Submit to municipal clerk		Applicant's Wisconsin Seller's Permit Number: 45	6-0000007690-0
•		Federal Employer Identification  Number (FEIN):	эп 39–1823101
For the license period beginning January 1	20 10	LICENSE REQU	JESTED •
ending June 30	20 10	TYPE	FEE
		Class A beer	\$
Town of 1		✓ Class B beer	\$
TO THE GOVERNING BODY of the: Village of Madiso	n	— Wholesale beer	\$
City of		Class C wine	\$
_			
County of Dane Aldermanic Dist No 8	(if required by ordin		\$
		Class B liquor	\$
1 The named INDIVIDUAL PARTNERSHIP ILIN	ITED LIABILITY COMPAI		
✓ CORPORATION/NONPROFIT ORGANIZATION		Publication fe	
hereby makes application for the alcohol beverage license(s) checked at	ove	TOTAL FEE	\$
Name (individual/partners give last name, first, middle; corporations/limit Wisconsin Ventures. Inc.	ed liability companies give	e registered name):	
Vice President/Member Vice President Ryan Dionne	n or nonprofit organizat erson 3056 Durham Ro	ion, and by each memberlmana Home Address oad, PO Box 565 Bucki	ager and agent of a lin  Post Office & Zip Code
Secretary/Member			
Treasurer/Member	1 / O O T 71	lamada Carret 1171	100 WII 62507
Agent Agent Jon Okonek	1402 Eid	lorado Court Waunak	kee, WI 53597
Directors/Managers			
3 Trade Name ▶ Segredo Madison	Bus	iness Phone Number TBD	
4 Address of Premises ▶ 624 University Avenue	Pos	t Office & Zip Code 🕨 Madis	son 53715
5 Is individual, partners or agent of corporation/limited liability company su		•	
training course for this license period?	sjoot to completion of the	. septimised settings to the	Yes 🔽
6 Is the applicant an employe or agent of, or acting on behalf of anyone ex	cept the named applicant	?	Yes 🗸
7 Does any other alcohol beverage retail licensee or wholesale permittee h	ave any interest in or cor	strol of this business?	☐ Yes 🔽
8 (a) Corporate/limited liability company applicants only: Insert state	eWI a	nd date $03/29/72$ of registra	
(b) Is applicant corporation/limited liability company a subsidiary of any			✓ Yes □
(c) Does the corporation, or any officer, director stockholder or agent or			hand 100 hand
agent hold any interest in any other alcohol beverage license or per		or any monitorimanager or	✓ Yes
(NOTE: All applicants explain fully on reverse side of this form_every YES	Concurrin continue 5 6	7 and 8 ahous 1	
9 Premises description: Describe building or buildings where alcohol beve all rooms including living quarters, if used, for the sales, service, and/or, may be sold and stored only on the premises described) 624 University	ages are to be solu and s storage of alcohol beverac versity Avenue	ges and records (Alcohol beverage	es
10 Legal description (omit if street address is given above):			
11 (a) Was this premises licensed for the sale of liquor or beer during the p			
· · · · · · · · · · · · · · · · · · ·			✓ Yes 🔲
(b) If yes under what name was license issued? Wisconsin Ve		Madison Avenue)	✓ Yes 🗌
	ntures, Înc. (dba		✓ Yes ☐
Does the applicant understand they must file a Special Occupational Tax before beginning business? [phone 1-800-937-8864]	ntures, İnc. (dba l return (TTB form 5630 5		
<ul> <li>Does the applicant understand they must file a Special Occupational Tay before beginning business? [phone 1-800-937-8864]</li> <li>Does the applicant understand a Wisconsin Seller's Permit must be app</li> </ul>	ntures, İnc. (dba l return (TTB form 5630 5		
<ul> <li>Does the applicant understand they must file a Special Occupational Tay before beginning business? [phone 1-800-937-8864]</li> <li>Does the applicant understand a Wisconsin Seller's Permit must be app Section 2, above? [phone (608) 266-2776]</li> </ul>	ntures, Inc. (dba lareturn (TTB form 5630 5		✓ Yes
<ul> <li>Does the applicant understand they must file a Special Occupational Tay before beginning business? [phone 1-800-937-8864]</li> <li>Does the applicant understand a Wisconsin Seller's Permit must be app Section 2, above? [phone (608) 266-2776]</li> <li>Is the applicant indebted to any wholesaler beyond 15 days for beer or 3</li> </ul>	ntures, Inc. (dba lareturn (TTB form 5630 5) ied for and issued in the solution of the solutio	) same name as that shown in	✓ Yes ☐ Yes ☐ Yes ✓
Does the applicant understand they must file a Special Occupational Tay before beginning business? [phone 1-800-937-8864]  Does the applicant understand a Wisconsin Seller's Permit must be app Section 2, above? [phone (608) 266-2776]  Is the applicant indebted to any wholesaler beyond 15 days for beer or 3 READ CAREFULLY BEFORE SIGNING: Under penalty provided by law, the applicant of the signers Signers agree to operate this business according to law and that the Individual applicants and each member of a partnership applicant must sign; corpora any portion of a licensed premises during inspection will be deemed a refusal to permi	ntures, İnc. (dba la return (TTB form 5630 5) ied for and issued in the substantial of the substantial of the above ights and responsibilities coe officer(s) members/mana	same name as that shown in equestions has been truthfully answernferred by the license(s), if granted, to gers of Limited Liability Companies m	Yes Yes Yes Yes Yes Yes Yes Yes Yes Yes
Does the applicant understand they must file a Special Occupational Tay before beginning business? [phone 1-800-937-8864]  Does the applicant understand a Wisconsin Seller's Permit must be app Section 2, above? [phone (608) 266-2776]  Is the applicant indebted to any wholesaler beyond 15 days for beer or 3 READ CAREFULLY BEFORE SIGNING: Under penalty provided by law, the applicant of the signers. Signers agree to operate this business according to law and that the (Individual applicants and each member of a partnership applicant must sign; corpora any portion of a licensed premises during inspection will be deemed a refusal to permissubscribed and SWORN TO BEFORE ME	ntures, İnc. (dba la return (TTB form 5630 5) ied for and issued in the substantial of the substantial of the above ights and responsibilities coe officer(s) members/mana	same name as that shown in equestions has been truthfully answernferred by the license(s), if granted, to gers of Limited Liability Companies m	Yes Yes Yes Yes Yes Yes Yes Yes Yes Yes
12 Does the applicant understand they must file a Special Occupational Tax before beginning business? [phone 1-800-937-8864] 13 Does the applicant understand a Wisconsin Seller's Permit must be app Section 2, above? [phone (608) 266-2776] 14 Is the applicant indebted to any wholesaler beyond 15 days for beer or 3 READ CAREFULLY BEFORE SIGNING: Under penalty provided by law, the applicant of the signers Signers agree to operate this business according to law and that the (Individual applicants and each member of a partnership applicant must sign; corpora any portion of a licensed premises during inspection will be deemed a refusal to permisure SUBSCRIBED AND SWORN TO BEFORE ME	ntures, Inc. (dba lareturn (TTB form 5630 5) ied for and issued in the states that each of the above ights and responsibilities core officer(s), members/mana inspection. Such refusal is	same name as that shown in e questions has been truthfully answer inferred by the license(s), if granted, it gers of Limited Liability Companies m a misdemeanor and grounds for revoc	Yes Yes Yes Yes Yes Yes Yes Yes Yes Yes
12 Does the applicant understand they must file a Special Occupational Tay before beginning business? [phone 1-800-937-8864] 13 Does the applicant understand a Wisconsin Seller's Permit must be app Section 2, above? [phone (608) 266-2776] 14 Is the applicant indebted to any wholesaler beyond 15 days for beer or 3  READ CAREFULLY BEFORE SIGNING: Under penalty provided by law, the applicant of the signers. Signers agree to operate this business according to law and that the (Individual applicants and each member of a partnership applicant must sign; corpora any portion of a licensed premises during inspection will be deemed a refusal to permisus SUBSCRIBED AND SWORN TO BEFORE ME	ntures, Inc. (dba lareturn (TTB form 5630 5) ied for and issued in the states that each of the above ights and responsibilities core officer(s), members/mana inspection. Such refusal is	same name as that shown in equestions has been truthfully answernferred by the license(s), if granted, to gers of Limited Liability Companies m	Yes Yes Yes Yes Yes Yes Yes Yes Yes Yes
