

Recreation Athletic Organization User Survey

To: _____

1. How many participants did you have in your organization for 2016? _____
2. What type of sport do your participants play?
 - a. Baseball
 - b. Basketball
 - c. Cricket
 - d. Football
 - e. Hockey
 - f. Kickball
 - g. Lacrosse
 - h. Pickleball
 - i. Rugby
 - j. Soccer
 - k. Softball
 - l. Swimming
 - m. Tennis
 - n. Ultimate Frisbee
 - o. Volleyball
 - p. Other _____
2. How likely is it that you would recommend Madison Parks athletic facilities to a friend or colleague? Scale of 1-10
 - a. Why would you recommend or not? Open text box
3. Have you ever had to cancel an event/practice because there were no athletic facilities available to reserve (not due to inclement weather)? Y/N _____
4. Does your program have a limit on number of participants based on number of fields/courts that are available for reserving? Y/N _____
5. Do you feel the following park amenities meet your organizations needs:
 - a. Parking? Y/N _____
 - b. Lighting? Y/N _____
 - c. Seating? Y/N _____
 - d. Quality of Field? Y/N _____
 - e. Restrooms? Y/N _____
 - f. Other (please specify) _____
 - g. Comments related to amenities: Open text box
6. Do you rely solely on the City of Madison for your athletic program? Y/N _____
 - a. If no, what percentage of games/practices do you rely on City of Madison facilities?
7. Would your program exist if you were not able to use City of Madison parks facilities? Y/N _____
8. Has your group used fields/courts within City of Madison parks on a first come first served basis (pick-up games, practices, regular games, etc.)? Y/N _____
9. If YES for #7, could you specify:

- a. Different parks you used (specify park locations) _____
 - b. Number to times per season that your team used these parks _____
10. What do you find most helpful/useful when referencing the parks athletic website page, <http://www.cityofmadison.com/parks/reserve/FieldReservations.cfm>:
- a. Field conditions hotline number
 - b. Reservation process information
 - c. Fees/pricing
 - d. Listing of available fields with links to specific park amenities
 - e. Policies
 - f. Contact info
 - g. Other
 - h. Have never referenced the website
11. Do you call the rainout/field conditions hotline, 608-267-8787, to confirm your park space is available for play? Y/N _____
12. If the season could be extended earlier or later than what is currently available, would your organization use the field time? Y/N _____
13. The City of Madison is updating the Park and Open Space Plan, which is a five year vision for Madison Parks. We are looking for feedback on our system.
- a. Are there any changes to the current parks system you would like to see? Open text box.
 - b. Are there areas in which the current parks system excels? Open text box.
14. Please provide the following:
Name of Organization:
Contact Name:
E-mail Address:
Phone Number:

For more information on the Park and Open Space Plan visit:

<http://www.cityofmadison.com/parks/projects/2018-2022-park-open-space-plan>

**All surveys must be
completed and
submitted by Friday
December 16, 2016**

Please return this form to
ATTN: Athletic Survey Coordinator
Parks Division, City of Madison
City-County Building, Suite 104
210 Martin Luther King, Jr. Blvd.
Madison, WI 53703

Or fill out the online survey at www.surveymonkeyxxxx.com