FIXED ROUTE

Operating Statistics For Periods Ending

1/31/2016 & 1/31/2017

CURRENT MONTH				YEAR TO DATE					
Actual	Actual	Variance		Actual	Actual	Variance	%		
2016	2017	2016 to 2017		2016	2017	2016 to 2017	Change		
			Service Supplied						
495,470	504,719	9,249	Total (Vehicle) Miles	495,470	504,719	9,249	1.9%		
32,325	33,429	1,104	Revenue Hours	32,325	33,429	1,104	3.4%		
35,951	37,153	1,202	Total (Vehicle) Hours	35,951	37,153	1,202	3.3%		
			Ridership						
1,056,562	1,038,382		Revenue Passengers	1,056,562	1,038,382	(18,180)	-1.7%		
58,686	57,062	(1,624)	Transfers	58,686	57,062	(1,624)	-2.8%		
<u>10,852</u>	<u>10,240</u>	<u>(612)</u>	Non-Revenue Rides	<u>10,852</u>	<u>10,240</u>	<u>(612)</u>	-5.6%		
1,126,100	1,105,684	(20,416)	Total Passengers	1,126,100	1,105,684	(20,416)	-1.8%		
			Service Quality*						
86.8%	84.8%	-2.0%	% Trips on time	86.8%	84.8%	-2.0%	-2.3%		
3.4%	3.7%	0.3%	% Trips early	3.4%	3.7%	0.3%	9.8%		
9.9%	11.6%	1.7%	% Trips late	9.9%	11.6%	1.7%	17.6%		
9	15		Passenger Accidents	9	15	6	66.7%		
			Vehicle Accidents**						
5	6	1	Chargeable	5	6	1	20.0%		
6	13	7	Non-chargeable	6	13	7	116.7%		
<u>0</u> 11	<u>0</u> 19	<u>0</u>	Preventable	<u>0</u>	<u>0</u>	<u>0</u>	0.0%		
11	19	8	Total Vehicle Accidents	11	19	8	72.7%		
			Fleet/Maintenance						
46	36	(10)	Road Calls	46	36	(10)	-21.7%		
83	84	1	Actual Inspections	83	84	1	1.2%		
83	84	1	Scheduled Inspections	83	84	1	1.2%		
0.18	0.17	(0.00)	Complaints/1000 Rides	0.18	0.17	(0.00)	-2.2%		

*Sample of over 200,000 trips. Early=one minute or more early at a timepoint. Late=five minutes or more late at a timepoint.

**Chargeable – Accidents that are caused by the actions of the bus operator.

Non-chargeable – Accidents caused by the other vehicle's operator's actions.

Preventable - Both parties involved share liability of the accident.

ParaTransit Operating Statistics For Periods Ending 1/31/2016 & 1/31/2017

CURRENT MONTH				YEAR TO DATE				
Actual	Actual	Variance		Actual	Actual	Variance	%	
2016	2017	2016 to 2017		2016	2017	2016 to 2017	Change	
			Service Supplied Data					
			No. of Clients riding the					
1,073	1,117	44	System	1,073	1,117	44	4.1%	
			Ridership					
4,109	3,812	(297)	Directly Operated Service	4,109	3,812	(297)	-7.2%	
<u>17,858</u>	<u>18,688</u>	<u>830</u>	ADA Contracted Services	<u>17,858</u>	<u>18,688</u>	<u>830</u>	4.6%	
21,967	22,500	533	Total ADA Ridership	21,967	22,500	533	2.4%	
621	730	109	Total No-shows	621	730	109	17.6%	
			Service Quality Data					
0	1	1	Passenger Accidents	0	1	1	NA	
			Vehicle Accidents			0		
0	0	0	Chargeable	0	0	0	0.0%	
1	0	(1)	Non-chargeable	1	0	(1)	NA	
<u>0</u>	<u>0</u> 0	<u>0</u>	Preventable	<u>0</u>	<u>0</u>	<u>0</u>	0.0%	
1	0	(1)	Total Vehicle Accidents	1	0	(1)	-100.0%	
			Fleet/Maintenance Data					
3	1	(2)	Road Calls	3	1	(2)	-66.7%	
10	9	(1)	Actual Inspections	10	9	(1)	-10.0%	
10	9	(1)	Scheduled Inspections	10	9	(1)	-10.0%	

*Chargeable – Accidents that are caused by the actions of the bus operator.

Non Chargeable – Accidents caused by the other vehicle's operator's actions.

Preventable – Both parties involved share liability of the accident.

ROUTE PRODUCTIVITY COMPARISON--<u>YEAR TO DATE--January 2017 vs. January 2016</u> (Routes sorted in order of 2017 passengers per revenue hour productivity)