12 Does the applicant understand they must file a Special Occupational Tax before beginning business? [phone 1-800-937-8864] 13 Does the applicant understand a Wisconsin Seller's Permit must be app Section 2, above? [phone (608) 266-2776] 14 Is the applicant indebted to any wholesaler beyond 15 days for beer or 3  READ CAREFULLY BEFORE SIGNING: Under penalty provided by law, the applicant of the signers Signers agree to operate this business according to law and that the (Individual applicants and each member of a partnership applicant must sign; corpora any portion of a licensed premises during inspection will be deemed a refusal to permi SUBSCRIBED AND SWORN TO BEFORE ME  this 25 day of 200000000000000000000000000000000000	ntures, Inc. (dba lareturn (TTB form 5630 5) ied for and issued in the substantial of the above ights and responsibilities concerning of the above officer(s) members/manainspection. Such refusation (Officer of Carp.)	e questions has been truthfully answer inferred by the license(s), if granted, is gers of Limited Liability Companies manifedemeanor and grounds for revoc	Yes Yes Yes Yes Yes Yes Yes Yes Yes Yes
12 Does the applicant understand they must file a Special Occupational Tay before beginning business? [phone 1-800-937-8864] 13 Does the applicant understand a Wisconsin Seller's Permit must be app Section 2, above? [phone (608) 266-2776] 14 Is the applicant indebted to any wholesaler beyond 15 days for beer or 3  READ CAREFULLY BEFORE SIGNING: Under penalty provided by law, the applicant of the signers Signers agree to operate this business according to law and that the (Individual applicants and each member of a partnership applicant must sign; corpora any portion of a licensed premises during inspection will be deemed a refusal to permi SUBSCRIBED AND SWORN TO BEFORE ME  this 25 day of 20 09  READ CAREFULLY BEFORE SIGNING: Under penalty provided by law, the applicant of the signers Signers agree to operate this business according to law and that the Individual applicants and each member of a partnership applicant must sign; corpora any portion of a licensed premises during inspection will be deemed a refusal to permi	ntures, İnc. (dba la return (TTB form 5630 5) return (TTB form 5630 5) return (TTB form 5630 5) return (TTB form 5630 5) return (TTB form 5630 5) return (Dd days for liquor? states that each of the above ights and responsibilities core officer(s) members/mana inspection. Such refusal is conficer of Carp.	same name as that shown in e questions has been truthfully answer inferred by the license(s), if granted, it gers of Limited Liability Companies m a misdemeanor and grounds for revoc	Yes Yes Yes Yes Yes Yes Yes Yes Yes Yes
12 Does the applicant understand they must file a Special Occupational Tay before beginning business? [phone 1-800-937-8864] 13 Does the applicant understand a Wisconsin Seller's Permit must be app Section 2, above? [phone (608) 266-2776] 14 Is the applicant indebted to any wholesaler beyond 15 days for beer or 3  READ CAREFULLY BEFORE SIGNING: Under penalty provided by law, the applicant of the signers Signers agree to operate this business according to law and that the (Individual applicants and each member of a partnership applicant must sign; corpora any portion of a licensed premises during inspection will be deemed a refusal to permi SUBSCRIBED AND SWORN TO BEFORE ME  this 25 day of SCPT 20 GA  Wy commission expires 731113	ntures, İnc. (dba la return (TTB form 5630 5)	e questions has been truthfully answer inferred by the license(s), if granted, to gers of Limited Liability Companies manifedemeanor and grounds for revocuration/Member/Manager of Limited Liability	Yes Yes Yes Yes Yes Yes Yes Yes Yes Yes
12 Does the applicant understand they must file a Special Occupational Tay before beginning business? [phone 1-800-937-8864] 13 Does the applicant understand a Wisconsin Seller's Permit must be app Section 2, above? [phone (608) 266-2776] 14 Is the applicant indebted to any wholesaler beyond 15 days for beer or 3  READ CAREFULLY BEFORE SIGNING: Under penalty provided by law, the applicant of the signers Signers agree to operate this business according to law and that the (Individual applicants and each member of a partnership applicant must sign; corpora any portion of a licensed premises during inspection will be deemed a refusal to permi SUBSCRIBED AND SWORN TO BEFORE ME  this 25 day of COT 20 MP  Wy commission expires 731 13	ntures, İnc. (dba leturn (TTB form 5630 5) ret	e questions has been truthfully answeringered by the license(s), if granted, to gers of Limited Liability Companies manifedemeator and grounds for revoc	Yes Yes Yes Yes Yes Yes Yes Yes Yes Yes
12 Does the applicant understand they must file a Special Occupational Tay before beginning business? [phone 1-800-937-8864] 13 Does the applicant understand a Wisconsin Seller's Permit must be app Section 2, above? [phone (608) 266-2776] 14 Is the applicant indebted to any wholesaler beyond 15 days for beer or 3  READ CAREFULLY BEFORE SIGNING: Under penalty provided by law, the applicant of the signers. Signers agree to operate this business according to law and that the (Individual applicants and each member of a partnership applicant must sign; corpora any portion of a licensed premises during inspection will be deemed a refusal to permi SUBSCRIBED AND SWORN TO BEFORE ME  this 25 day of SCPT- 20 GA  Wy commission expires 7/31 13  REBECT OF THE METERS OF THE M	ntures, İnc. (dba leturn (TTB form 5630 5) ret	e questions has been truthfully answer inferred by the license(s), if granted, is gers of Limited Liability Companies manifedemeanor and grounds for revocuration/Member/Manager of Limited Liability Corporation/Member/Manager of Limited at Paliner(s)/Member/Manager of Limited at Paliner(s)/Member/Manager of Limited	Yes Yes Yes Yes Yes Yes Yes Yes Yes Yes
12 Does the applicant understand they must file a Special Occupational Tay before beginning business? [phone 1-800-937-8864] 13 Does the applicant understand a Wisconsin Seller's Permit must be app Section 2, above? [phone (608) 266-2776] 14 Is the applicant indebted to any wholesaler beyond 15 days for beer or 3  READ CAREFULLY BEFORE SIGNING: Under penalty provided by law, the applicant of the signers Signers agree to operate this business according to law and that the (Individual applicants and each member of a partnership applicant must sign; corpora any portion of a licensed premises during inspection will be deemed a refusal to permi SUBSCRIBED AND SWORN TO BEFORE ME  this 25 day of COT 20 MP  Wy commission expires 7 31 13	ntures, İnc. (dba la return (TTB form 5630 5)	e questions has been truthfully answeringered by the license(s), if granted, to gers of Limited Liability Companies manifedemeator and grounds for revoc	Yes Yes Yes Yes Yes Yes Yes Yes Yes Yes
12 Does the applicant understand they must file a Special Occupational Tay before beginning business? [phone 1-800-937-8864]  13 Does the applicant understand a Wisconsin Seller's Permit must be app Section 2, above? [phone (608) 266-2776]  14 Is the applicant indebted to any wholesaler beyond 15 days for beer or 3 READ CAREFULLY BEFORE SIGNING: Under penalty provided by law, the applicant of the signers. Signers agree to operate this business according to law and that the (Individual applicants and each member of a partnership applicant must sign; corpora any portion of a licensed premises during inspection will be deemed a refusal to permi SUBSCRIBED AND SWORN TO BEFORE ME  this 25 day of COTT.  Wy commission expires 731113  Date received and filed 9 - 28 of Date reported to councilise the late of the permit stat	ntures, İnc. (dba leturn (TTB form 5630 5) ret	e questions has been truthfully answer inferred by the license(s), if granted, is gers of Limited Liability Companies manifedemeanor and grounds for revocuration/Member/Manager of Limited Liability Corporation/Member/Manager of Limited at Paliner(s)/Member/Manager of Limited at Paliner(s)/Member/Manager of Limited	Yes Yes Yes Yes Yes Yes Yes Yes Yes Yes

