OCTOBER 2013 WRITTEN REPORT OF SUPERVISOR'S ACTIVITIES EAST PARKS – CRAIG KLINKE, SUPERVISOR

After over a month of not really mowing anything, we finally received some rain. Grass turned green again and began to grow. As a result, most of our staff went back onto mowers and string trimmers for the second half of September. We are working through our routes and we will reevaluate whether or not we need to keep mowing or if we can pull off again for a week or two.

Fall softball came to an end last week. We are now finished performing daily, routine maintenance on ball diamonds. We do plan on performing some end of the season work though. We plan on tilling and regrading the diamonds at Demetral. We will also be aerating and over seeding all of our athletic areas.

We are almost done with two big projects we started in September. We have been working on clearing out invasives, grubbing stumps, and seeding a large portion of woody area adjacent to the bike path at Sandburg Woods. We are also almost done working on a turf rejuvenation project on the boulevard on Northport and Packers.

Most of our seasonals have either returned to school or have moved on to other things. Currently, we have 12 seasonals to help us get through the remainder of the season. Two of our seasonals have been trained and will be helping out on the hayrides. Three of our seasonals will be leaving parks mid October to help will fall leaf collection in Streets.

WEST PARKS - LISA LASCHINGER, SUPERVISOR

With summer behind us, we're switching gears for the fall season. Throughout September, we were able to take advantage of the dry, yet beautiful weather to work on a good number of projects. We continued the work we had started at Marshall Park by cleaning up more of the shoreline near the shelter. Crews dressed up sign beds by weeding, pruning and mulching them. We also worked on clearing woody invasives growing in shoreline buffer areas along John Nolen Drive, Brittingham, Vilas and Plaenert Drive along Wingra Creek. Staff also followed-up with additional work on the Leopold project that we began last fall to prepare for seeding. We trained seasonals on hayride operations so they are ready to assist Community Services with the events this fall. In addition, we started our athletic field renovations.

As we move into October, mowing operations are in full swing. We are continuing field renovations as we will be aerating the majority of our athletic fields and seeding a good number of them. We will be finishing up our prep work at Walnut Grove in the dog park area. Athletic field work has slowed significantly with the softball and baseball season ending, however, this crew will continue to maintain soccer and football fields in addition to beginning diamond repair work. We will also be doing some turf repair work at Nakoma from the newly installed playground. Our mechanics have begun pulling in machines to begin switching them over for winter use.

By the end of the month, all of our seasonals will have ended their work with us. We will likely be in full leaf mulching mode. Beginning the second half of the month, we will be pulling in tables and barrels. The majority of our reservable shelters will be winterized for the season as well. Halloween will be here before we know it and we will have several neighborhood events to provide tables and barrels for.

MALL CONCOURSE - TOM SKAIFE, SUPERVISOR; LAURA BAUER, LEADSWORKER

The main story at Mall/Concourse in October is leaf removal. Though many of the State Street trees were replaced during the street's reconstruction, these new trees are beginning to mature, to provide much-needed shade, and to contribute significantly to our leaf removal duties. Additionally, leaves from the very old oaks on the Capitol side of the street are always blowing onto our sidewalk just as they always have. We find that even with a crew dedicated to leaf pickup all day, it seems that we never really catch up until late October. We love the shade, but it's quite clear that it comes with a price.

Freakfest preparations are well underway. Several years' practice results in a smoother process, but there are always small changes to be accommodated. This year there is discussion about moving the Gilman stage slightly, and also about the best way to safely accommodate crowds there and at the top of State Street.

With the grass growth slowing, October is also the month we begin preparing our equipment for the winter season. Mowing decks will be removed and plows attached. Everything will be checked over to make sure it is ready to go, as we often see our first snowfall in November.

FOREST HILL CEMETERY - KEVIN SORENSEN

September's dry conditions allowed us to start string trimming perennials earlier than usual. This process facilitates the blowing of leaves out of the sections. We were also able to trim many of our trees that had low hanging branches. Thanks goes out to Parks Maintenance that will be lending the use of 3 tractors so we can blow and bale leaves.

Contracted masonry work continues on the Caitlin Chapel restoration. This work will ensure the chapel's continued historic appeal for many decades to come.

September staffing levels are at 6.5 permanent employees and 3 seasonal employees.

