

INSTRUCTIONS FOR CONTRACTOR

DO NOT ATTACH TO CONTRACT

Your contract MUST include the following information, or it will not be signed by the City.

Check one box at top of	Page 1 for the type of business entity.		
Sections 3 & 4 will be co	mpleted by the City and should be complete before you sign.		
Put a name in Sec. 7.A.	 person responsible for administering the contract. 		
Affirmative Action: Che online form for the box y	eck the appropriate box in Sec. 13.B., Article IV and complete the appropriate ou have checked:		
www.cityofmadison.com Affirmative Action Plan of Madison Affirmative Acti you already have an acc Suppliers" to proceed. If account in our online systematics create an account and g	for Affirmative Action compliance at this link: /dcr/aaFormsVS.cfm. If you do not already have an approved, current on file with the City of Madison, read the "Instructions for Completing City of on Plan" at the above link. This will direct you to register for an account. If you may click on the link for "Affirmative Action Plan for Vendors and you have never filed a plan or request for exemption, you must create an estem. If you are exempt under Article IV, Sections C or D you will still need to on through some steps to confirm your exemption. Register for an account madison.com/citizenaccess.		
Affirmative Action Questions? Contact Dept. of Civil Rights, Contract Compliance: (608) 266-4910.			
Complete Sec. 15 – Official Notices. This is the name/job title/address of the person at your organization to receive legal notices under the contract.			
Signature line. A person with authority to bind the organization should sign, date, and print name and job title where shown on the signature page. Contractor signs first, City signs last.			
 Print, sign and return three (3) complete, signed hard copies to the address for the City in Sec. 15 (Notices) unless otherwise instructed. (Under some circumstances, the City will accept a signed, scanned PDF of the entire contract. Please ask if you want to use this method.) Make sure all exhibits/attachments are labeled and attached after the signature page, unless otherwise instructed. Double-sided is OK, but all attachments should begin on a new page. City will sign last, and will send you one hard copy with original signatures unless otherwise agreed. 			
-	OF INSURANCE (C.O.I.) showing proof of insurance required by Sec. 28.		
Insurance Instructions:			
210	of Madison : Risk Manager Martin Luther King Jr. Blvd. Room 406 lison, WI 53703		

Proof of all insurance required in the contract must be shown. Use City's certificate at this link: www.cityofmadison.com/finance/documents/CertInsurance.pdf

Insurance delivery options: (a) enclose hard copy of certificate with hard copies of contract mailed to the address in Section 15 of the contract, or (b) email certificate to City Risk Manager Eric Veum at: eveum@cityofmadison.com and cc: your City contact person on the email. Call Eric Veum at (608) 266-5965 with insurance questions.

Failure to complete these steps will result in contract not being signed.

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City of Madison CONTRACT FOR PURCHASE OF SERVICES

1.	This is a Contract between the City of Madison, Wisconsin, hereafter referred to as the "City" and Schumacher Elevator Company hereafter referred to as "Contractor."				
	The Contractor is a:				
2.	PURPOSE. The purpose of this Contract is as set forth in Section 3.				
3.	SCOPE OF SERVICES AND SCHEDULE OF PAYMENTS. Contractor will perform the following services and be paid according to the following schedule(s) or attachment(s):				
	Attachment A: Schumacher's response to RFP 8600-0-2017-JA dated 08/02/2017 Forms A through F Attachment B: RFP 8600-0-2017-JA incorporated by reference only				
	Order of Precedence: In the event of a conflict between the terms of this Contract for Purchase of Services and the terms of any document attached or incorporated herein, the terms of this Contract for Purchase of Services shall control and supersede any such conflicting term.				
4.	TERM AND EFFECTIVE DATE. This Contract shall become effective upon execution by the Mayor, (or the Purchasing Agent, if authorized) on behalf of the City of Madison, unless another effective date is specified in the Attachment(s) incorporated in Section 3, however in no case shall work commence before execution by the City of Madison. The term of this Contract shall be October 1, 2018 through September 30, 2020 with two options for one year renewals by mutual agreement of both parties.				
5.	ENTIRE AGREEMENT. This Contract for Purchase of Services, including any and all attachments, exhibits and other documents referenced in Section 3 (hereafter, "Agreement" or "Contract") is the entire Agreement of the parties and supersedes any and all oral contracts and negotiations between the parties. If any document referenced in Section 3 includes a statement that expressly or implicitly disclaims the applicability of this Contract for Purchase of Services, or a statement that such other document is the "entire agreement," such statement shall be deemed rejected and shall not apply to this Contract.				
6.	ASSIGNABILITY/SUBCONTRACTING. Contractor shall not assign or subcontract any interest or obligation under this Contract without the City's prior written approval. A of the services required hereunder will be performed by Contractor and employees of Contractor.				
7.	DESIGNATED REPRESENTATIVE. A. Contractor designates as Contract Agent with primary responsibility for the performance of this Contract. In case this Contract Agent is replaced by another for any reason, the Contractor will designate another Contract Agent within seven (7) calendar days of the time the first terminates his or her employment or responsibility using the procedure set forth in Section 15, Notices. B. In the event of the death, disability, removal or resignation of the person designated above as the Contract agent, the City may accept another person as the Contract agent or may terminate this Agreement under Section 25, at its option.				
8.	PROSECUTION AND PROGRESS. A. Services under this Agreement shall commence upon written order from the City to the Contractor, which order will constitute authorization to proceed; unless another date for commencement is specified elsewhere in this Contract				
	including documents incorporated in Section 3. B. The Contractor shall complete the services under this Agreement within the time for completion specified in Section 3, the Scope of Services, including any amendments. The Contractor's services are completed when the City notifies the Contractor in writing that the services are complete and are acceptable. The time for completion shall not be extended because of any delay attributable to the Contractor, but it may be extended by the City in the event of a delay attributable to the City, or in the event of unavoidable delay caused by war, insurrection, natural disaster, or other unexpected event beyond the control of the Contractor. If at any time the Contractor believes that the time for completion of the work should be extended because of unavoidable delay caused by an unexpected event, or because of a delay attributable to the City, the Contractor shall notify the City as soon as possible, but not later than seven (7) calendar days after such an event. Such notice shall include any justification for an extension of time and shall identify the amount of time claimed to be				

D. Progress reports documenting the extent of completed services shall be prepared by the Contractor and submitted to the

City with each invoice under Section 24 of this Agreement, and at such other times as the City may specify, unless another procedure is specified in Section 3.

Services by the Contractor shall proceed continuously and expeditiously through completion of each phase of the work.

E. The Contractor shall notify the City in writing when the Contractor has determined that the services under this Agreement have been completed. When the City determines that the services are complete and are acceptable, the City will provide written notification to the Contractor, acknowledging formal acceptance of the completed services.

9.

C.

necessary to complete the work.

