



MONTHLY OPERATIONS REPORT

2009	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	YTD TOTAL
1.0 ADMINISTRATION													
1.1 Formal Grievances	0	0	0	0	2	1	0	1	0	1	0		5
1.2 Employee Injuries	7	4	5	4	8	4	6	3	5	2	5		53
1.3 Utility Veh Accidents	0	0	0	0	2	3	3	0	1	1	0		10
1.4 Print Media Reports	4	5	7	3	2	2	1	4	1	1	1		31
2.0 PUMPAGE													
2.1 Tot in Million Gals(MG)	854.0	801.5	842.6	830.3	885.8	929.0	999.1	960.8	956.9	798.6	739.0		9,597.6
2.2 Average Day (MG)	27.5	28.6	27.2	27.7	28.6	31.0	32.2	31.0	31.9	25.8	24.6		28.7
2.3 Maximum Day (MG)	31.5	33.7	34.5	32.4	32.4	41.0	41.9	39.6	39.0	29.9	28.6		41.9
2.4 Date of Max Day	1/16 (F)	2/1 (Su)	3/7 (Sa)	4/15 (W)	5/20 (W)	6/26 (F)	7/7 (Tu)	8/5 (W)	9/19 (Sa)	10/8 (Th)	11/20 (F)		7/7 (Tu)
3.0 INSPECTIONS													
3.1 Cross Connections	46	45	69	102	99	102	100	70	122	102	92		949
3.2 Private Wells	2	9	12	11	5	2	7	18	17	17	21		121
4.0 CUSTOMER SVCS													
4.1 Scheduled Billings	9,185	13,507	14,188	11,533	15,935	9,737	9,139	13,370	14,094	11,467	15,877		138,032
4.2 Spec Request Billings	200	228	361	392	484	815	855	1,036	523	456	458		5,808
4.3 Bill Related Inspections	7	30	14	11	10	8	9	11	9	6	5		120
4.4 Reminder/Tax Notices	2,863	1,361	1,543	2,264	2,139	1,085	2,487	1,478	1,694	10,288	0		27,202
4.5 # of Meter Readings	14,265	10,837	12,273	14,247	8,342	9,330	12,944	10,042	15,758	9,365	6,557		123,960
5.0 HYDRANTS													
5.1 Installed	4	1	3	3	13	15	1	16	42	4	20		122
5.2 Removed	4	1	3	3	9	10	1	8	34	4	5		82
5.3 Total in Service	8,343	8,343	8,343	8,343	8,347	8,352	8,352	8,360	8,368	8,368	8,383		8,383
5.4 Inspections	551	831	1,034	328	65	27	29	249	68	44	286		3,512
5.5 # Repaired	16	17	24	12	11	18	11	11	14	8	6		148
Unit Cost	\$2,903	\$1,925	\$1,755	\$1,202	\$1,057	\$998	\$1,463	\$1,531	\$988	\$1,185			
5.6 Routine Flushing	90	75	25	289	265	575	694	229	247	201	20		2,710
6.0 VALVES													
6.1 Installed	4	4	7	8	45	54	5	69	186	6	53		441
6.2 Removed	2	4	5	4	19	24	5	41	112	6	8		230
6.3 Total in Service	19,468	19,468	19,470	19,474	19,500	19,530	19,530	19,558	19,632	19,632	19,677		19,677
6.4 Inspections	568	1,038	1,086	867	516	722	307	389	382	352	549		6,776
6.5 # Repaired	10	10	16	18	11	14	10	26	22	21	16		174



