

FIXED ROUTE
Operating Statistics For Periods Ending 10/31/2015 & 10/31/2016

CURRENT MONTH			YEAR TO DATE				
Actual 2015	Actual 2016	Variance 2015 to 2016		Actual 2015	Actual 2016	Variance 2015 to 2016	% Change
			Service Supplied				
554,393	525,824	(28,569)	Total (Vehicle) Miles	5,030,611	5,031,960	1,349	0.0%
35,973	35,244	(729)	Revenue Hours	339,023	336,109	(2,914)	-0.9%
40,233	39,274	(959)	Total (Vehicle) Hours	376,066	371,312	(4,754)	-1.3%
			<i>Ridership</i>				
1,322,739	1,230,011	(92,728)	Revenue Passengers	11,197,535	10,313,942	(883,593)	-7.9%
67,080	62,129	(4,951)	Transfers	674,330	627,787	(46,543)	-6.9%
<u>20,982</u>	<u>12,514</u>	<u>(8,468)</u>	Non-Revenue Rides	<u>137,778</u>	<u>118,484</u>	<u>(19,294)</u>	-14.0%
1,410,801	1,304,654	(106,147)	Total Passengers	12,009,643	11,060,213	(949,430)	-7.9%
			Service Quality*				
84.9%	84.7%	-0.2%	% Trips on time	85.7%	85.8%	0.1%	0.2%
3.4%	3.7%	0.3%	% Trips early	3.4%	3.7%	0.3%	9.0%
11.7%	11.6%	-0.1%	% Trips late	10.9%	10.5%	-0.4%	-4.0%
13	11	(2)	Passenger Accidents	102	140	38	37.3%
			Vehicle Accidents*				
11	6	(5)	Chargeable	65	77	12	18.5%
8	0	(8)	Non-chargeable	75	82	7	9.3%
<u>0</u>	<u>2</u>	<u>2</u>	Preventable	<u>1</u>	<u>3</u>	<u>2</u>	200.0%
19	8	(11)	Total Vehicle Accidents	141	162	21	14.9%
			Fleet/Maintenance				
51	39	(12)	Road Calls	791	506	(285)	-36.0%
92	88	(4)	Actual Inspections	838	839	1	0.1%
92	88	(4)	Scheduled Inspections	838	839	1	0.1%
0.14	0.17	0.04	Complaints/1000 Rides	0.16	0.19	0.03	16.7%

*Sample of over 200,000 trips. Early=one minute or more early at a timepoint. Late=five minutes or more late at a timepoint.

**Chargeable – Accidents that are caused by the actions of the bus operator.

Non-chargeable – Accidents caused by the other vehicle's operator's actions.

Preventable – Both parties involved share liability of the accident.

ParaTransit
Operating Statistics For Periods Ending 10/31/2015 & 10/31/2016

CURRENT MONTH				YEAR TO DATE			
Actual 2015	Actual 2016	Variance 2015 to 2016		Actual 2015	Actual 2016	Variance 2015 to 2016	% Change
			Service Supplied Data				
1,111	1,122	11	No. of Clients riding the System	1,620	1,617	(3)	-0.2%
			<i>Ridership</i>				
5,037	4,560	(477)	Directly Operated Service	44,279	46,085	1,806	4.1%
<u>19,259</u>	<u>19,844</u>	<u>585</u>	ADA Contracted Services	<u>185,702</u>	<u>187,079</u>	<u>1,377</u>	0.7%
24,296	24,404	108	Total ADA Ridership	229,981	233,164	3,183	1.4%
606	612	6	Total No-shows	6,132	6,122	(10)	-0.2%
			Service Quality Data				
2	1	(1)	Passenger Accidents	16	8	(8)	-50.0%
			Vehicle Accidents*				
0	0	0	Chargeable	4	1	(3)	-75.0%
0	0	0	Non-chargeable	1	9	8	800.0%
<u>0</u>	<u>0</u>	<u>0</u>	Preventable	<u>1</u>	<u>0</u>	<u>(1)</u>	-100.0%
0	0	0	Total Vehicle Accidents	6	10	4	66.7%
			Fleet/Maintenance Data				
2	0	(2)	Road Calls	15	12	(3)	-20.0%
11	10	(1)	Actual Inspections	99	108	9	9.1%
11	10	(1)	Scheduled Inspections	100	106	6	6.0%

*Chargeable – Accidents that are caused by the actions of the bus operator.

Non Chargeable – Accidents caused by the other vehicle's operator's actions.

Preventable – Both parties involved share liability of the accident.

ROUTE PRODUCTIVITY COMPARISON--YEAR TO DATE--October 2016 vs. October 2015
(Routes sorted in order of 2016 passengers per revenue hour productivity)