This Contract shall be binding on the parties hereto, their respective heirs, devisees, and successors, and cannot be varied or waived by any oral representations or promise of any agent or other person of the parties hereto. Any other change in any provision of this Contract may only be made by a written amendment, signed by the duly authorized agent or agents who executed this Contract.

10. EXTRA SERVICES.

The City may require the Contractor to perform extra services or decreased services, according to the procedure set forth in Section 24. Extra services or decreased services means services which are not different in kind or nature from the services called for in the Scope of Services, Section 3, but which may increase or decrease the quantity and kind of labor or materials or expense of performing the services. Extra services may not increase the total Contract price, as set forth in Section 23, unless the Contract is amended as provided in Section 9 above.

11. NO WAIVER.

No failure to exercise, and no delay in exercising, any right, power or remedy hereunder on the part of the City or Contractor shall operate as a waiver thereof, nor shall any single or partial exercise of any right, power or remedy preclude any other or further exercise thereof or the exercise of any other right, power or remedy. No express waiver shall affect any event or default other than the event or default specified in such waiver, and any such waiver, to be effective, must be in writing and shall be operative only for the time and to the extent expressly provided by the City or Contractor therein. A waiver of any covenant, term or condition contained herein shall not be construed as a waiver of any subsequent breach of the same covenant, term or condition.

12. NON-DISCRIMINATION.

In the performance of work under this Contract, the Contractor agrees not to discriminate against any employee or applicant for employment because of race, religion, marital status, age, color, sex, handicap, national origin or ancestry, income level or source of income, arrest record or conviction record, less than honorable discharge, physical appearance, sexual orientation, gender identity, political beliefs or student status. Contractor further agrees not to discriminate against any subcontractor or person who offers to subcontract on this Contract because of race, religion, color, age, disability, sex, sexual orientation, gender identity or national origin.

13. **AFFIRMATIVE ACTION.**

A. The following language applies to all contractors employing fifteen (15) or more employees (MGO 39.02(9)(c):

The Contractor agrees that, within thirty (30) days after the effective date of this Contract, Contractor will provide to the City of Madison Department of Civil Rights (the "Department"), certain workforce utilization statistics, using a form provided by the City.

If the Contract is still in effect, or if the City enters into a new Agreement with the Contractor, within one year after the date on which the form was required to be provided, the Contractor will provide updated workforce information using a second form, also to be furnished by the City. The second form will be submitted to the Department no later than one year after the date on which the first form was required to be provided.

The Contractor further agrees that, for at least twelve (12) months after the effective date of this Contract, it will notify the Department of each of its job openings at facilities in Dane County for which applicants not already employees of the Contractor are to be considered. The notice will include a job description, classification, qualifications, and application procedures and deadlines, shall be provided to the City by the opening date of advertisement and with sufficient time for the City to notify candidates and make a timely referral. The Contractor agrees to interview and consider candidates referred by the Department, or an organization designated by the Department, if the candidate meets the minimum qualification standards established by the Contractor, and if the referral is timely. A referral is timely if it is received by the Contractor on or before the date stated in the notice.

The Department will determine if a contractor is exempt from the above requirements (Sec. 13.A.) at the time the Request for Exemption in 13.B.(2) is made.

B. Articles of Agreement, Request for Exemption, and Release of Payment: The "ARTICLES OF AGREEMENT" beginning on the following page, apply to all contractors, unless determined to be exempt under the following table and procedures:

NUMBER OF EMPLOYEES	LESS THAN \$25,000 Aggregate Annual Business with the City*	\$25,000 OR MORE Aggregate Annual Business with the City*
14 or less	Exempt**	Exempt**
15 or more	Exempt**	Not Exempt

^{*}As determined by the Finance Director

- (1) <u>Exempt Status</u>: In this section, "Exempt" means the Contractor is exempt from the Articles of Agreement in section 13.B.(5) of this Contract and from filing an Affirmative Action plan as required by Section IV of the Articles of Agreement. The Department of Civil Rights ("Department") makes the final determination as to whether a contractor is exempt. If the Contractor is not exempt, sec. 13.B.(5) shall apply and Contractor shall select option A. or B. under Article IV therein and file an Affirmative Action Plan.
- (2) Request for Exemption Fewer Than 15 Employees: (MGO 39.02(9)(a)2.) Contractors who believe they are exempt based on number of employees shall submit a Request for Exemption on a form provided by the Department within thirty (30) days of the effective date of this Contract.
- (3) <u>Exemption Annual Aggregate Business</u>: (MGO 39.02(9)(a)c.): The Department will determine, at the time this Contract is presented for signature, if the Contractor is exempt because it will have less than \$25,000 in annual aggregate business with the City in the calendar year. CONTRACTORS WITH 15 OR MORE EMPLOYEES WILL LOSE THIS

^{**}As determined by the Department of Civil Rights

EXEMPTION AND BECOME SUBJECT TO SEC. 13.B.(5) UPON REACHING \$25,000 OR MORE ANNUAL AGGREGATE BUSINESS WITH THE CITY WITHIN THE CALENDAR YEAR.

Release of Payment: (MGO 39.02(9)(e)1.b.) All non-exempt contractors must have an approved Affirmative Action plan meeting the requirements of Article IV below on file with the Department within thirty (30) days of the effective date of this Contract and prior to release of payment by the City. Contractors that are exempt based on number of employees agree to file a Request for Exemption with the Department within thirty (30) days of the effective date and prior to release of payment by the City.

(5)Articles of Agreement:

ARTICLE I

The Contractor shall take affirmative action in accordance with the provisions of this Contract to insure that applicants are employed. and that employees are treated during employment without regard to race, religion, color, age, marital status, disability, sex, sexual orientation, gender identity or national origin and that the employer shall provide harassment-free work environment for the realization of the potential of each employee. Such action shall include, but not be limited to, the following: employment, upgrading, demotion or transfer, recruitment or recruitment advertising, layoff or termination, rates of pay or other forms of compensation and selection for training including apprenticeship insofar as it is within the control of the Contractor. The Contractor agrees to post in conspicuous places available to employees and applicants notices to be provided by the City setting out the provisions of the nondiscrimination clauses in this Contract.

ARTICLE II

The Contractor shall in all solicitations or advertisements for employees placed by or on behalf of the Contractors state that all qualified or qualifiable applicants will be employed without regard to race, religion, color, age, marital status, disability, sex, sexual orientation, gender identity or national origin.

ARTICLE III

The Contractor shall send to each labor union or representative of workers with which it has a collective bargaining Agreement or other Contract or understanding a notice to be provided by the City advising the labor union or workers representative of the Contractor's equal employment opportunity and affirmative action commitments. Such notices shall be posted in conspicuous places available to employees and applicants for employment.

ARTICLE IV

(This Article applies to non-public works contracts.)

