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Management Performance Audit of the Madison Metro Transit System

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Metro Transit exhibits favorable performance in terms of G&A costs as percent of total operating costs, and G&A employees as a percentage of total employees. G&A costs at Metro Transit account for 12.2 percent of total operating costs compared to the peer average of 16.2 percent. This is a difference of almost 25 percent and is the second lowest figure of the peer group. G&A employees at Metro Transit account for 8.6 percent of total employees, which is the third lowest figure of the peer group and is about 13 percent lower than the peer average of 9.9 percent. These statistics indicate that a much lower proportion of Metro Transit's costs are dedicated to administrative activities when compared to its peers.