

Questions Regarding Transportation under Family Care in Dane County

The following are **draft** questions captured from, and subsequent to, the last Ad Hoc Committee meeting. These represent questions to be posed to staff representing the Family Care program.

1. How does someone qualify for transportation services under Family Care?
2. How does the RAD and outcomes effect transportation service authorization?
3. What are the qualifications for transportation service providers under Family Care?
4. What if Metro doesn't qualify as a transportation provider?
5. How is reimbursement to a transportation provider determined?
6. What are the mechanics of reimbursement?
7. As this is managed care, what limitations are there on cost sharing for transportation?
8. Would Metro be obligated to enter into an MCO agreement to become a Family Care transportation provider or could Metro present our Agency Fare Agreement?
9. How is the Family Care capitation rate determined?
10. How is the transition from CIP to Family Care or IRIS handled?
11. Is transportation an IRIS eligible service through waiver or another method?
12. What is the size of the waiting lists and how is the transition to Family Care and IRIS handled?