The Contractor agrees that it will comply with all provisions of the Affirmative Action Ordinance of the City of Madison (MGO 39.02) including the Contract compliance requirements. The Contractor warrants and certifies that one of the following paragraphs is true (check one):

- П А. Contractor_has prepared and has on file an affirmative action plan that meets the format requirements of Federal Revised Order No. 4, 41 CFR part 60-2, as established by 43 FR 51400 November 3, 1978, including appendices required by City of Madison ordinances or it has prepared and has on file a model affirmative action plan approved by the Madison Common Council.
- □ в. Within thirty (30) days after the effective date of this Contract, Contractor will complete an affirmative action plan that meets the format requirements of Federal Revised Order No. 4, 41 CFR Part 60-2, as established by 43 FR 51400, November 3, 1978, including appendices required by City of Madison ordinance or within thirty (30) days after the effective date of this Contract, it will complete a model affirmative action plan approved by the Madison Common Council.
- П с. Contractor believes it is exempt from filing an affirmative action plan because it has fewer than fifteen (15) employees and has filed, or will file within thirty (30) days after the effective date of this Contract, a form required by the City to confirm exempt status based on number of employees. If the City determines that Contractor is not exempt, the Articles of Agreement will apply.
- □ D. Contractor believes it is exempt from filing an affirmative action plan because its annual aggregate business with the City for the calendar year in which the contract takes effect is less than twenty-five thousand dollars (\$25,000), or for another reason listed in MGO 39.02(9)(a)2. If the City determines that Contractor is not exempt, the Articles of Agreement will apply.

ARTICLE V

(This Article applies only to public works contracts.)

The Contractor agrees that it will comply with all provisions of the Affirmative Action Ordinance of the City of Madison, including the Contract compliance requirements. The Contractor agrees to submit the model affirmative action plan for public works Contractors in a form approved by the Director of Affirmative Action.

ARTICLE VI

The Contractor will maintain records as required by Section 39.02(9)(f) of the Madison General Ordinances and will provide the City's Department of Affirmative Action with access to such records and to persons who have relevant and necessary information, as provided in Section 39.02(9)(f). The City agrees to keep all such records confidential, except to the extent that public inspection is required by

ARTICLE VII

In the event of the Contractor's or subcontractor's failure to comply with the Equal Employment Opportunity and Affirmative Action provisions of this Contract or Sections 39.03 and 39.02 of the Madison General Ordinances, it is agreed that the City at its option may do any or all of the following:

- Cancel, terminate or suspend this Contract in whole or in part.
- Centrer, retrilling or suspend this Contract in Wrobe of in part.

 Declare the Contractor ineligible for further City contracts until the Affirmative Action requirements are met.

 Recover on behalf of the City from the prime Contractor 0.5 percent of the Contract award price for each week that such party fails or refuses to comply, in the nature of liquidated damages, but not to exceed a total of five percent (5%) of the Contract price, or five thousand dollars (\$5,000), whichever is less. Under public works contracts, if a subcontractor is in noncompliance, the City may recover liquidated damages from the prime Contractor in the manner described above. The preceding sentence shall not be construed to prohibit a prime Contractor from recovering the amount of such damage from the noncomplying subcontractor.

ARTICLE VIII

(This Article applies to public works contracts only.)

The Contractor shall include the above provisions of this Contract in every subcontract so that such provisions will be binding upon each subcontractor. The Contractor shall take such action with respect to any subcontractor as necessary to enforce such provisions, including sanctions provided for noncompliance.

ARTICLE IX

The Contractor shall allow the maximum feasible opportunity to small business enterprises to compete for any subcontracts entered into pursuant to this Contract. (In federally funded contracts the terms "DBE, MBE, and WBE" shall be substituted for the term "small business" in this Article.)

14. SEVERABILITY.

It is mutually agreed that in case any provision of this Contract is determined by any court of law to be unconstitutional, illegal or unenforceable, it is the intention of the parties that all other provisions of this Contract remain in full force and effect.

15. NOTICES

All notices to be given under the terms of this Contract shall be in writing and signed by the person serving the notice and shall be sent registered or certified mail, return receipt requested, postage prepaid, or hand delivered to the addresses of the parties listed below:

FOR THE CITY:	John Alliet
	(Department or Division Head)
	City of Madison Purchasing Services
	210 Martin Luther King, Jr. Bld., Room 407, Madison, WI 53703
FOR THE CONTRACTOR:	

16. STATUS OF CONTRACTOR/INDEPENDENT/TAX FILING.

It is agreed that Contractor is an independent Contractor and not an employee of the City, and that any persons who the Contractor utilizes and provides for services under this Contract are employees of the Contractor and are not employees of the City of Madison.

Contractor shall provide its taxpayer identification number (or social security number) to the Finance Director, 210 Martin Luther King Jr. Blvd, Room 406, Madison, WI 53703, prior to payment. The Contractor is informed that as an independent Contractor, s/he may have a responsibility to make estimated tax returns, file tax returns, and pay income taxes and make social security payments on the amounts received under this Contract and that no amounts will be withheld from payments made to this Contractor for these purposes and that payment of taxes and making social security payments are solely the responsibility and obligation of the Contractor. The Contractor is further informed that s/he may be subject to civil and/or criminal penalties if s/he fails to properly report income and pay taxes and social security taxes on the amount received under this Contract.

17. GOODWILL

Any and all goodwill arising out of this Contract inures solely to the benefit of the City; Contractor waives all claims to benefit of such goodwill.

18. THIRD PARTY RIGHTS.

This Contract is intended to be solely between the parties hereto. No part of this Contract shall be construed to add, supplement, amend, abridge or repeal existing rights, benefits or privileges of any third party or parties, including but not limited to employees of either of the parties.

19. AUDIT AND RETAINING OF DOCUMENTS.

The Contractor agrees to provide all reports requested by the City including, but not limited to, financial statements and reports, reports and accounting of services rendered, and any other reports or documents requested. Financial and service reports shall be provided according to a schedule (when applicable) to be included in this Contract. Any other reports or documents shall be provided within five (5) working days after the Contractor receives the City's written requests, unless the parties agree in writing on a longer period. Payroll records and any other documents relating to the performance of services under the terms of this Contract shall be retained by the Contractor for a period of three (3) years after completion of all work under this Contract, in order to be available for audit by the City or its designee.

20. CHOICE OF LAW AND FORUM SELECTION.

This Contract shall be governed by and construed, interpreted and enforced in accordance with the laws of the State of Wisconsin. The parties agree, for any claim or suit or other dispute relating to this Contract that cannot be mutually resolved, the venue shall be a court of competent jurisdiction within the State of Wisconsin and the parties agree to submit themselves to the jurisdiction of said court, to the exclusion of any other judicial district that may have jurisdiction over such a dispute according to any law.

21. COMPLIANCE WITH APPLICABLE LAWS.

The Contractor shall become familiar with, and shall at all times comply with and observe all federal, state, and local laws, ordinances, and regulations which in any manner affect the services or conduct of the Contractor and its agents and employees.

