

Metro Transit Proposed Service Changes  
2014 Customer Feedback

Feedback #	Feedback Details	Source
42067	<p>As new Bay Creek Neighborhood residents, I would like to ask you to consider the bus needs of those of us served by the Gilson/Olin route. Truly, one of the considerations when choosing our home was the proximity to public transportation. We are thinking we can become a one car family and make full use of the bus system, as it is now.</p> <p>Please add our voices to any vote that would limit our access at tonight's meeting.</p>	Email
42064	<p>The message says details below for changes in routes. But, there isn't any details for Route 15. So, what are the proposed changes for that route?</p>	Website
42075	<p>I park my car in the Olin Ave neighborhood and catch the bus 44 to west campus every day. I bring the bus 44 back from west campus to the Olin Ave neighborhood in the afternoon after work. There are at least 10 others that do this same journey and countless others who live in the neighborhood. Please don't take the Olin Ave stretch out of the route. We rely on this bus to get us to campus. The route 13 does run but only to Park and University where we must change buses for something running towards the western end of campus. It also only runs every hour after 8:30am while the 44 runs every half hour until 10am. If the Olin Ave stretch is taken out of the bus 44 route, I would hope you'd increase the bus 13 schedule to run every half hour until 10am. I would also hope you'd have the bus 44 stop at the current bus stop by the old Clark gas station. We'd also hope that you'd have several stops between Wingra Dr and Fish Hatchery to allow for pick ups for those who are walking to Park Street from the neighborhood.</p> <p>We'd prefer that you don't eliminate the Olin Ave stretch on the bus 44 route but if you do at least give us the option of catching the bus along stops on Park Street between Wingra Dr and Fish Hatchery.</p>	Email
42082	<p>Route 8: Proposal to link route to Route 78 on Saturdays allowing for direct service between Middleton, UW Campus and downtown area. - - - - -</p> <p>This would be great! Yes please consider this for the Middleton folks on Saturday who want to travel to Madison w/o going through the west xfer point. Thanks for looking at this!</p>	Website
42083	<p>Regarding proposed service changes for - Route 78: "Redesign of Middleton loop" - If the 78 will no longer go to the west transfer pt, please still offer 6:40 am service from Middleton to Madison that now exists for the 78 which has a 1st scheduled bus from Middleton to the west transfer pt @ 6:40 am, or for the new redesign, please offer bus service from Middleton that arrives in Madison by 7:30 am - currently the 1st rt 8 arrives in Madison @ 8:00 am.</p>	Website

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42089	I read with interest the April 9 public hearing notice, but I'm hoping you can provide a little extra information. The posting about the meeting on the Metro website says "Routes 14, 15: Evening schedule adjustments." Could you be more specific about the proposed adjustments to the schedules on those routes? Thanks so much for the great bus service.	Email
42098	I work at the Meadow Ridge Library on Raymond Road and would very much appreciate if you would make the #50 run every 30 minutes. That would make both commuting and getting to Woodman's easier. Also adding a stop for #52 at Whitney Way and Raymond would make getting to Fitchburg much easier for Meadow Ridge Library users.	Website
42099	I support proposed changes to route 50 and 52.	Website
42101	The website indicates there is a proposal to adjust the evening times for routes 14 and 15, but I am not able to find a schedule indicating the proposed times. I would appreciate it if you could let me know where I can find this information prior to the public hearing.	Email
42058	Proposed changes to Rt 14 & 15 are mentioned in Rider Alert re: Apr 9 public hearing, but no proposed changes are detailed in the email. Could these be provided? Thanks.	Website
42093	Hello Metro, Regarding the proposed changes, I have a question for the new route 8 proposal in Middleton. If the 78 and 8 will be combined as stated: "Proposal to link route to Route 78 on Saturdays" does this mean there will be no route 78 or 8 on Sunday's? Thanks for providing this info.	Website
42104	I work at a community center, Wisconsin Youth & Family Center, located on the 50 bus route. I am in favor of extending service to the bus running every 30 minutes. This would improve transportation for families and children that attend our center.	Website
42057	The notice says that the hearing will include changes to route 15, but those changes are not listed here. Can we find them ahead of the hearing?	Website



