ParaTransit
Operating Statistics For Periods Ending 4/30/2016 & 4/30/2017

**CURRENT MONTH** 

YEAR TO DATE

Actual	Actual	Variance		Actual	Actual	Variance	%
2016	2017	2016 to 2017		2016	2017	2016 to 2017	Change
			Service Supplied Data				
			No. of Clients riding the				
1,103	1,143	40	System	1,329	1,405	76	5.7%
			Ridership				
4,830	4,141	(689)	Directly Operated Service	19,012	17,201	(1,811)	-9.5%
<u>18,842</u>	<u>19,260</u>	<u>418</u>	ADA Contracted Services	<u>75,370</u>	<u>79,687</u>	<u>4,317</u>	5.7%
23,672	23,401	(271)	Total ADA Ridership	94,382	96,888	2,506	2.7%
538	606	68	Total No-shows	2,462	2,609	147	6.0%
			Service Quality Data				
1	3	2	Passenger Accidents	3	7	4	133.3%
			Vehicle Accidents:				
0	0	0	Chargeable	1	0	(1)	-100.0%
2	0	(2)	Non-chargeable	7	0	(7)	-100.0%
<u>0</u> 2	<u>0</u> 0	<u>0</u>	Preventable	<u>0</u>	<u>0</u>	<u>0</u>	0.0%
2	0	(2)	Total Vehicle Accidents	8	0	(8)	-100.0%
			Fleet/Maintenance Data				
2	2	0	Road Calls	8	5	(3)	-37.5%
11	9	(2)	Actual Inspections	44	38	(6)	-13.6%
11	9	(2)	Scheduled Inspections	44	37	(7)	-15.9%

<sup>\*</sup>Chargeable – Accidents that are caused by the actions of the bus operator.

Non Chargeable – Accidents caused by the other vehicle's operator's actions.

Preventable – Both parties involved share liability of the accident.