just have stopped making an issue of it because, there wasn't any real options left for us. In the recent meeting with Ricco and Apollo, I still maintained that good lines of communications are the only avenue we have left. It really comes down to if they will turn the volume down to a level we all can live with. Ricco, said we can call him if we have a issue, I think he's in a different place now, so I'm hoping he will be responsive if I do call. I think perhaps you can facilitate this, by at least having him make some acknowledgment before the ALRC, that he will work with us on the volume if we do indeed call an have an issue. We will be more than reasonable, I'm not asking for zero tolerance here. The second issue I had was crowd noise at bar time. If they would place someone outside to moderate noise that would be fine and dandy. Otherwise we are good with all else.

Yours,

Steve and Tracy Gallo....