RIDERSHIP, 2016 vs. 2015				Productivity, Trips per Revenue Hour				ROUTE KEY
ROUTE	Year to Date			2015	2016	% Change	Routes < 60% of system avg.	
	2015	2016	% change					
80 UW CAMPUS (service revised August 26, 2012)	1,647,547	1,393,590	-15.4%	93.29	79.77	-14.5%		Core Routes operate every day from early a.m. to late p.m.: 2, 3, 4, 5, 6, 7, 13 (3 operates weekdays only; 7 operates weekends & holidays only).
E, L, M, W SUPPLEMENTARY SCHOOL SERVICE	894,080	898,531	0.5%	67.89	70.40	3.7%		
28 NTP-WTP COMMUTER (revised August 25, 2013)	302,596	283,686	-6.2%	54.56	56.88	4.2%		
44 STP-UW CAMPUS & FITCHBURG COMMUTER RTES	70,563	67,021	-5.0%	45.99	44.09	-4.1%		
75 VERONA-CAPITOL SQUARE COMMUTER (began Mar 26, 2012; revised Mar 11 & Dec 2, 2013)	83,979	94,942	13.1%	39.51	42.81	8.3%		Commuter Routes operate on weekdays during peak hours: 11, 12, 14, 15, 25, 27, 28, 29, 37, 38, 44, 47, 48, 49, 55, 56, 57, 58, 71, 72, 75
2 WTP-NTP (revised August 25, 2013)	1,145,748	1,014,460	-11.5%	45.51	42.46	-6.7%		
10 SCHENK/ATWOOD - UW CAMPUS (began August 24, 2009 & revised August 25, 2013)	641,024	668,345	4.3%	42.02	42.26	0.6%		
38 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08, Aug '09, & Aug 25, 2013)	281,654	269,814	-4.2%	36.96	40.05	8.4%		
50 WTP-SCHROEDER-RAYMOND LOOP	202,672	174,845	-13.7%	42.98	37.16	-13.5%		Peripheral Routes operate from transfer points to outlying areas: 20, 21, 22, 26, 30, 31, 32, 33, 35, 36, 40, 50, 51, 52, 73, 78
84 EAGLE HEIGHTS EXPRESS (began operating August 25, 2008)	22,483	17,446	-22.4%	47.11	36.73	-22.0%		
22 MENDOTA LOOP	217,134	196,053	-9.7%	39.50	35.78	-9.4%		
4 NTP-STP	622,918	550,157	-11.7%	39.52	35.02	-11.4%		
67 WTP-WEST TOWNE	238,461	196,483	-17.6%	41.35	34.14	-17.4%		Connector Routes connect transfer points throughout the day: 16, 17, 18.
40 STP - ARBOR HILLS LOOP (revised August 25, 2013)	161,117	144,115	-10.6%	37.99	33.99	-10.5%		
6 EAST TOWNE-WTP	936,458	855,064	-8.7%	33.75	31.21	-7.5%		
5 ETP-STP (revised Aug 2016)	408,833	365,028	-10.7%	34.57	31.13	-9.9%		
3 WTP-ETP	469,581	424,589	-9.6%	32.36	29.70	-8.2%		Circulator Routes 1, 10, 34 Other routes: 8 operates between the Capitol Square and Spring Harbor, weekends only. 19 operates like a core route between the Capitol Square and Allied Drive on weekdays. 39 operates as a commuter route during peak hours; operates like a circulator route midday. 59 operates weekends & holidays between the WTP and Fitchburg. 67 connects with route 6 at the West Transfer Point; operates to/from West Towne Mall. 63 and 68 operate between the WTP and Prairie Town Center. 70 operates like a core route between the Capitol Square & Middleton on weekdays.
15 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013)	360,325	365,481	1.4%	26.95	29.22	8.4%		
71 MIDDLETON-CAPITOL SQUARE VIA MARSHALL PARK COMMUTER (revised Aug 25, 2013)	88,519	85,938	-2.9%	29.33	28.71	-2.1%		
72 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER (revised August 25, 2013)	117,242	111,008	-5.3%	28.32	27.20	-3.9%		
57 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	88,270	86,505	-2.0%	27.26	27.02	-0.9%		UW Campus Circulators 80, 81, 82, 84 School Day Supplemental Routes E, L, M, W
81-82 UW LATE NITE CIRCULATORS	88,110	74,607	-15.3%	32.05	26.70	-16.7%		
21 LAKEVIEW LOOP	144,474	128,721	-10.9%	29.66	26.67	-10.1%		
14 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013)	237,494	230,973	-2.7%	24.62	26.30	6.8%		
12 WTP-DUTCH MILL-CAP SQUARE	40,174	49,968	24.4%	20.23	26.04	28.8%		Average weekday ridership October 2015: 58,157 Average weekday ridership October 2016: 56,182
1 CAP SQUARE - UW	22,460	22,783	1.4%	25.60	26.01	1.6%		
7 WTP-ETP (Weekends & Holidays Only)	133,705	125,456	-6.2%	28.60	25.95	-9.3%		
29 SHERMAN COMMUTER ("School day" trip discontinued October 4, 2008)	17,965	17,146	-4.6%	26.48	25.51	-3.7%		
27 NTP - UW CAMPUS COMMUTER	42,548	39,377	-7.5%	26.98	25.20	-6.6%		Average weekend ridership October 2015: 14,599 Average weekend ridership October 2016: 12,485
8 CAP SQUARE-SPRING HARBOR (Weekends & Holidays Only)	38,117	35,175	-7.7%	28.18	25.15	-10.7%		
16 STP - ETP	276,333	254,835	-7.8%	26.31	24.16	-8.2%		
30 ETP-EAST TOWNE (revised Aug 2016)	195,186	179,233	-8.2%	27.16	24.15	-11.1%		
11 WTP-DUTCH MILL-CAP SQUARE	68,915	58,177	-15.6%	28.14	24.01	-14.7%		
47 ARBOR HILLS COMMUTER	63,954	60,477	-5.4%	24.82	23.63	-4.8%		
18 STP-WTP (revised Aug. 2013, Aug 2016)	296,963	251,698	-15.2%	27.55	23.37	-15.2%		
58 GREENTREE COMMUTER	62,123	58,842	-5.3%	24.39	23.32	-4.4%		
17 ETP-NTP (weekend service added Aug 2016)	78,317	79,618	1.7%	24.44	22.83	-6.6%		
56 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	87,611	89,757	2.4%	22.07	22.79	3.3%		
25 AMERICAN CENTER COMMUTER (revised August 25, 2013)	7,300	5,203	-28.7%	16.41	22.31	36.0%		
51 WTP-MUIR FIELD LOOP (reversed loop Aug 2016)	63,124	50,205	-20.5%	27.29	21.58	-20.9%		
70 MIDDLETON-CAPITOL SQUARE	127,487	115,095	-9.7%	23.30	21.23	-8.9%		
63 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	27,261	24,712	-9.4%	22.97	20.14	-12.3%		
13 STP-CAP SQUARE (revised Aug 2016)	127,191	127,438	0.2%	19.63	19.62	-0.1%	x	
55 VERONA- WTP COMMUTER (revised Mar 11, 2013)	32,678	26,706	-18.3%	23.31	19.11	-18.0%	x	
19 RED ARROW TR-CAP SQUARE (revised Aug 2016)	122,526	117,934	-3.7%	19.25	18.76	-2.5%	x	
39 ETP - DAIRY DRIVE (revised August 25, 2013)	27,168	21,946	-19.2%	22.00	17.94	-18.5%	x	
20 NTP-EAST TOWNE	183,993	167,659	-8.9%	19.58	17.68	-9.7%	x	
73 WTP-OLD SAUK TRAILS	98,802	91,184	-7.7%	18.69	17.41	-6.8%	x	
33 SPRECHER/THOMPSON - ETP (revised August 25, 2013)	35,272	35,720	1.3%	16.71	17.02	1.8%	x	
48 STP-UW CAMPUS & FITCHBURG COMMUTER RTES	6,869	6,540	-4.8%	17.64	16.66	-5.5%	x	
52 WTP-FITCHBURG	36,719	35,216	-4.1%	16.42	15.75	-4.1%	x	
37 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08 & Aug '09)	51,523	48,548	-5.8%	15.06	15.25	1.3%	x	
34 ETP-MATC (peak service on 34 began Aug 24, 2009 & revised Aug 25, 2013)	16,238	16,367	0.8%	14.79	15.05	1.7%	x	
32 ACEWOOD-THOMPSON LOOP	30,012	28,657	-4.5%	15.86	14.91	-5.9%	x	
35 RICHMOND HILLS/ACEWOOD - ETP (began August 25, 2013)	26,218	25,490	-2.8%	12.19	12.18	-0.1%	x	
78 MIDDLETON-WTP (Began Oct. 5, 2008; Saturdays only)	8,428	7,749	-8.1%	11.83	10.39	-12.1%	x	
31 MARSH RD - ETP (began Aug 2013, revised Aug 2016)	17,829	21,841	22.5%	8.02	8.59	7.2%	x	
49 HATCHERY HILL-LACY LOOP COMMUTER RTE (began Aug 2014, loop reversed Aug 2015)	10,930	11,087	1.4%	8.28	8.56	3.5%	x	
59 FITCHBURG - WTP (weekend & holiday route, began August 23, 2009)	8,421	8,780	4.3%	6.31	6.20	-1.9%	x	
36 CITY VIEW LOOP (Began Oct. 5, 2008; formerly part of Route 6, revised Aug 2016)	23,850	14,294	-40.1%	10.26	5.85	-43.0%	x	
68 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	7,670	7,557	-1.5%	5.57	5.31	-4.7%	x	
26 AMERICAN CENTER LOOP (Began Oct. 5, 2008, revised May 2015, Aug 2016)	16,479	24,341	47.7%	5.86	5.30	-9.6%	x	
UNKNOWN ROUTE & ROAD BUS *	2	-	NA	NA	NA	NA		
SYSTEM TOTAL	12,009,643	11,060,213	-7.9%	35.43	32.91	-7.1%	19.74	
TOTAL WITHOUT CAMPUS CIRCULATORS (Routes 80-84)	10,251,503	9,574,570	-6.6%	32.22	30.36	-5.8%	18.22	

* Unknown Route refers to ridership data that isn't assigned to a route by the farebox (generally seen when farebox goes into "fallback mode").
Road buses are put into service to do portions of routes because of vehicle breakdowns, late regular buses, or overloads.

