# Draft Day Resource Center Concept Paper

City County Homeless Issues Committee May 9<sup>th</sup>, 2016







#### Introduction and Goals

 Partners and potential funders of a Day Resource Center met to reaffirm goals for a facility.

 Discussions guided by previous recommendations and research into facility models.

### Introduction and Goals, Con't.

- Major Themes Emerged:
  - Combination of basic needs and resources to prevent and end homelessness.
  - Ensure facility is welcoming support and good neighbor.
  - Develop operations model that can respond to current and emerging needs.
  - Ensure successful acquisition of a qualified operator.
  - Determine budget estimate.
  - Partnerships with the private sector important.

#### Proposed Operations

- 1326 E. Washington Ave. (Fmr. Messner Building), City of Madison
- Seven days a week, including holidays
- 8am 5pm
- Balance of services to be offered on day one and those to be phased in over time

#### Operations - Resources

- Provider responsible for coordinating resources.
  - Case management
  - Computer Lab
  - Coordinated Entry
  - Housing Navigators
  - Utilize Private Offices at Day Resource Center

#### Operations - Engagement Services

- The following services would be provided and/or managed by the operator of the Day Resource Center.
  - Day rooms
  - Kitchenette
  - Laundry
  - Mail/Message center
  - Outdoor spaces
  - Day storage (gym lockers)
  - Telephone access
  - Van transportation

### Operations - Phase-In Services

- Benefits counseling
- Haircuts
- Medical services
- Mental health assessments
- Legal services
- Alcohol and other drug addiction services

#### <u>Additional Considerations</u>

Security plan

Community engagement

## <u>Budget</u>

- Will ultimately be determined by provider and resources they bring to project. Estimate reached through assumptions.
- Current cost estimate \$427,398
- Current budgeted totals \$310,000
  - City of Madison: \$80,000
  - Dane County: \$130,000
  - United Way: \$100,000
- Estimated provider responsibility \$117,398
- Remaining capital funds \$1,797,193

#### **Timeline**

#### REVISED Preliminary Day Resource Center Project Timeline\*

	2016					2017			
Task	(4/1-4/30)	2nd Qtr. (5/1-5/31)	(6/1-6/30)	3rd Qtr. (7/1-9/30)	4th Qtr. (10/1-12/31)	1st Qtr. (1/1-3/31)	2nd Qtr. (4/1-6/30)	3rd Qtr. (7/1-9/30)	4th Qtr. (10/1-12/31)
Stakeholder Input		,	,/			,	, , , , , , , ,	, , , , , , , , , , , , , , , , , , , ,	, , , , , ,
(ongoing)									
Service provider selection (RFP)				<b>→</b>					
Develop design and operational plans				Architect & provider develop / finalize design and operations plans		Plans revised to address issues and comply with conditional approval			
Conditional Use Permit (CUP) process				Pre-app mtg with city staff min 30 days prior to CUP submission	CUP submitted; Urban Design (UDC) & Plan Commission (PC) review & action				
Construction								<b>→</b>	
Day resource center opens								<b>←</b>	<b>-</b>

#### Draft schedule

April/May: Stakeholder input (ongoing); RFP issued by end of May

June/July: Provider RFP responses due by mid-July; review and selection process conducted mid-late July

<u>August/September:</u> Provider selection by early August; develop/finalize design & operations plans; CUP pre-app meeting; submit CUP early September
<u>October-December:</u> Madison UDC & PC hearings and reviews October/November; approvals late fall, revise & finalize plans; hire construction contractor
<u>January-July 2017:</u> Construction commences; service provider prepares for opening; ensure compliance with approved operations plan & permit conditions
<u>August-December 2017:</u> Construction concludes; final site and operations prep; resource center opening late summer / early fall 2017

<sup>\*</sup>Preliminary timeline based on assumptions regarding processes and variables subject to change

## **Draft Floorplan**