### Wisconsin Ventures, Inc. Original Alcohol License Application Page 2 (With Supplementary Information)

**Question #8b:** Wisconsin Ventures, Inc. is a wholly owned subsidiary of Segredo Madison, LLC

Question #8c: Wisconsin Ventures, Inc.'s Agent (Jon Okonek) owns University Sports, Inc. (dba Johnny O's) located at 622 University Avenue, Madison 53715

### City of Madison Supplemental Class B License Application

Seller's Permit Number Federal Employer Identification Number Notarized Original Application Form Notarized Supplemental Form	Description of Licensed Premise  Notarized Appointment of Agent Background Investigation Form(s)  Notarized Transfer of Ownership *Articles of Incorporation (an file of the ownership Medican Ave	Lease Sample Menu Business Plan * Corporation/LLC only
1 Name of Applicant/Partner/Corporation		endures, Inc.
		inul
3. Telephone Number: \(\frac{180}{180}\)		: Jamay 11, 2010
5. Mailing address if not opening immedi		Avenue, # 1100
	Police Department District Captain, Alco tative for the area in which you intend to	o jocate?
7. Are there any special conditions desire		
Explain We will		eighborhood
8. Business Description, including hours	of operation: Boutique be 605 occupancy cas	
Hous: M-Th saus	2am, Fr Sonh-230dur, Sal	+ 3 pm-2302 m. Sin 3 am -
9. Do you plan to have live entertainment	t? □ No □XYes—What kind? Occa	sional 11 pm
<ol> <li>Detailed <u>written</u> description of buildir size and all areas where alcohol bever</li> </ol>	ig, including overall dimensions, seating ages are to be sold and stored. The licentaged without the approval of the Commission	arrangements, capacity, bar nsed premise described
12,800 sgot lower	Tevel lounge with	-4 lanes of
Part of the Lice  11 Are any living quarters directly or ind  Please note that alcohol may be sold a		ne applicant?   Yes   XNo
12. Describe existing parking and how pa	2 2/4	-
12. Describe existing parking and new pa	ixing for is to be monitored.	<u> </u>
13. Describe your management experience	e, staffing levels, duties and employee to	raining.
14. Identify the registered agent for your process, notice or demand required or Name  Address	permitted by law to be served on the co	Led in the affeithed Busin oration's agent for service of Plan

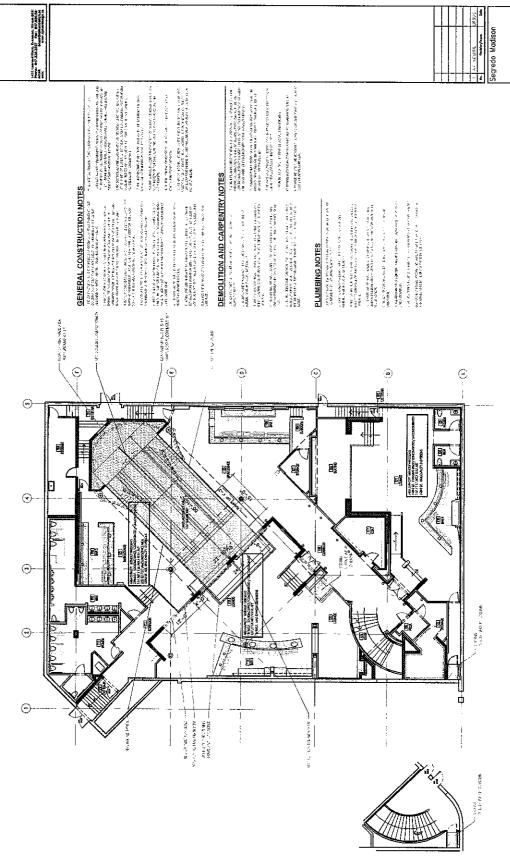
	·
15. Utilizing your	market research, who would you project your target market to be?
comio	ge would you hope to attract to your establishment? Families with children
17. Describe how	you plan to advertise/promote your business. What products will you be advertising?  - alog & digital we did from the land the la
	ating under a lease or franchise agreement? (Yes (attach a copy))
Address of Owne	r: 1402 Eldonalo Court Phone Number (608) 257-1560 Warracke W1 53597
20. Private organ to give offens	izations (clubs): Do your membership policies contain any requirement of "Invidious" (likely discrimination in regard to race, creed, color, or national origin?  Yes No
21. List the Dire	ctors of your Corporation/LLC  rel Hier 3056 Durham Road 70 Box So5 Buckingham PA  Address  Address  Address
Name )	Address Address
Name	Address
22. List the Stoo	hard Hier 3054 bur ham Road PO Box Sot 8000
Name	u Diane 29 York Road Princeton Nt 20540 20 % of Ownership
Name	Address % of Ownership
	establishment are you? (Check all that apply) Tavern Nightchib Restaurant
Other Ple	ease Explain Bourique bowling lounge & restaurant
24 What type of Breakfast	Lunch Dinner Business Flan (alfached)
25. Please submi	it a sample menu with your application, if possible. What might eventually be included on your
operational r	Pizza Full Dinners Platos—Style Shared Entrees
26. During what	hours of your operation do you plan to serve food? We hope to be food until closing time ultimately, but initial plan is to some food as lare
05	there is sufficient domand.