September burial numbers, lot sales and total revenue are as follows:

Interments: 20 Mausoleum Enurnments: 1 Lots Sold: 9 Total Revenue: 26,865.00

OLBRICH GARDENS – ROBERTA SLADKY

The Gardens are well worth a visit in October. The outdoor gardens are teeming with fall annuals that tolerate early frosts and wow us with color intensity. The Conservatory environment continues to thrive also as we move into shorter days.

Education programs ramp up in the fall months as gardeners' time is needed less in the garden and they have more time to learn about gardening. Toddler Story and Stroll continues to be one of the most popular programs offered at Olbrich. The topics are interesting, the learning basic (age 2 - 4), and the opportunity for child and parent or care-giver to learn together is a focus of the programs. The 'I Wonder...." series engages the early primary grades and older youth are invited to participate in selected adult programs. Fall Ecology Explorer, a school program for K-3, is accepting registrations and begins in October.

Visitor comment from the past month:

"Your garden is lovely. I'm very impressed with your maintenance – it's not easy to have a garden look so fresh this late in the season. Excellent plant choices. And the allee of <u>Cornus mas</u> is amazing!" Ellen Z, NYC, (9.12.13)

Numbers

OBG Attendance (counted from 9 – 4 only + event	2013	2012	Previous 5 yrs
participants)			average
August 1 – 31	36,824	36,140	33,770
YTD August 31	184,849	184,305	
Total Member Households (individuals*) August 31	6,732 (11,280)	6,543 (10,134)	

*based on the number of membership cards issued

OBG City of Madison Major Revenue Categories (unaudited)	YTD 8/31/2013	YTD 8/31/2012
Bolz Conservatory Admission YTD	\$59,864	\$50,549
Room Rentals YTD*	\$88,972	\$91,283
Catering Percentage Revenue YTD**	\$19,044	\$15,332
TOTAL YTD	\$167,880	\$157,164

*accrued at time of booking - up to 21 months before the rental date, ** accrued on a monthly basis following each catered rental

October Public Events at Olbrich Botanical Gardens call 608-246-4550 for more info

Wisconsin Visual Artists Exhibit of Botanical Art, Sundays, 11 am – 5 pm, through Oct 27 Conservatory Exhibit: Integrated Pest Management, through – Oct 27

Bulk Leaf Mulch: Saturdays, Oct 5 & 12, 9 am - 1 pm

African Violet Show and Sale, by WI State Council of African Violets, Sat, Oct 12, noon – 5 pm; Sun, Oct 13, 10 am – 4 pm

Capital Area Carvers' Show & Sale, Sun, Oct 27, 9 am - 4 pm

Education - October public classes and programs call 608/246-4550 for info/registration or visit www.olbrich.org

NEW! Book Discussion Group:

Sun, Nov 17, 1:30 - 3:30 pm, book - The Brother Gardeners by Andrea Wulf

Wellness at the Gardens

Yoga, Mondays 5:30 pm – 6:45 pm and Thursdays, 7:30 – 8:45 am (drop in OK) Tai Chi Meditation, Mondays, Sept 9 - Oct 14, 6 - 7 pm **Classes & Workshops for Adults** Save Your Own Seeds, Tues, Oct 1, 6 - 9 m Hardscaping & Retaining Walls, Sat, Oct 5, 10 am - noon Wet-Felted Laminate (Nuno) Scarf, Sun, Oct 6, 9:30 am - 1 pm The Winter Landscape, We, Oct 9, 6:30 – 8:30 pm The Evening Garden, Wed, Oct 16, 6:30 – 8 pm Accent Lighting – Enhancing Landscape & Architecture with Low Voltage Lighting, Thu, Oct 17, 6:30 - 8 pm Papermaking & Papercasting, Sat, Oct 19, 1 – 4 pm Garden Silks: Making Silk Scarves with Botanical Dyes, Sat, Oct 20, 1:30 - 3:30 pm Healthy Houseplants, Tues, Oct 22, 6:30 - 8 pm Plants, Emotions, and Your Nose, Wed, Oct 23, 6:30 - 8 pm Designing Attractive Native Gardens for Home & Business, Tues, Oct 29, 6:30 - 8 pm Gardening for Hummingbirds, Wed, Oct 30, 6:30 - 8:30 pm

