

FIXED ROUTE
Operating Statistics For Periods Ending 2/28/2013 & 2/28/2014

CURRENT MONTH				YEAR TO DATE		
Actual 2013	Actual 2014	Variance 2013 to 2014		Actual 2013	Actual 2014	Variance 2013 to 2014
			Service Supplied			
470,825	482,682	11,857	Total (Vehicle) Miles	959,705	983,685	23,980
31,221	32,738	1,517	Revenue Hours	63,180	66,184	3,004
34,950	36,659	1,709	Total (Vehicle) Hours	70,535	73,774	3,239
			<i>Ridership</i>			
1,406,873	1,477,809	70,936	Revenue Passengers	2,557,923	2,625,768	67,845
68,596	64,510	(4,086)	Transfers	142,552	129,920	(12,632)
<u>14,376</u>	<u>14,794</u>	<u>418</u>	Non-Revenue Rides	<u>30,858</u>	<u>28,120</u>	<u>(2,738)</u>
1,489,845	1,557,113	67,268	Total Passengers	2,731,333	2,783,808	52,475
			Service Quality			
2,445	3,243	798	Trips using Lifts	4,995	5,852	857
14	17	3	Passenger Accidents	29	33	4
			Vehicle Accidents			
5	5	0	Chargeable	11	8	(3)
14	7	(7)	Non-chargeable	25	17	(8)
<u>4</u>	<u>0</u>	<u>(4)</u>	Preventable	<u>5</u>	<u>0</u>	<u>(5)</u>
23	12	(11)	Total Vehicle Accidents	41	25	(16)
			Fleet/Maintenance			
98	88	(10)	Road Calls	157	178	21
79	81	2	Actual Inspections	160	164	4
78	80	2	Scheduled Inspections	159	163	4

ROUTE PRODUCTIVITY COMPARISON--~~YEAR TO DATE~~--February 2014 vs. February 2013
(Routes sorted in order of 2014 passengers per revenue hour productivity)

