# Treasury Management within the Finance Department

Common Council Executive Committee February 26, 2019



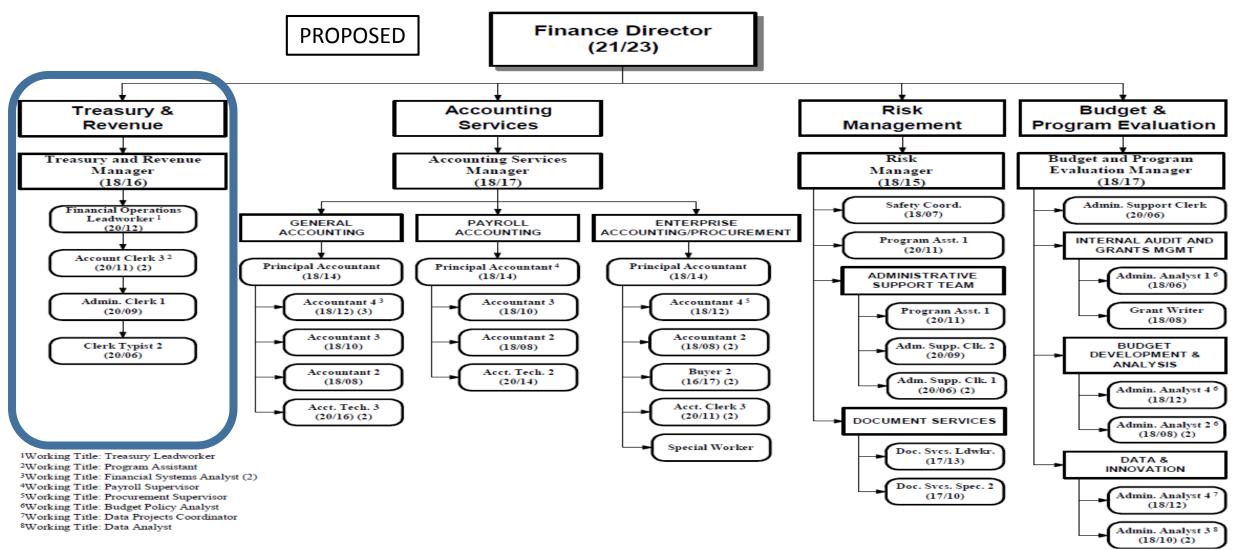


## Proposed Approach

- Reclassify the City Treasurer position (CG 21) to a Treasury and Revenue Manager (CG 18-16).
- Have the position report to the Finance Director rather than the Mayor.
- All current positions within the City Treasurer's Office would continue to report to the reclassified position.
- The Finance Director would serve as the "Treasurer" under city ordinance and state law. Day-to-day responsibilities would be delegated to the Treasury and Revenue Manager.











## Legal Requirements

- MGO 4.01 ("Finance Director").
  - Finance Director performs duties of "Comptroller" as provided in <u>s. 62.09(10)</u>, Wisconsin Statutes.
- MGO 3.055 ("City Treasurer")
  - Treasurer performs the duties of "Treasurer" as provided in <u>s. 62.09(9)</u>, Wisconsin Statutes.





#### **Related Duties**

#### **Treasury**

- Revenue collection and bank deposits.
- Property tax process.
- Municipal services fee collection (water, sewer, stormwater fees).
- Cash flow monitoring and investment management.
- Direct customer interactions for payments (taxes, fees, bus passes, etc.)
- Physical processing of parking utility coin.
- Banking contract (accounts; credit card processing).
- Animal licenses
- Room tax collection and audit.
- Manage wire transfers (debt; real estate transactions).