Learn & Play Together

Autumn Adventures with Lois Ehlert Stories

Leaf Man, Tues, Oct 1, 10 – 11 am **Toddler Story & Stroll: Fantastic Fall** Fall Fun, Fri, Oct 18, 10 – 11 am Pumpkins, Fri, Oct 25, 10 – 11 am Owls, Fri, Nov 1, 10 – 11 am

I Wonder...? Series (grades K – 3 with adult) What Do Owls Eat? Fri, Oct 4, 6:30 – 7:30 pm What Does a Paleontologist Do? Fri, Nov 1, 6:30 – 7:30 pm

FORESTRY – MARLA EDDY

Forestry Section*	Total Trees	Total Hours
Cycle Pruning	403	333
Pruned by Request	171	234
Small Tree Pruning Cycle	408	178
Tree Removal	514	772
Storm Work/Hangers		129
Unfilled Vacancy		0
Watering		231

This month both east and west were able to complete some District cycle pruning and small tree cycle pruning. Work requests continued to come in at a steady rate, and we were able to survey parts of the city for dead trees. The rainfall was minimal earlier this month so we did send out four crews watering newly planted street trees (fall 2012 and spring 2013 planting seasons).

The Forestry specialists worked on setting up our fall planting routes this month, as well as continuing to review sites for street tree replacements and construction project inspections.

Special projects for the month include:

- Aerial rescue training
- East crews cleared 200+ trees for the Streets Division at the former Cub Foods property
- West crews cleared trees for the new dog park at Walnut Grove Park
- Trees near traffic signs & signals were pruned for clearance in the East Towne area

GOLF – RAY SHANE

The past 30 days has provided our customers with some of the best weather and playing conditions that I can recall. Beautiful fall weather combined with great course conditions and a new marketing campaign has resulted in increase play and revenues.

Both the Clubhouse Operations and Golf Course Maintenance have been busy due to a large portion of our staff returning to school and not available for work. Aerification of greens have been completed at Glenway, Monona and Yahara Hills. The berms at Odana are 90% completed thanks to Parks Construction and the addition to #14 tee at Odana has been completed and seeded.

Staff is already planning for the 2014 season. We are looking at what worked, what didn't, where can we improve and how do we best utilize our resources in the upcoming year.

PLANNING AND DEVELOPMENT – KAY RUTLEDGE

Blackhawk Park

Madison Commercial Landscapes completed the Blackhawk Park playground improvements on August 27th. The shelter installation work for Blackhawk Park is anticipated to start at the beginning of October.

Central Park

Joe Daniels Construction has started work on Phase 1A of Central Park. Existing utility lines are being relocated. Footings for the new restroom building have been poured. Earthwork operations for the topography changes are underway. MSA is overseeing the construction and providing construction administration services. The project is scheduled for substantial completion in December 2013. Construction of Phase 1B will not occur until 2014 due to delays from the railroad and the Federal/DOT requirements. A temporary crossing is being developed in order to correlate the necessary work with the railroad, in accordance with the OCR's recent supplemental order.

Central Park Skatepark

The Request for Proposals for the skatepark design consultant was released on September 25th. Proposals have been received and are being reviewed by the selection committee. Consultant interviews are scheduled for Oct. 11th.

Reindahl Park Splash Pad

The Reindahl Park Splash Pad will be rebid for Spring 2014 construction. The sole bid received was 30% higher than the construction estimate.

Tenney Park/Yahara River Parkway

Tallgrass Restoration will continue to treat reed canary grass throughout the season and will do a fall seeding of native grasses. Tallgrass Restoration has completed replanting areas that were damaged from significant flooding early this summer.

Highland Manor Park

The architect has developed floor plans as well as building perspectives and cost estimates. Soil borings for the building have been completed and some initial excavation to replace some problematic soils will be underway soon. Engineering is working on the storm drainage and site work. A second public input meeting is being scheduled for October.

Hoyt Park

The clearing work has been rebid, with Quercus Land Restoration the low bidder at \$14,850. The fencing work is being phased; American Fence Company was the low bidder for Phase I of the fence repairs at \$15,652.56. Construction is anticipated to begin in October and is scheduled for completion by January 2014.