ROUTE PERFORMANCE, Year to Date - October 2016

ROUTE	RIDERSHIP			Passengers/rev. hour	
	2015	2016	% change	2015	2016
1 CAP SQUARE - UW	22,460	22,783	1.4%	25.60	26.01
2 WTP-NTP (revised August 25, 2013)	1,145,748	1,014,460	-11.5%	45.51	42.46
3 WTP-ETP	469,581	424,589	-9.6%	32.36	29.70
4 NTP-STP	622,918	550,157	-11.7%	39.52	35.02
5 ETP-STP (revised Aug 2016)	408,833	365,028	-10.7%	34.57	31.13
6 EAST TOWNE-WTP	936,458	855,064	-8.7%	33.75	31.21
7 WTP-ETP (Weekends & Holidays Only)	133,705	125,456	-6.2%	28.60	25.95
8 CAP SQUARE-SPRING HARBOR (Weekends & Holidays Only)	38,117	35,175	-7.7%	28.18	25.15
10 SCHENK/ATWOOD - UW CAMPUS (began August 24, 2009 & revised August 25, 2013)	641,024	668,345	4.3%	42.02	42.26
11 WTP-DUTCH MILL-CAP SQUARE	68,915	58,177	-15.6%	28.14	24.01
12 WTP-DUTCH MILL-CAP SQUARE	40,174	49,968	24.4%	20.23	26.04
13 STP-CAP SQUARE (revised Aug 2016)	127,191	127,438	0.2%	19.63	19.62
14 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013)	237,494	230,973	-2.7%	24.62	26.30
15 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013)	360,325	365,481	1.4%	26.95	29.22
16 STP - ETP	276,333	254,835	-7.8%	26.31	24.16
17 ETP-NTP (weekend service added Aug 2016)	78,317	79,618	1.7%	24.44	22.83
18 STP-WTP (revised Aug, 2013, Aug 2016)	296,963	251,698	-15.2%	27.55	23.37
19 RED ARROW TR-CAP SQUARE (revised Aug 2016)	122,526	117,934	-3.7%	19.25	18.76
20 NTP-EAST TOWNE	183,993	167,659	-8.9%	19.58	17.68
21 LAKEVIEW LOOP	144,474	128,721	-10.9%	29.66	26.67
22 MENDOTA LOOP	217,134	196,053	-9.7%	39.50	35.78
25 AMERICAN CENTER COMMUTER (revised August 25, 2013)	7,300	5,203	-28.7%	16.41	22.31
26 AMERICAN CENTER LOOP (Began Oct. 5, 2008, revised May 2015, Aug 2016)	16,479	24,341	47.7%	5.86	5.30
27 NTP - UW CAMPUS COMMUTER	42,548	39,377	-7.5%	26.98	25.20
28 NTP-WTP COMMUTER (revised August 25, 2013)	302,596	283,686	-6.2%	54.56	56.88
29 SHERMAN COMMUTER ("School day" trip discontinued October 4, 2008)	17,965	17,146	-4.6%	26.48	25.51
30 ETP-EAST TOWNE (revised Aug 2016)	195,186	179,233	-8.2%	27.16	24.15
31 MARSH RD - ETP (began Aug 2013, revised Aug 2016)	17,829	21,841	22.5%	8.02	8.59
32 ACEWOOD-THOMPSON LOOP	30,012	28,657	-4.5%	15.86	14.91
33 SPRECHER/THOMPSON - ETP (revised August 25, 2013)	35,272	35,720	1.3%	16.71	17.02
34 ETP-MATC (peak service on 34 began Aug 24, 2009 & revised Aug 25, 2013)	16,238	16,367	0.8%	14.79	15.05
35 RICHMOND HILLS/ACEWOOD - ETP (began August 25, 2013)	26,218	25,490	-2.8%	12.19	12.18
36 CITY VIEW LOOP (Began Oct. 5, 2008; formerly part of Route 6, revised Aug 2016)	23,850	14,294	-40.1%	10.26	5.85
37 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08 & Aug '09)	51,523	48,548	-5.8%	15.06	15.25
38 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08, Aug '09, & Aug 25, 2013)	281,654	269,814	-4.2%	36.96	40.05
39 ETP - DAIRY DRIVE (revised August 25, 2013)	27,168	21,946	-19.2%	22.00	17.94
40 STP - ARBOR HILLS LOOP (revised August 25, 2013)	161,117	144,115	-10.6%	37.99	33.99
44 STP-UW CAMPUS & FITCHBURG COMMUTER RTES	70,563	67,021	-5.0%	45.99	44.09
47 ARBOR HILLS COMMUTER	63,954	60,477	-5.4%	24.82	23.63
48 STP-UW CAMPUS & FITCHBURG COMMUTER RTES	6,869	6,540	-4.8%	17.64	16.66
49 HATCHERY HILL-LACY LOOP COMMUTER RTE (began Aug 2014, loop reversed Aug 2016)	10,930	11,087	1.4%	8.28	8.56
50 WTP-SCHROEDER-RAYMOND LOOP	202,672	174,845	-13.7%	42.98	37.16
51 WTP-MUIR FIELD LOOP (reversed loop Aug 2016)	63,124	50,205	-20.5%	27.29	21.58
52 WTP-FITCHBURG	36,719	35,216	-4.1%	16.42	15.75
55 VERONA - WTP COMMUTER (revised Mar 11, 2013)	32,678	26,706	-18.3%	23.31	19.11
56 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	87,611	89,757	2.4%	22.07	22.79
57 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	88,270	86,505	-2.0%	27.26	27.02
58 GREENTREE COMMUTER	62,123	58,842	-5.3%	24.39	23.32
59 FITCHBURG - WTP (weekend & holiday route, began August 23, 2009)	8,421	8,780	4.3%	6.31	6.20
63 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	27,261	24,712	-9.4%	22.97	20.14
67 WTP-WEST TOWNE	238,461	196,483	-17.6%	41.35	34.14
68 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	7,670	7,557	-1.5%	5.57	5.31
70 MIDDLETON-CAPITOL SQUARE	127,487	115,095	-9.7%	23.30	21.23
71 MIDDLETON-CAPITOL SQUARE VIA MARSHALL PARK COMMUTER (revised Aug 25, 2013)	88,519	85,938	-2.9%	29.33	28.71
72 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER (revised August 25, 2013)	117,242	111,008	-5.3%	28.32	27.20
73 WTP-OLD SAUK TRAILS	98,802	91,184	-7.7%	18.69	17.41
75 VERONA-CAPITOL SQUARE COMMUTER (began Mar 26, 2012; revised Mar 11 & Dec 2, 2013)	83,979	94,942	13.1%	39.51	42.81
78 MIDDLETON-WTP (Began Oct. 5, 2008; Saturdays only)	8,428	7,749	-8.1%	11.83	10.39
80 UW CAMPUS (service revised August 26, 2012)	1,647,547	1,393,590	-15.4%	93.29	79.77
81-82 UW LATE NITE CIRCULATORS	88,110	74,607	-15.3%	32.05	26.70
84 EAGLE HEIGHTS EXPRESS (began operating August 25, 2008)	22,483	17,446	-22.4%	47.11	36.73
E, L, M, W SUPPLEMENTARY SCHOOL SERVICE	894,080	898,531	0.5%	67.89	70.40
UNKNOWN ROUTE & ROAD BUS *	2	-	NA	NA	NA
SYSTEM TOTAL	12,009,643	11,060,213	-7.9%	35.43	32.91
TOTAL WITHOUT CAMPUS CIRCULATORS (Routes 80-84)	10,251,503	9,574,570	-6.6%	32.22	30.36

* Unknown Route refers to ridership data that isn't assigned to a route by the farebox (generally seen when farebox goes into "fallback mode"). Road buses are put into service to do portions of routes because of vehicle breakdowns, late regular buses, or overloads.

Average weekday ridership October 2015: 58,157
Average weekday ridership October 2016: 56,182

Average weekend ridership October 2015: 14,599
Average weekend ridership October 2016: 12,485