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42224	I'm writing to express my concern over the proposed change to Rte 44 and the continuing reduction in service to the near South side. Though I ride 13 or 5 usually for my campus or down-town destinations, especially on weekends, the last-year service changes created inconvenience in timing. And now total inconvenience for those at Romnes Apartments, without cars, is proposed for the wealthy in Fitchburg, with probably more cars. I'm sure that Metro can do better.	Website
42229	Rider who lives on the Gilson loop that is proposed to be impacted by the #44 change said he lives in the Romnes Building, an apartment with 170 units, and he and other older adults and veterans use the #44 to get to the VA hospital. He said he opposes the reduction of the Gilson loop and asks that service be maintained there.	Email
42261	Re: Gilson/Olin, route 13 proposed change. Caller does not think the bus stop should be eliminated. They should add more bus stops not take them away.	Phone
42228	Caller very concerned about the proposed changes to the RT 44. She is 77 years old , lives in the Rommes Apartments, and rides this bus to the Veterans Hospital very often. Eliminating the stops at Gilson St/ Gilson-Olin Loop will be a great hardship to her and her fellow residents at Rommes. Please do not take this stop away!!!	Phone
42240	Are they eliminating the loop on S Park St between Olin and Gilson. Is there still going to be a stop in front of the Romnes Apts. He would like someone to contact him for clarification on what the proposed route change may be for the route 13.	Email
42243	Do not move the bus stop in front of Romnes Apts. She is one of the younger people and can't do the extra walking. They do not need to walk up to Park St to catch the bus. Sometimes the bus is only once an hour and caller is really annoyed that metro is trying to take this bus away. They are sacrificing enough. Caller said the residents use walkers and canes and will not be able to get to a stop further away.	Phone
42146	Caller said she heard a rumor that Metro is getting rid of stop 0614 at Olin & Lowell for the #44. She said the stop is used a lot & hopes we keep it.	Phone

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42161	<p>Unfortunately the proposed changes to route 72 are not shown on any map. (At least, I couldn't find it.) The rumor in my neighborhood is that the bus will no longer stop on Branch St. in Middleton.</p> <p>I want to object to this change: I would prefer the bus to make stops on Branch St.</p>	Email
42143	<p>Tell me about this public hearing for adjusting bus route schedules. Are the ideas about those schedules official, or do you have to make arrangements about them before you set up the next ride guide by the last Sunday in August?</p>	Website
42201	<p>I am glad to see you are looking at restoring bus service from Hamersley Rd to Woodman's. When service was changed from Hamersley Rd to Schroeder we saw a HUGE amount of woman with strollers and the elderly walking up Chapel Hill Rd to get to the closest bus stop or just walking to Woodman's and then struggling to get their groceries home - often stealing shopping carts to do so. This is a slice of the population that rely on Madison Metro for their transportation and it is vital that you restore stops on Hamersley again.</p>	Website
42174	<p>I strongly support the proposed changes if they would make it easier for Fitchburg and south Madison community members to access the bus line. This could help so many residents who use route 52 for whom access to services is contingent on the availability of the bus.</p>	Website
42211	<p>I work in Middleton, and I take the #74 to and from work. I get on at University at Midvale, and I get off at University at Middleton. Since I started riding 5 years ago, this route has gotten noticeably more popular. Having the Express option is really convenient and allows a lot of people (including myself) to live in Madison and work in Middleton (or vice versa). I understand that there are other routes that cover similar service area, but I am one of many who would hate to see the #74 be eliminated. In fact, if I were to make a recommendation, I'd suggest that the route be expanded to run during the day rather than simply at peak hours. It is very convenient and quick! Thank you for your consideration.</p>	Website