ROUTE 0 UW CAMPUS (service revised August 26, 2012) 1, J, M, W SUPPLEMENTARY SCHOOL SERVICE 8 NTP-VTP COMMUTER (revised August 25, 2013) 8 PFLAUM RD-SHEBOYCGAN AVE COMMUTER RTES 5 VERONA-CAPITOL SQUARE COMMUTER (began Mar 26, 2012; revised Mar 11 & Dec 2, 2 0 SCHENK/ATWOOD - UW CAMPUS (began August 24, 2009 & revised August 25, 2013) 0 WTP-NTP (revised August 25, 2013) 0 WTP-SCHROEDER-RAYMOND LOOP NTP-STP 2 2 MENDOTA LOOP 0 STP - ARBOR HILLS LOOP (revised August 25, 2013) 1 1 MIDDLETON-CAPITOL SQUARE VIA MARSHALL PARK COMMUTER (revised Aug 25, 2013) 2 WTP-DUTCH MILL-CAP SQUARE 2 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER (revised August 25, 2013) 2 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER (revised August 25, 2013) 2 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER (revised August 25, 2013) 2 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER (revised August 25, 2013) 2 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER (revised August 25, 2013) 2 MIDDLETON-CAPITOL SQUARE 2 MIDDLETON-CAP	2016 131,741 114,983 28,745 28,891 7,284 9,109 61,945 103,915 18,025 58,973 19,978 14,126 8,478 42,971 86,101 4,852 33,492 11,012 19,671 4,335 38,223 2,214 1,593 6,578 5,408	Year to Date 2017 138,349 107,826 28,619 31,227 6,960 10,143 66,942 101,580 53,052 17,885 13,631 9,074 43,202 84,978 5,608 36,615 11,819 17,131 4,477 34,156	% change 5.0% -6.2% -0.4% -0.4% -4.4% 11.4% -2.2% -11.3% -10.0% -3.5% -0.5% 0.5% 0.5% 1.3% 15.6% 8.7% 7.3%	2016 84.61 69.76 48.69 53.47 43.30 43.99 44.28 39.83 38.97 38.40 34.37 31.60 33.54 33.14 28.22 20.20	83.43 65.22 60.83 49.40 48.54 44.71 44.96 42.77 34.56 34.00 33.62 32.42 32.13 32.03 31.83	-1.4% -6.5% -6.4% -9.2% -9.2% -3.4% -3.2% -12.8% -12.8% -12.4% -5.7% -1.7% -4.5%	Routes < 60% of system avg.	 <u>Core Routes</u> operate every day from early a.m. to late p.m.: 2, 3, 4, 5, 6, 7, 13 (3 operates weekdays only; 7 operates weekdays only; 7 operates weekends & holidays only). <u>Commuter Routes</u> operate on weekdays during peak hours: 11, 12, 14, 15, 25, 27, 28, 29, 37, 38, 44, 47, 48, 49, 55, 56, 57 58, 71, 72, 75 <u>Peripheral Routes</u> operate from transfer points to outlying
0 UW CAMPUS (service revised August 26, 2012) 1, L, M, W SUPPLEMENTARY SCHOL SERVICE 9 8 PTL-NUTP COMMUTER (revised August 25, 2013) 4 SPFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08, Aug '09, & Aug 25, 2013) 4 STP-UW CAMPUS & FITCHBURG COMMUTER (began Mar 26, 2012; revised Mar 11 & Dec 2, 2 5 VERONA-CAPITOL SQUARE COMMUTER (began Mar 26, 2012; revised Mar 11 & Dec 2, 2 0 SCHENK/ATWOOD - UW CAMPUS (began August 24, 2009 & revised August 25, 2013) 0 WTP-NTP (revised August 25, 2013) 10 WTP-SCHROEDER-RAYMOND LOOP 10 WTP-SCHROEDER-RAYMOND LOOP 11 MIDDLETON-CAPITOL SQUARE VIA MARSHALL PARK COMMUTER (revised Aug 25, 2013) 12 MENDOTA LOOP 2 WTP-DETP EAST TOWNE-WTP EAST TOWNE-WTP 2 WID-DUTCH MILL-CAP SQUARE 5 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013) 7 WTP-WEST TOWNE 7 WTP-WEST TOWNE 7 TNT - UW CAMPUS COMMUTER 9 SHERMAN COMMUTER ("School day" trip discontinued October 4, 2008) 1 WTP-DUTCH MILL-CAP SQUARE 1-82 UW LATE NITE CIRCULATORS	$\begin{array}{r} 131,741\\ 114,983\\ 28,745\\ 28,891\\ 7,284\\ 9,109\\ 61,945\\ 103,915\\ 18,025\\ 58,973\\ 19,978\\ 14,126\\ 8,478\\ 42,971\\ 86,101\\ 4,852\\ 33,492\\ 11,012\\ 19,671\\ 4,335\\ 38,223\\ 2,214\\ 1,593\\ 6,578\\ 5,408\end{array}$	138,349 107,826 28,619 31,227 6,960 10,143 66,942 101,580 15,988 53,052 17,885 13,631 9,074 43,202 84,978 5,608 36,415 11,819 17,131 4,477	$\begin{array}{c} 5.0\% \\ -6.2\% \\ -0.4\% \\ 8.1\% \\ -4.4\% \\ 11.4\% \\ 8.1\% \\ -2.2\% \\ -11.3\% \\ -10.0\% \\ -10.5\% \\ -3.5\% \\ 7.0\% \\ 0.5\% \\ -1.3\% \\ 15.6\% \\ 8.7\% \end{array}$	$\begin{array}{r} 84.61 \\ 69.76 \\ 44.69 \\ 53.47 \\ 43.30 \\ 43.99 \\ 44.28 \\ 39.83 \\ 38.97 \\ 38.40 \\ 34.37 \\ 31.60 \\ 33.54 \\ 33.14 \\ 28.22 \end{array}$	83.43 65.22 60.83 49.40 48.54 44.71 44.96 42.77 34.56 34.00 33.62 32.42 32.13 32.03 31.83	-1.4% -6.5% -6.4% 1.5% -9.2% -3.2% -3.4% -12.8% -12.8% -12.4% -5.7% 1.7% -4.5%		from early a.m. to late p.m.: 2, 3, 4, 5, 6, 7, 13 (3 operates weekdays only; 7 operates weekends & holidays only). Commuter Routes on weekdays during peak hours: 11, 12, 14, 15, 25, 27, 28, 29, 37, 38, 44, 47, 48, 49, 55, 56, 57 58, 71, 72, 75 Peripheral Routes operate
I. M. W SUPPLEMENTARY SCHOOL SERVICE 38 NTP-WTP COMMUTER (revised August 25, 2013) 38 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08, Aug '09, & Aug 25, 2013) 4 STP-UW CAMPUS & FITCHBURG COMMUTER RTES 5 VERONA-CAPITOL SQUARE COMMUTER (began Mar 26, 2012; revised Mar 11 & Dec 2, 2 0 SCHENK/ATWOOD - UW CAMPUS (began August 24, 2009 & revised August 25, 2013) WTP-NTP (revised August 25, 2013) 0 WTP-SCHROEDER-RAYMOND LOOP NTP-STP 2 MENDOTA LOOP 0 STP - ARBOR HILLS LOOP (revised August 25, 2013) 1 MIDDLETON-CAPITOL SQUARE VIA MARSHALL PARK COMMUTER (revised Aug 25, 201 • WTP-ETP • ARBOR HILLS LOOP (revised August 25, 2013) 1 MIDDLETON-CAPITOL SQUARE VIA MARSHALL PARK COMMUTER (revised Aug 25, 201 • WTP-ETP • EAST TOWNE-WTP 2 WTP-DUTCH MILL-CAP SQUARE 5 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013) 7 WTP-WEST TOWNE 7 NTP - UW CAMPUS COMMUTER 9 SHERMAN COMMUTER ("School day" trip discontinued October 4, 2008) 1 WTP-DUTCH MILL-CAP SQUARE 1 - 32 UW LATE NITE CIRCULATORS 7 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER 18 GREENTREE COMMUTER 4 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised Augus	$\begin{array}{r} 114,983\\ 28,745\\ 28,891\\ 7,284\\ 9,109\\ 61,945\\ 103,915\\ 103,915\\ 18,025\\ 58,973\\ 19,978\\ 14,126\\ 8,478\\ 42,971\\ 86,101\\ 4,852\\ 33,492\\ 11,012\\ 19,671\\ 4,335\\ 38,223\\ 2,214\\ 1,593\\ 2,214\\ 1,593\\ 6,578\\ 5,408\\ \end{array}$	107,826 28,619 31,227 6,960 10,143 66,942 101,580 15,988 53,052 17,885 13,631 9,074 43,202 84,978 5,608 36,415 11,819 17,131 4,477	$\begin{array}{c} -6.2\% \\ -0.4\% \\ 8.1\% \\ 8.1\% \\ 11.4\% \\ 8.1\% \\ -2.2\% \\ -11.3\% \\ -10.0\% \\ -10.5\% \\ -3.5\% \\ 0.5\% \\ 0.5\% \\ -1.3\% \\ 15.6\% \\ 8.7\% \end{array}$	$\begin{array}{r} 69.76\\ 64.96\\ 48.69\\ 53.47\\ 43.30\\ 43.99\\ 44.28\\ 39.83\\ 38.97\\ 38.40\\ 34.37\\ 31.60\\ 33.54\\ 33.14\\ 28.22\end{array}$	65.22 60.83 49.40 48.54 46.71 44.96 42.77 34.56 34.00 33.62 32.42 32.13 32.03 31.83	-6.5% -6.4% 1.5% -9.2% 7.9% 2.2% -3.4% -13.2% -12.8% -12.4% -5.7% 1.7% -4.5%		2, 3, 4, 5, 6, 7, 13 (3 operates weekdays only; 7 operates weekdays only; 0 operates weekends & holidays only). Commuter Routes on weekdays during peak hours: 11, 12, 14, 15, 25, 27, 28, 29, 37, 38, 44, 47, 48, 49, 55, 56, 57 58, 71, 72, 75 Peripheral Routes operate
8 NTP-WTP COMMUTER (revised August 25, 2013) 8 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08, Aug '09, & Aug 25, 2013) 8 FTLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08, Aug '09, & Aug 25, 2013) 5 VERONA-CAPITOL SQUARE COMMUTER (began Mar 26, 2012; revised Mar 11 & Dec 2, 2 0 SCHENK/ATWOOD - UW CAMPUS (began August 24, 2009 & revised August 25, 2013) 0 VUTP-STROEDER-RAYMOND LOOP 0 WTP-NTP (revised August 25, 2013) 10 WTP-STP 2 MENDOTA LOOP 0 STP - ARBOR HILLS LOOP (revised August 25, 2013) 1 MIDDLETON-CAPITOL SQUARE VIA MARSHALL PARK COMMUTER (revised Aug 25, 2013) 2 WTP-DTP 2 WTP-DUTCH MILL-CAP SQUARE 2 WTP-DUTCH MILL-CAP SQUARE 2 WTP-DUTCH MILL-CAP SQUARE 3 WTP-WEST TOWNE 7 NTP - UW CAMPUS COMMUTER 4 ETP-STP CAP SQUARE - UW 9 9 SHERMAN COMMUTER ("School day" trip discontinued October 4, 2008) 1 WTP-DUTCH MILL-CAP SQUARE 1 HOT-DUTCH MILL-CAP SQUARE 9 SHERMAN COMMUTER ("School day" trip discontinued O	$\begin{array}{r} 28,745\\ 28,891\\ 7,284\\ 9,109\\ 61,945\\ 103,915\\ 18,025\\ 58,973\\ 19,978\\ 14,126\\ 8,478\\ 42,971\\ 86,101\\ 4,852\\ 33,492\\ 11,012\\ 19,671\\ 14,335\\ 38,223\\ 2,214\\ 1,593\\ 6,578\\ 5,408\end{array}$	28,619 31,227 6,960 10,143 66,942 101,580 53,052 17,885 13,631 9,074 43,202 84,978 5,608 36,415 11,819 17,131 4,477	$\begin{array}{r} -0.4\%\\ 8.1\%\\ -4.4\%\\ 11.4\%\\ 8.1\%\\ -2.2\%\\ -11.3\%\\ -10.0\%\\ -10.5\%\\ -3.5\%\\ -3.5\%\\ 0.5\%\\ -1.3\%\\ 0.5\%\\ 1.3\%\\ 8.7\%\end{array}$	64.96 48.69 53.47 43.30 43.99 44.28 39.83 38.97 38.40 34.37 31.60 33.54 33.14 28.22	60.83 49.40 48.54 46.71 44.96 42.77 34.56 34.00 33.62 32.42 32.13 32.03 31.83	-6.4% 1.5% -9.2% 7.9% 2.2% -3.4% -13.2% -12.8% -12.4% -5.7% 1.7% -4.5%		(3 operates weekdays only; 7 operates weekends & holidays only). Commuter Routes operate on weekdays during peak hours: 11, 12, 14, 15, 25, 27, 28, 29, 37, 38, 44, 47, 48, 49, 55, 56, 57 58, 71, 72, 75 Peripheral Routes operate