MONTHLY RIDERSHIP - October 2016

ROUTE	MONTHLY RIDERSHIP			YTD RIDERSHIP		
	2015	2016	% change	2015	2016	% change
1 CAP SQUARE - UW	3,233	2,942	-9.0%	22,460	22,783	1.4%
2 WTP-NTP (revised August 25, 2013)	126,473	109,514	-13.4%	1,145,748	1,014,460	-11.5%
3 WTP-ETP	51,888	44,848	-13.6%	469,581	424,589	-9.6%
4 NTP-STP	62,604	54,281	-13.3%	622,918	550,157	-11.7%
5 ETP-STP (revised Aug 2016)	41,750	36,699	-12.1%	408,833	365,028	-10.7%
6 EAST TOWNE-WTP	102,712	95,301	-7.2%	936,458	855,064	-8.7%
7 WTP-ETP (Weekends & Holidays Only)	14,271	14,467	1.4%	133,705	125,456	-6.2%
8 CAP SQUARE-SPRING HARBOR (Weekends & Holidays Only)	4,528	4,255	-6.0%	38,117	35,175	-7.7%
10 SCHENK/ATWOOD - UW CAMPUS (began August 24, 2009 & revised August 25, 2013)	82,526	80,396	-2.6%	641,024	668,345	4.3%
11 WTP-DUTCH MILL-CAP SQUARE	7,882	6,435	-18.4%	68,915	58,177	-15.6%
12 WTP-DUTCH MILL-CAP SQUARE	4,493	5,396	20.1%	40,174	49,968	24.4%
13 STP-CAP SQUARE (revised Aug 2016)	13,953	13,821	-0.9%	127,191	127,438	0.2%
14 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013)	25,910	24,468	-5.6%	237,494	230,973	-2.7%
15 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013)	42,891	42,075	-1.9%	360,325	365,481	1.4%
16 STP - ETP	32,589	29,648	-9.0%	276,333	254,835	-7.8%
17 ETP-NTP (weekend service added Aug 2016)	7,767	9,906	27.5%	78,317	79,618	1.7%
18 STP-WTP (revised Aug 2013, Aug 2016)	30,553	26,887	-12.0%	296,963	251,698	-15.2%
19 RED ARROW TR-CAP SQUARE (revised Aug 2016)	14,206	13,868	-2.4%	122,526	117,934	-3.7%
20 NTP-EAST TOWNE	19,727	17,540	-11.1%	183,993	167,659	-8.9%
21 LAKEVIEW LOOP	15,253	13,147	-13.8%	144,474	128,721	-10.9%
22 MENDOTA LOOP	23,656	20,879	-11.7%	217,134	196,053	-9.7%
25 AMERICAN CENTER COMMUTER (revised August 25, 2013)	379	565	49.1%	7,300	5,203	-28.7%
26 AMERICAN CENTER LOOP (Began Oct. 5, 2008, revised May 2015, Aug 2016)	2,949	2,386	-19.1%	16,479	24,341	47.7%
27 NTP - UW CAMPUS COMMUTER	4,554	4,523	-0.7%	42,548	39,377	-7.5%
28 NTP-WTP COMMUTER (revised August 25, 2013)	36,111	31,114	-13.8%	302,596	283,686	-6.2%
29 SHERMAN COMMUTER ("School day" trip discontinued October 4, 2008)	1,912	1,819	-4.9%	17,965	17,146	-4.6%
30 ETP-EAST TOWNE (revised Aug 2016)	22,599	16,900	-25.2%	195,186	179,233	-8.2%
31 MARSH RD - ETP (began Aug 25, 2013, revised Aug 2016)	2,402	3,353	39.6%	17,829	21,841	22.5%
32 ACEWOOD-THOMPSON LOOP	3,263	2,990	-8.4%	30,012	28,657	-4.5%
33 SPRECHER/THOMPSON - ETP (revised August 25, 2013)	4,716	4,655	-1.3%	35,272	35,720	1.3%
34 ETP-MATC (peak service on 34 began Aug 24, 2009 & revised Aug 25, 2013)	1,921	2,128	10.8%	16,238	16,367	0.8%
35 RICHMOND HILLS/ACEWOOD - ETP (began August 25, 2013)	2,989	2,733	-8.6%	26,218	25,490	-2.8%
36 CITY VIEW LOOP (Began Oct. 5, 2008; formerly part of Route 6, revised Aug 2016)	1,672	1,380	-17.5%	23,850	14,294	-40.1%
37 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08 & Aug '09)	6,393	6,360	-0.5%	51,523	48,548	-5.8%
38 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08, Aug '09, & Aug 25, 2013)	33,190	29,418	-11.4%	281,654	269,814	-4.2%
39 ETP - DAIRY DRIVE (revised August 25, 2013)	3,418	2,772	-18.9%	27,168	21,946	-19.2%
40 STP - ARBOR HILLS LOOP (revised August 25, 2013)	16,173	15,271	-5.6%	161,117	144,115	-10.6%
44 STP-UW CAMPUS & FITCHBURG COMMUTER RTES	8,231	7,188	-12.7%	70,563	67,021	-5.0%
47 ARBOR HILLS COMMUTER	7,430	6,782	-8.7%	63,954	60,477	-5.4%
48 STP-UW CAMPUS & FITCHBURG COMMUTER RTES	694	755	8.8%	6,869	6,540	-4.8%
49 HATCHERY HILL-LACY LOOP COMMUTER RTE (began Aug, 2014, reversed loop Aug 2016)	1,319	997	-24.4%	10,930	11,087	1.4%
50 WTP-SCHROEDER-RAYMOND LOOP	21,728	18,700	-13.9%	202,672	174,845	-13.7%
51 WTP-MUIR FIELD LOOP (reversed loop Aug 2016)	6,691	4,900	-26.8%	63,124	50,205	-20.5%
52 WTP-FITCHBURG	4,102	3,900	-4.9%	36,719	35,216	-4.1%
55 VERONA- WTP COMMUTER (revised Mar 11, 2013)	3,008	2,280	-24.2%	32,678	26,706	-18.3%
56 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	10,690	9,616	-10.0%	87,611	89,757	2.4%
57 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	10,968	9,193	-16.2%	88,270	86,505	-2.0%
58 GREENTREE COMMUTER	6,547	6,298	-3.8%	62,123	58,842	-5.3%
59 FITCHBURG - WTP (weekend & holiday route, began August 23, 2009)	977	1,042	6.7%	8,421	8,780	4.3%
63 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	2,987	2,854	-4.5%	27,261	24,712	-9.4%
67 WTP-WEST TOWNE	25,153	19,970	-20.6%	238,461	196,483	-17.6%
68 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	903	820	-9.2%	7,670	7,557	-1.5%
70 MIDDLETON-CAPITOL SQUARE	14,416	12,666	-12.1%	127,487	115,095	-9.7%
71 MIDDLETON-CAPITOL SQUARE VIA MARSHALL PARK COMMUTER (revised Aug 25, 2013)	9,502	9,034	-4.9%	88,519	85,938	-2.9%
72 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER (revised August 25, 2013)	13,156	12,389	-5.8%	117,242	111,008	-5.3%
73 WTP-OLD SAUK TRAILS	10,716	10,036	-6.3%	98,802	91,184	-7.7%
75 VERONA-CAPITOL SQUARE COMMUTER (began Mar 26, 2012; revised Mar 11 & Dec 2, 2013)	10,081	8,883	-11.9%	83,979	94,942	13.1%
78 MIDDLETON-WTP (Began Oct. 5, 2008; Saturdays only)	1,004	946	-5.8%	8,428	7,749	-8.1%
80 UW CAMPUS (service revised August 26, 2012)	211,013	212,354	0.6%	1,647,547	1,393,590	-15.4%
81 UW LATE NIGHT CIRCULATOR	4,648	5,482	17.9%	45,183	35,524	-21.4%
82 UW LATE NITE CIRCULATOR	6,146	5,931	-3.5%	42,927	39,083	-9.0%
84 EAGLE HEIGHTS EXPRESS (began operating August 25, 2008)	1,949	1,177	-39.6%	22,483	17,446	-22.4%
E, L, M, W SUPPLEMENTARY SCHOOL SERVICE	143,236	135,321	-5.5%	894,080	898,531	0.5%
UNKNOWN ROUTE & ROAD BUS			NA	2		NA
SYSTEM TOTAL	1,410,801	1,304,654	-7.5%	12,009,643	11,060,213	-7.9%

TOTAL WITHOUT CAMPUS CIRCULATORS (Routes 80-84)	1,187,045	1,079,710	-9.0%	10,251,503	9,574,570	-6.6%
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**Paratransit Performance Indicators
October, 2016**

Operations	Metro Plus			
	Oct, 2015	Oct, 2016	YTD Oct, 2015	YTD Oct, 2016
Total Trips	24,296	24,404	229,981	233,164
Rides Cancelled	4,590	4,945	52,090	52,735
Cancellation Rate	18.9%	20.3%	22.6%	22.6%
No Shows (1)	606	612	6,132	6,122
No Shows/Rides Provided	2.5%	2.5%	2.7%	2.6%
Number of Clients Provided Service	1,111	1,122	1,620	1,617
Average Trips/Client	21.9	21.8	142.0	144.2
DDS Trips	17,176	17,078	161,891	164,263
Subscription Trips	18,770	18,778	177,780	179,172
DDS Subscription Trips	15,380	15,268	145,261	147,180
D2D Trips	23,155	23,227	220,906	223,305
Lv Attended Trips	7,321	6,859	69,446	67,989
Maintenance Inspections Conducted/Scheduled	100.0%	100.0%	99.0%	101.9%

Number of Trips by Provider YTD	Badger Cab	Metro Direct	AbbyVans	Trans. Sol.	Badger Bus	Total
Ambulatory	25,061	26,815	42,484	47,961	30,774	173,095
Non-Ambulatory	3	19,270	1,589	9,113	30,094	60,069
Percentage	10.75%	19.77%	18.90%	24.48%	26.11%	100.00%

Customer Service YTD	Badger Cab	Metro Direct	AbbyVans	Trans. Sol.	Badger Bus	Total
Rides Provided	25,064	46,085	44,073	57,074	60,868	233,164
Customer Complaints	103	91	93	102	231	620
Customer Compliments	10	22	3	7	13	55
Customer Suggestions	1	7	2	0	2	12
Complaints/1000 passenger trips - 2015	3.61	2.03	3.86	1.74	3.22	2.74
Complaints/1000 passenger trips - 2016	4.11	1.97	2.11	1.79	3.80	2.66
Late Service Reports (2)	45	1	45	22	113	226
Late Service Reports/1000 passenger trips-2015	0.94	0.02	1.87	0.76	1.74	1.14
Late Service Reports/1000 passenger trips-2016	1.80	0.02	1.02	0.39	1.86	0.97

On-Time Performance	Badger Cab	Metro Direct	AbbyVans	Transit Sol.	Badger Bus
October, 2016	94%	92%	94%	93%	94%
YTD - 2015	94%	94%	96%	93%	94%
YTD - 2016	95%	94%	97%	93%	95%

ADA Certifications, October 2016	Clients	1-19 Trips	>20 - 40<	>40 Trips/mo	TTL Trips
Category 1	1,578	274	218	201	18,996
Category 2	9	0	0	0	0
Category 2/3	19	1	0	0	3
Category 3	2,122	326	74	26	5,348
Total	3,728				24,347

Monthly New Certification	17
Monthly Denied Applications	0

(1) No-shows now include late cancels (late cancels used to be reported separately).