Odana Golf Course

In September, Speedway Sand and Gravel completed building a series of berms along the Beltline with fill material excavated from a proposed retention pond at the intersection of the golf course and the Beltline. At the end of September and into October, our Construction Crew will be adding topsoil, fine grading and seeding the berms. Staff issued a request for quotation for installation of approximately 160 linear feet of privacy chain link fence; bids are due on October 4^{th} .

Elver Park Splash Pad

Staff issued a Request for Proposals for professional services for design of the Elver Park Splash Pad. SAA Design Group was awarded the contract. SAA and staff have begun design development and will hold a Public Input Meeting on the splash pad on October 22nd. Staff and SAA are scheduled to present the concept plan to the Urban Design Commission for an informational presentation on October 23rd, and to the Board of Park Commissioners on November 13th. The Elver Splash Pad will be bid with the Reindahl Splash Pad in the spring.

Quann Dog Park Entrance Improvements

Staff issued a Request for Quotations for regrading and installation of porous asphalt to improve drainage at the north entrance to Quann Dog Park. The contract was awarded to R.P. Cattell for the low bid of \$28,922.00. Staff also issued a request for quotations to install an accessible path connection to the Wingra Creek section of the dog park. Both projects will begin construction on October 7th.

Door Creek Park

The wetland delineation was completed in August. We are currently evaluating potential sites for a dog park at Door Creek based on a request from the Alder.

Nakoma Park Playground

Work began on the Nakoma playground a little ahead of schedule. Construction was completed in about two weeks; Madison Commercial Landscapes completed the installation of the underdrain as well as the new playground equipment and timbers, along with site finish grading and seeding. Our Construction Crew installed the playground surfacing as well as provided construction inspection services during the installation. The Nakoma playground installation is the first playground completed as part of the 2013 Playground Contract.

Reynolds Park Playground

Reynolds playground is the second playground under construction as part of the 2013 Playground Contract. Madison Commercial Landscapes has begun construction of the playground improvements and is expected to complete the new playground installation in early October. Staff oversaw the selection of boulders for the seating area within the playground area.

Worthington Park Playground

Work is anticipated to start in early October on the new playground for Worthington Park. The existing play equipment has been removed by Parks maintenance staff, and the new basketball courts have been installed.

Reservoir Park

Removal of the existing playground at Reservoir has been completed. Madison Commercial Landscapes will begin construction of the new playground in late October, with completion scheduled in November. Staff is also working with the Water Utility on the restoration plans to stabilize the slopes along the reservoir in conjunction with the construction of the new Booster Pump Station at Reservoir Park.

Eastmorland Park Playground

The Construction Crew will begin modifications to the newer playground at Eastmorland Park in late September/early October. Equipment changes will be made to bring both of the newer playground areas in compliance with current standards, and a swing set will be added to complete the new playground. In addition, the small playground area at Richard Street and Silver Road will be removed as it has reached the end of its useful life.

Park Landscaping

Installation of landscaping is complete at BB Clarke Park, Burrows Park, Glenway Golf Course, Glenwood Park, Hammersley Park, Hiestand Park, James Madison Park, Lost Creek Park, Marshall Park, Odana Golf Course, Olive Jones Park, Reindahl Park, Tenney Park, Thut Park, Warner Park, Water Utility sites, and Westmorland Park. Additional landscaping will be completed this fall at Tenney Park, Baxter Park and Linden Grove Park.

Warner Park Boat Launch Dredging

The dredging is scheduled to start in October after the boating season ends. All permits necessary for the project have been secured.

Breese Stevens Field Concrete Deck Repairs

Joe Daniels Construction Company was the low bid at \$93,228.00. Work started on July 29th and the project was substantially complete by August 31st. Some additional decking repair areas were included as part of the project.

Breese Stevens Field Lighting/Sound System Improvements

This project was revised and re-bid in August with bids due September 6th. The low bid was Pieper Electric at \$304,370, which was consistent with the project estimate. Construction is scheduled for February – May of 2014.

Tenney Park Lagoon Control Structure

Bids for the project were opened on May 3rd with R.G. Huston Company the apparent low bidder at \$59,365.00. Work is scheduled to start around October 14th with a projected November 8th completion date. The delayed start is due to the long lead-time to fabricate the outlet gate assembly.