38 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08, Aug '09, & Aug 25, 2013) 44 STP-UW CAMPUS & FITCHBURG COMMUTER RTES 5 VERONA-CAPITOL SQUARE COMMUTER (began Mar 26, 2012; revised Mar 11 & Dec 2, 2 0 SCHENK/ATWOOD - UW CAMPUS (began August 24, 2009 & revised August 25, 2013) 0 WTP-NTP (revised August 25, 2013) 0 WTP-NTP (revised August 25, 2013) 0 WTP-SCHROEDER-RAYMOND LOOP NTP-STP 2 2 MENDOTA LOOP 0 STP - ARBOR HILLS LOOP (revised August 25, 2013) 1 MIDDLETON-CAPITOL SQUARE VIA MARSHALL PARK COMMUTER (revised Aug 25, 201 WTP-ETP 2 2 MTP-ONTO-FORTOL SQUARE VIA MARSHALL PARK COMMUTER (revised Aug 25, 2013) 2 WTP-DUTCH MILL-CAP SQUARE 5 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013) 2 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER (revised August 25, 2013) 2 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER (revised August 25, 2013) 3 7 4 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER (revised August 25, 2013) 5 SHERMAN COMMUTER (revised August 25, 2013) 6 YP-UVC HILL-CAP SQ	$\begin{array}{r} 28,891\\ 7,284\\ 9,109\\ 61,945\\ 103,915\\ 18,025\\ 58,973\\ 19,978\\ 14,126\\ 8,478\\ 42,971\\ 86,101\\ 4,852\\ 33,492\\ 11,012\\ 19,671\\ 4,335\\ 38,223\\ 2,214\\ 1,593\\ 6,578\\ 5,408\end{array}$	31,227 6,960 10,143 66,942 101,580 15,988 53,052 17,885 13,631 9,074 43,202 84,978 5,608 36,415 11,819 17,131 4,477	$\begin{array}{r} 8.1\% \\ -4.4\% \\ 11.4\% \\ 8.1\% \\ -2.2\% \\ -11.3\% \\ -10.0\% \\ -3.5\% \\ 7.0\% \\ 0.5\% \\ -3.5\% \\ 7.0\% \\ 0.5\% \\ 8.7\% \\ \end{array}$	48.69 53.47 43.30 43.99 44.28 39.83 38.97 38.40 34.37 31.60 33.54 33.54 33.14 28.22	49.40 48.54 46.71 44.96 42.77 34.56 34.00 33.62 32.42 32.13 32.03 31.83	1.5% -9.2% 7.9% 2.2% -13.2% -12.8% -12.8% -12.4% -5.7% 1.7% -4.5%		7 operates weekends & holidays only). <u>Commuter Routes</u> operate on weekdays during peak hours: 11, 12, 14, 15, 25, 27, 28, 29, 37, 38, 44, 47, 48, 49, 55, 56, 57 58, 71, 72, 75 <u>Peripheral Routes</u> operate
4 STP-UW CAMPUS & FITCHBURG COMMUTER RTES 5 VERONA-CAPITOL SQUARE COMMUTER (began Mar 26, 2012; revised Mar 11 & Dec 2, 2 0 SCHENK/ATWOOD - UW CAMPUS (began August 24, 2009 & revised August 25, 2013) WTP-NTP (revised August 25, 2013) 0 WTP-SCHROEDER-RAYMOND LOOP NTP-STP 2 MENDOTA LOOP 0 STP - ARBOR HILLS LOOP (revised August 25, 2013) 1 MIDDLETON-CAPITOL SQUARE VIA MARSHALL PARK COMMUTER (revised Aug 25, 201 WTP-ETP EAST TOWNE-WTP 2 WTP-DUTCH MILL-CAP SQUARE 5 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013) 7 WTP-WEST TOWNE 7 WTP-WEST TOWNE 7 TOP - UW CAMPUS COMMUTER 1 ETP-STP CAP SQUARE - UW 9 SHERMAN COMMUTER ("School day" trip discontinued October 4, 2008) 1 WTP-DUTCH MILL-CAP SQUARE 1 - 3 SICHMOND HILL-CAP SQUARE 1 - 3 SICHMOND HILL-CAP SQUARE 5 RICHMOND HILL-CAP SQUARE 7 TP - UW CAMPUS COMMUTER 5 RICHMOND HILL-CAP SQUARE 7 TP - UW CAMPUS COMMUTER 5 RICHMOND HILL-CAP SQUARE 7 TP - UW CAMPUS COMMUTER 5 RICHMOND HILL-CAP SQUARE 1 - 4 RICHMOND HILL-CAP SQUARE 1 - 4 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013) 1 WTP-DUTCH MILL-CAP SQUARE 1 - 4 RICHMOND HILL-CAP SQUARE 1 - 8 GREENTREE COMMUTER & MUIR FIELD COMMUTER 4 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013) 4 EAGLE HEIGHTS EXPRESS (began operating August 25, 2008) WTP-ETP (Weekends & Holidays Only) 1 LAKEVIEW LOOP 7 ARBOR HILLS COMMUTER (revised August 25, 2013) 6 STP - ETP 6 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER 9 RED ARROW TR-CAP SQUARE 1 CAP SQUARE-SPRING HARBOR (Weekends & Holidays Only) 0 ETP-EAST TOWNE 9 CEP-EAST TOWNE 9 CEP-EAST TOWNE 9 CEP-EAST TOWNE	$\begin{array}{r} 7,284\\ 9,109\\ 61,945\\ 103,915\\ 18,025\\ 58,973\\ 19,978\\ 14,126\\ 8,478\\ 42,971\\ 86,101\\ 4,852\\ 33,492\\ 11,012\\ 19,671\\ 19,671\\ 4,335\\ 38,223\\ 2,214\\ 1,593\\ 8,223\\ 2,214\\ 1,593\\ 6,578\\ 5,408\end{array}$	6,960 10,143 66,942 101,580 15,988 53,052 17,885 13,631 9,074 43,202 84,978 5,608 36,415 11,819 17,131 4,477	$\begin{array}{r} -4.4\% \\ 11.4\% \\ 8.1\% \\ -2.2\% \\ -11.3\% \\ -10.0\% \\ -3.5\% \\ 7.0\% \\ 0.5\% \\ -1.3\% \\ 15.6\% \\ 8.7\% \end{array}$	53.47 43.30 43.99 44.28 39.83 38.97 38.40 34.37 31.60 33.54 33.14 28.22	48.54 46.71 44.96 42.77 34.56 34.00 33.62 32.42 32.13 32.03 31.83	-9.2% 7.9% 2.2% -3.4% -13.2% -12.8% -12.4% -5.7% 1.7% -4.5%		Commuter Routes operate on weekdays during peak hours: 11, 12, 14, 15, 25, 27, 28, 29, 37, 38, 44, 47, 48, 49, 55, 56, 57 58, 71, 72, 75 Peripheral Routes operate
5 VERONA-CAPITOL SQUARE COMMUTER (began Mar 26, 2012; revised Mar 11 & Dec 2, 2 0 SCHENK/ATWOOD - UW CAMPUS (began August 24, 2009 & revised August 25, 2013) : WTP-NTP (revised August 25, 2013) 0 WTP-SCHROEDER-RAYMOND LOOP : NTP-STP 2 MENDOTA LOOP 0 STP - ARBOR HILLS LOOP (revised August 25, 2013) 1 MIDDLETON-CAPITOL SQUARE VIA MARSHALL PARK COMMUTER (revised Aug 25, 2013) 2 WTP-DUTCH MILL-CAP SQUARE 5 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013) 2 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER (revised August 25, 2013) 2 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER (revised August 25, 2013) 2 MTP-DUTCH MILL-CAP SQUARE 5 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013) 7 MTP-VES TOWNE 7 NTP - UW CAMPUS COMMUTER 9 SIEBRAN COMMUTER ("School day" trip discontinued October 4, 2008) 1 WTP-DUTCH MILL-CAP SQUARE 1 -82 UW LATE NITE CIRCULATORS 7 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER 8 GREENTREE COMMUTER 4 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013) 4 A EAGLE HEIGHTS EXPRESS (began operating August 25, 2013) 4 EAGLE HEIGHTS EXPRESS (began operating August 25, 2013) 4 EAGLE HEIGHTS EXPRESS (began operating August 25,	$\begin{array}{r} 9,109\\ 61,945\\ 103,915\\ 103,915\\ 18,025\\ 58,973\\ 19,978\\ 14,126\\ 8,478\\ 42,971\\ 86,101\\ 4,852\\ 33,492\\ 11,012\\ 19,671\\ 4,335\\ 38,223\\ 2,214\\ 1,593\\ 2,214\\ 1,593\\ 6,578\\ 5,408\end{array}$	10,143 66,942 101,580 53,052 17,885 13,631 9,074 43,202 84,978 5,608 36,415 11,819 17,131 4,477	11.4% 8.1% -2.2% -11.3% -10.0% -10.5% -3.5% 7.0% 0.5% -1.3% 15.6% 8.7%	$\begin{array}{r} 43.30\\ 43.99\\ 44.28\\ 39.83\\ 38.97\\ 38.40\\ 34.37\\ 31.60\\ 33.54\\ 33.14\\ 28.22\end{array}$	46.71 44.96 42.77 34.56 34.00 33.62 32.42 32.13 32.03 31.83	7.9% 2.2% -3.4% -13.2% -12.8% -12.4% -5.7% 1.7% -4.5%		on weekdays during peak hours: 11, 12, 14, 15, 25, 27, 28, 29, 37, 38, 44, 47, 48, 49, 55, 56, 57 58, 71, 72, 75 Peripheral Routes operate
0 SCHENK/ATWOOD - UW CAMPUS (began August 24, 2009 & revised August 25, 2013) WTP-NTP (revised August 25, 2013) 0 0 WTP-SCHROEDER-RAYMOND LOOP NTP-STP 2 MENDOTA LOOP 0 0 STP - ARBOR HILLS LOOP (revised August 25, 2013) 1 MIDDLETON-CAPITOL SQUARE VIA MARSHALL PARK COMMUTER (revised Aug 25, 2013) 1 MIDDLETON-CAPITOL SQUARE VIA MARSHALL PARK COMMUTER (revised Aug 25, 2013) 2 WTP-DUTCH MILL-CAP SQUARE 2 WTP-DUTCH MILL-CAP SQUARE 3 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013) 2 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER (revised August 25, 2013) 2 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER (revised August 25, 2013) 7 WTP-WEST TOWNE 7 TNT - UW CAMPUS COMMUTER 9 SHERMAN COMMUTER ("School day" trip discontinued October 4, 2008) 1 WTP-ETP 9 SHERMAN COMMUTER (School day" trip discontinued October 4, 2008) 1 WTP-ETP CORDUTER & MUIR FIELD COMMUTER 3 GREENTREE COMMUTER & MUIR FIELD COMMUTER 4 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013)	$\begin{array}{r} 61,945\\ 103,915\\ 18,025\\ 58,973\\ 19,978\\ 14,126\\ 8,478\\ 42,971\\ 86,101\\ 4,852\\ 33,492\\ 11,012\\ 19,671\\ 4,335\\ 38,223\\ 2,214\\ 1,593\\ 6,578\\ 5,408\\ \end{array}$	66,942 101,580 15,988 53,052 17,885 13,631 9,074 43,202 84,978 5,608 36,415 11,819 11,7,131 4,477	8.1% -2.2% -11.3% -10.0% -3.5% -3.5% -3.5% -0.5% -1.3% 15.6% 8.7%	43.99 44.28 39.83 38.97 38.40 34.37 31.60 33.54 33.14 28.22	44.96 42.77 34.56 34.00 33.62 32.42 32.13 32.03 31.83	2.2% -3.4% -13.2% -12.8% -12.4% -5.7% 1.7% -4.5%		on weekdays during peak hours: 11, 12, 14, 15, 25, 27, 28, 29, 37, 38, 44, 47, 48, 49, 55, 56, 57 58, 71, 72, 75 Peripheral Routes operate