ROUTE	RIDERSHIP, 2014 vs. 2013 Year to Date			Productivity, Trips per Revenue Hour			Routes < 60% of system avg.	ROUTE KEY
	2013	2014	% change	2013	2014	% Change		
80 UW CAMPUS (service revised August 26, 2012)	395,287	475,335	20.3%	110.65	131.47	18.8%		Core Routes operate every day from early a.m. to late p.m.: 2, 3, 4, 5, 6, 7, 13 (3 operates weekdays only; 7 operates weekends & holidays only).
28 NTP-WTP COMMUTER (revised August 25, 2013)	81,515	79,074	-3.0%	76.47	69.86	-8.6%		
E, L, M, W SUPPLEMENTARY SCHOOL SERVICE	228,969	215,925	-5.7%	69.83	67.61	-3.2%		
84 EAGLE HEIGHTS EXPRESS (began operating August 25, 2008)	12,163	5,773	-52.5%	129.67	61.55	-52.5%		
2 WTP-NTP (revised August 25, 2013)	254,888	273,238	7.2%	57.95	54.59	-5.8%		
10 SCHENK/ATWOOD - UW CAMPUS (began August 24, 2009 & revised August 25, 2013)	21,166	140,811	565.3%	32.51	49.01	50.8%		
38 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08, Aug '09, & Aug 25, 2013)	70,398	72,311	2.7%	49.62	47.85	-3.6%		
44 STP-UW CAMPUS & FITCHBURG COMMUTER RTES	19,877	20,308	2.2%	45.01	47.40	5.3%		
50 WTP-SCHROEDER-RAYMOND LOOP	31,719	31,748	0.1%	46.27	45.34	-2.0%		
4 NTP-STP	138,484	135,986	-1.8%	45.21	44.86	-0.8%		
71 MIDDLETON-CAPITOL SQUARE VIA MARSHALL PARK COMMUTER (revised Aug 25, 2013)	17,815	14,473	-18.8%	56.43	43.42	-23.1%		Commuter Routes operate on weekdays during peak hours: 11, 12, 14, 15, 25, 27, 28, 29, 37, 38, 44, 47, 48, 55, 56, 57 58, 71, 72, 74, 75
3 WTP-ETP	117,952	118,033	0.1%	42.06	42.12	0.2%		
67 WTP-WEST TOWNE	50,901	46,063	-9.5%	47.81	41.94	-12.3%		
40 STP - ARBOR HILLS LOOP (revised August 25, 2013)	28,869	32,882	13.9%	35.81	40.29	12.5%		
72 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER (revised August 25, 2013)	27,864	24,461	-12.2%	44.33	39.25	-11.5%		
6 EAST TOWNE-WTP	215,753	212,416	-1.5%	39.33	38.92	-1.0%		
1 CAP SQUARE - UW	5,319	6,146	15.5%	33.26	38.44	15.5%		
81-82 UW LATE NITE CIRCULATORS	20,688	21,929	6.0%	36.67	37.76	3.0%		
11 WTP-DUTCH MILL-CAP SQUARE	19,700	17,412	-11.6%	40.65	37.19	-8.5%		
22 MENDOTA LOOP	41,471	37,649	-9.2%	38.10	36.97	-3.0%		
5 ETP-STP	86,811	83,676	-3.6%	37.43	36.53	-2.4%		Peripheral Routes operate from transfer points to outlying areas: 20, 21, 22, 26, 30, 31, 32, 33, 35, 36, 40, 50, 51, 52, 73, 78
27 NTP - UW CAMPUS COMMUTER	10,698	10,974	2.6%	35.36	36.32	2.7%		
58 GREENTREE COMMUTER	15,637	16,401	4.9%	32.05	34.34	7.1%		
51 WTP-MUIR FIELD LOOP	14,318	15,796	10.3%	33.71	33.97	0.8%		
75 VERONA-CAPITOL SQUARE COMMUTER (began Mar 26, 2012; revised Mar 11 & Dec 2, 2013)	7,286	11,652	59.9%	29.76	33.38	12.2%		
17 ETP-NTP	21,382	21,127	-1.2%	35.00	32.72	-6.5%		
7 WTP-ETP (Weekends & Holidays Only)	28,219	30,305	7.4%	30.21	32.45	7.4%		
18 STP-WTP (revised August 25, 2013)	74,161	66,708	-10.0%	35.40	31.64	-10.6%		
8 CAP SQUARE-SPRING HARBOR (Weekends & Holidays Only)	7,120	8,331	17.0%	26.37	30.85	17.0%		
57 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	23,084	18,558	-19.6%	39.10	30.69	-21.5%		
21 LAKEVIEW LOOP	28,373	28,551	0.6%	28.23	30.47	7.9%		Connector Routes connect transfer points throughout the day: 16, 17, 18.