Rennebohm Park Tennis Court Lighting Improvements

The contract to replace the tennis court lights at Rennebohm was awarded to Forward Electric with a low bid of \$84,000. Construction will begin after the tennis season is over (October/November).

Bowman Field

The project's first phase includes the installation of a new transformer, lighting control panel and conduit to the existing light poles. The second phase in 2014 will include new light fixtures and refurbishing the existing poles. During the interim between phases the field lights will continue to be served by the existing electrical system. Bids for the first phase were received on August 9th and the low bid was Forward Electric at \$198,762. The BPW contract is being routed for approvals and work is anticipated to start at the beginning of October.

Wingra Park

Working with our Construction crew on a minor re-grading plan and a new backstop for the softball diamond at Wingra Park. Plans are to replace the old backstop and feather topsoil onto the softball diamond outfield to remove the "humps/dips" that have appeared over the years.

Brittingham Park at Proudfit

Construction was originally scheduled to occur this fall, but City Engineering and the Wisconsin Southern Railroad have raised concerns regarding the existing site drainage. Given the additional study required, it's anticipated the project will be constructed in early spring 2014 once the drainage issues are resolved.

Athletic Field Lighting Upgrades

Working with maintenance staff on a way to retrofit some of our athletic field lighting with "Control Link" – a program that will allow us to control (turn on/off) the lights from a computer terminal. To start we will be retrofitting the lighting systems for Elver softball and Demetral softball. According to our facilities maintenance staff, Planning will assist with purchasing the equipment which Park Operations hopes to install spring of next year.

James Madison Park Shelter

Destree Design was hired to perform an assessment of the existing shelter at James Madison Park. The final report will include recommendations for three levels of improvements; shelter stabilization, current code requirements, and potential build-out improvements. This information will be presented at a neighborhood meeting scheduled for October 23rd. The neighborhood meeting will also provide an opportunity for input on other desired improvements to the park.

Basketball Court Reconstruction 2013

Staff packaged the reconstruction of 3 basketball courts (Acewood, Droster and Worthington Parks) into one public works contract for fall construction. The low bid was Raymond P. Cattell, Inc. at \$120,000.00. Work started early on the 2 basketball courts at Worthington and as of the end of September the new asphalt surface has been installed. All that remains is restoration landscaping, installing the new poles and striping. Work has also begun on the courts for Acewood and Droster; the contract is scheduled to be completed by November 22nd.

Westside Dog Parks

New dog parks have been approved for both Walnut Grove Park (the old skating area), and Odana School Park. Plans and specs for the fence and sidewalk installations at Odana went out for bid the first week of September. Joe Daniels Construction Co., Inc was low bid on the sidewalk at \$15,260.00. The sidewalk will be installed the first 2 weeks of October. The bids are due for the fence installation on Friday, September 27th. Installation of the fence will follow the sidewalk later in October. It is anticipated that plans and specs will be complete for the Walnut Grove dog park late this fall and bid out in spring, for spring 2014 completion. The Construction Crew will hopefully be able to complete the grading work for this project.

Park Paving

Bids were opened on August 9th for the 2013 Park Paving Contract. Low bidder was Poblocki Paving Corporation with the bid of \$92,561.00. This contract includes a new path system at Washington Manor Park and resurfacing and improvements to the path system at Westmorland Park. The contract has been approved and is being routed for signatures. Construction should start in October.

Dott Memorial at Hoyt Park

The Friends of Hoyt Park would like to install an inscribed boulder to honor Professor Bob Dott and his wife Nancy. The Friends will cover all costs, and the boulder would be placed near the quarry path at the north end of the park. Bob and Nancy are two of the founding members of The Friends of Hoyt Park, and have been very active on work days. Bob also gave talks on rock formations (he's a geologist), and Nancy helped with many fundraising efforts. They have also given generously to The Friends. The inscription would read "Robert and Nancy Dott, Friends of the Natural World and this park." This project has been approved administratively by the Parks Superintendent in accordance with the Parks Memorial Policy.

Warner Park Bike Path

The low bid was Parisi Construction at \$844,562.65. Construction started August 23rd. The project is 50% complete as of the end of September and is on schedule.

Olbrich Botanical Complex Roofing Project

The roofing contract is substantially complete; punchlist items remain to be resolved. This project is managed by City Facilities Management in partnership with Parks staff.