ŝ

As mention earlier
27 What hours, if any, will food service not be available? The goal is to some feet
28 Indicate any other product/service offered Privade Lunchian party vental,
29. Will your establishment have a kitchen manager? (Tes) No
30 Will you have a kitchen support staff? Yes No
31 . How many wait staff do you anticipate will be employed at your establishment?
During what hours do you anticipate they will be on duty?
32. Do you plan to have hosts or hostesses seating customers? Yes
33. Do your plans call for a full-service bar? (Yes) No
If yes, how many bar stools do you anticipate having at your bar?
How many bartenders do you anticipate you would have working at one time on a busy night?
34. Will there be a kitchen facility separate from the bar? Yes No
35. Will there be a separate and specific area for eating only? Yes
If yes, what will be the seating capacity for that area?
36. What type of cooking equipment will you have? Stove Even Fryers Grill Microwave
37. Will you have a walk-in cooler and/or freezer dedicated solely to the storage of food products? Yes No
38. What percentage of your overall payroll do you anticipate will be devoted to food operation salaries?
39. If your business plan includes an advertising budget, what percentage of your advertising budget do you
anticipate will be related to food?
What percentage of your advertising budget do you anticipate will be drink related? 30%
40. Are you currently, or do you plan to become, a member of the Madison—Dane County Tavern League or
the Tavern League of Wisconsin? Kes No
41. Are you currently, or do you plan to become, a member of the Wisconsin Restaurant Association or the
National Restaurant Association? (Yes) No

42. What is your estimated capacity?43. Pursuant to Chapter 23 of the Madison	General Ordinances, all restaur	ants and taverns servin	g alcohol
beverages shall substantiate their gros			
percentage. For new establishments,	- <del>-</del>		<u> </u>
Gross Receipts from Alcoholic Ber	verages	62 %	
Gross Receipts from Food and No	n-Alcoholic Beverages	25 %	
Gross Receipts from Other		13 %	
	Total Gross Receipts	100%	
44. Do you have written records to docur You may be required to submit docur Read carefully before signing: Under p	nentation verifying the percentag	ges you've indicated.	eus busines Wodel
has been truthfully completed to the best according to law and that the rights and assigned to another. Any lack of access refusal to permit inspection. Such refusa	of the knowledge of the signer. responsibilities conferred by the late any portion of a licensed prem	Signer agrees to opera- license(s), if granted winise during inspection v	te this business ill not be will be deemed a
Subscribed and Sworn to before me:  this	<b>a</b> • •	nber of ILC/Partner/Individual) rael Hier	President
My commission expires 7/31/13			

NOTARIAL SEAL
REBECCA L HERMAN
Motary Public
DOYLESTOWN BORO, BUCKS CNTY
My Commission Expires Jul 31, 2013



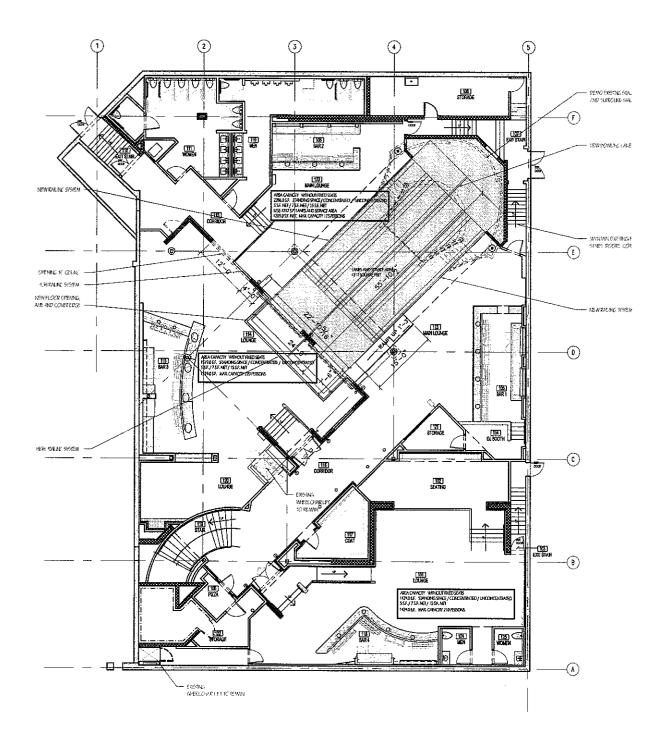
kuelbs+rogers, Hd

**z**⊘

624 University Ave Madison, WI 53715 FLOOR AN 1/8,=1,-0, **A-1** 

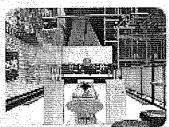
1) MAIN LEVEL PLAN

2 ENTRY LEVEL PLAN















### **Business Plan for:**

Segredo Madison
Boutique Bowling Lounge
624 University Avenue
Madison, Wisconsin 53715

(formerly Madison Avenue)

Submitted by Segredo Madison, LLC September 29, 2009





Segredo Madison was born in the south of Brazil...

### Background

The idea for Segredo Madison was born in the south of Brazil just a little over seven years ago. In an inspired feat of technical engineering, a startup Brazilian company based in a college town very similar to Madison (although with slightly better winter weather) developed the capability to scale down "real bowling" to fit into smaller spaces—without losing the thrill or excitement of the full length bowling experience

Since then, rather than following the path taken by the American bowling equipment manufacturers (focusing their strategy on either "beautifying" large bowling centers or converting large bowling centers into even larger "family entertainment centers" with a wide variety of games), this innovative Brazilian company began installing their bowling equipment in what can best be described as high-end bowling lounges with delicious & reasonably priced food. They began their efforts in Brazil, started exporting to Portugal & Spain soon afterward – and now have installations in more than 20 countries. In addition to bowling lounges, customer locations include hotels, amusement parks, shopping centers, "VIP Rooms" in bowling centers, sports bars, children's party halls and even pizza parlors!