30 ETP-EAST TOWNE	44,427	39,705	-10.6%	33.86	30.38	-10.3%		
47 ARBOR HILLS COMMUTER	15,166	14,628	-3.5%	28.63	29.66	3.6%		
19 RED ARROW TR-CAP SQUARE	34,093	34,749	1.9%	28.44	28.76	1.1%		
14 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013)	78,853	55,746	-29.3%	35.28	28.54	-19.1%		
16 STP - ETP	70,825	54,385	-23.2%	35.44	26.73	-24.6%		
15 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013)	97,831	71,941	-26.5%	37.50	26.38	-29.6%		
55 VERONA- WTP COMMUTER (revised Mar 11, 2013)	7,551	6,847	-9.3%	32.52	24.89	-23.5%	x	
56 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	24,314	18,316	-24.7%	33.28	24.35	-26.8%	x	
12 WTP-DUTCH MILL-CAP SQUARE	10,478	9,288	-11.4%	27.99	24.23	-13.4%	x	
63 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	6,937	5,633	-18.8%	29.29	23.78	-18.8%	x	Circulator Routes 1, 9, 10, 34
70 MIDDLETON-CAPITOL SQUARE	30,568	25,626	-16.2%	28.25	23.26	-17.7%	x	
33 SPRECHER/THOMPSON - ETP (revised August 25, 2013)	723	9,305	1187.0%	7.38	21.76	194.9%	x	
13 STP-CAP SQUARE	26,862	27,144	1.0%	21.31	21.56	1.1%	x	
29 SHERMAN COMMUTER ("School day" trip discontinued October 4, 2008)	3,917	3,836	-2.1%	30.23	20.56	-32.0%	x	
37 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08 & Aug '09)	16,842	13,165	-21.8%	21.62	19.49	-9.8%	x	
32 ACEWOOD-THOMPSON LOOP	7,434	6,995	-5.9%	21.71	18.99	-12.5%	x	
34 ETP-MATC (peak service on 34 began Aug 24, 2009 & revised Aug 25, 2013)	5,878	3,820	-35.0%	19.64	18.82	-4.2%	x	
74 MIDDLETON LOOP	5,334	5,529	3.7%	17.63	18.52	5.1%	x	
73 WTP-OLD SAUK TRAILS	23,016	20,108	-12.6%	19.52	18.06	-7.5%	x	
52 WTP-FITCHBURG	6,170	7,695	24.7%	13.55	17.84	31.7%	x	Other routes: 8 operates between the Capitol Square and Spring Harbor, weekends only. 19 operates like a core route between the Capitol Square and Allied Drive on weekdays.
35 RICHMOND HILLS/ACEWOOD - ETP (began August 25, 2013)	-	6,997	NA	NA	17.12	NA	x	
25 AMERICAN CENTER COMMUTER (revised August 25, 2013)	2,012	1,538	-23.6%	16.86	16.90	0.2%	x	
20 NTP-EAST TOWNE	27,930	26,062	-6.7%	16.09	14.28	-11.3%	x	
48 STP-UW CAMPUS & FITCHBURG COMMUTER RTES	2,426	2,545	4.9%	13.33	14.01	5.1%	x	
39 ETP - DAIRY DRIVE (revised August 25, 2013)	4,903	3,004	-38.7%	14.41	12.63	-12.3%	x	
36 CITY VIEW LOOP (Began Oct. 5, 2008; formerly part of Route 6)	6,035	5,698	-5.6%	12.71	12.20	-4.0%	x	
78 MIDDLETON-WTP (Began Oct. 5, 2008; Saturdays only)	1,836	1,713	-6.7%	12.31	11.49	-6.7%	x	
31 MARSH RD - ETP (began August 25, 2013)	-	3,497	NA	NA	7.98	NA	x	
59 FITCHBURG - WTP (weekend & holiday route, began August 23, 2009)	1,629	2,145	31.7%	6.05	7.96	31.7%	x	
26 AMERICAN CENTER LOOP (Began Oct. 5, 2008)	537	553	3.0%	5.93	6.08	2.5%	x	School Day Supplemental Routes E, L, M, W
68 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	1,584	1,543	-2.6%	5.76	5.61	-2.6%	x	
9 ETP - UW CAMPUS (ended operating on August 24, 2013)	47,330	-	-100.0%	56.84	NA	NA		
UNKNOWN ROUTE & ROAD BUS *	5	-	NA	NA	NA	NA		
SYSTEM TOTAL	2,731,333	2,783,808	1.9%	43.21	42.05	-2.7%	25.23	
TOTAL WITHOUT CAMPUS CIRCULATORS (Routes 80-84)	2,303,195	2,280,771	-1.0%	39.05	36.84	-5.7%	22.11	