Olbrich Botanical Complex Bathroom Addition

The bathroom addition is substantially complete; punchlist items remain to be resolved. This project is managed by City Facilities Management in partnership with Parks staff.

Forest Hill Cemetery

Masonry repairs will continue in 2013 for the buildings at Forest Hill Cemetery. Joe Daniels Construction is working on the Receiving Vault and the Chapel. This project is managed by City Facilities Management in partnership with Parks staff.

Garver Mill

The study was presented to the Park Commission at their meeting in September; City Planning has been asked to prepare an RFP to hire a consultant to evaluate potential alternative uses for the building. This project is managed by City Facilities Management in partnership with Parks staff.

Garner Park Masonry Repairs

The final phase of masonry repairs to the shelter is underway at Garner Park. Construction should be completed by the end of October. This project is managed by City Facilities Management in partnership with Parks staff.

Northland Manor Storm Sewer Replacement

Staff is working with City Engineering on a storm sewer replacement project in Northland Manor Park. The storm sewer project will be completed by Engineering staff, and the work will be scheduled to minimize impacts to park reservations and activities to the extent possible; construction is anticipated in the fall. This project has been approved administratively by the Parks Superintendent.

Booster Pump Station 106 Reconstruction in Reservoir Park

Staff has been working with the Water Utility regarding the booster pump station reconstruction project at Reservoir Park. Reservoir Park is owned by the Water Utility but used and maintained as a neighborhood park. Staff is coordinating with the Water Utility and assisting in the development of landscape plans that will address the disturbed areas from the construction, but also stabilize the existing slopes around the reservoir. Legislative File ID 28906, 29228, 29498, and 29570 can provide additional details on this project.

Bill Kettle Field

City staff have been working with Dane County regarding the expansion of the landfill (Bill Kettle Field is located along the northeastern edge of the landfill). Due to the expansion, additional land is needed and Dane County would like to purchase Bill Kettle Field to expand the landfill to the east and relocate their stormwater ponds to the north and south. Dane County will also purchase a portion of the property owned by the Streets Division along the southeastern edge of the landfill, along with easements needed to complete the landfill expansion and stormwater-related improvements. Real Estate is exploring the best way to value the property for potential purchase by Dane County. Parks staff have begun discussions with user groups regarding potential opportunities to move their activity to other locations.

Other Projects

- Worked with City Engineering on a shoreline restoration project at Paunack Park. Construction is anticipated in fall.
- Staff is working with neighborhood representatives and volunteers to coordinate improvements for a variety of parks including Reynolds Park, James Madison Park, Spring Harbor Park and Linden Grove Park.
- Participated in Neighborhood Resource Teams and/or Neighborhood Development Plans for Owls Creek, Arbor Hills/Leopold and Hoyt Park.
- Parks lighting projects are underway to replace lighting with more energy-efficient fixtures. Replacements have been completed at Olbrich Botanical Complex, Brittingham, and Goodman Building B. This project is managed by City Facilities Management in partnership with Parks staff; Parks Operations staff are replacing the fixtures as the new fixtures arrive.
- Staff contracted installation of native plantings and seed at James Madison Park to stabilize the steep slope near the basketball courts after invasives were removed.
- Staff is working on the design and specifications for installation of a topsoil shed at Goodman Maintenance Facility.

COMMUNITY SERVICES

RANGERS REPORT FOR AUGUST – JOSH SCHMITT

With summer in full swing our rate of contact numbers remain high. Our behavioral process is functioning smoothly and its impact is solving long standing issues all over the city. The cooperation from MPD has been the greatest source of success. To date Park Rangers have issued 91 behavioral bans.

The surprising occurrence during the month of August was an increase in the amount of chronically inebriated individuals hanging out at Demetral near the dog park. As always, we are right on top of it and in full communication with North District Police. We are contacting the group several times daily and having a general presence to ensure that the dog park users feel comfortable in the park. We can discuss it further, but I would support extending the current alcohol ban (50 yds of the shelter) to the entirety of Demetral Park.

One incident to report at Demetral is when Ranger Jackson drove up and the group pointed out a man amongst them who Ranger Jackson had asked them to keep an eye out for. Ranger Jackson called PD and talked to the man until the Police arrived and arrested him for a Substantial battery that occurred in Burr Jones Park a few days prior.