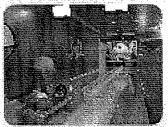
Earlier this year, and after an extended stay in Brazil working with the company, Segredo Madison's majority owner Michael Hierl acquired the exclusive rights to distribute the company's product line for a very large portion of the United States. After a nearly six month search of potential locations that spanned the east coast as well as the midwest, Michael and his business partner Ryan Dionne (a highly respected/experienced food & beverage executive), decided to launch Segredo Madison as a "proof of concept" for what they believe will be a successful chain of "Boutique Bowling" lounges in college towns across the United States (Michael & Ryan's Bios are attached as Exhibits A & B respectively)

Why Madison first? For one thing, both Michael and Ryan have deep family ties to the area (Michael was born & raised in Madison where he graduated from the UW before leaving for grad school at Harvard University, and Ryan has family in the Madison area and spent summers at his grandparents' home in northern Wisconsin as a young boy). However, the other reason was that both Michael & Ryan believe the space currently operating as Madison Avenue has the potential to become a truly great entertainment location. Let us be clear We have high standards for what Segredo Madison will become. Our long-term goal is not to be the best entertainment choice near campus, nor even the best entertainment choice in Madison — it's to be one of the coolest college town entertainment venues in the country



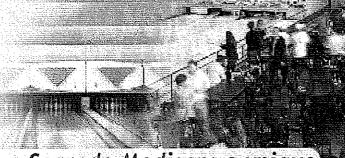












Segredo Madison: a unique entertainment venue...

### Concept

Located at 624 University Avenue, in an area that is undergoing a wonderful transformation through the efforts of the University, the City of Madison and innovative/responsible local developers, Segredo Madison's design concept is that of a high-end boutique bowling lounge and restaurant. Our goal over time is to transform the space currently operating as Madison Avenue into a venue that combines the big city appeal of artisanal food and cocktails with midwestern hospitality.

Segredo Madison will incorporate 4 bowling lanes into its main area, giving patrons the opportunity to bowl while enjoying inventive food and cocktails prepared with locally sourced ingredients whenever possible. In addition, we plan to feature an interesting selection of Brazilian-developed floor games that will be totally new to the US marketplace (such as a fun hybrid of traditional pinball & foosball and the most challenging basketball game ever developed!) "Wii" games will be a key attraction in one of the more interesting newly remodeled spaces in Segredo -- using large screen projection tv's to optimize our customers' gaming experience. Occasional live music will supplement the high quality and reasonably priced Segredo "platos-style" food selections and in a nod to the "Barber's Closet" (a well-loved Madison establishment long departed), a rotating selection of ice cream-based cocktails and "mocktails" will be offered at one of the side bars using "Babcock Hall" ice cream.

Segredo's focus will be to cater to urban professionals, downtown residents, out of town visitors and local area families, as well as the UW students in both the 18-21 and 21+ demographics. Realistically, the transformation of what has been historically an undergraduate bar into a broader entertainment destination will not occur overnight. However, over time we believe that Segredo Madison will become an entertainment destination that attracts as wide a demographic "fan base" as either Camp Randall or the Kohl Center.

Further (and in an attempt to be totally transparent), we feel an obligation to clearly state upfront that we look forward to welcoming customers in the 18-21 year old demographic to Segredo with open arms. Of course, having said that, we are extremely mindful of the added responsibilities that we must assume with this philosophy. However, it is our belief that we can successfully create a safe and fun entertainment environment for this important segment of the community – although we understand that the transition from Madison Avenue to Segredo Madison will need to be managed very carefully during the course of the first 6 months as a result.















### **Operational Overview**

Segredo Madison will be unique. It will be the only spot in Madison combining interesting & reasonably priced food, unique cocktails and engaging entertainment. With lounge seating and small tables sprinkled throughout the space, it will be the ideal setting for socializing with friends, having fun with our games or closing an important business deal

Initially, Segredo Madison will be open seven days a week:

 Monday - Thursday
 5:00pm - 2:00am

 Friday
 5:00pm - 2:30am

 Saturday
 3:00pm - 2:30am

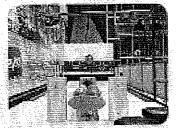
 Sunday
 3:00pm - 11:00pm

In addition, we anticipate being open early on Saturdays & Sundays for a select number of day-time special events in the downtown/campus area (e g special Kohl Center or Camp Randall events, Taste of Madison, etc.)

As mentioned earlier, Segredo's menu will offer a "platos"-style dining concept with a dozen rotating selections that are designed to be shared. Portion sizes will be generous with a price point not to exceed \$18 00. We plan to serve food as late at night as there is sufficient demand, although we are unclear at this point how late that might be at first (since this area of town has not been historically known for the quality of its food).

In addition to its core business, Segredo will offer it's space for rent in "off-hours" for private parties & functions, whether customers are interested in renting all of Segredo (e.g. for corporate team building events and/or private parties) or just one of our individual rooms. This is a significant component of our business model given the size of our venue and the uniqueness of our offerings















Segredo Madison: the "secret" to our success...

### Sample Menu

From The Bar:

Beers: a local selection of beers from some of Wisconsin's best small batch Brewers as well as nationally recognized favorites.

Wine: A Selection of 8-10 Unique, Value Oriented Wines from across the globe.

Cocktails: Old Standards as well as cutting edge, artisanal combinations from far and wide

The Menu:
All dishes served Platos style and are meant for sharing

Crispy Rock Shrimp Tacos With Mango-Chili Salsa

Kobe Beef Sliders With Tomato Chutney

"Fish and Chips"
Wisconsin Walleye and House made Fries
Spicy Remoulade

Segredo Calamari Frito Sriracha Chili-Mustard-Lime dipping Sauce

Chilled Shrimp and Vegetable Lettuce Wraps with Peanut Dipping Sauce

Slow Roasted Pulled Pork "Torta" Pickled Jalapeno, Segredo Chips

Segredo Five Spice Potato Chips With Chipotle Crema

Pulled Chicken and Wisconsin Cheddar Enchiladas Chili and Cumin Scented Tomato Fondue

The Segredo Cobb Crisp Lettuce, grilled Chicken, dry aged local cheddar, Smoked Bacon, Roasted Tomato

Buttermilk Dressing

Steak Frites Segredo Style Grilled Flatiron Steak, Green Salad, Yuca Fries

Chino-Latino Nachos Spicy Duck Confit, Wonton "Chips" and Wasabi



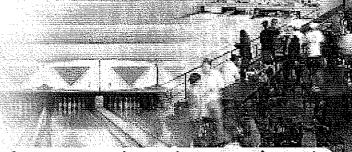












Our success depends on consistently delighting our customers...

