ParaTransit
Operating Statistics For Periods Ending 5/31/2016 & 5/31/2017

**CURRENT MONTH** 

YEAR TO DATE

| Actual        | Actual         | Variance     |                           | Actual        | Actual         | Variance     | %       |
|---------------|----------------|--------------|---------------------------|---------------|----------------|--------------|---------|
| 2016          | 2017           | 2016 to 2017 |                           | 2016          | 2017           | 2016 to 2017 | Change  |
|               |                |              | Service Supplied Data     |               |                |              |         |
|               |                |              | No. of Clients riding the |               |                |              |         |
| 1,080         | 1,133          | 53           | System                    | 1,380         | 1,461          | 81           | 5.9%    |
|               |                |              | Ridership                 |               |                |              |         |
| 4,870         | 4,429          | (441)        | Directly Operated Service | 23,882        | 21,630         | (2,252)      | -9.4%   |
| <u>17,643</u> | <u> 20,626</u> | <u>2,983</u> | ADA Contracted Services   | <u>93,013</u> | <u>100,313</u> | <u>7,300</u> | 7.8%    |
| 22,513        | 25,055         | 2,542        | Total ADA Ridership       | 116,895       | 121,943        | 5,048        | 4.3%    |
| 579           | 559            | (20)         | Total No-shows            | 3,041         | 3,168          | 127          | 4.2%    |
|               |                |              | Service Quality Data      |               |                |              |         |
| 1             | 2              | 1            | Passenger Accidents       | 4             | 9              | 5            | 125.0%  |
|               |                |              | Vehicle Accidents:        |               |                |              |         |
| 0             | 0              | 0            | Chargeable                | 1             | 0              | (1)          | -100.0% |
| 0             | 0              | 0            | Non-chargeable            | 7             | 0              | (7)          | -100.0% |
| <u>0</u>      | <u>0</u><br>0  | <u>0</u>     | Preventable               | <u>0</u>      | <u>0</u>       | <u>0</u>     | 0.0%    |
| 0             | 0              | 0            | Total Vehicle Accidents   | 8             | 0              | (8)          | -100.0% |
|               |                |              | Fleet/Maintenance Data    |               |                |              |         |
| 1             | 3              | 2            | Road Calls                | 9             | 8              | (1)          | -11.1%  |
| 11            | 10             | (1)          | Actual Inspections        | 55            | 48             | (7)          | -12.7%  |
| 11            | 10             | (1)          | Scheduled Inspections     | 55            | 47             | (8)          | -14.5%  |

<sup>\*</sup>Chargeable – Accidents that are caused by the actions of the bus operator.

Non Chargeable – Accidents caused by the other vehicle's operator's actions.

Preventable – Both parties involved share liability of the accident.