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42216	<p style="text-align: right;">This is a</p> <p>comment regarding the scheduled route changes under consideration; specifically Route 44. It is unclear why there is a need to eliminate the Olin Ave/Gilson St loop on Route 44, and I am concerned about the impact of this change for several reasons.</p> <p>First, there seems to be a fair bit of ridership that boards on the stops within this loop with many people from the neighborhood using these stops to reach the UW campus and UW/VA hospital areas.</p> <p>Second, if this loop is eliminated, residents of the Romnes Apartment complex at 540 W. Olin Ave will only have easy nearby access to Route 13 instead of easy nearby access to Routes 13 and 44. Many of these individuals are disabled so the impact might be more detrimental for these individuals than fully-abled individuals. Furthermore, Route 13 does not go to the UW/VA hospitals so Romnes Apartment residents won't be able to easily reach the hospitals via Metro without having to travel to Park Street to access the bus routes.</p> <p>Finally, in a more general observation, the more bus routes actually enter neighborhoods directly rather than only driving by along major routes, the greater the visibility and the greater the ridership I suspect Madison Metro would most likely have.</p>	Website
42183	I'm very glad to see the proposed changes for route 26. I would definitely use the later routes several times a week!	Website
42219	Please reconsider removing the 44 loop on Gilson and Olin. This route is much needed by those that live in the hood. Romnes folks also depend on it to get to all three hospitals. If the 44 must go, please consider making the 13 route run every 1/2 in the morning and afternoon.	Website
42236	Comments for Proposed August Service Changes: "We definitely need to keep Route 13 on W. Olin Avenue."	Phone

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42244	<p>At its March 13, 2014 meeting, the Dunn's Marsh Neighborhood Council reviewed the proposed service modifications to Bus Route 59 in the City of Fitchburg. The Council unanimously approved the route change with one proposed modification.</p> <p>This is what we liked:</p> <ul style="list-style-type: none"> <li>• service to upper Allied Drive</li> <li>• an added stop on the Verona Frontage Road just before Allied Drive</li> <li>• an added stop further south on Allied Drive before the turn into Lovell Lane</li> <li>• service on Seminole Highway, Sentinel Pass, and Crescent Road</li> <li>• the loop in the commercial area near Aldi's, HyVee, and Target</li> <li>• service down Whitney Way to the West Transfer Point</li> </ul> <p>The proposed modification we discussed and would very much like to have is an added stop closer to Seminole Highway, at Sentinel Pass and Crescent Road. This would serve residents who live further east than the stop at Red Arrow Trail. There are a number of condos and a large number of apartment units on Crescent Road near this location as well as single family homes.</p> <p>At the time the Council discussed this route, we did not realize that the 59 is just a weekend route. We were discussing it as if it were a 7-day route. Had we realized, I am certain that the Council would have requested that the 59 become a daily route. There's a definite need for daily access to the health clubs near Executive Drive, the grocery stores near Target, as well as to the West Transfer Point. As you may know, the Dunn's Marsh Neighborhood is considered a "food desert" with no full-service grocery store within walking distance and only a few grocery items available at the Walgreen's drug store within the neighborhood.</p> <p>We also did not fully understand that the route is one-way in the Dunn's Marsh Neighborhood. This would apparently require a long trip or long waits for service to Executive Drive and McKee Road east of Verona Road. Having 2-way service throughout the Dunn's Marsh Neighborhood, on Seminole Highway and McKee Road with stops for both directions would serve our community better and would match up with the 2-way service through areas of Fitchburg west of Verona Road.</p>	Website

4/9/14

To: All members of the Metro Transit and Parking Commission

Subject: Metro bus route # 44, Gilson/Olin Ave Loop

There is a proposal before you that this loop be eliminated from route 44 and I sincerely ask you to NOT approve of its elimination.

I live in that residential area and find it to be very important for an elderly person like myself for getting to places like the VA and UW hospitals, to Agrace Hospice, and many other places.

Please do not approve of this proposal.

Thank you very much,

A regular Madison Metro bus passenger for over 10  
years.