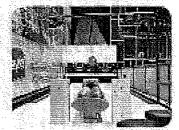
### **Marketing Strategy**

Initially, Segredo Madison will use print ads in local media and our website (<a href="www.segredomadison.com">www.segredomadison.com</a>) to publicize our launch and will make extensive use of digital media to promote our business on an ongoing basis. Over time, we anticipate broadening our marketing tactics to keep our existing customers aware of special events and offers, as well as to introduce potential new customers to Segredo Madison.

However, the core of our marketing strategy is to consistently offer our customers the highest quality entertainment and food & beverage experience in the city. If we can consistently achieve this goal, our customers will come back to us again and again – and the word will spread Given the critical importance of consistently delighting our customers, the Segredo Madison staff will be carefully selected and trained to standards expected by world class hospitality companies such as the PGA Tour and Disney.

In addition, while not a "marketing strategy" per se, our owners are committed to be personally visible and involved in the Madison community on a long-term basis. Michael Hierl, majority owner of Segredo, maintains his favorite residence downtown on the Capital Square, grew up in the Blessed Sacrament/University Heights neighborhood, and still has most of his family living nearby Ryan Dionne, who will be the managing partner, also has immediate family who live in the area Michael & Ryan could have located Segredo nearly anywhere in the country, but love & believe strongly in downtown Madison's future as an entertainment destination. Whether it's donating the Segredo Madison venue to local non-profits for fundraising benefits or participating in committees designed to strengthen downtown Madison as an entertainment destination, the owners are committed to being a positive part of the community for a long time to come.













# Segredo Madison: customer safety & security is our primary focus...

### Security Plan - The Basics

The safety and security of Segredo's patrons and staff is our primary focus and concern and we will take all necessary measures to ensure a safe and pleasurable experience for all. We will not tolerate abusive or rowdy behavior in Segredo Madison in any form, and we expect all patrons to adhere to strict procedures to eliminate under-age drinking or be subject to the full force of legal actions (in cooperation with the Madison Police Department and City Attorney's office)

The cornerstone of our security program begins with Segredo staff selection & training. We plan to hire the best hospitality & security staff in town and commit to provide them with the proper training & ongoing "hands-on" coaching to ensure they consistently make educated and well informed decisions regarding the safety of fellow staff and the establishment's patrons.

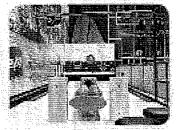
Of course, all staff will be required to take the safety in bars class offered by the Madison Police Department as well as the on-line beverage server training course within the first 30 days of employment.

Segredo's well-trained and experienced security staff will employ the use of ID scanners to safeguard against fake ID's as well as to retain vital information about its patrons. All security staff members will be expected to be highly proficient in the use of these ID scanners. In addition to the scanners, we will also utilize a black fluorescent light at the ID checking point as an additional security check. If the Segredo security staff member checking the ID has a strong suspicion that the ID is false, altered, or belongs to someone other that the person presenting it the staff member will be expected to deny entry/service, confiscate the ID, and turn it into management. Management will then turn the ID over to the police.

Furthermore, guests who are suspected of being under the influence of alcohol/drugs prior to entry into Segredo will be turned away

As a supplementary measure, there will also be 7 security cameras in use at all times (backed up on a continuous recording loop). There will be 2 cameras at the main entrance and 5 additional cameras located throughout the interior space















Segredo Madison: we understand our obligations to the community..

### **Security Plan - Critical Success Factors**

<u>First</u>, we are extremely mindful that our most important security challenge is that the nature of our license offers us the ability to welcome customers to our establishment who are under the legal drinking age of 21. To safeguard against underage consumption of alcoholic beverages, an ID bracelet system will be employed. Persons presenting proper identification, who have passed our rigorous entry screening process, will be directed to a separate area where their ID will be checked again before being presented with a colored bracelet indicating that they are of legal drinking age

Bracelet colors will change daily, and will be serialized, to further prevent any sharing from one day to the next. Any patron ordering alcoholic beverages without the proper bracelet will be denied Segredo has adopted a zero tolerance policy in regards to underage consumption. Any member of the Segredo staff who serves or is suspected of serving alcoholic beverages to underage patrons, will be terminated and prosecuted to the fullest extent of the law. Customers who share alcoholic beverages with patrons who are underage, will be immediately asked to leave the premises and will be banned from entering Segredo Madison at anytime in the future.

Second, we are mindful that Segredo Madison has an obligation to: a) manage the door line into our establishment so guests waiting to enter our establishment are orderly/respectful of the neighborhood and b) ensure that guests leaving Segredo Madison do so as quietly and expeditiously as possible – particularly at bar time Managing the process by which patrons enter and leave Segredo Madison as responsibly as possible is not simply a function of having sufficient security staff available at the front door. The real key to success will be more prevention-based than reactive: offer customers great food at reasonable prices, avoid an emphasis on cheap drink specials, provide customers with a variety of entertainment options vs "vertical drinking space", and set the tone from the start that rowdy or abusive behavior will simply not be tolerated by the management or staff of Segredo Madison.

A further outline of Segredo's security procedures, as well as a detailed account of all its operating procedures and employee policies, can be found in the Segredo Madison Employee Handbook, attached as Exhibit C















Segredo Madison: we look forward to serving you...

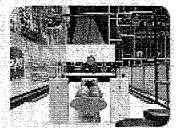
### **Summary**

Michael Hierl and Ryan Dionne are extremely excited about opening their first Segredo "proof of concept" in Madison It is their intent to promote their business in a manner consistent with all applicable regulations, to become a positive contributor to the downtown community and enhance the experience of local residents, out of town guests and University of Wisconsin students and their families

We respectfully request the City's prompt approval of our license and plans, in order to allow us to open Segredo Madison as soon as possible

Thank you for your consideration, and we look forward to serving you as customers!



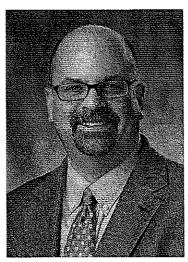








### **Exhibit A**



## Michael Hierl

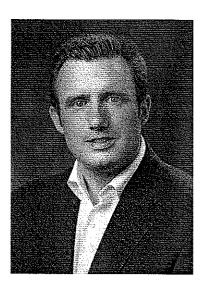
Michael is a successful "serial entrepreneur" who has founded and run a highly respected group of individual companies that over the years has generated more than \$100 million in sales. Earlier in his career, with an academic and professional background in facilitating large-scale/accelerated organizational culture change, he served as a trusted advisor to senior-level executives in many of the world's most successful and respected Fortune 500 firms.