* Unknown Route refers to ridership data that isn't assigned to a route by the farebox (generally seen when farebox goes into "fallback mode").
Road buses are put into service to do portions of routes because of vehicle breakdowns, late regular buses, or overloads.

ROUTE PERFORMANCE, Year to Date - February 2014

ROUTE	RIDERSHIP			Passengers/rev. hour	
	2013	2014	% change	2013	2014
1 CAP SQUARE - UW	5,319	6,146	15.5%	33.26	38.44
2 WTP-NTP (revised August 25, 2013)	254,888	273,238	7.2%	57.95	54.59
3 WTP-ETP	117,952	118,033	0.1%	42.06	42.12
4 NTP-STP	138,484	135,986	-1.8%	45.21	44.86
5 ETP-STP	86,811	83,676	-3.6%	37.43	36.53
6 EAST TOWNE-WTP	215,753	212,416	-1.5%	39.33	38.92
7 WTP-ETP (Weekends & Holidays Only)	28,219	30,305	7.4%	30.21	32.45
8 CAP SQUARE-SPRING HARBOR (Weekends & Holidays Only)	7,120	8,331	17.0%	26.37	30.85
9 ETP - UW CAMPUS (ended operating on August 24, 2013)	47,330	-	-100.0%	56.84	NA
10 SCHENK/ATWOOD - UW CAMPUS (began August 24, 2009 & revised August 25, 2013)	21,166	140,811	565.3%	32.51	49.01
11 WTP-DUTCH MILL-CAP SQUARE	19,700	17,412	-11.6%	40.65	37.19
12 WTP-DUTCH MILL-CAP SQUARE	10,478	9,288	-11.4%	27.99	24.23
13 STP-CAP SQUARE	26,862	27,144	1.0%	21.31	21.56
14 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013)	78,853	55,746	-29.3%	35.28	28.54
15 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013)	97,831	71,941	-26.5%	37.50	26.38
16 STP - ETP	70,825	54,385	-23.2%	35.44	26.73
17 ETP-NTP	21,382	21,127	-1.2%	35.00	32.72
18 STP-WTP (revised August 25, 2013)	74,161	66,708	-10.0%	35.40	31.64
19 RED ARROW TR-CAP SQUARE	34,093	34,749	1.9%	28.44	28.76
20 NTP-EAST TOWNE	27,930	26,062	-6.7%	16.09	14.28
21 LAKEVIEW LOOP	28,373	28,551	0.6%	28.23	30.47
22 MENDOTA LOOP	41,471	37,649	-9.2%	38.10	36.97
25 AMERICAN CENTER COMMUTER (revised August 25, 2013)	2,012	1,538	-23.6%	16.86	16.90
26 AMERICAN CENTER LOOP (Began Oct. 5, 2008)	537	553	3.0%	5.93	6.08
27 NTP - UW CAMPUS COMMUTER	10,698	10,974	2.6%	35.36	36.32
28 NTP-WTP COMMUTER (revised August 25, 2013)	81,515	79,074	-3.0%	76.47	69.86
29 SHERMAN COMMUTER ("School day" trip discontinued October 4, 2008)	3,917	3,836	-2.1%	30.23	20.56
30 ETP-EAST TOWNE	44,427	39,705	-10.6%	33.86	30.38
31 MARSH RD - ETP (began August 25, 2013)	-	3,497	NA	NA	7.98
32 ACEWOOD-THOMPSON LOOP	7,434	6,995	-5.9%	21.71	18.99
33 SPRECHER/THOMPSON - ETP (revised August 25, 2013)	723	9,305	1187.0%	7.38	21.76
34 ETP-MATC (peak service on 34 began Aug 24, 2009 & revised Aug 25, 2013)	5,878	3,820	-35.0%	19.64	18.82
35 RICHMOND HILLS/ACEWOOD - ETP (began August 25, 2013)	-	6,997	NA	NA	17.12
36 CITY VIEW LOOP (Began Oct. 5, 2008; formerly part of Route 6)	6,035	5,698	-5.6%	12.71	12.20
37 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08 & Aug '09)	16,842	13,165	-21.8%	21.62	19.49
38 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08, Aug '09, & Aug 25, 2013)	70,398	72,311	2.7%	49.62	47.85
39 ETP - DAIRY DRIVE (revised August 25, 2013)	4,903	3,004	-38.7%	14.41	12.63
40 STP - ARBOR HILLS LOOP (revised August 25, 2013)	28,869	32,882	13.9%	35.81	40.29
44 STP-UW CAMPUS & FITCHBURG COMMUTER RTES	19,877	20,308	2.2%	45.01	47.40
47 ARBOR HILLS COMMUTER	15,166	14,628	-3.5%	28.63	29.66
48 STP-UW CAMPUS & FITCHBURG COMMUTER RTES	2,426	2,545	4.9%	13.33	14.01
50 WTP-SCHROEDER-RAYMOND LOOP	31,719	31,748	0.1%	46.27	45.34
51 WTP-MUIR FIELD LOOP	14,318	15,796	10.3%	33.71	33.97
52 WTP-FITCHBURG	6,170	7,695	24.7%	13.55	17.84
55 VERONA- WTP COMMUTER (revised Mar 11, 2013)	7,551	6,847	-9.3%	32.52	24.89
56 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	24,314	18,316	-24.7%	33.28	24.35
57 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	23,084	18,558	-19.6%	39.10	30.69
58 GREENTREE COMMUTER	15,637	16,401	4.9%	32.05	34.34
59 FITCHBURG - WTP (weekend & holiday route, began August 23, 2009)	1,629	2,145	31.7%	6.05	7.96
63 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	6,937	5,633	-18.8%	29.29	23.78
67 WTP-WEST TOWNE	50,901	46,063	-9.5%	47.81	41.94
68 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	1,584	1,543	-2.6%	5.76	5.61
70 MIDDLETON-CAPITOL SQUARE	30,568	25,626	-16.2%	28.25	23.26
71 MIDDLETON-CAPITOL SQUARE VIA MARSHALL PARK COMMUTER (revised Aug 25, 2013)	17,815	14,473	-18.8%	56.43	43.42
72 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER (revised August 25, 2013)	27,864	24,461	-12.2%	44.33	39.25
73 WTP-OLD SAUK TRAILS	23,016	20,108	-12.6%	19.52	18.06
74 MIDDLETON LOOP	5,334	5,529	3.7%	17.63	18.52
75 VERONA-CAPITOL SQUARE COMMUTER (began Mar 26, 2012; revised Mar 11 & Dec 2, 2013)	7,286	11,652	59.9%	29.76	33.38
78 MIDDLETON-WTP (Began Oct. 5, 2008; Saturdays only)	1,836	1,713	-6.7%	12.31	11.49
80 UW CAMPUS (service revised August 26, 2012)	395,287	475,335	20.3%	110.65	131.47
81-82 UW LATE NITE CIRCULATORS	20,688	21,929	6.0%	36.67	37.76
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E, L, M, W SUPPLEMENTARY SCHOOL SERVICE	228,969	215,925	-5.7%	69.83	67.61
UNKNOWN ROUTE & ROAD BUS *	5	-	NA	NA	NA
SYSTEM TOTAL	2,731,333	2,783,808	1.9%	43.21	42.05