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7.0	MAINS													
7.1	Miles Installed	0	0	0	0	1.18	0.99	0.06	1.45	3.55	0	1.64		8.87
7.2	Miles Abandoned	0	0	0	0	1.29	0.7	0.05	0.93	3.41	0	0.29		6.67
7.3	Total Miles in Svc	836.57	836.57	836.57	836.57	836.46	836.75	836.76	837.28	837.42	837.42	838.77		838.77
7.4	Number of Leaks	80	55	22	6	10	10	8	7	9	6	13		226
	Unit Cost	\$2,465	\$2,678	\$3,924	\$5,828	\$3,766	\$17,091	\$19,853	\$4,935	\$7,967	\$15,491			
7.5	Leaks per Mile	0.10	0.07	0.03	0.01	0.01	0.01	0.01	0.01	0.01	0.01	0.02		0.27
7.6	Dwell Units Out of Svc	938	681	194	32	148	106	61	105	110	78	216		2669
8.0	SERVICES													
8.1	New Svcs to Old Lot by WU	0	0	0	0	0	0	0	0	0	0	0		0
8.2	New Svcs to Old Lot by PC	0	0	1	7	1	5	4	6	5	4	8		41
8.31	Lead Replacements by WU	0	0	0	0	1	0	0	1	0	1	0		3
8.32	Lead Replacements by PO	0	0	1	16	24	35	42	28	28	24	22		220
8.33	PO Side was Copper	0	0	0	0	0	0	0	0	0	1	0		1
8.34	PO Side not Replaced	0	0	0	0	0	0	0	0	0	0	0		0
8.41	Removals/Cut Offs Lead	0	0	0	1	1	0	0	0	0	0	0		2
8.42	Removals - Copper	0	0	0	0	0	1	3	0	0	0	0		4
8.5	New Svcs in New Plats	9	1	0	0	0	0	0	9	3	16	0		38
8.6	Total Svcs in Ground	61,579	61,580	61,581	61,587	61,587	61,591	61,592	61,607	61,615	61,635	61,643		61,643
8.7	New Connects to Exist Svcs	4	19	23	10	22	33	33	12	30	8	63		257
8.8	Number of Leaks	2	2	1	2	6	4	2	3	3	0	0		25
	Unit Cost	\$568	\$2,241	\$2,898	\$2,003	\$1,827	\$ 2,470	\$ 2,466	\$ 2,126	\$ 4,605	\$ 2,286			
8.9	Frozen	32	19	2	0	0	0	0	0	0	0	0		53
9.0	METERS													
9.1	Total in Service	65,446	65,452	65,502	65,545	65,599	65,626	65,669	65,715	65,748	65,714	65,741		65,741
9.2	Total Inspections	428	446	353	299	316	234	258	311	236	358	319		3,558
9.3	Number Repaired	134	94	27	38	74	109	103	45	40	73	41		778
	Unit Cost	\$56	\$75	\$232	\$147	\$91	\$76	\$88	\$140	\$156	\$97			
9.4	Number Changed	322	267	463	472	380	433	285	207	182	234	262		3,507
9.5	Number Converted	0	2	1	0	0	0	0	0	0	0	0		3
9.6	Installed in City (Regular)	0	0	1	1	0	2	4	0	8	2	0		18
9.7	Installed in City (Remote)	17	20	37	23	39	27	34	45	27	33	63		365
9.8	Installed Out City (Regular)	0	0	0	0	0	0	0	0	0	0	0		0
9.90	Installed Out City (Remote)	1	0	0	0	0	0	1	0	0	0	0		2
9.10	Turn Ons	2	1	18	29	24	7	7	6	7	3	3		107
9.11	Turn Offs	18	15	6	10	9	9	3	5	9	72	39		195
9.12	NET CHANGE	2	6	50	43	54	27	43	46	33	-34	27		297



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2009 Water Board Data	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	YTD TOTAL
Pumpage in MG	854.0	801.5	842.6	830.3	885.8	929.0	999.1	960.8	956.9	798.6	739.0	0.0	9597.6
Scheduled Billings	9185	13507	14188	11533	15935	9737	9139	13370	14094	11467	15877	0	138032
# of Meter Reads	14265	10837	12273	14247	8342	9330	12944	10042	15758	9365	6557	0	123960
Hydrant Inspections	551	831	1034	328	65	27	29	249	68	44	286	0	3512
# Rep'd/Replaced	16	17	24	12	11	18	11	11	14	8	6	0	148
Hyd Painted	0	0	0	0	256	588	561	497	0	0	0	0	1902
Valve Inspections	568	1038	1086	867	516	722	307	389	382	352	549	0	6776
# Rep'd/Replaced	10	10	16	18	11	14	10	26	22	21	16	0	174
Main Leaks	80	55	22	6	10	10	8	7	9	6	13	0	226
Lead Replace by W.U.	0	0	0	0	1	0	0	1	0	1	0	0	3
Removals/Cut Offs Lead	0	0	0	1	1	0	0	0	0	0	0	0	2
Lead Replace by P.O.	0	0	1	16	24	35	42	28	28	24	22	0	220
New Svcs Installed	9	1	1	7	1	5	4	15	8	20	8	0	79
Service Leaks	2	2	1	2	6	4	2	3	3	0	0	0	25
Meters Repaired	134	94	27	38	74	109	103	45	40	73	41	0	778
Meters Changed	322	267	463	472	380	433	285	207	182	234	262	0	3507