Born and raised in Madison, Michael has a B.S. in Education with a coursework emphasis on Political Science & Economics from the University of Wisconsin and a Master's Degree in Organizational Behavior from Harvard University. After Harvard, Michael joined a small team of internal management consultants at Squibb Corporation (now Bristol-Myers Squibb) After working on assignments worldwide, particularly in the areas of turnaround/crisis management, Michael left Squibb to form Pacesetter Software in 1983, Pacesetter Management Consulting in 1990 and most recently Pacesetter Ventures in 2009 (which in turn is in the process of launching Pacesetter Entertainment & Segredo Restaurant Group).

Headquartered for many years in the Princeton, New Jersey area, Michael has more than 20 years of civic leadership and non-profit Board experience -- including serving for three successive terms (the only time this has ever been done) as the Chairman of the Board of the Princeton Regional Chamber of Commerce and serving for 4 years as the Chairman of the Board of the Princeton Regional Chamber of Commerce Foundation, which focuses on encouraging increased civic engagement on the part of the business community & promoting social entrepreneurism throughout the region In addition, he has served as a valued Executive Board member for a number of other non-profit organizations including the Central New Jersey Council of the Boy Scouts of America (Michael earned the Eagle Scout award during his time in Madison's Troop 16, sponsored by Blessed Sacrament Church) and the Metropolitan Trenton African-American Chamber of Commerce (where he helped lead the establishment of a New Jersey statewide African-American Chamber of Commerce)

Michael and his wife Rhonda primarily reside in Bucks County, Pennsylvania, but enjoy spending as much time as possible at their condo in downtown Madison on the Capital Square.

### **Exhibit B**



# Ryan Dionne

A recognized expert in the hospitality field with more than 15 years of successful operational experience, Ryan has led several businesses to financial successes, both as a chef and food & beverage executive. Ryan currently serves as Director of Operations for Food, Beverage, Hospitality and Lodging for PGA Tour Golf Course Properties' Tournament Players Club at Jasna Polana in Princeton, New Jersey. In his current role, Ryan oversees a multi-faceted operation that spans both fine dining options and "upscale pub" food, an extremely successful/respected beverage and wine program, the area's most prestigious banquet & private party venue and the club's first-class lodging operation.

Ryan earned a B A in Hospitality Management and an A O S degree in Culinary Arts from The Culinary Institute of America.

#### Ryan's expertise includes:

- Proven track record of managing operations with revenues in excess of \$15,000,000
- Design, fit out and creation of nationally acclaimed (Wine Spectator) wine cellars and beverage programs.
- Design and implementation of inventory management/cost tracking systems for all areas of food and beverage operations
- Extensive knowledge of local liquor laws and health department regulations.
- Human resource, payroll and P&L management.

#### Ryan's career highlights include:

- Jasna Polana recognized as TPC Food and Beverage Operation of the Year (out of 25 sites) in 2004, 2005 and 2008.
- Consultant for design and build out of 4 food and beverage operations in the past 3 years.
- Received national acclaim as a private chef in Robb Report magazine.
- Served as private chef to Barbara Piasecka Johnson
- Chef host to HRH Prince Albert of Monaco's 50<sup>th</sup> birthday celebration at Children's Bay Cay, Exuma, Bahamas.
- Increased Net Operating Income 66% in a single fiscal year.
- Reduced variable expenses by \$212,000 in fiscal year 2007.
- Reduced payroll expenses (\$115,000) in fiscal year 2008.

In his leisure time, Ryan is an accomplished triathlete, competing in several races annually

### Ехнівіт С

1<sup>51</sup> DRAFT
SEPTEMBER 29, 2009
SUBJECT TO CHANGE

Segredo-Madison
Boutique Bowling Lounge
Employee Handbook

624 University Avenue

Madison, Wisconsin 53715

NOTE: THE FIRST 10 PAGES OF THE HUND BOOK THOSE PAGES DO NOT RELATE

THOSE PAGES SERVICE + SECURITY

TO ALCOHOL SERVICE + SECURITY

188 UES. ARE NOT INCLUDED BECAUSE

RICK PETRI

the Madison Police Department and document the fight and/or incident in detail before they leave the premises at the end of their shift in the Segredo Madison shift summary log.

#### Madison City Ordinances

#### Liquor Laws

This section of your employee handbook has to do with Chapter 38 of the Madison General Ordinances, which regulate alcoholic beverages—It is mandatory that you familiarize yourself with the ordinances which follow. Each ordinance, or the corresponding violation of an ordinance, could result in a very serious consequence for the establishmentSegredo Madison, and could ultimately affect your job

It is your responsibility to learn the laws and be a part in applying and enforcing them Any time you observe behavior or practice that is contrary to the letter of the law, it is your responsibility to bring your observations to the attention of the supervisor on duty

Attached to your employee handbook is a copy of Wisconsin Alcohol Beverage and Tobacco Laws for Retailers It is your responsibility to familiarize yourself with these laws If you have any questions regarding any law please address them to your supervisor.

#### Mandatory Training

All employees are required to take the safety in bars course offered by the Madison Police Department. The police have agreed to give this course on premise once or twice a year. If any employee cannot attend the scheduled training session on premise, you must attend a session being given at another location. Management will assist you on times and locations of such sessions.

All bartenders are required to complete the beverage server training course. This course is available on line at a very reasonable price and can be taken at your convenience within the first 30 days of your employment

Alcohol Beverages Regulated

#### Proof of Age

- Definition. In this section, "official identification card" means a valid operator's license issued under Ch. 343, Wis Stats That contains the photograph of the holder, an identification card issued under sect. 125 08, 1987 Stats.
- b Use No card other than the identification card authorized under this Section may by recognize as an official identification card in the state. In place of an official identification card, documentary proof under sect 125.07 (7), Wis. Stats, may be substituted.
- c No person may make, alter or duplicate an official identification card, provide an official identification card to an underage person or knowingly provide other documentation to an underage person purporting to show that the underage person has attained the legal drinking age No person may possess an official identification card or other documentation

used for proof of age with the intent of providing it to an underage person. Except as provided in subdivisions (d) and (e), any person who violates this subsection may forfeit not less than \$300 nor more than \$1250

- d Any person who violates subdivision (c) for money or other consideration may forfeit not more than \$10,000
- Subdivisions (c) and (d) do not apply to a person who is authorized to make an official identification card under Ch 343, Wis. Stats (sect. 38 04 Am By Ord. 10,178, Adopted 1-8-98)

Segredo Madison Segredo Madison is equipped with electronic identification scanners If there is any question as to the age of a patron, the ID should be run through the scanner All security employees shall be trained on proper use of this scanner In addition, we will also supplement the scanners with the use of a black fluorescent light as an extra security measure.

If the doorman or bartender checking an I.D. has an I.D. fail our scanner or <u>blacklight</u>, or has a strong suspicion that the I.D. is false, altered, or belongs to someone other than the person presenting the I.D., the doorman or bartender should confiscate the I.D. and turn it in to management, to be presented to the police later. If your patron expresses concern, offer to call the police, or have him or her contact the owner the following day.