22. **CONFLICT OF INTEREST.**

- A. The Contractor warrants that it and its agents and employees have no public or private interest, and will not acquire directly or indirectly any such interest, which would conflict in any manner with the performance of the services under this Agreement.
- B. The Contractor shall not employ or Contract with any person currently employed by the City for any services included under the provisions of this Agreement.

23. COMPENSATION.

It is expressly understood and agreed that in no event will the total compensation under this Contract exceed \$ prices per Attachment A.

24. BASIS FOR PAYMENT.

A. GENERAL.

- (1) The City will pay the Contractor for the completed and accepted services rendered under this Contract on the basis and at the Contract price set forth in Section 23 of this Contract. The City will pay the Contractor for completed and approved "extra services", if any, if such "extra services" are authorized according to the procedure established in this section. The rate of payment for "extra services" shall be the rate established in this Contract. Such payment shall be full compensation for services rendered and for all labor, material, supplies, equipment and incidentals necessary to complete the services.
- (2) The Contractor shall submit invoices, on the form or format approved by the City and as may be further specified in Section 3 of this Contract. The City will pay the Contractor in accordance with the schedule, if any, set forth in Section 3. The final invoice, if applicable, shall be submitted to the City within three months of completion of services under this Agreement.
- (3) Should this Agreement contain more than one service, a separate invoice and a separate final statement shall be submitted for each individual service.
- (4) Payment shall not be construed as City acceptance of unsatisfactory or defective services or improper materials.
- (5) Final payment of any balance due the Contractor will be made upon acceptance by the City of the services under the Agreement and upon receipt by the City of documents required to be returned or to be furnished by the Contractor under this Agreement.
- (6) The City has the equitable right to set off against any sum due and payable to the Contractor under this Agreement, any amount the City determines the Contractor owes the City, whether arising under this Agreement or under any other Agreement or otherwise.
- (7) Compensation in excess of the total Contract price will not be allowed unless authorized by an amendment under Section 9, AMENDMENT.
- (8) The City will not compensate for unsatisfactory performance by the Contractor.

B. SERVICE ORDERS, EXTRA SERVICE, OR DECREASED SERVICE.

- (1) Written orders regarding the services, including extra services or decreased services, will be given by the City, using the procedure set forth in Section 15, NOTICES.
- (2) The City may, by written order, request extra services or decreased services, as defined in Section 10 of this Contract. Unless the Contractor believes the extra services entitle it to extra compensation or additional time, the Contractor shall proceed to furnish the necessary labor, materials, and professional services to complete the services within the time limits specified in the Scope of Services, Section 3 of this Agreement, including any amendments under Section 9 of this Agreement.
- (3) If in the Contractor's opinion the order for extra service would entitle it to extra compensation or extra time, or both, the Contractor shall not proceed to carry out the extra service, but shall notify the City, pursuant to Section 15 of this Agreement. The notification shall include the justification for the claim for extra compensation or extra time, or both, and the amount of additional fee or time requested.
- (4) The City shall review the Contractor's submittal and respond in writing, either authorizing the Contractor to perform the extra service, or refusing to authorize it. The Contractor shall not receive additional compensation or time unless the extra compensation is authorized by the City in writing.

25. **DEFAULT/TERMINATION.**

- A. In the event Contractor shall default in any of the covenants, agreements, commitments, or conditions herein contained, and any such default shall continue unremedied for a period of ten (10) days after written notice thereof to Contractor, the City may, at its option and in addition to all other rights and remedies which it may have at law or in equity against Contractor, including expressly the specific enforcement hereof, forthwith have the cumulative right to immediately terminate this Contract and all rights of Contractor under this Contract.
- B. Notwithstanding paragraph A., above, the City may in its sole discretion and without any reason terminate this Agreement at any time by furnishing the Contractor with ten (10) days' written notice of termination. In the event of termination under this subsection, the City will pay for all work completed by the Contractor and accepted by the City.

26. **INDEMNIFICATION.**

The Contractor shall be liable to and hereby agrees to indemnify, defend and hold harmless the City of Madison, and its officers, officials, agents, and employees against all loss or expense (including liability costs and attorney's fees) by reason of any claim or suit, or of liability imposed by law upon the City or its officers, officials, agents or employees for damages because of bodily injury, including death at any time resulting therefrom, sustained by any person or persons or on account of damages to property, including loss of use thereof, arising from, in connection with, caused by or resulting from the Contractor's and/or Subcontractor's acts or omissions in the performance of this Agreement, whether caused by or contributed to by the negligence of the City, its officers, officials, agents, or its employees.

27. INSURANCE.

The Contractor will insure, and will require each subcontractor to insure, as indicated, against the following risks to the extent stated below. The Contractor shall not commence work under this Contract, nor shall the Contractor allow any Subcontractor to commence work on its Subcontract, until the insurance required below has been obtained and corresponding certificate(s) of insurance have been approved by the City Risk Manager.

Commercial General Liability

The Contractor shall procure and maintain during the life of this Contract, Commercial General Liability insurance including, but not limited to bodily injury, property damage, personal injury, and products and completed operations (unless determined to be inapplicable by the Risk Manager) in an amount not less than \$1,000,000 per occurrence. This policy shall also provide contractual liability in the same amount. Contractor's coverage shall be primary and list the City of Madison, its officers, officials, agents and employees as additional insureds. Contractor shall require all subcontractors under this Contract (if any) to procure and maintain insurance meeting the above criteria, applying on a primary basis and listing the City of Madison, its officers, officials, agents and employees as additional insureds.

Automobile Liability

The Contractor shall procure and maintain during the life of this Contract Business Automobile Liability insurance covering owned, non-owned and hired automobiles with limits of not less than \$1,000,000 combined single limit per accident. Contractor shall require all subcontractors under this Contract (if any) to procure and maintain insurance covering each subcontractor and meeting the above criteria.

Worker's Compensation

The Contractor shall procure and maintain during the life of this Contract statutory Workers' Compensation insurance as required by the State of Wisconsin. The Contractor shall also carry Employers Liability limits of at least \$100,000 Each Accident, \$100,000 Disease – Each Employee, and \$500,000 Disease – Policy Limit. Contractor shall require all subcontractors under this Contract (if any) to procure and maintain such insurance, covering each subcontractor.

Professional Liability

The Contractor shall procure and maintain professional liability insurance with coverage of not less than \$1,000,000. If such policy is a "claims made" policy, all renewals thereof during the life of the Contract shall include "prior acts coverage" covering at all times all claims made with respect to Contractor's work performed under the Contract. This Professional Liability coverage must be kept in force for a period of six (6) years after the services have been accepted by the City.

Acceptability of Insurers. The above-required insurance is to be placed with insurers who have an A.M. Best rating of no less than A- (A minus) and a Financial Category rating of no less than VII.

