

From: Victoria Krzykowski
Sent: Wednesday, February 11, 2015 11:52 AM
To: Benishek Clark, Anne
Subject: Madison City Council Meeting - Uber

To Whom It May Concern:

I am writing to express my concern regarding the recent charges filed by the City of Madison against Uber. As a University of Wisconsin student living off campus, I began using Uber when it arrived in Madison last March, and I have continued to use the ride sharing service at least once a week. From my experience, the service Uber offers is safe, fast, reliable, and affordable.

As a female, I feel fortunate to have Uber as a travel option, particularly when traveling home after working or studying on campus late at night. I also appreciate the value it brings to the community as a whole, through the potential for reducing the number of drunk drivers on our streets.

Before Uber, I remember calling local cab companies like Union Cab and Badger Cab, and having to wait on hold for someone to answer my call. I also remember booking a Green Cab online, only to have my driver fail to show up. In the 10+ months that I have been using Uber, I have found their system to be incredibly fast and reliable; my ride always shows up, and I've never waited more than 15 minutes. On top of that, their fares are more affordable than those of all three major cab companies.

I appreciate the safe and affordable service Uber offers, and Madison should gladly welcome the innovative approach they bring to the city.

Thank you,

Victoria Krzykowski
[Redacted]

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