TOTAL WITHOUT CAMPUS CIRCULATORS (Routes 80-84)	2,303,195	2,280,771	-1.0%	39.05	36.84
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Average weekday ridership February 2013: 67,935
Average weekday ridership February 2014: 70,958

MONTHLY RIDERSHIP - February 2014

ROUTE	MONTHLY RIDERSHIP			YTD RIDERSHIP		
	2013	2014	% change	2013	2014	% change
1 CAP SQUARE - UW	3,454	3,891	12.7%	5,319	6,146	15.5%
2 WTP-NTP (revised August 25, 2013)	137,681	148,322	7.7%	254,888	273,238	7.2%
3 WTP-ETP	66,504	66,139	-0.5%	117,952	118,033	0.1%
4 NTP-STP	72,427	73,245	1.1%	138,484	135,986	-1.8%
5 ETP-STP	43,261	42,617	-1.5%	86,811	83,676	-3.6%
6 EAST TOWNE-WTP	113,171	114,594	1.3%	215,753	212,416	-1.5%
7 WTP-ETP (Weekends & Holidays Only)	14,836	15,760	6.2%	28,219	30,305	7.4%
8 CAP SQUARE-SPRING HARBOR (Weekends & Holidays Only)	3,843	4,471	16.3%	7,120	8,331	17.0%
9 ETP - UW CAMPUS (ended operating on August 24, 2013)	29,467		-100.0%	47,330	-	-100.0%
10 SCHENK/ATWOOD - UW CAMPUS (began August 24, 2009 & revised August 25, 2013)	12,977	82,880	538.7%	21,166	140,811	565.3%
11 WTP-DUTCH MILL-CAP SQUARE	10,803	9,724	-10.0%	19,700	17,412	-11.6%
12 WTP-DUTCH MILL-CAP SQUARE	5,572	4,971	-10.8%	10,478	9,288	-11.4%
13 STP-CAP SQUARE	14,651	14,725	0.5%	26,862	27,144	1.0%
14 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013)	43,441	31,411	-27.7%	78,853	55,746	-29.3%
15 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE (revised August 25, 2013)	54,050	39,588	-26.8%	97,831	71,941	-26.5%
16 STP - ETP	34,645	28,164	-18.7%	70,825	54,385	-23.2%
17 ETP-NTP	10,667	11,027	3.4%	21,382	21,127	-1.2%
18 STP-WTP (revised August 25, 2013)	35,677	33,793	-5.3%	74,161	66,708	-10.0%
19 RED ARROW TR-CAP SQUARE	19,583	20,003	2.1%	34,093	34,749	1.9%
20 NTP-EAST TOWNE	13,619	13,001	-4.5%	27,930	26,062	-6.7%
21 LAKEVIEW LOOP	13,999	14,531	3.8%	28,373	28,551	0.6%
22 MENDOTA LOOP	20,111	19,619	-2.4%	41,471	37,649	-9.2%
25 AMERICAN CENTER COMMUTER (revised August 25, 2013)	986	722	-26.8%	2,012	1,538	-23.6%
26 AMERICAN CENTER LOOP (Began Oct. 5, 2008)	273	278	1.8%	537	553	3.0%
27 NTP - UW CAMPUS COMMUTER	5,633	6,052	7.4%	10,698	10,974	2.6%
28 NTP-WTP COMMUTER (revised August 25, 2013)	46,055	45,638	-0.9%	81,515	79,074	-3.0%
29 SHERMAN COMMUTER ("School day" trip discontinued October 4, 2008)	2,038	1,981	-2.8%	3,917	3,836	-2.1%
30 ETP-EAST TOWNE	21,971	20,414	-7.1%	44,427	39,705	-10.6%
31 MARSH RD - ETP (began August 25, 2013)		1,829	NA	-	3,497	NA
32 ACEWOOD-THOMPSON LOOP	3,611	3,413	-5.5%	7,434	6,995	-5.9%
33 SPRECHER/THOMPSON - ETP (revised August 25, 2013)	370	5,510	1389.2%	723	9,305	1187.0%
34 ETP-MATC (peak service on 34 began Aug 24, 2009 & revised Aug 25, 2013)	3,074	2,198	-28.5%	5,878	3,820	-35.0%
35 RICHMOND HILLS/ACEWOOD - ETP (began August 25, 2013)		3,657	NA	-	6,997	NA
36 CITY VIEW LOOP (Began Oct. 5, 2008; formerly part of Route 6)	2,750	2,732	-0.7%	6,035	5,698	-5.6%
37 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08 & Aug '09)	10,522	8,030	-23.7%	16,842	13,165	-21.8%
38 PFLAUM RD-SHEBOYGAN AVE COMMUTER (revised Oct. '08, Aug '09, & Aug 25, 2013)	39,967	41,754	4.5%	70,398	72,311	2.7%
39 ETP - DAIRY DRIVE (revised August 25, 2013)	2,689	1,604	-40.3%	4,903	3,004	-38.7%
40 STP - ARBOR HILLS LOOP (revised August 25, 2013)	14,728	16,827	14.3%	28,869	32,882	13.9%
44 STP-UW CAMPUS & FITCHBURG COMMUTER RTES	11,101	11,513	3.7%	19,877	20,308	2.2%
47 ARBOR HILLS COMMUTER	7,859	7,743	-1.5%	15,166	14,628	-3.5%
48 STP-UW CAMPUS & FITCHBURG COMMUTER RTES	1,413	1,374	-2.8%	2,426	2,545	4.9%
50 WTP-SCHROEDER-RAYMOND LOOP	15,433	16,113	4.4%	31,719	31,748	0.1%
51 WTP-MUIR FIELD LOOP	6,840	7,664	12.0%	14,318	15,796	10.3%
52 WTP-FITCHBURG	3,252	4,099	26.0%	6,170	7,695	24.7%
55 VERONA- WTP COMMUTER (revised Mar 11, 2013)	3,616	3,224	-10.8%	7,551	6,847	-9.3%
56 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	12,484	9,993	-20.0%	24,314	18,316	-24.7%
57 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	12,088	9,826	-18.7%	23,084	18,558	-19.6%
58 GREENTREE COMMUTER	8,606	9,065	5.3%	15,637	16,401	4.9%
59 FITCHBURG - WTP (weekend & holiday route, began August 23, 2009)	720	1,028	42.8%	1,629	2,145	31.7%
63 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	3,195	2,787	-12.8%	6,937	5,633	-18.8%
67 WTP-WEST TOWNE	24,796	23,441	-5.5%	50,901	46,063	-9.5%
68 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	709	759	7.1%	1,584	1,543	-2.6%
70 MIDDLETON-CAPITOL SQUARE	16,904	14,331	-15.2%	30,568	25,626	-16.2%
71 MIDDLETON-CAPITOL SQUARE VIA MARSHALL PARK COMMUTER (revised Aug 25, 2013)	9,160	7,751	-15.4%	17,815	14,473	-18.8%
72 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER (revised August 25, 2013)	14,712	13,149	-10.6%	27,864	24,461	-12.2%
73 WTP-OLD SAUK TRAILS	11,472	10,130	-11.7%	23,016	20,108	-12.6%
74 MIDDLETON LOOP	2,787	2,926	5.0%	5,334	5,529	3.7%
75 VERONA-CAPITOL SQUARE COMMUTER (began Mar 26, 2012; revised Mar 11 & Dec 2, 2013)	3,510	5,624	60.2%	7,286	11,652	59.9%
78 MIDDLETON-WTP (Began Oct. 5, 2008; Saturdays only)	815	759	-6.9%	1,836	1,713	-6.7%
80 UW CAMPUS (service revised August 26, 2012)	251,598	298,244	18.5%	395,287	475,335	20.3%
81 UW LATE NIGHT CIRCULATOR	6,716	7,681	14.4%	8,426	9,669	14.8%
82 UW LATE NITE CIRCULATOR	9,794	9,593	-2.1%	12,262	12,260	0.0%
84 EAGLE HEIGHTS EXPRESS (began operating August 25, 2008)	4,878	2,730	-44.0%	12,163	5,773	-52.5%
E, L, M, W SUPPLEMENTARY SCHOOL SERVICE	116,276	120,451	3.6%	228,969	215,925	-5.7%
UNKNOWN ROUTE & ROAD BUS	5		NA	5		NA
SYSTEM TOTAL	1,489,845	1,557,113	4.5%	2,731,333	2,783,808	1.9%
TOTAL WITHOUT CAMPUS CIRCULATORS (Routes 80-84)	1,216,859	1,238,865	1.8%	2,303,195	2,280,771	-1.0%