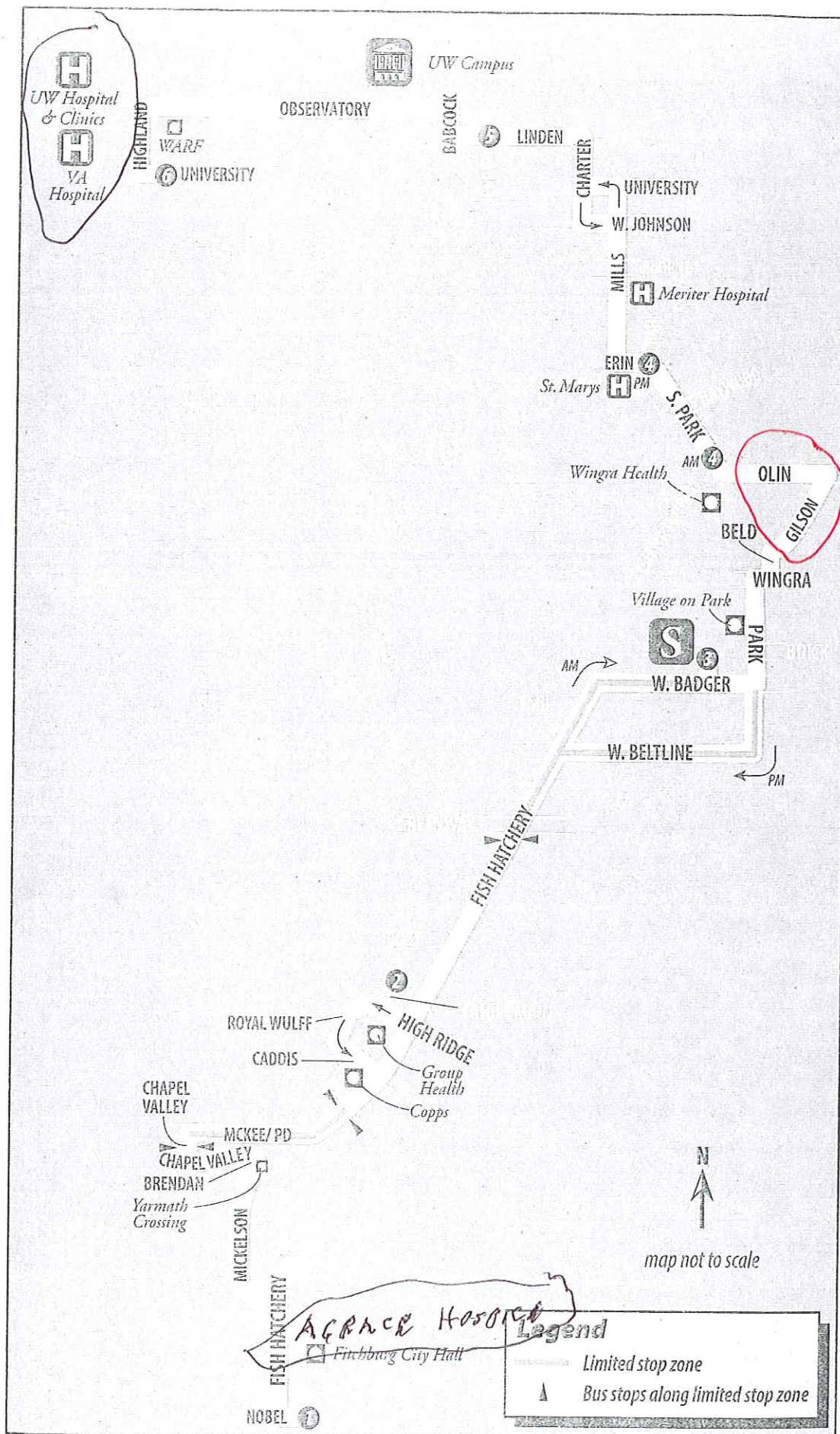
P.S. See attached map.



# Route 44

Becomes Route
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Becomes Route
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#44 PLEASE KEEP IT.



4/9/14

I LIVE IN A CITY-OWNED  
BUILDING ~~AT~~ AT THE INTERSECTION  
OF LILSON AND CLIN AVE (ROANER  
APARTMENTS) AND THIS BUILDING  
ALONE HAS 170 UNITS OF  
APARTMENTS FOR ELDERLY, DISABLED,  
VETERANS, + LOW-INCOME PEOPLE,  
ETC.  
WE NEED THIS BUS SERVICE  
MORE THAN ANYONE ELSE  
IN THE CITY.

THANK YOU.

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