Proof of Insurance, Approval. The Contractor shall provide the City with certificate(s) of insurance showing the type, amount, effective dates, and expiration dates of required policies prior to commencing work under this Contract. Contractor shall provide the certificate(s) to the City's representative upon execution of the Contract, or sooner, for approval by the City Risk Manager. If any of the policies required above expire while this Contract is still in effect, Contractor shall provide renewal certificate(s) to the City for approval. Certificate Holder language should be listed as follows:

City of Madison ATTN: Risk Management, Room 406 210 Martin Luther King, Jr. Blvd. Madison, WI 53703

The Contractor shall provide copies of additional insured endorsements or insurance policies, if requested by the City Risk Manager. The Contractor and/or Insurer shall give the City thirty (30) days advance written notice of cancellation, non-renewal or material changes to any of the above-required policies during the term of this Contract.

28. OWNERSHIP OF CONTRACT PRODUCT.

All of the work product, including, but not limited to, documents, materials, files, reports, data, including magnetic tapes, disks of computer-aided designs or other electronically stored data or information (the "Documents"), which the Contractor prepares pursuant to the terms and conditions of this Contract are the sole property of the City. The Contractor will not publish any such materials or use them for any research or publication, other than as expressly required or permitted by this Contract, without the prior written permission of the City. The grant or denial of such permission shall be at the City's sole discretion.

The Contractor intends that the copyright to the Documents shall be owned by City, whether as author (as a Work Made For Hire), or by assignment from Contractor to City. The parties expressly agree that the Documents shall be considered a Work Made For Hire as defined by Title 17, United States Code, Section 101(2).

As further consideration for the City entering into this Contract, the Contractor hereby assigns to City all of the Contractor's rights, title, interest and ownership in the Documents, including the right to procure the copyright therein and the right to secure any renewals, reissues and extensions of any such copyright in any foreign country. The City shall be entitled to the sole and exclusive benefit of the Documents, including the copyright thereto, and whenever required by the City, the Contractor shall at no additional compensation, execute all documents of assignment of the full and exclusive benefit and copyright thereof to the City. Any subcontractors and other independent Contractors who prepare portions of the Documents shall be required by the Contractor to execute an assignment of ownership in favor of the City before commencing work.

29. LIVING WAGE (Applicable to contracts exceeding \$5,000).

Unless exempt by MGO 4.20, the Contractor agrees to pay all employees employed by the Contractor in the performance of this Contract, whether on a full-time or part-time basis, a base wage of not less than the City minimum hourly wage as required by Section 4.20, Madison General Ordinances.

30. EQUAL BENEFITS REQUIREMENT (Sec. 39.07, MGO.) (Applicable to contracts exceeding \$25,000).

This provision applies to service contracts of more than \$25,000 executed, extended, or renewed by the City on July 1, 2012 or later, unless exempt by Sec. 39.07 of the Madison General Ordinances (MGO).

For the duration of this Contract, the Contractor agrees to offer and provide benefits to employees with domestic partners that are equal to the benefits offered and provided to married employees with spouses, and to comply with all provisions of Sec. 39.07, MGO. If a benefit would be available to the spouse of a married employee, or to the employee based on his or her status as a spouse, the benefit shall also be made available to a domestic partner of an employee, or to the employee based on his or her status as a domestic partner. "Benefits" include any plan, program or policy provided or offered to employees as part of the employer's total compensation package, including but not limited to, bereavement leave, family medical leave, sick leave, health insurance or other health benefits, dental insurance or other dental benefits, disability insurance, life insurance, membership or membership discounts, moving expenses, pension and retirement benefits, and travel benefits.

<u>Cash Equivalent</u>. If after making a reasonable effort to provide an equal benefit for a domestic partner of an employee, the Contractor is unable to provide the benefit, the Contractor shall provide the employee with the cash equivalent of the benefit.

<u>Proof of Domestic Partner Status</u>. The Contractor may require an employee to provide proof of domestic partnership status as a prerequisite to providing the equal benefits. Any such requirement of proof shall comply with Sec. 39.07(4), MGO.

Notice Posting, Compliance. The Contractor shall post a notice informing all employees of the equal benefit requirements of this Contract, the complaint procedure, and agrees to produce records upon request of the City, as required by Sec. 39.07, MGO.

<u>Subcontractors (Service Contracts Only)</u>. Contractor shall require all subcontractors, the value of whose work is twenty-five thousand dollars (\$25,000) or more, to provide equal benefits in compliance with Sec. 39.07, MGO.

31. BAN THE BOX - ARREST AND CRIMINAL BACKGROUND CHECKS. (Sec. 39.08, MGO. Applicable to contracts exceeding \$25,000.)

DEFINITIONS.

For purposes of this section, "Arrest and Conviction Record" includes, but is not limited to, information indicating that a person has been questioned, apprehended, taken into custody or detention, held for investigation, arrested, charged with, indicted or tried for any felony, misdemeanor or other offense pursuant to any law enforcement or military authority.

"Conviction record" includes, but is not limited to, information indicating that a person has been convicted of a felony, misdemeanor or other offense, placed on probation, fined, imprisoned or paroled pursuant to any law enforcement or military authority.

"Background Check" means the process of checking an applicant's arrest and conviction record, through any

- B. REQUIREMENTS. For the duration of this Contract, the Contractor shall:
 - (1) Remove from all job application forms any questions, check boxes, or other inquiries regarding an applicant's arrest and conviction record, as defined herein.
 - (2) Refrain from asking an applicant in any manner about their arrest or conviction record until after conditional offer of employment is made to the applicant in question.
 - (3) Refrain from conducting a formal or informal background check or making any other inquiry using any privately or publicly available means of obtaining the arrest or conviction record of an applicant until after a conditional offer of employment is made to the applicant in question.
 - (4) Make information about this ordinance available to applicants and existing employees, and post notices in prominent locations at the workplace with information about the ordinance and complaint procedure using language provided by the City.
 - (5) Comply with all other provisions of Sec. 39.08, MGO.
- C. EXEMPTIONS: This section does not apply when:
 - (1) Hiring for a position where certain convictions or violations are a bar to employment in that position under applicable law, or
 - (2) Hiring a position for which information about criminal or arrest record, or a background check is required by law to be performed at a time or in a manner that would otherwise be prohibited by this ordinance, including a licensed trade or profession where the licensing authority explicitly authorizes or requires the inquiry in question.

To be exempt under sec. C.(1) or (2) above, Contractor must demonstrate to the City that there is a law or regulation that requires the hiring practice in question. If so, the contractor is exempt from this section for the position(s) in question.

32. WEAPONS PROHIBITION.

Contractor shall prohibit, and shall require its subcontractors to prohibit, its employees from carrying weapons, including concealed weapons, in the course of performance of work under this Contract, other than while at the Contractor's or subcontractor's own business premises. This requirement shall apply to vehicles used at any City work site and vehicles used to perform any work under this Contract, except vehicles that are an employee's "own motor vehicle" pursuant to Wis. Stat. sec. 175.60(15m).