ParaTransit
Operating Statistics For Periods Ending 2/28/2013 & 2/28/2014

CURRENT MONTH				YEAR TO DATE		
Actual 2013	Actual 2014	Variance 2013 to 2014		Actual 2013	Actual 2014	Variance 2013 to 2014
			Service Supplied Data			
1,059	1,099	40	No. of Clients riding the System	1,190	1,197	7
			<i>Ridership</i>			
3,950	4,408	458	Directly Operated Service	7,752	8,540	788
<u>17,401</u>	<u>18,321</u>	920	ADA Contracted Services	<u>34,776</u>	<u>33,779</u>	<u>(997)</u>
21,351	22,729	1,378	Total ADA Ridership	42,528	42,319	(209)
407	505	98	Total No-shows	806	1,063	257
			Service Quality Data			
0	2	2	Passenger Accidents	2	1	(1)
			Vehicle Accidents			
0	1	1	Chargeable	1	2	1
0	0	0	Non-chargeable	1	0	(1)
<u>0</u>	<u>1</u>	<u>1</u>	Preventable	<u>0</u>	<u>1</u>	<u>1</u>
0	2	2	Total Vehicle Accidents	2	3	1
			Fleet/Maintenance Data			
0	2	2	Road Calls	1	3	2
8	9	1	Actual Inspections	15	19	4
9	9	0	Scheduled Inspections	14	19	5

Paratransit Performance Indicators
February, 2014

Operations	Metro Plus			
	Feb, 2013	Feb, 2014	YTD 2013	YTD 2014
Total Trips	21,351	22,729	42,528	42,319
Rides Cancelled	3,248	3,222	6,522	8,394
Cancellation Rate	15.2%	14.2%	15.3%	19.8%
No Shows (1)	407	505	806	1,063
No Shows/Rides Provided	1.9%	2.2%	1.9%	2.5%
Number of Clients Provided Service	1,059	1,099	1,190	1,197
Average Trips/Client	20.2	20.7	35.7	35.4
DDS Trips	13,607	11,549	27,459	24,316
Subscription Trips	12,822	13,714	25,126	24,887
DDS Subscription Trips	8,841	9,998	17,603	18,114
D2D Trips	14,490	14,939	29,053	28,012
Lv Attended Trips	6,396	6,501	13,062	12,191
Maintenance Inspections Conducted/Scheduled	88.9%	100.0%	107.1%	100.0%

Number of Trips by Provider YTD	Metro Direct	AbbyVans	Trans. Sol.	Badger Bus	Total
Ambulatory	5,877	7,459	7,598	10,333	31,267
Non-Ambulatory	2,663	311	1,519	6,559	11,052
Percentage	20.18%	18.36%	21.54%	39.92%	100.00%

Customer Service YTD	Metro Direct	AbbyVans	Transit Sol	Badger Bus	Total
Rides Provided	8,540	7,770	9,117	16,892	42,319
Customer Complaints	17	32	17	39	105
Customer Compliments	3	4	0	5	12
Customer Suggestions	1	1	2	0	4
Complaints/1000 passenger trips - 2013	2.27	3.28	2.06	1.69	2.19
Complaints/1000 passenger trips - 2014	1.99	4.12	1.86	2.31	2.48
Late Service Reports (2)	1	54	64	33	152
Late Service Reports/1000 passenger trips - 2013	0.71	5.33	6.03	2.30	3.39
Late Service Reports/1000 passenger trips - 2014	0.12	6.95	7.02	1.95	3.59

On-Time Performance	Metro Direct	AbbyVans	Transit Sol.	Badger Bus
February, 2014	90%	96%	94%	96%
YTD - 2013	91%	95%	95%	96%
YTD - 2014	91%	94%	94%	96%

ADA Certifications, February 2014	Clients	1-19 Trips	>20 - 40<	<40 Trips/mo	TTL Trips
Category 1	1,496	302	235	152	16,927
Category 2	12	0	0	0	0
Category 2/3	43	6	0	0	25
Category 3	2,183	321	93	23	5,693
Total	3,734				22,645

Monthly New Certification	50
Monthly Denied Applications	0
Fixed Route Trips Using Lift (YTD)	5,852

(1) No-shows now include late cancels (late cancels used to be reported separately).

(2) Late Service Reports are based on passenger feedback. Not all late reports are chargeable to the vendor.