WTP-NTP (revised August 25, 2013) 0 WTP-SCHROEDER-RAYMOND LOOP NTP-STP 2 2 MENDOTA LOOP 0 STP - ARBOR HILLS LOOP (revised August 25, 2013) 1 MIDDLETON-CAPITOL SQUARE VIA MARSHALL PARK COMMUTER (revised Aug 25, 2013) 1 MIDDLETON-CAPITOL SQUARE VIA MARSHALL PARK COMMUTER (revised Aug 25, 2013) 2 WTP-ETP EAST TOWNE-WTP 2 2 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER (revised August 25, 2013) 7 WTP-BUTCH MILL-CAP SQUARE 2 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER (revised August 25, 2013) 7 WTP-WEST TOWNE 7 TNTP - UW CAMPUS COMMUTER ETP-STP CAP SQUARE - UW 9 SHERMAN COMMUTER ("School day" trip discontinued October 4, 2008) 1 TVP-DUTCH MILL-CAP SQUARE 1-82 UW LATE NITE CIRCULATORS 7 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER 8 GREENTREE COMMUTER 4 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013) 4 EACHE HEIGHTS EXPRESS (began operating August 25, 2008) WTP-ETP (Weekends & Holidays Only) 1	$\begin{array}{r} 103,915\\ 18,025\\ 58,973\\ 19,978\\ 14,126\\ 8,478\\ 42,971\\ 86,101\\ 4,852\\ 33,492\\ 11,012\\ 19,671\\ 4,335\\ 38,223\\ 2,214\\ 1,593\\ 6,578\\ 5,408\end{array}$	101,580 15,988 53,052 17,885 13,631 9,074 43,202 84,978 5,608 36,415 11,819 17,131 4,477	$\begin{array}{r} -2.2\% \\ -11.3\% \\ -10.0\% \\ -10.5\% \\ -3.5\% \\ 7.0\% \\ 0.5\% \\ -1.3\% \\ 15.6\% \\ 8.7\% \end{array}$	44.28 39.83 38.97 38.40 34.37 31.60 33.54 33.14 28.22	42.77 34.56 34.00 33.62 32.42 32.13 32.03 31.83	-3.4% -13.2% -12.8% -12.4% -5.7% 1.7% -4.5%		11, 12, 14, 15, 25, 27, 28, 29, 37, 38, 44, 47, 48, 49, 55, 56, 57 58, 71, 72, 75 Peripheral Routes operate
0 WTP-SCHROEDER-RAYMOND LOOP NTP-STP 2 2 MENDOTA LOOP 0 STP - ARBOR HILLS LOOP (revised August 25, 2013) 1 MIDDLETON-CAPITOL SQUARE VIA MARSHALL PARK COMMUTER (revised Aug 25, 2013) 1 MIDDLETON-CAPITOL SQUARE VIA MARSHALL PARK COMMUTER (revised Aug 25, 2013) 2 WTP-ETP 2 WTP-DUTCH MILL-CAP SQUARE 5 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013) 7 WTP-DUTCH MILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013) 7 WTP-WEST TOWNE 7 TYP - UW CAMPUS COMMUTER 8 TYP - UW CAMPUS COMMUTER 9 SHERMAN COMMUTER ("School day" trip discontinued October 4, 2008) 1 WTP-DUTCH MILL-CAP SQUARE 1-82 UW LATE NITE CIRCULATORS 7 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER 8 GREENTREE COMMUTER 4 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013) 4 ACHMUTER (Sbegan operating August 25, 2008) VTP-ETP (Weekends & Holidays Only) 1 1 LAKEVIEW LOOP 7 ARBOR HILL-WEXFORD RIDGE/JUNCTION RIDGE (revi	$\begin{array}{r} 18,025\\ 58,973\\ 19,978\\ 14,126\\ 8,478\\ 42,971\\ 86,101\\ 4,852\\ 33,492\\ 11,012\\ 19,671\\ 4,335\\ 38,223\\ 2,214\\ 1,593\\ 6,578\\ 5,408\end{array}$	15,988 53,052 17,885 13,631 9,074 43,202 84,978 5,608 36,415 11,819 17,131 4,477	$\begin{array}{r} -11.3\% \\ -10.0\% \\ -10.5\% \\ -3.5\% \\ 7.0\% \\ 0.5\% \\ -1.3\% \\ 15.6\% \\ 8.7\% \end{array}$	39.83 38.97 38.40 34.37 31.60 33.54 33.14 28.22	34.56 34.00 33.62 32.42 32.13 32.03 31.83	-13.2% -12.8% -12.4% -5.7% 1.7% -4.5%		37, 38, 44, 47, 48, 49, 55, 56, 57 58, 71, 72, 75 <u>Peripheral Routes</u> operate
NTP-STP 2 MENDOTA LOOP 0 STP - ARBOR HILLS LOOP (revised August 25, 2013) 1 MIDDLETON-CAPITOL SQUARE VIA MARSHALL PARK COMMUTER (revised Aug 25, 2013) 2 WTP-DTOL EAST TOWNE-WTP 2 WTP-DUTCH MILL-CAP SQUARE 5 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013) 2 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER (revised August 25, 2013) 7 WTP-WEST TOWNE 7 WTP-WEST TOWNE 7 NTP - UW CAMPUS COMMUTER 9 SHERMAN COMMUTER ("School day" trip discontinued October 4, 2008) 1 WTP-DUTCH MILL-CAP SQUARE 1 -9 SHERMAN COMMUTER ("School day" trip discontinued October 4, 2008) 1 WTP-DUTCH MILL-CAP SQUARE 1 -82 UW LATE NITE CIRCULATORS 7 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER 8 GREENTREE COMMUTER 4 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013) 4 EACLE HEIGHTS EXPRESS (began operating August 25, 2008) YTP-ETP (Weekends & Holidays Only) 1 LAKEVIEW LOOP 7 ARBOR HILLS COMMUTER 5 AMERICAN CENTER COMMUTER (revised August 25, 2013) 6 STP - ETP 6 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER 9 RED ARROW TR-CAP SQUARE 6 PILARROW TR-CAP	$\begin{array}{r} 58,973\\ 19,978\\ 14,126\\ 8,478\\ 42,971\\ 86,101\\ 4,852\\ 33,492\\ 11,012\\ 19,671\\ 4,335\\ 38,223\\ 2,214\\ 1,593\\ 6,578\\ 5,408\end{array}$	53,052 17,885 13,631 9,074 43,202 84,978 5,608 36,415 11,819 17,131 4,477	$\begin{array}{r} -10.0\% \\ -10.5\% \\ -3.5\% \\ 7.0\% \\ 0.5\% \\ -1.3\% \\ 15.6\% \\ 8.7\% \end{array}$	38.97 38.40 34.37 31.60 33.54 33.14 28.22	34.00 33.62 32.42 32.13 32.03 31.83	-12.8% -12.4% -5.7% 1.7% -4.5%		58, 71, 72, 75 <u>Peripheral Routes</u> operate
2 MENDOTA LOOP 0 STP - ARBOR HILLS LOOP (revised August 25, 2013) 1 MIDDLETON-CAPITOL SQUARE VIA MARSHALL PARK COMMUTER (revised Aug 25, 201 WTP-ETP EAST TOWNE-WTP 2 WTP-DUTCH MILL-CAP SQUARE 5 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013) 2 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER (revised August 25, 2013) 2 MTP-WEST TOWNE 7 NTP - UW CAMPUS COMMUTER ETP-STP CAP SQUARE - UW 9 SHERMAN COMMUTER ("School day" trip discontinued October 4, 2008) 1 WTP-DUTCH MILL-CAP SQUARE 1-82 UW LATE NITE CIRCULATORS 7 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER 8 GREENTREE COMMUTER 4 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013) 4 EAGLE HEIGHTS EXPRESS (began operating August 25, 2008) WTP-ETP (Weekends & Holidays Only) 1 1 LAKEVIEW LOOP 7 AMBOR HILLS COMMUTER (revised August 25, 2013) 6 STP - ETP 6 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER 9 RED ARROW TR-CAP SQUARE	$\begin{array}{r} 19,978\\ 14,126\\ 8,478\\ 42,971\\ 86,101\\ 4,852\\ 33,492\\ 11,012\\ 19,671\\ 4,335\\ 38,223\\ 2,214\\ 1,593\\ 6,578\\ 5,408\\ \end{array}$	17,885 13,631 9,074 43,202 84,978 5,608 36,415 11,819 17,131 4,477	-10.5% -3.5% 7.0% 0.5% -1.3% 15.6% 8.7%	38.40 34.37 31.60 33.54 33.14 28.22	33.62 32.42 32.13 32.03 31.83	-12.4% -5.7% 1.7% -4.5%		Peripheral Routes operate
1 MIDDLETON-CAPITOL SQUARE VIA MÄRSHALL PARK COMMUTER (revised Aug 25, 201 WTP-ETP EAST TOWNE-WTP 2 WTP-DUTCH MILL-CAP SQUARE 5 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013) 2 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER (revised August 25, 2013) 7 WTP-WEST TOWNE 7 WTP-WEST TOWNE 9 WTP-DUTCH MILL-CAP SQUARE VIA BRANCH COMMUTER (revised August 25, 2013) 7 WTP-WEST TOWNE 9 STERMAN COMMUTER 9 STERMAN COMMUTER ("School day" trip discontinued October 4, 2008) 1 WTP-DUTCH MILL-CAP SQUARE 1 -82 UW LATE NITE CIRCULATORS 7 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER 8 GREENTREE COMMUTER 4 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013) 4 EAGLE HEIGHTS EXPRESS (began operating August 25, 2008) YUTP-ETP (Weekends & Holidays Only) 1 LAKEVIEW LOOP 7 ARBOR HILLS COMMUTER (revised August 25, 2013) 4 G STP - ETP 6 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER 9 RED ARROW TR-CAP SQUARE 6 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER 9 RED ARROW TR-CAP SQUARE 6 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER 9 RED ARROW TR-CAP SQUARE	8,478 42,971 86,101 4,852 33,492 11,012 19,671 4,335 38,223 2,214 1,593 6,578 5,408	9,074 43,202 84,978 5,608 36,415 11,819 17,131 4,477	7.0% 0.5% -1.3% 15.6% 8.7%	31.60 33.54 33.14 28.22	32.13 32.03 31.83	1.7% -4.5%		
