

FIXED ROUTE
Operating Statistics For Periods Ending 8/31/2016 & 8/31/2017

CURRENT MONTH			YEAR TO DATE				
Actual 2016	Actual 2017	Variance 2016 to 2017		Actual 2016	Actual 2017	Variance 2016 to 2017	% Change
			Service Supplied				
477,195	482,362	5,167	Total (Vehicle) Miles	3,987,983	3,979,119	(8,864)	-0.2%
33,191	33,502	311	Revenue Hours	266,320	267,808	1,488	0.6%
35,741	36,071	330	Total (Vehicle) Hours	293,475	294,908	1,433	0.5%
			<i>Ridership</i>				
730,225	720,780	(9,445)	Revenue Passengers	7,903,509	7,718,949	(184,560)	-2.3%
68,384	67,092	(1,292)	Transfers	500,824	480,604	(20,220)	-4.0%
<u>12,936</u>	<u>11,468</u>	<u>(1,468)</u>	Non-Revenue Rides	<u>93,405</u>	<u>86,105</u>	<u>(7,300)</u>	-7.8%
811,545	799,340	(12,205)	Total Passengers	8,497,738	8,285,658	(212,080)	-2.5%
			Service Quality*				
85.8%	90.2%	4.4%	% Trips on time	86.2%	89.0%	2.8%	3.2%
3.9%	3.8%	-0.1%	% Trips early	3.8%	4.1%	0.3%	8.7%
10.3%	6.0%	-4.3%	% Trips late	10.0%	7.0%	-3.1%	-30.6%
9	14	5	Passenger Accidents	110	110	0	0.0%
			Vehicle Accidents**				
4	5	1	Chargeable	60	27	(33)	-55.0%
5	10	5	Non-chargeable	64	90	26	40.6%
<u>0</u>	<u>0</u>	<u>0</u>	Preventable	<u>1</u>	<u>0</u>	<u>(1)</u>	-100.0%
9	15	6	Total Vehicle Accidents	125	117	(8)	-6.4%
			Fleet/Maintenance				
58	15	(43)	Road Calls	419	248	(171)	-40.8%
80	80	0	Actual Inspections	665	663	(2)	-0.3%
80	80	0	Scheduled Inspections	665	663	(2)	-0.3%
0.26	0.27	0.01	Complaints/1000 Rides	0.18	0.18	(0.00)	-2.5%

*Sample of over 200,000 trips. Early=one minute or more early at a timepoint. Late=five minutes or more late at a timepoint.

**Chargeable – Accidents that are caused by the actions of the bus operator.

Non-chargeable – Accidents caused by the other vehicle's operator's actions.

Preventable – Both parties involved share liability of the accident.