

Water Utility Board Policy			
Title:	Reliability		
Policy Number:	O-2C	Adopted:	May 24, 2011
Category:	Outcomes	Revision #/Date:	

Madison residents will receive water which is consistent in its availability and quality.

Accordingly,

1. Residents will experience minimal unplanned service interruptions.
2. Residents will receive adequate notice of planned service interruptions.
3. Residents will receive adequate notice of planned maintenance work that would significantly reduce water flow or pressure, and/or cause water discoloration.