WTP-ETP EAST TOWNE-WTP 2 WTP-DUTCH MILL-CAP SQUARE 5 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013) 2 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER (revised August 25, 2013) 7 WTP-WEST TOWNE 7 NTP - UW CAMPUS COMMUTER 8 ETP-STP CAP SQUARE - UW 9 9 SHERMAN COMMUTER ("School day" trip discontinued October 4, 2008) 1 WTP-DUTCH MILL-CAP SQUARE 1-82 UW LATE NITE CIRCULATORS 7 PILCRIM-REETZ COMMUTER & MUIR FIELD COMMUTER 8 GREENTREE COMMUTER 4 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013) 14 EAGLE HEIGHTS EXPRESS (began operating August 25, 2008) 11 VTP-ETP (Weekends & Holidays Only) 12 LAKEVIEW LOOP 7 ARBOR HILLS COMMUTER 5 AMERICAN CENTER COMMUTER (revised August 25, 2013) 6 STP - ETP 6 PILCRIM-REETZ COMMUTER & MUIR FIELD COMMUTER 9 RED ARROW TR-CAP SQUARE 9 PILD ARED (Weekends & Holidays Only) 0 ETP-EA	42,971 86,101 4,852 33,492 11,012 19,671 4,335 38,223 38,223 2,214 1,593 6,578 5,408	43,202 84,978 5,608 36,415 11,819 17,131 4,477	0.5% -1.3% 15.6% 8.7%	33.54 33.14 28.22	32.03 31.83	-4.5%		from transfer points to outlying
EAST TOWNE-WTP 2 WTP-DUTCH MILL-CAP SQUARE 5 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013) 7 MTD-UTON-CAPITOL SQUARE VIA BRANCH COMMUTER (revised August 25, 2013) 7 WTP-WEST TOWNE 7 NTP - UW CAMPUS COMMUTER ETP-STP CAP SQUARE - UW 9 SHERMAN COMMUTER ("School day" trip discontinued October 4, 2008) 1 WTP-DUTCH MILL-CAP SQUARE 1-82 UW LATE NITE CIRCULATORS 7 PILGRIM-REETZ COMMUTER 8 GREENTREE COMMUTER 4 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013) 4 EAGLE HEIGHTS EXPRESS (began operating August 25, 2008) WTP-ETP (Weekends & Holidays Only) 1 LAKEVIEW LOOP 7 ARBOR HILLS COMMUTER 6 STP - ETP 6 PILGRIM-REETZ COMMUTER (revised August 25, 2013) 6 STP - ETP 6 PILGRIM-REETZ COMMUTER (revised August 25, 2013) 6 STP - ETP 6 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER 9 RED ARROW TR-CAP SQUARE CAP SQUARE-SPRING HARBOR (Weekends & Holidays Only) 0 ETP-EAST TOWNE	86,101 4,852 33,492 11,012 19,671 4,335 38,223 2,214 1,593 6,578 5,408	84,978 5,608 36,415 11,819 17,131 4,477	-1.3% 15.6% 8.7%	33.14 28.22	31.83			
2 WTP-DUTCH MILL-CAP SQUARE 5 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013) 2 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER (revised August 25, 2013) 7 WTP-WEST TOWNE 7 WTP-WEST TOWNE 7 NTP - UW CAMPUS COMMUTER 1 ETP-STP CAP SQUARE - UW 9 SHERMAN COMMUTER ("School day" trip discontinued October 4, 2008) 1 WTP-DUTCH MILL-CAP SQUARE 1 • 82 UW LATE NITE CIRCULATORS 7 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER 8 GREENTREE COMMUTER 4 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013) 4 EAGLE HEIGHTS EXPRESS (began operating August 25, 2008) WTP-ETP (Weekends & Holidays Only) 1 LAKEVIEW LOOP 7 ARBOR HILLS COMMUTER 5 AMERICAN CENTER COMMUTER (revised August 25, 2013) 6 STP - ETP 6 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER 9 RED ARROW TR-CAP SQUARE 1 CAP SQUARE-SPRING HARBOR (Weekends & Holidays Only) 1 CTP-EAST TOWNE	4,852 33,492 11,012 19,671 4,335 38,223 2,214 1,593 6,578 5,408	5,608 36,415 11,819 17,131 4,477	15.6% 8.7%	28.22				areas: 20, 21, 22, 26, 30, 31, 32, 33,
5 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013) 2 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER (revised August 25, 2013) 7 WTP-WEST TOWNE 7 NTP - UW CAMPUS COMMUTER 5 ETP-STP CAP SQUARE - UW 9 SHERMAN COMMUTER ("School day" trip discontinued October 4, 2008) 1 WTP-DUTCH MILL-CAP SQUARE 1 • 92 SHERMAN COMMUTER ("School day" trip discontinued October 4, 2008) 1 WTP-DUTCH MILL-CAP SQUARE 1 • 82 UW LATE NITE CIRCULATORS 7 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER 8 GREENTREE COMMUTER 4 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013) 44 EAGLE HEIGHTS EXPRESS (began operating August 25, 2008) YTP-ETP (Weekends & Holidays Only) 1 LAKEVIEW LOOP 7 ARBOR HILLS COMMUTER 5 AMERICAN CENTER COMMUTER (revised August 25, 2013) 6 STP - ETP 6 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER 9 RED ARROW TR-CAP SQUARE 6 CAP SQUARE-SPRING HARBOR (Weekends & Holidays Only) 6 CTP-EAST TOWNE	33,492 11,012 19,671 4,335 38,223 2,214 1,593 6,578 5,408	36,415 11,819 17,131 4,477	8.7%			-4.0%		35, 36, 40, 50, 51, 52, 73, 78
2 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER (revised August 25, 2013) 7 WTP-WEST TOWNE 7 NTP - UW CAMPUS COMMUTER ETP-STP CAP SQUARE - UW 9 SHERMAN COMMUTER ("School day" trip discontinued October 4, 2008) 1 WTP-DUTCH MILL-CAP SQUARE 1-82 UW LATE NITE CIRCULATORS 7 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER 8 GREENTREE COMMUTER 4 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013) 14 EACLE HEIGHTS EXPRESS (began operating August 25, 2008) WTP-ETP (Weekends & Holidays Only) 1 LAKEVIEW LOOP 7 ARBOR HILLS COMMUTER 6 STP - ETP 6 PILGRIM-REETZ COMMUTER (revised August 25, 2013) 6 STP - ETP 9 RED ARROW TR-CAP SQUARE 10 CAP SQUARE - ETP 6 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER 9 RED ARROW TR-CAP SQUARE 1 CARS UNARE-SPRING HARBOR (Weekends & Holidays Only) 0 ETP-FAST TOWNE	11,012 19,671 4,335 38,223 2,214 1,593 6,578 5,408	11,819 17,131 4,477			30.98	9.8%		Connector Doutes connect
7 WTP-WEST TOWNE 7 NTP - UW CAMPUS COMMUTER ETP-STP CAP SQUARE - UW 9 SHERMAN COMMUTER ("School day" trip discontinued October 4, 2008) 1 WTP-DUTCH MILL-CAP SQUARE 1-82 UW LATE NITE CIRCULATORS 7 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER 8 GREENTREE COMMUTER 4 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013) 4 EAGLE HEIGHTS EXPRESS (began operating August 25, 2008) WTP-ETP (Weekends & Holidays Only) 1 LAKEVIEW LOOP 7 ARBOR HILLS COMMUTER 5 AMERICAN CENTER COMMUTER (revised August 25, 2013) 6 STP - ETP 6 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER 9 RED ARROW TR-CAP SQUARE CAP SQUARE.SPRING HARBOR (Weekends & Holidays Only) 0 ETP-EAST TOWNE	19,671 4,335 38,223 2,214 1,593 6,578 5,408	17,131 4,477	/	29.88 30.08	30.86 30.83	3.3% 2.5%		<u>Connector Routes</u> connect transfer points throughout the day:
7 NTP - UW CAMPUS COMMUTER ETP-STP CAP SQUARE - UW 9 SHERMAN COMMUTER ("School day" trip discontinued October 4, 2008) 1 WTP-DUTCH MILL-CAP SQUARE 1-82 UW LATE NITE CIRCULATORS 7 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER 8 GREENTREE COMMUTER 4 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013) 4 EAGLE HEIGHTS EXPRESS (began operating August 25, 2008) WTP-ETP (Weekends & Holidays Only) 1 LAKEVIEW LOOP 7 ARBOR HILLS COMMUTER 5 AMERICAN CENTER COMMUTER (revised August 25, 2013) 6 STP - ETP 6 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER 9 RED ARROW TR-CAP SQUARE CAP SQUARE-SPRING HARBOR (Weekends & Holidays Only) 0 ETP-FAST TOWNE	4,335 38,223 2,214 1,593 6,578 5,408	4,477	-12.9%	30.08	30.83	-15.4%		16, 17, 18.
ETP-STP CAP SQUARE - UW 9 SHERMAN COMMUTER ("School day" trip discontinued October 4, 2008) 1 19 WTP-DUTCH MILL-CAP SQUARE 1 11-82 UW LATE NITE CIRCULATORS 7 77 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER 8 8 GREENTREE COMMUTER 4 4 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013) 4 44 EAGLE HEIGHTS EXPRESS (began operating August 25, 2008) 1 WTP-ETP (Weekends & Holidays Only) 1 1 LAKEVIEW LOOP 7 7 ARBOR HILLS COMMUTER 6 5 AMERICAN CENTER COMMUTER (revised August 25, 2013) 6 6 STP - ETP 6 6 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER 9 70 RED ARROW TR-CAP SQUARE 1 6 CAPSQUARE-SPRING HARBOR (Weekends & Holidays Only) 0 0 ETP-EAST TOWNE 0	38,223 2,214 1,593 6,578 5,408		3.3%	30.21	30.37	-1.9%		10, 11, 10.
CAP SQUARE - UW 99 SHERMAN COMMUTER ("School day" trip discontinued October 4, 2008) 1 WTP-DUTCH MILL-CAP SQUARE 1-82 UW LATE NITE CIRCULATORS 77 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER 88 GREENTREE COMMUTER 4 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013) 44 EACLE HEIGHTS EXPRESS (began operating August 25, 2008) WTP-ETP (Weekends & Holidays Only) 1 LAKEVIEW LOOP 7 ARBOR HILLS COMMUTER (revised August 25, 2013) 6 STP - ETP 6 PILCRIM-REETZ COMMUTER (revised August 25, 2013) 6 STP - ETP 6 PILCRIM-REETZ COMMUTER & MUIR FIELD COMMUTER 9 RED ARROW TR-CAP SQUARE 6 CAP SQUARE-SPRING HARBOR (Weekends & Holidays Only) 0 ETP-EAST TOWNE	2,214 1,593 6,578 5,408		-10.6%	33.58	30.37	-9.6%		Circulator Routes
