
Results Madison Update Library Board 2018





City of Madison
Performance Excellence

Strategic Lens (sets priorities for library)



Results Madison (seven services for library, data for evaluation)

Performance Excellence, Imagine Madison plan (how library fits into city's values, services, goals)



City of Madison
Performance Excellence

Madison Public Library Vision

Madison Public Library: your place to learn, share, and create.

Madison Public Library Mission

Madison Public Library provides free and equitable access to cultural and educational experiences. We celebrate ideas, promote creativity, connect people, and enrich lives.

Madison Public Library Values

Learning in all forms
Diverse perspectives
Intellectual freedom
Customer experience
Collaboration
Innovation
Making a difference

Madison Public Library Strategic Lens

 **Literacy** is the ability to interpret and understand. It is our purpose.

 **Engagement** encompasses how we connect to the community and build relationships. It is how we do business.

 **Community** includes all of Madison. It is who we serve.

 **Equity** refers to the measures we take to help the people in our community realize their full potential. It is how we serve.

 **Accountability** means we take responsibility for our actions and produce results. It is our promise.

Vision

Our Madison – Inclusive, Innovative, & Thriving

Mission

Our Mission is to provide the highest quality of governance and services for the common good of our residents and visitors through civic engagement, and through dedicated employees and elected officials

Values



Equity

We are committed to fairness, justice, and equal outcomes for all.



Civic Engagement

We believe in transparency, openness and inclusivity. We will protect freedom of expression and engagement.



Well-Being

We are committed to creating a community where all can thrive and feel safe.



Shared Prosperity

We are dedicated to creating a community where all are able to achieve economic success and social mobility.



Stewardship

We will care for our natural, economic, fiscal and social resources.