(2) Late Service Reports are based on passenger feedback. Not all late reports are chargeable to the vendor.

Madison Metro Transit
Unaudited Financial Performance Report
Year-to-Date through October 31
All Modes

		2015 Actual	2016 Budget	2016 Actual	Over/Under Budget	Change from Prior Year
Passenger Revenue:						
	Cash, Tickets, Passes:	\$ 5,507,209	\$ 5,360,777	\$ 5,171,797	\$ (188,979)	\$ (335,412)
	Unlimited Ride Passes:	\$ 5,503,963	\$ 5,440,409	\$ 5,351,750	\$ (88,659)	\$ (152,212)
	Sub Total:	\$ 11,011,172	\$ 10,801,186	\$ 10,523,547	\$ (277,638)	\$ (487,624)
Misc Revenue:						
	Advertising:	\$ 377,204	\$ 320,833	\$ 511,072	\$ 190,239	\$ 133,868
	County:	\$ 3,555,844	\$ 3,375,000	\$ 3,675,682	\$ 300,682	\$ 119,838
	Other Operating:	\$ 41,852	\$ 30,000	\$ 77,821	\$ 47,821	\$ 35,968
	Non-Operating:	\$ 9,553	\$ 10,417	\$ 14,529	\$ 4,112	\$ 4,975
	Sub Total:	\$ 3,984,454	\$ 3,736,250	\$ 4,279,103	\$ 542,853	\$ 294,649
Local Subsidies:						
	City of Madison:	\$ 10,474,468	\$ 9,935,492	\$ 9,935,492	\$ -	\$ (538,975)
	Funding Partners:	\$ 2,944,333	\$ 2,920,833	\$ 2,920,000	\$ (833)	\$ (24,333)
	Sub Total:	\$ 13,418,801	\$ 12,856,325	\$ 12,855,492	\$ (833)	\$ (563,309)
State Assistance:						
		\$ 14,479,947	\$ 14,479,917	\$ 14,470,000	\$ (9,917)	\$ (9,947)
Federal grant funding for capital maintenance						
		\$ 5,135,440	\$ 5,124,418	\$ 5,120,000	\$ (4,418)	\$ (15,440)
	Total Revenue:	\$ 48,029,813	\$ 46,998,096	\$ 47,248,143	\$ 250,046	\$ (781,670)
Salaries:						
	Salaries/Wages:	\$ 21,117,513	\$ 22,307,472	\$ 21,071,270	\$ (1,236,202)	\$ (46,243)
	OT:	\$ 1,795,325	\$ 1,539,140	\$ 1,888,420	\$ 349,280	\$ 93,095
	Workers Comp:	\$ 141,219	\$ 166,667	\$ 203,667	\$ 37,000	\$ 62,448
Benefits:						
	Health:	\$ 5,437,234	\$ 5,476,461	\$ 5,389,234	\$ (87,227)	\$ (48,000)
	WI Retirement:	\$ 1,517,729	\$ 1,439,061	\$ 1,488,113	\$ 49,052	\$ (29,616)
	Other:	\$ 3,081,057	\$ 3,233,348	\$ 3,255,153	\$ 21,805	\$ 174,096
	Sub Total:	\$ 33,090,076	\$ 34,162,148	\$ 33,295,856	\$ (866,292)	\$ 205,780
Utilities:						
	Natural Gas:	\$ 148,639	\$ 175,000	\$ 107,699	\$ (67,301)	\$ (40,940)
	Electricity:	\$ 247,208	\$ 241,667	\$ 230,542	\$ (11,125)	\$ (16,666)
	Telephone:	\$ 14,021	\$ 13,433	\$ 12,499	\$ (934)	\$ (1,521)
	Other:	\$ 30,863	\$ 39,500	\$ 28,340	\$ (11,160)	\$ (2,523)
Building & Grounds:						
	Repairs/Maintenance:	\$ 284,932	\$ 85,833	\$ 271,902	\$ 186,069	\$ (13,030)
	Supplies:	\$ 179,266	\$ 207,500	\$ 240,824	\$ 33,324	\$ 61,558
	Services:	\$ 7,351	\$ 8,333	\$ 7,726	\$ (607)	\$ 376
Rolling Stock/Support Equipment:						
	Equip. Repairs/Maintenance:	\$ 350,657	\$ 400,000	\$ 545,608	\$ 145,608	\$ 194,952
	Parts:	\$ 953,037	\$ 833,333	\$ 1,012,029	\$ 178,695	\$ 58,992
	Tires:	\$ 191,990	\$ 225,000	\$ 184,706	\$ (40,294)	\$ (7,285)
	Equipment Supplies:	\$ 67,421	\$ 75,000	\$ 49,737	\$ (25,263)	\$ (17,684)
	Fuel, Oil, & Lubricants:	\$ 3,332,677	\$ 3,159,842	\$ 3,155,372	\$ (4,470)	\$ (177,305)
Administrative:						
	Insurance & Financial:	\$ 534,089	\$ 1,008,293	\$ 1,099,428	\$ 91,135	\$ 565,339
	Rentals/Leases:	\$ 175,417	\$ 266,667	\$ 275,258	\$ 8,591	\$ 99,841
	Training:	\$ 39,801	\$ 25,000	\$ 36,233	\$ 11,233	\$ (3,568)
	Supplies, Equipment and Services:	\$ 278,680	\$ 542,667	\$ 504,806	\$ (37,861)	\$ 226,125
Operations:						
	Paratransit Providers:	\$ 3,945,500	\$ 4,020,833	\$ 3,846,348	\$ (174,485)	\$ (99,151)
	GAS / RSVP / Exc Rides:	\$ 491,807	\$ 500,000	\$ 534,817	\$ 34,817	\$ 43,010
Inter Departmental Charges:						
		\$ 273,195	\$ 310,340	\$ 290,700	\$ (19,640)	\$ 17,505
Depreciation:						
		\$ 5,355,446	\$ 5,416,667	\$ 5,450,806	\$ 34,140	\$ 95,361
Interest and Bad Debt Expense:						
		\$ 281,490	\$ 305,824	\$ 306,000	\$ 176	\$ 24,510
	Total Operating Expenses:	\$ 50,273,563	\$ 52,022,880	\$ 51,487,236	\$ (535,644)	\$ 1,213,674
Less Depreciation:						
		\$ (5,355,446)	\$ (5,416,667)	\$ (5,450,806)	\$ (34,140)	\$ (95,361)
Capital Debt:						
		\$ 1,009,641	\$ 1,137,978	\$ 1,138,000	\$ 22	\$ 128,359
Fixed Assets:						
		\$ 262,905	\$ 350,000	\$ 245,725	\$ (104,275)	\$ (17,180)
Federal grant funding for fixed assets						
		\$ (199,444)	\$ (280,000)	\$ (196,580)	\$ 83,420	\$ 2,864
	Total Expenditures:	\$ 45,991,218	\$ 47,814,192	\$ 47,223,575	\$ (590,617)	\$ 1,232,357
	Reserves generated (used)	\$ 2,038,594	\$ (816,096)	\$ 24,568	\$ 840,663	\$ (2,014,027)
	Reserve balance-beginning	\$ 5,017,659		\$ 7,453,566		
	Reserve balance-ending	\$ 7,056,253		\$ 7,478,134		