9 SHERMAN COMMUTER ("School day" trip discontinued October 4, 2008) 1 WTP-DUTCH MILL-CAP SQUARE 1-82 UW LATE NITE CIRCULATORS 7 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER 8 GREENTREE COMMUTER 4 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013) 14 EAGLE HEIGHTS EXPRESS (began operating August 25, 2008) WTP-ETP (Weekends & Holidays Only) 1 LAKEVIEW LOOP 7 ARBOR HILLS COMMUTER 5 AMERICAN CENTER COMMUTER (revised August 25, 2013) 6 STP - ETP 6 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER 9 RED ARROW TR-CAP SQUARE 6 CAP SQUARE-SPRING HARBOR (Weekends & Holidays Only) 0 ETP-EAST TOWNE	1,593 6,578 5,408	2,532	14.4%	28.42	29.79	4.8%		1, 10, 34
1-82 UW LATE NITE CIRCULATORS 7 PILCRIM-REETZ COMMUTER & MUIR FIELD COMMUTER 8 GREENTREE COMMUTER 4 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013) 4 EAGLE HEIGHTS EXPRESS (began operating August 25, 2008) VTP-ETP (Weekends & Holidays Only) 1 1 LAKEVIEW LOOP 7 ARBOR HILLS COMMUTER 5 AMERICAN CENTER COMMUTER (revised August 25, 2013) 6 STP - ETP 6 PIECRIM-REETZ COMMUTER & MUIR FIELD COMMUTER 9 RED ARROW TR-CAP SQUARE 9 RED ARROW TR-CAP SQUARE 0 CAP SQUARE-SPRING HARBOR (Weekends & Holidays Only) 0 ETP-EAST TOWNE	5,408	1,870	17.4%	26.45	29.50	11.5%		1
7 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER 8 GREENTREE COMMUTER 4 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013) 44 EACLE HEIGHTS EXPRESS (began operating August 25, 2008) WTP-ETP (Weekends & Holidays Only) 1 LAKEVIEW LOOP 7 ARBOR HILLS COMMUTER 5 AMERICAN CENTER COMMUTER (revised August 25, 2013) 6 STP - ETP 6 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER 9 RED ARROW TR-CAP SQUARE 6 CAP SQUARE-SPRING HARBOR (Weekends & Holidays Only) 0 ETP-EAST TOWNE		6,684	1.6%	30.29	29.24	-3.5%		Other routes:
8 GREENTREE COMMUTER 4 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013) 14 EAGLE HEIGHTS EXPRESS (began operating August 25, 2008) WTP-ETP (Weekends & Holidays Only) 1 LAKEVIEW LOOP 7 ARBOR HILLS COMMUTER 5 AMERICAN CENTER COMMUTER (revised August 25, 2013) 6 STP - ETP 6 STP - ETP 9 RED ARROW TR-CAP SQUARE 1 CAP SQUARE-SPRING HARBOR (Weekends & Holidays Only) 0 ETP-EAST TOWNE		6,634	22.7%	15.75	28.36	80.1%		8 operates between the Capitol
4 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013) 44 EAGLE HEIGHTS EXPRESS (began operating August 25, 2008) VMTP-ETP (Weekends & Holidays Only) 11 LAKEVIEW LOOP 7 ARBOR HILLS COMMUTER 55 AMERICAN CENTER COMMUTER (revised August 25, 2013) 6 STP - ETP 6 STP - ETP 9 RED ARROW TR-CAP SQUARE 1 CAP SQUARE-SPRING HARBOR (Weekends & Holidays Only) 0 ETP-EAST TOWNE	8,555	8,428	-1.5%	29.76	28.09	-5.6%		Square and Spring Harbor,
44 EAGLE HEIGHTS EXPRESS (began operating August 25, 2008) WTP-ETP (Weekends & Holidays Only) 11 LAKEVIEW LOOP 7 ARBOR HILLS COMMUTER 55 AMERICAN CENTER COMMUTER (revised August 25, 2013) 66 STP - ETP 66 PILCRIM-REETZ COMMUTER & MUIR FIELD COMMUTER 9 RED ARROW TR-CAP SQUARE 9 CAP SQUARE-SPRING HARBOR (Weekends & Holidays Only) 0 ETP-EAST TOWNE	6,112	6,375	4.3%	27.03	26.79	-0.9%		weekends only.
WTP-ETP (Weekends & Holidays Only) 1 LAKEVIEW LOOP 7 ARBOR HILLS COMMUTER 5 AMERICAN CENTER COMMUTER (revised August 25, 2013) 6 STP - ETP 6 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER 9 RED ARROW TR-CAP SQUARE 6 CAP SQUARE-SPRING HARBOR (Weekends & Holidays Only) 0 ETP-EAST TOWNE	22,858 2,477	22,071 1,215	-3.4%	29.07 55.54	26.51 25.94	-8.8% -53.3%		19 operates like a core route
1 LAKEVIEW LOOP 7 ARBOR HILLS COMMUTER 5 AMERICAN CENTER COMMUTER (revised August 25, 2013) 6 STP - ETP 6 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER 9 RED ARROW TR-CAP SQUARE 1 CAP SQUARE-SPRING HARBOR (Weekends & Holidays Only) 0 ETP-EAST TOWNE	16,010	1,215	-50.9%	25.92	25.94	-53.3%		between the Capitol Square and Allied Drive on weekdays.
7 ARBOR HILLS COMMUTER 5 AMERICAN CENTER COMMUTER (revised August 25, 2013) 6 STP - ETP 6 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER 9 RED ARROW TR-CAP SQUARE 6 CAP SQUARE-SPRING HARBOR (Weekends & Holidays Only) 0 ETP-EAST TOWNE	13,856	11,635	-0.5%	29.64	25.86	-14.4%		Alleu Drive oli weekuays.
5 AMERICAN CENTER COMMUTER (revised August 25, 2013) 6 STP - ETP 6 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER 9 RED ARROW TR-CAP SQUARE 5 CAP SQUARE-SPRING HARBOR (Weekends & Holidays Only) 0 ETP-EAST TOWNE	6,006	6,062	0.9%	26.19	25.11	-4.1%		39 operates as a commuter
6 STP - ETP 6 PILCRIM-REETZ COMMUTER & MUIR FIELD COMMUTER 9 RED ARROW TR-CAP SQUARE 1 CAP SQUARE-SPRING HARBOR (Weekends & Holidays Only) 0 ETP-EAST TOWNE 10 ETP-EAST TOWNE	440	502	14.1%	21.05	22.82	8.4%		route during peak hours; operates
9 RED ARROW TR-CAP SQUARE CAP SQUARE-SPRING HARBOR (Weekends & Holidays Only) 0 ETP-EAST TOWNE	24,699	24,039	-2.7%	23.86	22.44	-5.9%		like a circulator route midday.
CAP SQUARE-SPRING HARBOR (Weekends & Holidays Only) 0 ETP-EAST TOWNE	8,708	8,287	-4.8%	24.71	22.19	-10.2%		59 operates weekends & holidays
0 ETP-EAST TOWNE	12,165	12,921	6.2%	21.52	22.03	2.4%		between the WTP and Fitchburg.
	4,028	3,551	-11.8%	22.52	21.66	-3.8%		67 connects with route 6 at the
1 WTP-MUIR FIELD LOOP	17,380	14,893	-14.3%	24.12	19.97	-17.2%		West Transfer Point; operates
0 MIDDLETON-CAPITOL SQUARE	5,839 10,507	4,688 10,036	-19.7% -4.5%	24.25 21.63	19.63 19.62	-19.1% -9.3%	X	to/from West Towne Mall.
3 SPRECHER/THOMPSON - ETP (revised August 25, 2013)	3,408	3,768	-4.5%	18.12	19.62	-9.3%	X X	63 and 68 operate between the WTP and Prairie Town Center.
8 STP-WTP (revised August 25, 2013)	25,871	20,457	-20.9%	24.04	19.03	-21.5%	X	70 operates like a core route between
7 ETP-NTP	7,181	8,887	23.8%	25.28	18.79	-25.7%	X	the Capitol Square & Middleton
3 STP-CAP SQUARE	11,615	11,736	1.0%	18.31	18.23	-0.5%	x	on weekdays.
5 VERONA- WTP COMMUTER (revised Mar 11, 2013)	2,539	2,547	0.3%	19.38	17.54	-9.5%	X	1 .
9 ETP - DAIRY DRIVE (revised August 25, 2013)	1,900	2,014	6.0%	17.33	17.45	0.7%	X	UW Campus Circulators
3 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	2,914	2,493	-14.4%	18.59	17.36	-6.7%	X	80, 81, 82, 84
7 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08 & Aug '09)	4,311	4,878	13.2%	15.42	16.35	6.0%	X	4
0 NTP-EAST TOWNE	16,290	15,249	-6.4%	17.23	15.99	-7.2%	X	School Day Supplemental Routes
2 WTP-FITCHBURG 3 WTP-OLD SAUK TRAILS	3,104	3,166 7,337	2.0% -7.2%	15.49	15.00 14.85	-3.1% -11.8%	X	E, L, M, W
8 STP-UW CAMPUS & FITCHBURG COMMUTER RTES	7,906 587	7,337 529	-7.2%	16.85 16.98	14.85	-11.8%	X X	f
2 ACEWOOD-THOMPSON LOOP	2,736	2,742	-9.9%	13.75	13.45	-20.9%	X	1
5 RICHMOND HILLS/ACEWOOD - ETP (began August 25, 2013)	2,750	2,493	-2.6%	13.65	12.63	-7.5%	X	1
4 ETP-MATC (peak service on 34 began Aug 24, 2009 & revised Aug 25, 2013)	1,367	1,248	-8.7%	14.02	12.16	-13.3%	x	1
8 MIDDLETON-WTP (Began Oct. 5, 2008; Saturdays only)	1,049	934	-11.0%	10.55	9.39	-11.0%	Х	1
9 HATCHERY HILL-LACY LOOP COMMUTER RTE (began August 24, 2014)	1,057	909	-14.0%	9.02	7.74	-14.1%	X	1
1 MARSH RD - ETP (began August 25, 2013)	1,897	2,815	48.4%	8.35	7.45	-10.8%	Х	4
6 CITY VIEW LOOP (Began Oct. 5, 2008; formerly part of Route 6)	1,379	1,365	-1.0%	5.73	6.00	4.6%	X	1
6 AMERICAN CENTER LOOP (Began Oct. 5, 2008)	2,240	2,419	8.0%	4.89	5.15	5.3%	X	Average weekday ridership January 2016: 48,190
9 FITCHBURG - WTP (weekend & holiday route, began August 23, 2009)	1,042	814	-21.9%	5.74	4.89	-14.8%	X	Average weekday ridership January 2017: 45,988
8 WTP-PRAIRIE TWN CTR (Weekends & Holidays only) INKNOWN ROUTE & ROAD BUS *	864	746	-13.7%	4.74	4.46	-5.9%	X	Average weekend sidership loover, 2010, 11, 202
	-	-	NA 1 OX	NA	NA 22.00	NA	10.05	Average weekend ridership January 2016: 11,422
YSTEM TOTAL 1	1,126,100	1,105,684	-1.8%	34.84	33.08	-5.1%	19.85	Average weekend ridership January 2017: 10,443
OTAL WITHOUT CAMPUS CIRCULATORS (Routes 80-84)		959,486	-2.7%	32.47	30.47	-6.2%	18.28	1