Madison Metro Transit
Unaudited Financial Performance Report
Year-to-Date through February 28
All Modes

		2013 Actual	2014 Budget	2014 Actual	Over/Under Budget	Change from Prior Year
Passenger Revenue:						
	Cash, Tickets, Passes:	\$ 1,051,970	\$ 1,086,423	\$ 1,147,947	\$ 61,523	\$ 95,977
	Unlimited Ride Passes:	\$ 1,106,041	\$ 1,123,160	\$ 1,130,370	\$ 7,210	\$ 24,329
	Sub Total:	\$ 2,158,011	\$ 2,209,583	\$ 2,278,317	\$ 68,733	\$ 120,306
Misc Revenue:						
	Advertising:	\$ 39,438	\$ 65,000	\$ 54,688	\$ (10,312)	\$ 15,250
	County:	\$ 606,399	\$ 607,500	\$ 607,433	\$ (67)	\$ 1,035
	Other Operating:	\$ 5,203	\$ 2,000	\$ 9,882	\$ 7,882	\$ 4,678
	Non-Operating:	\$ 11,655	\$ 5,333	\$ 8,743	\$ 3,409	\$ (2,912)
	Sub Total:	\$ 662,695	\$ 679,833	\$ 680,746	\$ 913	\$ 18,051
Local Subsidies:						
	City of Madison:	\$ 1,904,518	\$ 1,999,140	\$ 1,999,140	\$ -	\$ 94,622
	Funding Partners:	\$ 531,133	\$ 477,583	\$ 477,583	\$ -	\$ (53,550)
	Sub Total:	\$ 2,435,651	\$ 2,476,723	\$ 2,476,723	\$ -	\$ 41,072
State Assistance:		\$ 2,766,667	\$ 2,774,250	\$ 2,774,250	\$ -	\$ 7,583
Federal grant funding for capital maintenance		\$ 1,024,267	\$ 1,044,100	\$ 1,044,100	\$ -	\$ 19,833
Total Revenue:		\$ 9,047,291	\$ 9,184,490	\$ 9,254,136	\$ 69,646	\$ 206,845
Salaries:						
	Salaries/Wages:	\$ 4,032,454	\$ 4,269,998	\$ 4,153,234	\$ (116,764)	\$ 120,780
	OT:	\$ 315,261	\$ 306,300	\$ 464,753	\$ 158,453	\$ 149,492
	Workers Comp:	\$ 35,889	\$ 34,033	\$ 43,804	\$ 9,771	\$ 7,915
Benefits:		\$ 979,381	\$ 957,033	\$ 967,990	\$ 10,957	\$ (11,390)
	Health:	\$ 979,381	\$ 957,033	\$ 967,990	\$ 10,957	\$ (11,390)
	WI Retirement:	\$ 279,900	\$ 308,621	\$ 314,567	\$ 5,946	\$ 34,667
	Other:	\$ 598,959	\$ 625,353	\$ 638,464	\$ 13,111	\$ 39,505
	Sub Total:	\$ 6,241,844	\$ 6,501,339	\$ 6,582,813	\$ 81,474	\$ 340,969
Utilities:		\$ 72,397	\$ 78,000	\$ 90,083	\$ 12,083	\$ 17,686
	Natural Gas:	\$ 72,397	\$ 78,000	\$ 90,083	\$ 12,083	\$ 17,686
	Electricity:	\$ 53,262	\$ 42,767	\$ 50,334	\$ 7,567	\$ (2,928)
	Telephone:	\$ 2,200	\$ 2,833	\$ 1,281	\$ (1,552)	\$ (919)
	Other:	\$ -	\$ 5,500	\$ 2,045	\$ (3,455)	\$ 2,045
Building & Grounds:						
	Repairs/Maintenance:	\$ 31,862	\$ 33,000	\$ 20,905	\$ (12,095)	\$ (10,957)
	Supplies:	\$ 23,956	\$ 33,333	\$ 43,299	\$ 9,966	\$ 19,343
	Services:	\$ 825	\$ 2,000	\$ 1,788	\$ (212)	\$ 963
Rolling Stock/Support Equipment:						
	Equip. Repairs/Maintenance:	\$ 70,667	\$ 74,317	\$ 70,552	\$ (3,765)	\$ (116)
	Parts:	\$ 99,078	\$ 116,667	\$ 206,879	\$ 90,212	\$ 107,801
	Tires:	\$ 32,840	\$ 38,333	\$ 34,700	\$ (3,634)	\$ 1,860
	Equipment Supplies:	\$ 14,651	\$ 17,500	\$ 16,591	\$ (909)	\$ 1,940
	Fuel, Oil, & Lubricants:	\$ 552,049	\$ 672,227	\$ 720,914	\$ 48,687	\$ 168,865
Administrative:		\$ 171,758	\$ 160,733	\$ 159,156	\$ (1,577)	\$ (12,602)
	Insurance & Financial:	\$ 171,758	\$ 160,733	\$ 159,156	\$ (1,577)	\$ (12,602)
	Rentals/Leases:	\$ 31,674	\$ 35,000	\$ 31,353	\$ (3,647)	\$ (321)
	Training:	\$ 1,489	\$ 5,333	\$ 4,135	\$ (1,198)	\$ 2,646
	Supplies, Equipment and Services:	\$ 100,559	\$ 86,417	\$ 86,945	\$ 528	\$ (13,614)
Operations:		\$ 711,493	\$ 764,667	\$ 730,568	\$ (34,099)	\$ 19,075
	Paratransit Providers:	\$ 711,493	\$ 764,667	\$ 730,568	\$ (34,099)	\$ 19,075
	GAS / RSVP / Exc Rides:	\$ 97,645	\$ 109,300	\$ 109,500	\$ 200	\$ 11,855
Inter Departmental Charges:		\$ 162,622	\$ 165,583	\$ 165,583	\$ -	\$ 2,962
Depreciation:		\$ 1,037,549	\$ 1,100,000	\$ 1,098,522	\$ (1,478)	\$ 60,973
Interest and Bad Debt Expense:		\$ 56,433	\$ 49,667	\$ 49,667	\$ -	\$ (6,767)
Total Operating Expenses:		\$ 9,566,853	\$ 10,094,517	\$ 10,277,612	\$ 183,095	\$ 710,759
Less Depreciation:		\$ (1,037,549)	\$ (1,100,000)	\$ (1,098,522)	\$ 1,478	\$ (60,973)
Capital Debt:		\$ 194,838	\$ 182,167	\$ 182,167	\$ -	\$ (12,671)
Fixed Assets:		\$ 787,440	\$ 29,700	\$ 36,068	\$ 6,368	\$ (751,372)
Federal grant funding for fixed assets		\$ (629,952)	\$ (23,760)	\$ (28,854)	\$ (5,094)	\$ 601,098
Total Expenditures:		\$ 8,881,630	\$ 9,182,623	\$ 9,368,469	\$ 185,846	\$ 486,840
Reserves generated (used)		\$ 165,661	\$ 1,867	\$ (114,334)	\$ (116,200)	\$ (279,995)
Reserve balance-beginning		\$ 784,150		\$ 2,673,292		
Reserve balance-ending		\$ 949,811		\$ 2,558,958		