33. IT NETWORK CONNECTION POLICY.

If this Contract includes services such as software support, software maintenance, network services, and/or system development services and will require a Network Connection the City Network (as defined in the following link), the City's Network Connection Policy found at this link: http://www.cityofmadison.com/attorney/documents/posNetworkConnection.doc is hereby incorporated and made a part of this Contract and Contractor agrees to comply with all of its requirements.

34. **AUTHORITY.**

Contractor represents that it has the authority to enter into this Contract. If the Contractor is not an individual, the person signing on behalf of the Contractor represents and warrants that he or she has been duly authorized to bind the Contractor and sign this Contract on the Contractor's behalf.

35. COUNTERPARTS, ELECTRONIC DELIVERY.

This Contract may be signed in counterparts, each of which shall be taken together as a whole to comprise a single document. Signatures on this Contract may be exchanged between the parties by facsimile, electronic scanned copy (.pdf) or similar technology and shall be as valid as original. Executed copies or counterparts of this Contract may be delivered by facsimile or email and upon receipt will be deemed original and binding upon the parties hereto, whether or not a hard copy is also delivered. Copies of this Contract, fully executed, shall be as valid as an original.

CONTRACTOR

	(Type or Print Name of Contracting Entity)
	By:
	(Signature)
	(Print Name and Title of Person Signing)
	Date:
	CITY OF MADISON, WISCONSIN a municipal corporation
	By: Paul R. Soglin, Mayor
pproved:	Date:
avid P. Schmiedicke, Finance Director	By: Maribeth Witzel-Behl, City Clerk
ate:	Date:
	Approved as to Form:
ric T. Veum, Risk Manager	Michael P. May, City Attorney
ate:	Date:
IOTE: Certain service contracts may be ne City of Madison:	executed by the designee of the Finance Director on behalf of
y:	
Randy Whitehead, CPA Principal Accountant	Date

MGO 4.26(3) and (5) authorize the Finance Director or designee to sign purchase of service contracts when all of the following apply:

- (a) The funds are included in the approved City budget.
- (b) An RFP or competitive process was used, or the Contract is exempt from competitive bidding under 4.26(4)(a).
- (c) The City Attorney has approved the form of the Contract.
- (d) The Contract complies with other laws, resolutions and ordinances.
- (e) The Contract is for a period of 1 year or less, OR not more than 3 years AND the average cost is not more than \$50,000 per year, AND was subject to competitive bidding. (If over \$25,000 and exempt from bidding under 4.26(4)(a), regardless of duration of the Contract, the Common Council must authorize the Contract by resolution and the Mayor and City Clerk must sign, per 4.26(5)(b).)

Emergency Service contracts may also be signed by the designee of the Finance Director if the requirements of MGO 4.26(3)(c) are met.



Form A: Signature Affidavit

RFP #: 8600-0-2017-JA Elevator Maintenance

This form must be returned with your response.

In signing Proposals, we certify that we have not, either directly or indirectly, entered into any agreement or participated in any collusion or otherwise take any action in restraint of free competition; that no attempt has been made to induce any other person or firm to submit or not to submit Proposals, that Proposals have been independently arrived at, without collusion with any other Proposers, competitor or potential competitor; that Proposals have not been knowingly disclosed prior to the opening of Proposals to any other Proposers or competitor; that the above statement is accurate under penalty of perjury.

The undersigned, submitting this Proposals, hereby agrees with all the terms, conditions, and specifications required by the City in this Request for Proposals, declares that the attached Proposals and pricing are in conformity therewith, and attests to the truthfulness of all submissions in response to this solicitation.

Proposers shall provide the information requested below. Include the legal name of the Proposers and signature of the person(s) legally authorized to bind the Proposers to a contract.

Schumacher Elevator Company		
COMPANY NAME MATAM	08/02/2017	
SIGNATURE	DATE	
Jeffrey P. Schumacher, CFO	_	
PRINT NAME OF PERSON SIGNING		



Form B: Receipt of Forms and Submittal Checklist

RFP #: 8600-0-2017-JA Elevator Maintenance

This form must be returned with your response.

Proposers hereby acknowledge the receipt and/or submittal of the following forms:

Forms	Initial to Acknowledge SUBMITTAL	Initial to Acknowledge RECEIPT
Description of Services/Commodities	N/A	SMK
Form A: Signature Affidavit	SML	
Form B: Receipt of Forms and Submittal Checklist	SMK	
Form C: Vendor Profile	SMK	
Form D: Cost Proposal	SMK	
Form E: References	SMK	
Form F: Bidder Qualifications and Experience Questionnaire	8ml	
Appendix A: Standard Terms & Conditions	N/A	SNUL
Appendix B: Contract for Purchase of Services	N/A	8mc
Appendix C: Maintenance Contract Addendum	N/A	8mK
Addendum #		
Addendum #		
Addendum #		

Schumacher Elevator Company		
VENDOR NAME		
Schumacher Elevator Company		
COMPANY NAME	 	



Form C: Vendor Profile

RFP #: 8600-0-2017-JA Elevator Maintenance

This form must be returned with your response.

COMPANY INFORMATION

COMPANY NAME (Make sure to use your complete, legal company name.)				
Schumacher Elevator Company	ny namo.)			
FEIN 42-0845038	(If FEIN is not applicable, SSN collected upon award	d)		
CONTACT NAME (Able to answer questions about proposal.) TITLE				
Greg Kuker	District Remodel Sa	ales & Se	ervice	
TELEPHONE NUMBER	FAX NUMBER			
608-575-2326	608-222-3646			
EMAIL				
greg.kuker@schumacherelevator.com				
ADDRESS	CITY	STATE	ZIP	
One Schumacher Way	Denver	IA	50662	

AFFIRMATIVE ACTION CONTACT

The successful Contractor, who employs more than 15 employees and whose aggregate annual business with the City for the calendar year, in which the contract takes effect, is more than twenty-five thousand dollars (\$25,000), will be required to comply with the City of Madison Affirmative Action Ordinance. Section 39.02(9) within thirty (30) days of award of contract.

the Oity of Madison Allimative Action Ordinance, Section 55:52(5	y within thirty (50) days of award of	contract.	
CONTACT NAME	TITLE		
Nichole Valverde	Director of Human Reso	ources &	Safety
TELEPHONE NUMBER	FAX NUMBER		
319-406-1216	316-406-1270		
EMAIL			
nichole.valverde@schumacherelevator.com			
ADDRESS	CITY	STATE	ZIP
One Schumacher Way	Denver	IA	50622

ORDERS/BILLING CONTACT

Address where City purchase orders/contracts are to be mailed and person the department contacts concerning orders and billing.