**Madison Metro
Performance Measures
YTD through October 31**

	Fixed Route		Paratransit	
	2015	2016	2015	2016
Operating Cost/Revenue Hours	\$ 108.15	\$ 111.06	\$ 89.83	\$ 93.32
Operating Revenue/Operating Cost	29.31%	27.51%	43.52%	42.58%
Operating Cost/Passenger Trips	\$ 3.05	\$ 3.38	\$ 33.74	\$ 35.05
Passenger Trips/Revenue Hour	\$ 35.42	\$ 32.91	\$ 2.66	\$ 2.66
Passenger Trips/Service Area Population (annualized)	56.95	52.44	1.09	1.11
Revenue Hours/Service Area Population (annualized)	1.61	1.59	0.41	0.42
Passenger Revenue/Passenger Trips	\$ 0.89	\$ 0.93	\$ 1.14	\$ 1.08
Operating Cost/Platform Hours	\$ 97.50	\$ 100.53	\$ 81.80	\$ 84.98
Operating Cost/Total Miles	\$ 7.29	\$ 7.42	\$ 4.42	\$ 4.59
Passenger Trips/Revenue Mile	2.83	2.63	0.15	\$ 0.15

Notes:

Operating revenue includes all passenger revenue plus paratransit MA Waiver revenue

Operating cost includes "Total operating expenses" less depreciation and expenses associated with County programs

Service area population is 253,075

WI DOT Cost Efficiency Measures	Fixed Route		Paratransit		Combined		2013 Peer
	2015	2016	2015	2016	2015	2016	
Expense per revenue hour	\$ 106.18	\$ 108.71	\$ 84.38	\$ 87.71	\$ 101.76	\$ 104.37	\$ 97.57
Revenue/expense ratio	29.86%	28.11%	3.61%	3.29%	25.44%	23.80%	21.12%
Cost/passenger	\$ 3.00	\$ 3.30	\$ 31.70	\$ 32.95	\$ 3.54	\$ 3.92	\$ 4.46
Passengers/revenue hour	35.42	32.91	2.66	2.66	28.77	26.65	23.69
Passenger Trips/Capita (annualized)	49.78	45.85	0.95	0.97	50.73	46.81	37.63
Revenue Hours/Capita (annualized)	1.41	1.39	0.36	0.36	1.76	1.76	1.43

Notes:

Revenue includes passenger revenue only (does not include MA Waiver revenue)

Expense includes "Total operating expenses" less depreciation, expenses associated with County programs, lease and interest expenses and inter-agency charges

Cost and expense are the same number

The population used for the efficiency measures is 289,500

Madison Metro Transit
Year to Year Fixed Route Ridership and Revenue Comparison
Through October 31, 2016 and 2015

Fixed Route Passenger Revenue

2016	January	February	March	April	May	June	July	August	September	October	Total
Cash fares	\$ 104,375	\$ 112,988	\$ 113,582	\$ 115,060	\$ 111,259	\$ 128,324	\$ 108,230	\$ 140,204	\$ 127,723	\$ 117,738	\$ 1,179,483
Day passes	\$ 6,846	\$ 6,870	\$ 6,740	\$ 6,429	\$ 8,839	\$ 7,901	\$ 7,714	\$ 7,084	\$ 7,000	\$ 7,000	\$ 72,423
2 ride passes	\$ 28,264	\$ 5,828	\$ 10,722	\$ 10,453	\$ 11,221	\$ 15,607	\$ 9,878	\$ 21,378	\$ 16,937	\$ 14,000	\$ 144,288
10 ride passes	\$ 88,680	\$ 85,780	\$ 85,365	\$ 75,710	\$ 71,945	\$ 67,880	\$ 55,375	\$ 102,248	\$ 86,171	\$ 68,000	\$ 787,154
31 day passes	\$ 162,827	\$ 123,242	\$ 123,822	\$ 105,349	\$ 124,866	\$ 155,157	\$ 107,582	\$ 160,873	\$ 130,023	\$ 117,600	\$ 1,311,341
EZ Rider/Summer Youth passes	\$ 185,730	\$ 169,510	\$ 169,510	\$ 160,590	\$ 178,430	\$ 94,290	\$ 28,000	\$ 29,825	\$ 220,000	\$ 220,000	\$ 1,455,885
Total cash, ticket & pass revenue	\$ 576,722	\$ 504,218	\$ 509,741	\$ 473,591	\$ 506,560	\$ 469,159	\$ 316,779	\$ 461,612	\$ 587,854	\$ 544,338	\$ 4,950,574
UW ASM	\$ 307,760	\$ 307,760	\$ 307,760	\$ 307,760	\$ 307,760	\$ 307,760	\$ 307,760	\$ 307,760	\$ 304,714	\$ 304,714	\$ 3,071,508
UW Employees	\$ 164,456	\$ 164,456	\$ 164,456	\$ 164,456	\$ 164,456	\$ 164,456	\$ 164,456	\$ 164,456	\$ 165,556	\$ 165,556	\$ 1,646,760
MATC	\$ 41,599	\$ 51,225	\$ 47,766	\$ 47,815	\$ 28,957	\$ 8,673	\$ 9,490	\$ 14,586	\$ 53,074	\$ 56,944	\$ 360,129
City of Madison	\$ 11,402	\$ 12,225	\$ 12,751	\$ 11,881	\$ 11,377	\$ 12,868	\$ 12,640	\$ 14,043	\$ 15,983	\$ 16,642	\$ 131,812
Edgewood	\$ 6,807	\$ 8,515	\$ 6,834	\$ 7,923	\$ 4,207	\$ 2,070	\$ 2,038	\$ 4,147	\$ 9,668	\$ 8,894	\$ 61,103
St. Mary's	\$ 2,025	\$ 2,495	\$ 2,804	\$ 2,848	\$ 2,955	\$ 3,013	\$ 2,807	\$ 3,195	\$ 3,687	\$ 3,292	\$ 29,121
Meriter	\$ 1,869	\$ 1,831	\$ 1,883	\$ 1,711	\$ 1,648	\$ 1,773	\$ 1,722	\$ 2,087	\$ 1,955	\$ 1,914	\$ 18,393
Dane County	\$ 3,164	\$ 3,175	\$ 2,914	\$ 2,564	\$ 2,941	\$ 3,637	\$ 2,904	\$ 2,856	\$ 3,106	\$ 3,276	\$ 30,537
Commuter	\$ 18,722	\$ 19,657	\$ 19,470	\$ 19,020	\$ 17,283	\$ 17,671	\$ 16,468	\$ 18,705	\$ 18,892	\$ 19,000	\$ 184,888
Total unlimited ride pass revenue	\$ 557,804	\$ 571,339	\$ 566,638	\$ 565,978	\$ 541,584	\$ 521,921	\$ 520,285	\$ 531,835	\$ 576,635	\$ 580,232	\$ 5,534,251
Total passenger revenue	\$ 1,134,526	\$ 1,075,557	\$ 1,076,379	\$ 1,039,569	\$ 1,048,144	\$ 991,080	\$ 837,064	\$ 993,447	\$ 1,164,489	\$ 1,124,570	\$ 10,484,825
Cumulative YTD passenger revenue	\$ 1,134,526	\$ 2,210,083	\$ 3,286,462	\$ 4,326,031	\$ 5,374,175	\$ 6,365,255	\$ 7,202,319	\$ 8,195,766	\$ 9,360,255	\$ 10,484,825	