* Unknown Route refers to ridership data that isn't assigned to a route by the farebox (generally seen when farebox goes into "fallback mode"). Road buses are put into service to do portions of routes because of vehicle breakdowns, late regular buses, or overloads.

ROUTE PERFORMANCE, Year to Date - January 2017

	RI	DERSHIP		Passengers/1	rev. hour
ROUTE	2015	2016	% change	2015	2016
1 CAP SQUARE - UW	2,214	2,532	14.4%	28.42	29.79
2 WTP-NTP (revised August 25, 2013)	103,915	101,580	-2.2%	44.28	42.77
3 WTP-ETP	42,971	43,202	0.5%	33.54	32.03
4 NTP-STP	58,973	53,052	-10.0%	38.97	34.00
5 ETP-STP	38,223	34,156	-10.6%	33.58	30.37
6 EAST TOWNE-WTP	86,101	84,978	-1.3%	33.14	31.83
7 WTP-ETP (Weekends & Holidays Only)	16,010	14,653	-8.5%	25.92	25.88
8 CAP SQUARE-SPRING HARBOR (Weekends & Holidays Only) 10 SCHENK/ATWOOD - UW CAMPUS (began August 24, 2009 & revised August 25, 2013)	4,028	3,551	-11.8% 8.1%	22.52 43.99	21.66 44.96
10 SCHENK/ATWOOD - OW CAMPOS (began August 24, 2009 & Tevised August 25, 2015) 11 WTP-DUTCH MILL-CAP SQUARE	61,945 6,578	66,942 6,684	8.1%	43.99	29.24
12 WTP-DUTCH MILL-CAP SQUARE	4,852	5,608	15.6%	28.22	30.98
13 STP-CAP SQUARE	11,615	11,736	13.0%	18.31	18.23
14 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013)	22.858	22,071	-3.4%	29.07	26.51
15 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013)	33,492	36,415	8.7%	29.88	30.86
16 STP - ETP	24,699	24,039	-2.7%	23.86	22.44
17 ETP-NTP	7,181	8,887	23.8%	25.28	18.79
18 STP-WTP (revised August 25, 2013)	25,871	20,457	-20.9%	24.04	18.87
19 RED ARROW TR-CAP SQUARE	12,165	12,921	6.2%	21.52	22.03
20 NTP-EAST TOWNE	16,290	15,249	-6.4%	17.23	15.99
21 LAKEVIEW LOOP	13,856	11,635	-16.0%	29.64	25.36
22 MENDOTA LOOP	19,978	17,885	-10.5%	38.40	33.62
25 AMERICAN CENTER COMMUTER (revised August 25, 2013)	440	502	14.1%	21.05	22.82
26 AMERICAN CENTER LOOP (Began Oct. 5, 2008)	2,240	2,419	8.0%	4.89	5.15
27 NTP - UW CAMPUS COMMUTER	4,335	4,477	3.3%	30.96	30.37
28 NTP-WTP COMMUTER (revised August 25, 2013)	28,745	28,619	-0.4%	64.96	60.83
29 SHERMAN COMMUTER ("School day" trip discontinued October 4, 2008)	1,593	1,870	17.4%	26.45	29.50
30 ETP-EAST TOWNE	17,380	14,893	-14.3%	24.12	19.97
31 MARSH RD - ETP (began August 25, 2013) 32 ACEWOOD-THOMPSON LOOP	1,897	2,815	48.4%	8.35	7.45
32 ACEWOOD-THOMPSON LOOP 33 SPRECHER/THOMPSON - ETP (revised August 25, 2013)	2,736	2,742	0.2%	13.75	13.39 19.03
33 SPRECHER/THOMPSON - ETP (revised August 25, 2013) 34 ETP-MATC (peak service on 34 began Aug 24, 2009 & revised Aug 25, 2013)	3,408 1,367	3,768	-8.7%	18.12 14.02	19.03
35 RICHMOND HILLS/ACEWOOD - ETP (began August 25, 2013)	2,560	2,493	-2.6%	13.65	12.10
36 CITY VIEW LOOP (Began Oct. 5, 2008; formerly part of Route 6)	1,379	1,365	-1.0%	5.73	6.00
37 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08 & Aug '09)	4,311	4,878	13.2%	15.42	16.35
38 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08, Aug '09, & Aug 25, 2013)	28,891	31,227	8.1%	48.69	49.40
39 ETP - DAIRY DRIVE (revised August 25, 2013)	1,900	2,014	6.0%	17.33	17.45
40 STP - ARBOR HILLS LOOP (revised August 25, 2013)	14,126	13,631	-3.5%	34.37	32.42
44 STP-UW CAMPUS & FITCHBURG COMMUTER RTES	7,284	6,960	-4.4%	53.47	48.54
47 ARBOR HILLS COMMUTER	6,006	6,062	0.9%	26.19	25.11
48 STP-UW CAMPUS & FITCHBURG COMMUTER RTES	587	529	-9.9%	16.98	13.43
49 HATCHERY HILL-LACY LOOP COMMUTER RTE (began August 24, 2014)	1,057	909	-14.0%	9.02	7.74
50 WTP-SCHROEDER-RAYMOND LOOP	18,025	15,988	-11.3%	39.83	34.56
51 WTP-MUIR FIELD LOOP	5,839	4,688	-19.7%	24.25	19.63
52 WTP-FITCHBURG	3,104	3,166	2.0%	15.49	15.00
55 VERONA- WTP COMMUTER (revised Mar 11, 2013) 56 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	2,539	2,547	0.3%	19.38	17.54
56 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER 57 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	8,708 8,555	8,287 8,428	-4.8% -1.5%	24.71 29.76	22.19 28.09
57 PILGRIM-REETZ COMMUTER & MOTR FIELD COMMUTER	6,112	6,375	-1.5%	29.76	28.09
59 FITCHBURG - WTP (weekend & holiday route, began August 23, 2009)	1,042	814	-21.9%	5.74	4.89
63 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	2,914	2,493	-14.4%	18.59	17.36
67 WTP-WEST TOWNE	19,671	17,131	-12.9%	36.21	30.61
68 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	864	746	-13.7%	4.74	4.46
70 MIDDLETON-CAPITOL SQUARE	10,507	10,036	-4.5%	21.63	19.62
71 MIDDLETON-CAPITOL SQUARE VIA MARSHALL PARK COMMUTER (revised Aug 25, 2013)	8,478	9,074	7.0%	31.60	32.13
72 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER (revised August 25, 2013)	11,012	11,819	7.3%	30.08	30.83
73 WTP-OLD SAUK TRAILS	7,906	7,337	-7.2%	16.85	14.85
75 VERONA-CAPITOL SQUARE COMMUTER (began Mar 26, 2012; revised Mar 11 & Dec 2, 2013	9,109	10,143	11.4%	43.30	46.71
78 MIDDLETON-WTP (Began Oct. 5, 2008; Saturdays only)	1,049	934	-11.0%	10.55	9.39
80 UW CAMPUS (service revised August 26, 2012)	131,741	138,349	5.0%	84.61	83.43
81-82 UW LATE NITE CIRCULATORS	5,408	6,634	22.7%	15.75	28.36
84 EAGLE HEIGHTS EXPRESS (began operating August 25, 2008)	2,477	1,215	-50.9%	55.54	25.94
E, L, M, W SUPPLEMENTARY SCHOOL SERVICE	114,983	107,826	-6.2%	69.76	65.22
UNKNOWN ROUTE & ROAD BUS *	-	-	NA	NA	NA
SYSTEM TOTAL	1,126,100	1,105,684	-1.8%	34.84	33.08
TOTAL WITHOUT CAMPUS CIRCULATORS (Routes 80-84)	986,474	959,486	-2.7%	32.47	30.47

* Unknown Route refers to ridership data that isn't assigned to a route by the farebox (generally seen when farebox goes into "fallback mode"). Road buses are put into service to do portions of routes because of vehicle breakdowns, late regular buses, or overloads.