CONTACT NAME	TITLE	-	_
Shannon Knapp	Regional Project Coordir	nator	
TELEPHONE NUMBER	FAX NUMBER		
319-406-1232	319-406-1270		
EMAIL shannon.knapp@schumacherelevator.com			
ADDRESS	CITY	STATE	ZIP
One Schumacher Way	Denver	IA	50622

LOCAL VENDOR STATUS

The City of Madison has adopted a local preference purchasing policy granting a scoring preference to local suppliers. Only			
suppliers registered as of the bid's due date will receive preference.	. Learn more and register at the City of Madison website.		
CHECK ONLY ONE:			
Yes, we are a local vendor <i>and</i> have registered on the City of Madison website under the following			
category: Other	www.cityofmadison.com/business/localPurchasing		
No, we are not a local vendor or have not registered.			



Form D: Cost Proposal

RFP #: 8600-0-2017-JA Elevator Maintenance

This form must be returned with your response.

Prepare the fee proposal as all inclusive, not-to-exceed, fixed fees:

- All Inclusive Covers all direct and indirect necessary expenses including but not limited to; travel, telephone, copying and other out-of-pocket expenses.
- Not To Exceed The actual fees shall not exceed the amount specified in fee proposal.
 - 1. Any pricing increases or additions must be agreed upon in writing by both parties.
 - Provide elevator maintenance pricing, in full compliance with the terms and conditions contained in the corresponding specification attached for all equipment shown in Section 7.0. Your pricing may be entered directly on both RFP Form D
 - 3. Provide available Advanced Prepayment Discount for each corresponding Billing Frequency.

Billing Frequency	Advanced Prepayment Discount	
Quarterly	0 0	%
Semiannual	1 9	%
Annual	3 9	%

4. Identify Bidder's first year hourly billing rates, where indicated below.

Work Classification	Regular Time	Overtime Callbacks	Sunday/Holiday CB Overtime Repairs
Mechanic	\$212.00	\$360.40	\$424.00
Apprentice	\$195.00	\$331.50	\$390.00

5. Monthly Price Proposal

Agency	Building	State No	Minimum Frequency	24 Hr Callbacks	Min Maint. Hrs	Monthly Bid Price (Dollars)
Engineering	Engineering Services	N/A	Bimonthly	NO	*0.75	\$ \$130.00
Inspection	Madison Municipal Building**	15877	Monthly	YES	0.75	\$295.00
Housing	Brittingham Apartments #1	15902	Monthly	YES	1.00	\$400.00
Housing	Brittingham Apartments #2	15903	Monthly	YES	1.00	\$400.00
Housing	Parkside Apartments #1	16368	Monthly	YES	1.00	\$400.00
Housing	Parkside Apartments #2	16369	Monthly	YES	1.00	\$400.00
Housing	Romnes Apartments #1	13671	Monthly	YES	0.75	\$164.00
Housing	Romnes Apartments #2	13670	Monthly	YES	0.75	\$164.00
Housing	Romnes Apartments #3	13669	Monthly	YES	0.75	\$164.00
Housing	Romnes Apartments - S trash	N/A	Bimonthly	NO	*0.75	\$ 90.00 \$90.00
Housing	Romnes Apartments - W trash	N/A	Bimonthly	NO	*0.75	
Housing	Truax Park Apartments	***	Quarterly	NO	*0.33	(mo total 12 LULAs) \$1.188.00
Parking	Overture Center Ramp	18544	Monthly	YES	1.00	\$ 240.00
Parking	State Street Capitol Ramp #1	24647	Monthly	YES	1.00	\$ 400.00
Parking	State Street Capitol Ramp #2	24648	Monthly	YES	1.00	\$ 400.00
Parking	State Street Capitol Ramp Frt	N/A	Quarterly	NO	*0.25	\$ 65.00
Parks	Goodman Park	1129269	Monthly	NO	0.75	\$139.00
Parks	Olbrich Botanical Gardens	16334	Monthly	YES	0.75	\$ 139.00
Senior Center	Madison Senior Center	18431	Monthly	YES	0.75	\$ 139.00
Streets	Olin Waste Transfer Station	1100354	Monthly	NO	0.75	\$ 139.00
Transit	Madison Metro Admin Dept	16916	Monthly	YES	0.75	\$ 149.00
Water Utility	Water Utility North #1	1600183	Monthly	NO	0.75	\$ 139.00
Water Utility	Water Utility South #2	1612214	Monthly	NO	1.00	\$ 139.00
MONTHLY TOTAL						\$ 5,973.00

^{*}For Minimum Frequency less than monthly interval, Min Maintenance Hours are on a PER INSPECTION For Minimum Frequency less than monthly interval, ADJUST PRICE TO MONTHLY BASIS

Schumacher Elevator Company

COMPANY NAME

^{***}Per unit price for all but Truax (lump sum on monthly basis for 12 LULA elevators)



Form E: References

RFP #: 8600-0-2017-JA Elevator Maintenance

This form must be returned with your response.

REFERENCE #1 – CLIENT INFORMATION				
COMPANY NAME	CONTACT NAME			
Shorewood House	Duke Dykstra			
ADDRESS	CITY	STATE	ZIP	
3009 University Avenue	Madison	WI	53705	
TELEPHONE NUMBER	FAX NUMBER			
608-233-9967				
EMAIL				
duke@cleanplace.com				
CONTRACT PERIOD	YEAR COMPLETED	TOTAL C	OST	
1992 - present	Ongoing	Ongoi	ng	
DESCRIPTION OF THE PERFORMED WORK				
Full Maintenance Contract Elevator Service				

CITY S Madison FAX NUMBER 608-442-0663	TATE ZIP 53718
_	
YEAR COMPLETED TO Ongoing	OTAL COST Ongoing
1	
`	

COMPANY NAME Madison Area Technical College	CONTACT NAME Wes Marquardt		
ADDRESS 1701 Wright Street	CITY Madison	STATE WI	ZIP 53704
TELEPHONE NUMBER 608-243-4040	FAX NUMBER 608-258-2403		
EMAIL wmarquardt@madisoncollege.edu			
CONTRACT PERIOD 1997 - present	YEAR COMPLETED Ongoing	TOTAL C	OST going
DESCRIPTION OF THE PERFORMED WORK	·	•	
Full Maintenance Contract Elevator Service			

Schumacher Elevator Company



Form F: Bidder Qualifications and Experience Questionnaire

RFP #: 8600-0-2017-JA Elevator Maintenance

This form must be returned with your response.