2015	January	February	March	April	May	June	July	August	September	October	Total
Cash fares	\$ 109,045	\$ 118,700	\$ 115,091	\$ 118,892	\$ 117,778	\$ 150,863	\$ 124,536	\$ 112,540	\$ 101,215	\$ 175,123	\$ 1,243,783
Day passes	\$ 5,099	\$ 5,242	\$ 4,523	\$ 5,563	\$ 5,984	\$ 5,026	\$ 5,385	\$ 5,513	\$ 5,436	\$ 5,221	\$ 52,992
2 ride passes	\$ 20,432	\$ 9,296	\$ 8,644	\$ 8,074	\$ 14,737	\$ 42,252	\$ 15,672	\$ 39,538	\$ 18,532	\$ 8,533	\$ 185,710
10 ride passes	\$ 88,590	\$ 95,735	\$ 77,590	\$ 81,910	\$ 71,475	\$ 65,635	\$ 69,560	\$ 67,235	\$ 98,785	\$ 81,315	\$ 797,830
31 day passes	\$ 150,299	\$ 129,247	\$ 137,826	\$ 140,758	\$ 146,012	\$ 140,149	\$ 135,766	\$ 110,279	\$ 143,458	\$ 124,255	\$ 1,358,049
EZ Rider/Summer Youth passes	\$ 208,000	\$ 195,000	\$ 204,000	\$ 190,000	\$ 215,000	\$ 112,480	\$ 18,000	\$ 18,303	\$ 221,000	\$ 240,000	\$ 1,621,783
Total cash, ticket & pass revenue	\$ 581,465	\$ 553,220	\$ 547,674	\$ 545,197	\$ 570,986	\$ 516,405	\$ 368,919	\$ 353,408	\$ 588,426	\$ 634,447	\$ 5,260,147
UW ASM	\$ 300,420	\$ 300,420	\$ 300,420	\$ 300,419	\$ 300,420	\$ 300,420	\$ 300,420	\$ 300,420	\$ 307,760	\$ 307,760	\$ 3,018,879
UW Employees	\$ 160,735	\$ 160,735	\$ 160,735	\$ 160,734	\$ 160,735	\$ 160,735	\$ 160,734	\$ 160,735	\$ 164,456	\$ 164,456	\$ 1,614,790
MATC	\$ 50,130	\$ 58,185	\$ 58,156	\$ 60,524	\$ 38,593	\$ 10,911	\$ 14,266	\$ 14,707	\$ 57,547	\$ 60,076	\$ 423,095
City of Madison	\$ 11,150	\$ 11,178	\$ 12,422	\$ 11,412	\$ 10,289	\$ 11,309	\$ 12,998	\$ 11,700	\$ 11,755	\$ 12,637	\$ 116,850
Edgewood	\$ 8,303	\$ 10,451	\$ 9,293	\$ 9,456	\$ 5,685	\$ 2,368	\$ 2,132	\$ 4,034	\$ 10,199	\$ 9,546	\$ 71,467
St. Mary's	\$ 2,393	\$ 2,848	\$ 3,004	\$ 2,309	\$ 2,134	\$ 2,574	\$ 2,553	\$ 2,556	\$ 2,846	\$ 2,931	\$ 26,148
Meriter	\$ 1,921	\$ 1,986	\$ 2,058	\$ 2,048	\$ 1,901	\$ 1,920	\$ 1,884	\$ 1,729	\$ 1,762	\$ 1,880	\$ 19,089
Dane County	\$ 2,226	\$ 2,156	\$ 2,536	\$ 2,362	\$ 2,334	\$ 2,378	\$ 2,951	\$ 3,094	\$ 3,030	\$ 3,068	\$ 26,135
Commuter	\$ 17,187	\$ 17,880	\$ 18,556	\$ 17,140	\$ 15,613	\$ 15,554	\$ 17,453	\$ 16,706	\$ 17,710	\$ 17,945	\$ 171,744
Total unlimited ride pass revenue	\$ 554,465	\$ 565,839	\$ 567,180	\$ 566,404	\$ 537,704	\$ 508,169	\$ 515,391	\$ 515,681	\$ 577,065	\$ 580,299	\$ 5,488,197
Total passenger revenue	\$ 1,135,930	\$ 1,119,059	\$ 1,114,854	\$ 1,111,601	\$ 1,108,690	\$ 1,024,574	\$ 884,310	\$ 869,089	\$ 1,165,491	\$ 1,214,746	\$ 10,748,344
Cumulative YTD passenger revenue	\$ 1,135,930	\$ 2,254,989	\$ 3,369,843	\$ 4,481,444	\$ 5,590,134	\$ 6,614,708	\$ 7,499,018	\$ 8,368,107	\$ 9,533,598	\$ 10,748,344	

Madison Metro Transit
Year to Year Fixed Route Ridership and Revenue Comparison
Through October 31, 2016 and 2015

Fixed Route Rides													
2016	January	February	March	April	May	June	July	August	September	October	November	December	Total
Cash fares	55,115	55,828	56,167	54,548	56,877	60,519	57,006	64,681	64,092	62,218			587,051
Day passes	4,162	4,450	4,297	5,095	5,001	5,006	5,043	6,187	4,937	5,229			49,407
2 ride passes	12,411	11,900	10,919	11,172	10,951	14,291	10,566	8,908	10,511	9,299			110,928
10 ride passes	63,900	68,150	64,153	61,847	59,393	48,209	39,545	42,392	59,665	60,135			567,389
31 day passes	148,785	156,027	168,084	155,553	155,353	162,742	152,299	164,277	152,715	155,743			1,571,578
EZ Rider/Summer Youth passes	175,608	183,435	157,974	181,905	183,258	83,192	54,797	32,780	165,375	197,026			1,415,350
Total cash, ticket & pass rides	459,981	479,790	461,594	470,120	470,833	373,959	319,256	319,225	457,295	489,650			4,301,703
UW ASM	231,679	352,360	289,815	303,580	187,150	155,049	149,054	153,316	280,650	286,860			2,389,513
UW Employees	150,763	168,706	164,495	150,517	133,736	129,716	121,672	135,936	136,762	143,718			1,436,021
MATC	36,173	44,543	41,536	41,578	25,180	7,542	8,252	12,684	39,314	42,181			298,983
City of Madison	9,915	10,630	11,088	10,331	9,893	11,190	10,991	12,212	11,839	12,327			110,416
Edgewood	5,919	7,404	5,943	6,890	3,658	1,800	1,772	3,606	7,162	6,588			50,742
St. Mary's	1,761	2,170	2,438	2,476	2,570	2,620	2,441	2,778	3,206	2,863			25,323
Meriter	1,625	1,592	1,638	1,488	1,433	1,541	1,498	1,815	1,700	1,664			15,994
Dane County	2,751	2,761	2,534	2,230	2,557	3,163	2,525	2,483	2,701	2,849			26,554
Commuter	14,980	15,738	15,588	15,231	13,842	14,145	13,180	14,972	15,125	15,517			148,318
Total unlimited ride pass rides	455,566	605,904	535,075	534,321	380,019	326,766	311,385	339,802	498,459	514,567			4,501,864
UW routes 80-85	139,626	240,554	181,435	181,865	98,903	64,447	71,692	71,219	210,870	224,944			1,485,555
Total revenue rides	1,055,173	1,326,248	1,178,104	1,186,306	949,755	765,172	702,333	730,246	1,166,624	1,229,161			10,289,122
Transfers	58,703	59,862	62,754	59,468	59,321	68,854	63,513	68,384	64,751	62,129			627,739
Non-revenue rides	12,224	12,379	15,018	12,095	13,642	13,403	11,912	12,915	20,151	13,364			137,103
Total rides	1,126,100	1,398,489	1,255,876	1,257,869	1,022,718	847,429	777,758	811,545	1,251,526	1,304,654			11,053,964
Cumulative YTD total rides	1,126,100	2,524,589	3,780,465	5,038,334	6,061,052	6,908,481	7,686,239	8,497,784	9,749,310	11,053,964			

2015	January	February	March	April	May	June	July	August	September	October	November	December	Total
Cash fares	61,784	58,782	60,869	58,875	59,913	62,601	63,949	68,115	68,274	64,980			628,142
Day passes	4,560	4,415	4,335	4,418	4,976	4,263	5,094	5,318	5,274	5,048			47,701
2 ride passes	10,893	10,888	11,376	10,976	11,446	14,543	19,753	9,616	14,413	12,430			126,334
10 ride passes	64,159	65,131	65,601	61,530	60,043	51,980	45,919	42,963	62,836	63,935			584,097
31 day passes	161,261	158,373	178,753	168,184	166,974	176,099	182,729	166,543	173,357	169,932			1,702,205
EZ Rider/Summer Youth passes	185,091	190,943	201,949	185,294	195,081	106,566	54,955	34,056	190,676	222,380			1,566,991
Total cash, ticket & pass rides	487,748	488,532	522,883	489,277	498,433	416,052	372,399	326,611	514,830	538,705			4,655,470
UW ASM	248,859	373,052	336,337	294,632	208,506	165,347	173,942	162,153	300,860	313,617			2,577,305
UW Employees	156,725	167,931	169,714	152,507	133,393	130,418	134,627	124,467	138,198	150,962			1,458,942
MATC	43,591	50,596	50,570	52,630	33,559	9,488	12,405	12,789	50,041	52,240			367,909
City of Madison	9,696	9,720	10,802	9,923	8,947	9,834	11,302	10,174	10,222	10,989			101,609
Edgewood	7,220	9,088	8,081	8,222	4,944	2,059	1,854	3,508	8,868	8,301			62,145
St. Mary's	2,081	2,476	2,612	2,008	1,856	2,238	2,220	2,223	2,475	2,548			22,737
Meriter	1,670	1,727	1,790	1,781	1,653	1,670	1,638	1,503	1,532	1,635			16,599
Dane County	1,936	1,875	2,205	2,054	2,029	2,068	2,566	2,690	2,635	2,668			22,726
Commuter	13,765	14,321	14,864	13,733	12,506	12,458	13,986	13,388	14,183	14,382			137,586
Total unlimited ride pass rides	485,543	630,786	596,975	537,490	407,393	335,580	354,540	332,895	529,014	557,342			4,767,558
UW routes 80-85	154,647	297,777	281,743	240,407	145,805	64,111	78,907	66,866	204,121	223,756			1,758,140
Total revenue rides	1,127,938	1,417,095	1,401,601	1,267,174	1,051,631	815,743	805,846	726,372	1,247,965	1,319,803			11,181,168
Transfers	62,448	57,525	63,078	62,338	64,278	72,406	81,089	73,201	70,887	67,080			674,330
Non-revenue rides	13,487	11,659	13,416	14,770	14,887	15,037	13,805	13,485	19,681	23,918			154,145
Total rides	1,203,873	1,486,279	1,478,095	1,344,282	1,130,796	903,186	900,740	813,058	1,338,533	1,410,801			12,009,643
Cumulative YTD total rides	1,203,873	2,690,152	4,168,247	5,512,529	6,643,325	7,546,511	8,447,251	9,260,309	10,598,842	12,009,643			