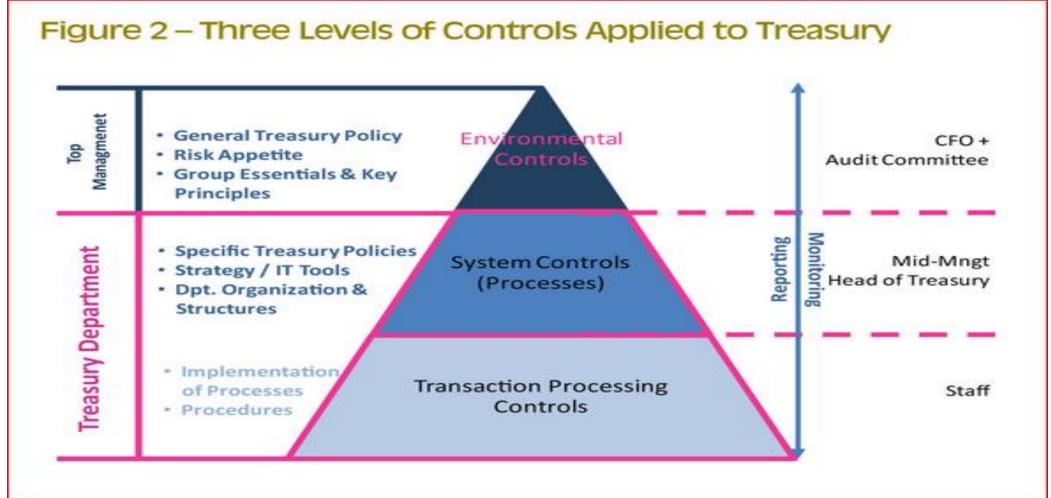
#### **Finance / Accounting Services**

- Accounts receivable.
- Bank reconciliation (do the payments received match the amounts deposited in the bank).
- Posting and reconciliation of revenues/receipts to general ledger.
- Unpaid revenues processing and collection.
- MUNIS Administration
- Tyler Cashiering Administration
- Lead training efforts for both systems





#### Three Levels of Financial Controls







## Internal Control System – Common Features

- Management sets expectations procedural manuals, training, expected behaviors.
- Hire and maintain competent personnel avoid entry errors and minimize fraud.
- Segregation of duties reduce errors and risk of fraud and collusion.
- Records maintenance system back-ups to deter employee or managers from creating phantom transactions.
- Physical and intangible safeguard of assets keep unauthorized personnel from accessing passwords, workflows, check stock, signature stamps, securities custody.





## Segregation of Duties

- Back office staff electronic funds transfers payments, debt, accounts payable, bank reconciliations, investments, tax settlements
- Front office staff customer service
- Non-treasury staff -- provide EFT authorizations.
- Reporting and reconciliations in general ledger.
- Effective treasury management IT system
- Audit, credit and other risk monitoring





#### Limitations of Internal Controls

- Collusion
- Human error
- Management override
- Lack of segregation of duties.





#### Peer Group Comparisons 2014 City Human Resources Survey and Internet Review

#### **State**

- 6 of 10 largest cities (excluding Milwaukee) do not have separate city treasurer.
  - Kenosha
  - Racine
  - Appleton
  - Waukesha
  - Oshkosh
  - Eau Claire

#### Region

- Lincoln, NE City Treasurer part of Finance Department.
- Wichita, KS City Treasurer part of Finance Department
- St. Louis, MO Separate office
- St. Paul, MN City Treasurer part of Finance Department
- Des Moines, IA Treasury function part of Finance Department
- Overland Park, KS Treasury function part of Finance Department
- Dayton, OH Treasury function part of Finance Department
- Sioux Falls, SD Treasury function part of Finance Department





# Opportunities from Treasury Merger

- Improve internal controls for cash handling, debt and revenue cycles.
- Improve staff utilization through cross-training segregation of duties would still occur the same employee would not perform segregated duties at the same time.
- Improve accuracy and timeliness of accounting and bank reconciliations.
- Reduce paper flow in treasury functions.
- Streamline administrative, communications, external audit testing and financial reporting.