REQUIRED INFORMATION:

Complete this page and provide a separate written response for questions, responding in the same order. (Use additional sheets, as necessary)

Company Name	Schumacher Elevator Company	

- 1. Provide a brief overview of the general background and services provided by your firm, description of organization structure, and experience in serving governmental entities.
- 2. State organization's size: local, regional, national and international, in relation to providing services requested in this RFP. State the location of the office from which this engagement will be serviced and the range of activities performed at that office.
- 3. Company Information:

Company Name	Schumacher Elevator Company
Dunn & Bradstreet No.	42-0845038
Year Business Established	1960
Years Under Current Ownership	51
2016 Total Local Revenue	\$ \$3,906,732 Total Madison Branch Revenue
2016 Local Service Sales	\$ \$2,343,335 Madison Services (including Modernizations)
Total Local Number of Employees	5

4.	Field Personnel: Total Number Madison Service Routes Total Madison Area Units under Contrac	<u>5</u>
	Primary Mechanic for this Account	Barry Hansen
	Miles from Residence to State Capitol _ No. Years as Mechanic	No. Years in Elevator Trade 21
	Secondary Mechanic for this Account	No. Years in Elevator Trade 15

- 5. Describe method of allocating manpower for night or weekend callbacks, and number of total pool of available service mechanics.
- 6. Technical Competence and Support:
 Maintenance Parts Inventory in \$

 \$1,291,625

Comment on Elevator Service Provider's commitment to supporting the maintenance of the specific equipment located at City of Madison facilities, through capabilities of Contractor.

Include at a minimum for each of the various models of control equipment: Kone LCE, GAL Manufacturing GALaxy, Dover relay hydro, MCE Motion 4000, Kone Miprom, Schindler Miconic HX, Schumacher SS5-PLC, Savaria Concord:

- Primary mechanic's hands-on experience with control equipment
- Formal technical training and manuals for these products.

- Availability of hand held diagnostic tools for interfacing with elevator controls.
- Your ability to successfully complete ALL applicable Category 1 and Category 5 tests.
- Location of nearest Electrical Engineer or Technical Field Operations support.
- Expected typical turnaround time for printed circuit board repairs and for the repair AC or DC drives.

7. Callback Service:

Provide instructions and 24 hour telephone numbers for requesting callback service. Indicate location of call center (local or national answering service).

8. Other:

Bidders may also take the opportunity to provide supplemental information regarding their bid or unique ability or qualifications to provide Elevator Maintenance and Repair Service for the City of Madison.

9. Disclosure of Contract Failures, Litigations:

Disclose any alleged significant prior or ongoing contract failures, contract breaches, any civil or criminal litigation or investigation pending within the last three (3) years which involves your firm and all subcontractors involved in the project. List any contracts in which your firm and any subcontractor has been found guilty or liable, or which may affect the performance of the services to be rendered herein.

10. Financial Capability:

The proposer must provide evidence that he or she has the financial stability and capability to perform the work outlined within the scope of work. Therefore, the proposer must submit one or more of the following financial statements or reports: 1) Audited balance sheets for the past three (3) years (If unavailable, an unaudited balance sheet is acceptable); 2) Internal report which provides a three (3) year financial tread analysis; 3) Current credit report; 4) Letter from proposer's bank verifying financial stability; or 5) Any other financial status report which can be used to demonstrate financial stability.

Rev. 07/28/2016-8600 Form F.doc





City of Madison RFP 8600 - Form C Responses

 Brief Overview: In 1936, William and Bertha Schumacher of Denver, Iowa, founded "William Schumacher & Sons," a machine shop that repaired farm machinery for area farmers. During that same year a nearby hatchery requested a custom made lift for feed bags and chicken crates, thus beginning an elevator business.

Today, Schumacher Elevator is still a family owned business that employs over 220 people and has 19 Midwestern branch offices, including one located in Madison. William's grandson, Marvin Schumacher, his wife, Helen, and their son, Jeff, now run the continuously changing and growing company. In 2000, we built a new manufacturing, parts and office facility in Denver, lowa, and improved our parts handling capabilities by updating our equipment and installing a new computer system that tracks parts from their initial ordering to the distribution to our service technicians. Since then, we've continued to grow and expand.

Our company's philosophy centers on customer service. We pride ourselves on serving and satisfying our customers. We believe this is one of the qualities that differentiate our service. In today's ever-changing economy, many clients are looking for the best deal, rather than the best quality. Schumacher Elevator is proud to offer competitive prices along with superb quality workmanship.

Along with maintenance, remodels, repair services and new installations, we also manufacture elevators and elevator components. Schumacher Elevator Company performs service on all makes and models of elevators, in all sectors of the market – government, commercial and residential. Schumacher Elevator has a long history of working with various government agencies, and we take great pride in who we are as a company, due in no small part to our exceptional service personnel.

- 2. We currently have five highly skilled service technicians working in the Madison market with an additional 10 construction crews in the Madison and LaCrosse areas. With this amount of coverage, we have quick response times; our customers never have to wait long for a call. We service elevators in the Midwest region of Illinois, Iowa, Kansas, Minnesota, Missouri, Nebraska, South Dakota and Wisconsin. Our wholesale sales span the United States as well as over-seas markets.
- 5. The Madison area has five (5) certified elevator mechanics with over 80 years of combined experience. Our mechanics service night and weekend calls on a rotating basis. If needed, we are able to call on the 10 additional mechanics from our construction crews as well.
- 6. Our mechanics go through the four year National Elevator Industry Education Program apprenticeship program, which trains them on all elevator components and safety. At Schumacher Elevator Company, our service technicians are also provided continuing education. The Madison area has experience installing and servicing all the control equipment currently used throughout the City of Madison facilities, including, but not limited to, Kone LCE, GAL Manufacturing GALaxy, Dover relay hydro, MCE Motion 4000, Kone Miprom, Schindler Miconic HX, Savaria Concord and, of course, the Schumacher SS5-PLC.

Schumacher Elevator Company is pleased to currently service all of the elevators for the City of Madison, with the exception of those on warranty and the two at Water Utility. We stock several parts for each

type, which decreases down time on breakdowns. The Madison Office can service and maintain all your different elevator equipment efficiently and professionally, and is fully capable of performing the Category 1 and Category 5 testing.

Handheld diagnostic tools are used and available to our company. Any items not in stock at the Madison office can be readily obtained with a turn-around time of one (1) to two (2) days. The nearest Electrical Engineer or Technical Field operations support is in Madison. We have additional support in LaCrosse, Wi, as well as Iowa, Illinois and Minnesota.

- 7. All calls during normal working hours come into our office in Denver, Iowa, and are answered by experienced dispatchers. Our dispatchers record the information regarding the call, including the name and contact number for the caller. The call is then dispatched to the service mechanics using mobile devices or pagers. If we do not receive a response from the service mechanic within 15 minutes for a non-emergency call, a follow-up call is placed. If we are unable to reach the on-call technician, a supervisor is contacted. Night, weekend and holiday calls are forwarded to our highly qualified 24-hour call center located in the Minneapolis, Minnesota area. All of our dispatchers have the same training and have been educated on the proper way to answer the various types of calls, as well as handling emergency and non-emergency situations. All dispatchers, including those working outside of normal working hours, have access to supervisory personnel 24 hours a day, 7 days a week to assist with any situation that may arise.
- 8. See Attached
- 9. None
- 10. See Attached