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**METRO TRANSIT  
MEMORANDUM**

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**TO:** TRANSIT AND PARKING COMMISSION  
**FROM:** ANN GULLICKSON  
**SUBJECT:** UPDATE ON REHAB PROGRAM FOR BUS SHELTERS  
**DATE:** 8/2/2012

Metro received \$200,000 funding in the 2011 State of Good Repair grant to start a program to replace our bus shelters. Most of our transit shelters are thirty years old, installed in the late 1970's and early 1980's. The grant funding requires a 20% local match, so the SGR funding will be matched with \$50,000 local dollars. This project was funded in the 2012 capital budget.

#### SHELTER INVENTORY

There are 193 bus shelters installed in our service area. Reviewing this inventory, only 94 are Metro 'old style' shelters. The others are either UW new shelters, Metro new shelters, Capital Square/State Street shelters, or owned by a private developer. These 94 shelters are the focus of this project.

#### CUSTOMER SURVEY

In April and May we conducted a Customer Survey on bus stop amenities. The amenities receiving the highest ratings in the survey

- Shelter has benches
- Shelter is well lit
- Shelter is large enough to accommodate more than 8 people
- Shelter has real-time electronic information display

#### REHAB RATHER THAN REPLACEMENT

An inspection and inventory of all shelters revealed that the shelter frames themselves are in very good shape. Re-using the frames avoids recycling or disposing of the metal, and allows us to use the grant funding on amenities. We plan to replace the roofs with a barrel roof equipped with solar and motion-sensor led lighting. Building and Grounds staff is compiling a list of shelters that do not have a bench. We anticipate that replacing the roofs, branding, lighting and benches will allow the \$300,000 to upgrade 75 shelters. The remaining shelters will be rehabbed as a 2014 capital project.

#### BRANDING

Planning for the APTA Award Recognition, bringing advertising sales in-house, and preparation for upcoming campus route and schedule changes have taken priority this summer in the Marketing unit. Branding ideas for the shelters will be a project later this year.