Following is the monthly report from August 2013:

2013 RANGER REPORTS

Month	Jan 2013	Feb	Mar	Apr	Мау	Jun	July	Aug	Sept	2013 YTD
Alcohol Related Issue	6	3	2	10	18	23	23	8		93
Behavioral Ban	0	1	0	2	7	26	17	6		59
Check Area	26	13	10	29	55	82	152	104		371
Citizen Complaint Taken	0	0	2	4	13	16	12	15		63
Positive Customer Contact	45	70	35	53	134	151	168	189		754
Damage to Property	4	4	0	5	4	4	6	4		31
Dog Violation	4	6	18	37	34	21	11	13		144
Drugs	0	0	2	1	3	1	7	4		18
Event without reservation	1	0	0	0	1	0	5	8		15
Found Property	7	14	4	7	12	9	17	17		70
Graffiti	1	0	3	6	13	7	7	6		43
No Permanent Address Issue	11	19	9	12	10	38	28	21		148
Incident	13	11	2	4	3	7	10	3		53
Maintenance	17	39	7	30	64	101	133	82		473
Misc	1	0	1	2	6	23	2	10		55
Not Open	1	8	8	18	18	21	15	22		111
Overflowing Trash	6	0	2	3	2	1	4	4		22
Parking issue	9	20	11	12	69	50	67	41		279
Sport Without Reservation	0	0	1	29	1	0	0	1		32
Vandalism	2	2	1	0	0	0	0	0		5
Negative Reports	108	140	81	209	322	407	485	359		2034
Positive Reports	46	70	35	55	140	174	170	199		890
Ratio Negative Divided by Positive	2.34	2	2.31	3.8	2.3	2.34	2.85	1.80		2.29

2013 Top 5 parks per negative call

	1	2	3	4	5		
Jan	Tenney	Olbrich	Warner	Demetral	Elver		
Feb	Warner	Olbrich	Brittingham	Tenney	James Madison		
Mar	Olbrich	Warner	Elver	Door Creek	Olin		
Apr	Warner	Olbrich	Elver	Brittingham	Hiestand		
May	Olbrich	Warner	Vilas	James Madison	Brittingham		
Jun	Warner	Reindahl	James Madison	Olin	Olbrich		
July	Olin	Elver	Vilas	Brittingham	Warner		
Aug	Olin	Warner	Elver	Olbrich	Demetral		

2013 Top 5 parks per positive call

	1	2	3	4	5
Feb	Olbrich	Tenney	Warner	Odana	Elver
Mar	Warner	Reindahl	Marlborough	Brittingham	Tenney
Apr	Veterans memorial	Warner	OB Sherry	Elver	Olin
May	Warner	Tenney	Hiestand	Olbrich	Vilas
Jun	Elver	Tenney	Olin	Warner	Vilas
July	Warner	Brittingham	James Madison	Vilas	Demetral
Aug	Hiestand	Warner	Olbrich	James	Vilas
				Madison	

2012 COMPARISON

Month	Aug	Sept	Oct	Nov	Dec	2012 YTD
Alcohol Related Issue	23	15	7	2	3	50
Behavioral Ban	16	4	11	0	0	31
Check Area			1	2	15	18
Citizen Complaint Taken	7	8	6	4	0	25
Positive Customer Contact	38	44	32	2	19	135
Damage to Property	5	4	1	0	1	11
Dog Violation	8	6	2	1	4	21
Drugs			1	0	0	1
Event without reservation	2	1	1	0	0	4
Found Property				3	8	11
Graffiti	5	3	4	1	0	13
No Permanent Address Issue		36	10	6	2	54
Incident			1	0	6	7
Maintenance	18	48	20	0	1	87
Misc	20	46	3	0	0	69
Not Open	9	10	13	2	6	41
Overflowing Trash	3	1	0	0	1	5
Parking issue			4	0	3	7
Sport Without Reservation		1	0	0	0	1
Vandalism	5	3	8	0	1	17
Negative Reports	96	176	80	21	51	404
Positive Reports	58	90	35	2	19	204
Ratio Negative Divided by Positive	1.65	1.88	2.29	10.5	2.68	1.98