**Madison Metro
Performance Measures
YTD through February 28**

	Fixed Route		Paratransit	
	2013	2014	2013	2014
Operating Revenue/Operating Cost	30.49%	29.47%	38.57%	37.44%
Passenger Revenue/Passenger Trips	\$ 0.78	\$ 0.80	\$ 1.06	\$ 0.99
Operating Cost/Passenger Trips	\$ 2.57	\$ 2.73	\$ 34.25	\$ 34.99
Operating Cost/Revenue Hours	\$ 111.13	\$ 114.67		
Operating Cost/Platform Hours	\$ 99.54	\$ 102.87		
Operating Cost/Total Miles	\$ 7.32	\$ 7.71		
Passenger Trips/Revenue Hour	43.23	42.06	2.73	
Passenger Trips/Revenue Mile	3.42	3.37		

Notes

Operating revenue includes all passenger revenue plus paratransit MA Waiver revenue

Operating cost includes "Total operating expenses" less depreciation and expenses associated with County programs

**Madison Metro Transit
Year to Year Fixed Route Ridership and Revenue Comparison
Through February 28, 2014 and 2013**

Fixed Route Passenger Revenue

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**Madison Metro Transit
Year to Year Fixed Route Ridership and Revenue Comparison
Through February 28, 2014 and 2013**

Fixed Route Rides

2014	January	February	March	April	May	June	July	August	September	October	November	December	Total
Cash fares	66,780	65,125											131,905
Day passes	4,190	4,734											8,924
2 ride passes	11,147	11,776											22,923
10 ride passes	66,980	71,185											138,165
31 day passes	151,641	161,048											312,689
EZ Rider/Summer Youth passes	159,381	187,973											347,354
Total cash, ticket & pass rides	460,119	501,841											961,960
UW ASM	271,351	401,626											672,977
UW Employees	151,547	160,993											312,540
MATC	44,543	56,149											100,692
City of Madison	9,026	9,025											18,051
Edgewood	7,961	10,618											18,579
St. Mary's	1,611	1,758											3,369
Meriter	1,750	1,725											3,475
Dane County	2,153	2,051											4,204
Commuter	12,074	12,368											24,442
Total unlimited ride pass rides	502,016	656,313											1,158,329
UW routes 80-85	184,789	318,248											503,037
Total revenue rides	1,146,924	1,476,402											2,623,326
Transfers	65,410	64,510											129,920
Non-revenue rides	14,361	16,201											30,562
Total rides	1,226,695	1,557,113											2,783,808
Cumulative YTD total rides	1,226,695	2,783,808											

2013	January	February	March	April	May	June	July	August	September	October	November	December	Total
Cash fares	70,426	65,704											136,130
Day passes	5,111	4,499											9,610
2 ride passes	8,335	8,339											16,674
10 ride passes	75,490	74,867											150,357
31 day passes	159,053	155,956											315,009
EZ Rider/Summer Youth passes	192,011	189,342											381,353
Total cash, ticket & pass rides	510,426	498,707											1,009,133
UW ASM	244,252	368,939											613,191
UW Employees	160,084	166,734											326,818
MATC	45,714	60,274											105,988
City of Madison	10,016	9,867											19,883
Edgewood	7,362	10,755											18,117
St. Mary's	2,078	2,357											4,435
Meriter	2,395	2,324											4,719
Dane County	1,911	1,680											3,591
Commuter	9,841	9,714											19,555
Total unlimited ride pass rides	483,653	632,644											1,116,297
UW routes 80-85	155,152	272,986											428,138
Total revenue rides	1,149,231	1,404,337											2,553,568
Transfers	73,957	68,637											142,594
Non-revenue rides	18,300	16,871											35,171
Total rides	1,241,488	1,489,845											2,731,333
Cumulative YTD total rides	1,241,488	2,731,333											

**Madison Metro Transit
Year to Year Fixed Route Ridership and Revenue Comparison
Through February 28, 2014 and 2013**

Fixed Route Passenger Revenue % Change

[illegible]

Fixed Route Rides % Change

[illegible]