

Attachment to Ald. Harrington-McKinney's 2nd Substitute

Agenda Item No. 69

Please note this handout was provided by Zandra Hagberg, Boys & Girls Club via email with the request that it be attached to Ald. Harrington-McKinney's 2nd Substitute / Lisa Veldran, Council Office 6/21/17

Peer Support Crisis Outreach Contract Notes

1. Nehemiah and FIC (Anthony Cooper and Zandra Hagberg) will continue to represent their respective organizations on the Mayor's Rapid Response Team. The Rapid Response team will continue to meet weekly, and serve as a coordinating body between this effort and the Mayor's Office and MPD.
2. There may be people hired who have not previously worked with FIC in order to respond to targeted populations for example, women and/or Spanish or Hmong speakers. FIC will have representation of the community we serve (Language Access) cultural competency.
3. Nehemiah and FIC will serve as the dispatch contract for responders and provide ongoing supervision and program support to responders hired for this work.
4. Nehemiah will execute a subcontract with the Boys and Girls Club of Dane County as fiscal agent to Focused Interruption Coalition to manage administrative processes such as hiring, payroll and timesheets, management of the On Call schedule and costs related to life and liability insurance.
5. Nehemiah will work with the Boys and Girls Club and Focused Interruption Coalition to identify and contract with trainers familiar with Rapid Response services and the intended service populations.
6. The city contract will require the development of Memorandum(s) of Understanding to lend clarity and consistency to relationships between Nehemiah, the Boys and Girls Club and other FIC partners.

Measurable Outcomes: 9/30 or until the funds run out (based on expenses)

1. The Peer Support Crisis Outreach Program will provide an emergency contact in at least 25-30 crisis situations involving individuals and families (9/30 ending date)
2. Of those 25-30 situations, 80% of people contracted by the peer support workers will have at least 2 subsequent contracts with workers in an effort to help stabilize situations and families.
3. 60% will receive assistance with safety or crisis planning for themselves and their families.
4. 60% of individuals will learn of services or resources they were not aware of.
5. 50% of individuals contacted will engage with/receive/access services or resources.
6. 80% of individuals served, who have a history of incarceration, will not be incarcerated while this program is operational.