Madison Metro Transit
Year to Year Fixed Route Ridership and Revenue Comparison
Through October 31, 2016 and 2015

Fixed Route Passenger Revenue % Change											
	January	February	March	April	May	June	July	August	September	October	Total
Cash fares	-4.3%	-4.8%	-1.3%	-3.2%	-5.5%	-14.9%	-13.1%	24.6%	26.2%	-32.8%	-5.2%
Day passes	34.3%	31.1%	49.0%	15.6%	47.7%	57.2%	43.2%	28.5%	28.8%	34.1%	36.7%
2 ride passes	38.3%	-37.3%	24.0%	29.5%	-23.9%	-63.1%	-37.0%	-45.9%	-8.6%	64.1%	-22.3%
10 ride passes	0.1%	-10.4%	10.0%	-7.6%	0.7%	3.4%	-20.4%	52.1%	-12.8%	-16.4%	-1.3%
31 day passes	8.3%	-4.6%	-10.2%	-25.2%	-14.5%	10.7%	-20.8%	45.9%	-9.4%	-5.4%	-3.4%
EZ Rider/Summer Youth passes	-10.7%	-13.1%	-16.9%	-15.5%	-17.0%	-16.2%	55.6%	63.0%	-0.5%	-8.3%	-10.2%
Total cash, ticket & pass revenue	-0.8%	-8.9%	-6.9%	-13.1%	-11.3%	-9.1%	-14.1%	30.6%	-0.1%	-14.2%	-5.9%
UW ASM	2.4%	2.4%	2.4%	2.4%	2.4%	2.4%	2.4%	2.4%	-1.0%	-1.0%	1.7%
UW Employees	2.3%	2.3%	2.3%	2.3%	2.3%	2.3%	2.3%	2.3%	0.7%	0.7%	2.0%
MATC	-17.0%	-12.0%	-17.9%	-21.0%	-25.0%	-20.5%	33.5%	-0.8%	-7.8%	-5.2%	-14.9%
City of Madison	2.3%	9.4%	2.6%	4.1%	10.6%	13.8%	-2.8%	20.0%	36.0%	31.7%	12.8%
Edgewood	-18.0%	-18.5%	-26.5%	-16.2%	-26.0%	-12.6%	-4.4%	2.8%	-5.2%	-6.8%	-14.5%
St. Mary's	-15.4%	-12.4%	-6.7%	23.3%	38.5%	17.1%	9.9%	25.0%	29.6%	12.3%	11.4%
Meriter	-2.7%	-7.8%	-8.5%	-16.5%	-13.3%	-7.7%	-8.6%	20.7%	11.0%	1.8%	-3.6%
Dane County	42.1%	47.3%	14.9%	8.6%	26.0%	52.9%	-1.6%	-7.7%	2.5%	6.8%	16.8%
Commuter	8.9%	9.9%	4.9%	11.0%	10.7%	13.6%	-5.6%	12.0%	6.7%	5.9%	7.7%
Total unlimited ride pass revenue	0.6%	1.0%	-0.1%	-0.1%	0.7%	2.7%	0.9%	3.1%	-0.1%	0.0%	0.8%
Total passenger revenue	-0.1%	-3.9%	-3.5%	-6.5%	-5.5%	-3.3%	-5.3%	14.3%	-0.1%	-7.4%	-2.5%
Cumulative YTD passenger revenue	-0.1%	-2.0%	-2.5%	-3.5%	-3.9%	-3.8%	-4.0%	-2.1%	-1.8%	-2.5%	

Fixed Route Rides % Change											
	January	February	March	April	May	June	July	August	September	October	Total
Cash fares	-10.8%	-5.0%	-7.7%	-7.3%	-5.1%	-3.3%	-10.9%	-5.0%	-6.1%	-4.3%	-6.5%
Day passes	-8.7%	0.8%	-0.9%	15.3%	0.5%	17.4%	-1.0%	16.3%	-6.4%	3.6%	3.6%
2 ride passes	13.9%	9.3%	-4.0%	1.8%	-4.3%	-1.7%	-46.5%	-7.4%	-27.1%	-25.2%	-12.2%
10 ride passes	-0.4%	4.6%	-2.2%	0.5%	-1.1%	-7.3%	-13.9%	-1.3%	-5.0%	-5.9%	-2.9%
31 day passes	-7.7%	-1.5%	-6.0%	-7.5%	-7.0%	-7.6%	-16.7%	-1.4%	-11.9%	-8.3%	-7.7%
EZ Rider/Summer Youth passes	-5.1%	-3.9%	-21.8%	-1.8%	-6.1%	-21.9%	-0.3%	-3.7%	-13.3%	-11.4%	-9.7%
Total cash, ticket & pass rides	-5.7%	-1.8%	-11.7%	-3.9%	-5.5%	-10.1%	-14.3%	-2.3%	-11.2%	-9.1%	-7.6%
UW ASM	-6.9%	-5.5%	-13.8%	3.0%	-10.2%	-6.2%	-14.3%	-5.4%	-6.7%	-8.5%	-7.3%
UW Employees	-3.8%	0.5%	-3.1%	-1.3%	0.3%	-0.5%	-9.6%	9.2%	-1.0%	-4.8%	-1.6%
MATC	-17.0%	-12.0%	-17.9%	-21.0%	-25.0%	-20.5%	-33.5%	-0.8%	-21.4%	-19.3%	-18.7%
City of Madison	2.3%	9.4%	2.6%	4.1%	10.6%	13.8%	-2.8%	20.0%	15.8%	12.2%	8.7%
Edgewood	-18.0%	-18.5%	-26.5%	-16.2%	-26.0%	-12.6%	-4.4%	2.8%	-19.2%	-20.6%	-18.3%
St. Mary's	-15.4%	-12.4%	-6.7%	23.3%	38.5%	17.1%	10.0%	25.0%	29.5%	12.4%	11.4%
Meriter	-2.7%	-7.8%	-8.5%	-16.5%	-13.3%	-7.7%	-8.5%	20.8%	11.0%	1.8%	-3.6%
Dane County	42.1%	47.3%	14.9%	8.6%	26.0%	52.9%	-1.6%	-7.7%	2.5%	6.8%	16.8%
Commuter	8.8%	9.9%	4.9%	10.9%	10.7%	13.5%	-5.8%	11.8%	6.6%	7.9%	7.8%
Total unlimited ride pass rides	-6.2%	-3.9%	-10.4%	-0.6%	-6.7%	-2.6%	-12.2%	2.1%	-5.8%	-7.7%	-5.6%
UW routes 80-85	-9.7%	-19.2%	-35.6%	-24.4%	-32.2%	0.5%	-9.1%	6.5%	3.3%	0.5%	-15.5%
Total revenue rides	-6.5%	-6.4%	-15.9%	-6.4%	-9.7%	-6.2%	-12.8%	0.5%	-6.5%	-6.9%	-8.0%
Transfers	-6.0%	4.1%	-0.5%	-4.6%	-7.7%	-4.9%	-21.7%	-6.6%	-8.7%	-7.4%	-6.9%
Non-revenue rides	-9.4%	6.2%	11.9%	-18.1%	-8.4%	-10.9%	-13.7%	-4.2%	2.4%	-44.1%	-11.1%
Total rides	-6.5%	-5.9%	-15.0%	-6.4%	-9.6%	-6.2%	-13.7%	-0.2%	-6.5%	-7.5%	-8.0%
Cumulative YTD total rides	-6.5%	-6.2%	-9.3%	-8.6%	-8.8%	-8.5%	-9.0%	-8.2%	-8.0%	-8.0%	