Average weekday ridership January 2016: 48,190 Average weekday ridership January 2017: 45,988

MONTHLY RIDERSHIP - January 2017

	MONTH	LY RIDERSHIP)	YTD R	IDERSHIP	I
ROUTE	2016	2017	% change	2016	2017	% change
1 CAP SQUARE - UW	2,214	2,532	14.4%	2,214	2,532	14.4%
2 WTP-NTP (revised August 25, 2013)	103,915			103,915	101,580	-2.2%
3 WTP-ETP	42,971	43,202	0.5%	42,971	43,202	0.5%
4 NTP-STP	58,973	53,052		58,973	53,052	-10.0%
5 ETP-STP 6 EAST TOWNE-WTP	38,223	34,156 84,978	-10.6%	38,223	34,156	-10.6%
7 WTP-ETP (Weekends & Holidays Only)	86,101 16,010			86,101 16,010	84,978 14,653	-1.3% -8.5%
8 CAP SQUARE-SPRING HARBOR (Weekends & Holidays Only)	4,028			4,028	3,551	-11.8%
10 SCHENK/ATWOOD - UW CAMPUS (began August 24, 2009 & revised August 25, 2013)	61,945			61,945	66,942	8.1%
11 WTP-DUTCH MILL-CAP SQUARE	6,578			6,578	6,684	1.6%
12 WTP-DUTCH MILL-CAP SQUARE	4,852	5,608	15.6%	4,852	5,608	15.6%
13 STP-CAP SQUARE	11,615			11,615	11,736	1.0%
14 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013)	22,858		-3.4%	22,858	22,071	-3.4%
15 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013)	33,492			33,492	36,415	8.7%
16 STP - ETP	24,699	24,039	-2.7%	24,699	24,039	-2.7%
17 ETP-NTP	7,181		23.8% -20.9%	7,181	8,887	23.8%
18 STP-WTP (revised August 25, 2013) 19 RED ARROW TR-CAP SQUARE	25,871 12,165	20,457 12,921	-20.9%	25,871 12,165	20,457 12,921	-20.9% 6.2%
20 NTP-EAST TOWNE	16,290		-6.4%	16,290	15,249	-6.4%
21 LAKEVIEW LOOP	13,856			13,856	11,635	-16.0%
22 MENDOTA LOOP	19,978		-10.5%	19,978	17,885	-10.5%
25 AMERICAN CENTER COMMUTER (revised August 25, 2013)	440	,		440	502	14.1%
26 AMERICAN CENTER LOOP (Began Oct. 5, 2008)	2,240	2,419	8.0%	2,240	2,419	8.0%
27 NTP - UW CAMPUS COMMUTER	4,335		3.3%	4,335	4,477	3.3%
28 NTP-WTP COMMUTER (revised August 25, 2013)	28,745		-0.4%	28,745	28,619	-0.4%
29 SHERMAN COMMUTER ("School day" trip discontinued October 4, 2008)	1,593			1,593	1,870	17.4%
30 ETP-EAST TOWNE 31 MARSH RD - ETP (began August 25, 2013)	17,380		-14.3%	17,380	14,893	-14.3%
31 MARSH RD - ETP (degan August 25, 2013) 32 ACEWOOD-THOMPSON LOOP	1,897 2,736	2,815 2,742	48.4% 0.2%	1,897 2,736	2,815 2,742	48.4% 0.2%
33 SPRECHER/THOMPSON - ETP (revised August 25, 2013)	3,408			3,408	3,768	10.6%
34 ETP-MATC (peak service on 34 began Aug 24, 2009 & revised Aug 25, 2013)	1,367	1,248		1,367	1,248	-8.7%
35 RICHMOND HILLS/ACEWOOD - ETP (began August 25, 2013)	2,560		-2.6%	2,560	2,493	-2.6%
36 CITY VIEW LOOP (Began Oct. 5, 2008; formerly part of Route 6)	1,379	1,365	-1.0%	1,379	1,365	-1.0%
37 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08 & Aug '09)	4,311			4,311	4,878	13.2%
38 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08, Aug '09, & Aug 25, 2013)	28,891	31,227	8.1%	28,891	31,227	8.1%
39 ETP - DAIRY DRIVE (revised August 25, 2013)	1,900	2,014	6.0%	1,900	2,014	6.0%
40 STP - ARBOR HILLS LOOP (revised August 25, 2013)	14,126		-3.5%	14,126	13,631	-3.5%
44 STP-UW CAMPUS & FITCHBURG COMMUTER RTES 47 ARBOR HILLS COMMUTER	7,284			7,284 6,006	6,960 6,062	-4.4% 0.9%
47 ARBOR HILLS COMMUTER 48 STP-UW CAMPUS & FITCHBURG COMMUTER RTES	587	529	-9.9%	587	529	-9.9%
49 HATCHERY HILL-LACY LOOP COMMUTER RTE (began August 24, 2014)	1,057		-14.0%	1,057	909	-14.0%
50 WTP-SCHROEDER-RAYMOND LOOP	18,025			18,025	15,988	-11.3%
51 WTP-MUIR FIELD LOOP	5,839	4,688	-19.7%	5,839	4,688	-19.7%
52 WTP-FITCHBURG	3,104	3,166	2.0%	3,104	3,166	2.0%
55 VERONA- WTP COMMUTER (revised Mar 11, 2013)	2,539		0.3%	2,539	2,547	0.3%
56 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	8,708	8,287	-4.8%	8,708	8,287	-4.8%
57 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	8,555			8,555	8,428	-1.5%
58 GREENTREE COMMUTER 59 FITCHBURG - WTP (weekend & holiday route, began August 23, 2009)	6,112			6,112	6,375	4.3%
63 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	1,042 2,914		-	1,042 2,914	814 2,493	-21.9% -14.4%
67 WTP-WEST TOWNE	19,671			19,671	17,131	-12.9%
68 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	864			864	746	-13.7%
70 MIDDLETON-CAPITOL SQUARE	10,507		-	10,507	10,036	-4.5%
71 MIDDLETON-CAPITOL SQUARE VIA MARSHALL PARK COMMUTER (revised Aug 25, 201	8,478	9,074	7.0%	8,478	9,074	7.0%
72 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER (revised August 25, 2013)	11,012			11,012	11,819	7.3%
73 WTP-OLD SAUK TRAILS	7,906		-7.2%	7,906	7,337	-7.2%
75 VERONA-CAPITOL SQUARE COMMUTER (began Mar 26, 2012; revised Mar 11 & Dec 2, 2013)	9,109			9,109	10,143	11.4%
78 MIDDLETON-WTP (Began Oct. 5, 2008; Saturdays only)	1,049		-	1,049	934	-11.0%
80 UW CAMPUS (service revised August 26, 2012) 81 UW LATE NIGHT CIRCULATOR	131,741			131,741	138,349	5.0% 52.7%
81 UW LATE NIGHT CIRCULATOR 82 UW LATE NITE CIRCULATOR	2,167 3,241	3,310 3,324		2,167 3,241	3,310 3,324	2.6%
84 EAGLE HEIGHTS EXPRESS (began operating August 25, 2008)	2,477	3,324	-50.9%	2,477	<u> </u>	-50.9%
E, L, M, W SUPPLEMENTARY SCHOOL SERVICE	114,983			114,983	107,826	-6.2%
UNKNOWN ROUTE & ROAD BUS			NA	-		NA
SYSTEM TOTAL	1,126,100	1,105,684	-1.8%	1,126,100	1,105,684	-1.8%
TOTAL WITHOUT CAMPUS CIRCULATORS (Routes 80-84)	986,474	959,486	-2.7%	986,474	959,486	-2.7%

Paratransit Performance Indicators January, 2017

	Metro Plus						
	Jan, 2016	Jan, 2017	YTD	YTD			
Operations	5an, 2010	0an, 2017	2016	2017			
Total Trips	21,967	22,500	21,967	22,500			
Rides Cancelled	5,704	7,385	5,704	7,385			
Cancellation Rate	26.0%	32.8%	26.0%	32.8%			
No Shows (1)	621	730	621	730			
No Shows/Rides Provided	2.8%	3.2%	2.8%	3.2%			
Number of Clients Provided Service	1,073	1,117	1,073	1,117			
Average Trips/Client	20.5	20.1	20.5	20.1			
DDS Trips	15,124	15,465	15,124	15,465			
Subscription Trips	16,456	17,120	16,456	17,120			
DDS Subscription Trips	13,458	13,843	13,458	13,843			
D2D Trips	20,945	21,442	20,945	21,442			
Lv Attended Trips	6,350	6,075	6,350	6,075			
Maintenance Inspections Conducted/Scheduled	100.0%	100.0%	100.0%	100.0%			

Number of Trips by Provider YTD	Badger Cab	Metro Direct	AbbyVans	Trans. Sol.	Badger Bus	Total
Ambulatory	2,959	2,164	4,034	4,559	3,254	16,970
Non-Ambulatory	-	1,648	143	755	2,984	5,530
Percentage	13.15%	16.94%	18.56%	23.62%	27.72%	100.00%
Customer Service YTD	Badger Cab	Metro Direct	AbbyVans	Transit Sol	Badger Bus	Total
Rides Provided	2,959	3,812	4,177	5,314	6,238	22,500
Customer Complaints	14	13	13	9	26	75
Customer Compliments	0	0	0	0	2	2
Customer Suggestions	0	0	0	0	0	0
Complaints/1000 passenger trips - 2016	7.48	1.46	1.64	2.60	5.90	3.60
Complaints/1000 passenger trips - 2017	4.73	3.41	3.11	1.69	4.17	3.33
Late Service Reports (2)	16	0	11	5	13	45
Late Service Reports/1000 passenger trips - 2016	2.64	0.00	0.70	0.37	2.19	1.09
Late Service Reports/1000 passenger trips - 2017	5.41	0.00	2.63	0.94	2.08	2.00
On-Time Performance	Badger Cab	Metro Direct	AbbyVans	Transit Sol.	Badger Bus	6
January, 2017	92%	92%	91%	90%	94%	
YTD - 2016	94%	94%	96%	90%	95%	
YTD - 2017	92%	92%	91%	90%	94%	
ADA Certifications, January 2017		Clients	1-19 Trips	>20 - 40<	<40 Trips/mo	TTL Trips
Category 1		1,575	276	241	152	17,302
Category 2		9	0	0	0	0
Category 2/3		19	1	0	0	9
Category 3		2,114	342	79	21	5,124
Total		3,717				22,435

Monthly New Certification Monthly Denied Applications

(1) No-shows now include late cancels (late cancels used to be reported separately).

(2) Late Service Reports are based on passenger feedback. Not all late reports are chargeable to the vendor.

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