

## Hardiman, Emily

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**From:** Hardiman, Emily  
**Sent:** Tuesday, March 27, 2018 1:02 PM  
**To:** PD PSRC  
**Subject:** FW: Public Safety Review Committee on Wednesday, April 11th

FYI

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**From:** DeJung, John  
**Sent:** Tuesday, March 27, 2018 10:15 AM  
**To:** Hardiman, Emily <EHardiman@cityofmadison.com>  
**Cc:** Bach, Richard <RBach@cityofmadison.com>; Donahue, Kelly <KDonahue@cityofmadison.com>; Wahl, Victor <VWahl@cityofmadison.com>; Ackeret, Brian <BAckeret@cityofmadison.com>; Logan, Paul <logan@countyofdane.com>; Fosso, Kevin <Fosso@countyofdane.com>  
**Subject:** RE: Public Safety Review Committee on Wednesday, April 11th

Hello Emily;

Please pass to PSRC and/or to Deb Julian...(and I am CC'ing MPD representatives because I'll be suggesting their involvement in some of the issues mentioned).

Following are some more notes for the PSRC in response to the proposed subject matter at the end of this thread. I'm assuming these may or may not come up in the meeting in April that I'm invited to:

***Request from PSRC: The PSRC would like information on the data available from the CAD to track MPD activities, individually by officer and collectively. Also of interest would be total calls taken daily/monthly/yearly for City PD and City Fire and as a percentage of total County.*** A: MPD activities, by officer and collectively, would best come from the MPD records management system (RMS). Please contact me if MPD's RMS is unable to produce the information so that we can discuss your request in detail and so that we can respond to it efficiently and effectively. We can get you totals calls (I will assume a call is a "call for service"; that is, not phone calls, but requests (phone calls or texts) that become a dispatchable incident). I will provide a representative snapshot that will show MPD and MFD CAD incidents as a percentage of the total PSC dispatches.

***Request from PSRC: There will also be discussion of the recommendations made by the OIR Group regarding dispatch, specifically: regular quarterly training by MPD; scenario-based interagency training; review of dispatch communications after critical incidents including dispatch manager participation. There may also be questions on regular training for calls involving mental health and opioid crisis.*** A: The OIR report was not addressed to the PSC nor was a copy provided to us (partial information provided to me last week by MPD after I requested it). Questions regarding this document should be addressed by MPD representatives. I can brief the committee on the status of upcoming training from NAMI regarding Critical Incidents (involving mental health issues). And, I can provide answers to questions regarding the protocols used for phone/text calls involving overdoses.

***Request from PSRC: Please advise whether or not a committee has been established to improve MPD/PSCC relations, or there is a continuation of utilizing workgroups instead.*** A: A work group comprised of MPD officers and PSC Communicators has been suggested by MPD (a few months ago) and has been agreed to by PSC, but it has not yet been formed. Other, effective work groups have been formed, as I mentioned in last year's meeting. I can brief on those at the meeting.

*Request from PSRC: We would also appreciate a brief summary of your report to the PSCAC from January and preview of March.* A: I will present a copy of the most recent quarterly report to my oversight body (the Public Protection and Judiciary Committee of the County Board) and will respond to questions. It is the same report I provide to the PSC Advisory Commission. The PSCAC does not meet in March; their next meeting is in mid-April.

For future meetings, please provide notes on requested discussion items such as were provided this time. They are helpful, especially if provided far enough in advance to provide time for preparation (or in this case, also, a response).

Sincerely;

John Dejung  
Dane County Emergency Communications Director

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**From:** Hardiman, Emily [<mailto:EHardiman@cityofmadison.com>]  
**Sent:** Wednesday, March 07, 2018 1:56 PM  
**To:** Dejung, John  
**Cc:** Wescott, Joshua  
**Subject:** RE: Public Safety Review Committee on Wednesday, March 14

Hello,

I was pass your e-mail onto the Chair. We have meetings on the second Wednesday of every month. Would the April 11 or the May 9<sup>th</sup> meeting work for your schedule?

Thanks,  
Emily

**Emily Hardiman**  
*Administrative Support*  
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**From:** DeJung, John  
**Sent:** Wednesday, March 07, 2018 12:24 PM  
**To:** Hardiman, Emily <[EHardiman@cityofmadison.com](mailto:EHardiman@cityofmadison.com)>  
**Cc:** Wescott, Joshua <[wescott@countyofdane.com](mailto:wescott@countyofdane.com)>  
**Subject:** RE: Public Safety Review Committee on Wednesday, March 14

I was preparing (not having heard otherwise on agenda items/questions) a different briefing; focused on something akin to the last request from Ms. Julian below...a briefing based on my quarterly reports to the PP&J committee of the County Board.

I'd recommend we postpone so I can cover all the things in the e-mail from Ms. Julian. I do not want to attend next week only to have to come back again to finish with the other items.

Thanks; I'm considering the meeting postponed...will attend a couple other things on my calendar for that evening. Please let me know when the next meeting(s) are to see which will work.

Thanks,

John Dejung  
Dane County Emergency Communications Director

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**From:** Hardiman, Emily [<mailto:EHardiman@cityofmadison.com>]  
**Sent:** Wednesday, March 07, 2018 11:10 AM  
**To:** Dejung, John  
**Subject:** Public Safety Review Committee on Wednesday, March 14

Hello,

I am working on the PSRC agenda for March 14<sup>th</sup>. I have you down to attend the meeting after we spoke last month and I will send to you the agenda when I post it and send out to committee members. There is one agenda item before you so if you could arrive around 5:45pm that would probably be a good time. I don't want you to wait around unnecessarily but of course you are welcome to attend at 5pm when the meeting begins. Below is an e-mail from Deb Julian that was discussed by the committee requesting specific information/data to be shared at the meeting.

Thank you,  
Emily

*John,*

*The PSRC would like information on the data available from the CAD to track MPD activities, individually by officer and collectively. Also of interest would be total calls taken daily/monthly/yearly for City PD and City Fire and as a percentage of total County.*

*There will also be discussion of the recommendations made by the OIR Group regarding dispatch, specifically: regular quarterly training by MPD; scenario-based interagency training; review of dispatch communications after critical incidents including dispatch manager participation. There may also be questions on regular training for calls involving mental health and opioid crisis.*

*Please advise whether or not a committee has been established to improve MPD/PSCC relations, or there is a continuation of utilizing workgroups instead.*

*We would also appreciate a brief summary of your report to the PSCAC from January and preview of March.*

*Thank you for your participation.*

*Debra Julian*  
*Public Safety Review Committee*

*Emily Hardiman*  
*Administrative Support*  
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