In addition to complying with the law, you have additional responsibilities in ensuring that Segrede-Madison Customers can be assured of a safe and enjoyable place to enjoy food and drink. Keep a watchful eye on any customers who begin to display inappropriate behavior (loud, rude, and threatening). A problem can often be avoided if caught early. If you observe an individual, or a group, "picking up steam," or "getting out of hand", give them a warning. Continue to watch them. If their behavior continues to be unacceptable, give a second warning. At this juncture, give notice of your concerns to the manager on duty and the bartender on duty. The manager may indicate to the individual or group that he/she is "on notice", and if the offensive behavior does not change, they will no longer be served and will be asked to leave. If the individual or group does not heed the repeated warnings, gather the staff available and walk the individual or group out of the building. Polite but firm early intervention is an expected practice.

While it is everyone's responsibility to be diligent in early intervention, there may be rare occasions when it is necessary to call for help from the Madison Police Department. If a situation becomes volatile, if an individual (or group) becomes physically aggressive, if any person(s) becomes violent toward staff or toward other customers do not hesitate to dial 911 If trouble starts up inside the building, as directed earlier, try to move the disturbance outside. If you are made aware of trouble outside the building, again try to intervene nonviolently. If the disturbance involves numbers of people, or a level of agitation that cannot be reasonably managed by our staff, call the police. Do not put yourself, other staff members, or customers in any kind of physical danger. Call 911

Be watchful of customer behavior, not only from the bar area, but as you are on the floor (clearing tables, walking through, etc.). Your observation of high risk behavior in its early stages will avoid more difficult interactions later.

Our security staff has at its disposal a couple of great tools which should be used often when reasoning with unruly patrons First, we have a camera system installed which has monitored all customers coming in through the front door Second, Working with this, we have our LD scanner system which is a key element of our security system. One great reason to scan all patrons coming through the door is we will now-have a picture of the customer m-with all their information Explaining this to an unruly patron will almost always deter his/her inappropriate behavior

#### **Unruly Patron**

It is unlawful for any person who has engaged in violent, abusive, profane, boisterous, unreasonably loud or otherwise disorderly conduct under circumstances in which such conduct tends to cause or provoke a disturbance and who has been ordered by a Madison Police Officer not to enter or remain on a licensed premise, to so enter or remain during any period after having been ordered not to enter or remain by a Madison Police Officer Such order prohibiting entry may be for up to six months. Upon conviction, the person is subject to a forfeiture of not less than twenty five dollars (\$25) not more than two hundred dollars (\$200). (Cr. By Ord. 10,638, 4-30-93)

"under the influence" means not only all the well known and easily recognized conditions and degrees of intoxication, but any abnormal mental or physical condition which is the result of indulging to any degree in alcohol beverages and which tends to deprive a person of the clearness of intellect and control of himself or herself which he or she would otherwise possess. (Cr. By Ord. 8894, 6-12-86)

38.04 Underage and Intoxicated Persons, Presence On Licensed Premises; Misuse of Identification; Penalties

Sale of Alcohol Beverages to Underage Persons

#### (a) Restrictions

- No person may procure for, sell, dispense or give away any alcohol beverages to any underage person not accompanied by his or her parent guardian or spouse who has attained the legal drinking age
- No license or permittee may sell, vend, deal or traffic in alcohol beverages to or with any underage person not accompanied by his or her parent guardian or spouse who has attained the legal drinking age

- 3. No adult may knowingly permit or fail to take action to prevent the illegal consumption of alcohol beverages by an underage person on premises owned by the adult of under the adult's control. This paragraph does not apply to alcohol beverages used exclusively as a part of a religious service
- 4. No adult may intentionally encourage or contribute to a violation of Sect 38 04 (a) or (b).
- (b) Penalties and License Suspension for Sale to Underage Person
  - 1 A person who commits a violation is subject to forfeiture of:
    - a Not more than \$500 if the person has not committed a previous violation within 30 months of the violation
    - b No more than \$500 if the person has committed a previous violation within 30 months of the violation
    - c Not more than \$1000 if the person has committed two previous violations within 30 months of the violation
    - d. Not more than \$10,000 if the person has committed three or more previous violations within 30 months of the violation
  - 2. A court shall suspend any license or permit issued under this chapter to a person for:
    - a Not more than 3 days, if the court finds that the person committed a violation within 12 months after committing one previous violation; or
    - b Not less than 3 days nor more than 10 days; if the court finds that the person committed a violation within 12 months after committing 2 other violations; or
    - c. Not less than 15 days nor more than 30 days, if the court finds that the person committed the violation within 12 months after committing 3 other violations
  - 3 The court shall promptly mail notice of a suspension under this paragraph to the department and to the clerk of each municipality which has issued a license or permit to the person
  - 4. For purposes of determining whether or not a previous violation has occurred, if more than on violation occurs at the same time all those violations shall be counted as one violation

#### **Intoxicated Guests**

Those guests who exhibit obvious signs of intoxication such as slurred speech, stumbling, or staggering while walking, hostility, severe drowsiness or others may not be served alcohol or admitted into the venue. Keep an eye on unruly customers, as well as intoxicated customers, regardless of where they became intoxicated. It is illegal to furnish alcohol beverages to an intoxicated person. The penalty for this violation is \$100-\$500 fine, imprisonment for not more than 60 days, or both. You are expected to not only abide by the law, but also to use your own good judgment.

**Bartending Duties** 

Formatted: Centered, Level 1

New bartenders shall be trained in the details of all his or her duties behind the bar by management and our senior bar staff Most importantly staff should pay particular attention to the following:

- a Your primary duty is customer service. You will learn to prioritize your set up and other duties around the customers. Don't hesitate to ask for help when necessary. After serving the customer, the next priority is to "clean up after" the customer and get your station ready for the next customer. There is always something to do! If the bar area is slow, wipe down your station, clean debris off the floor, clear off tables, etc. You are expected to stay moving. Do not spend all your time in one area or with one group of customers. You cannot make your job about your social life or personal needs. You will make a fair wage with the strong possibility of good tips. Charge according to the price lists provided and attend well to all the customers in all areas.
- b. Always keeps an eye out for problems starting in the early stages If you notice a situation developing point it out to the manager or security personnel
- Pay close attention to not over serve any patron. If you suspect at all someone has had too much to drink, do not serve them and inform the manager
- d Remember, you are responsible for the accuracy of your till. The bar area as well as the cash registers will be under the added scrutiny of security cameras. Do not allow off duty employees behind the bar. Do not allow guests behind the bar. No one goes behind the bar to serve themselves! We will be reviewing our security tapes from time to time. Work practices which deviate from what is described in this handbook will be documented and discussed with employees and lead to disciplinary action, if necessary. On the other hand, Yeur excellent work practice will be also be observed, and will result in positive recognition and employee rewardsas well.
- e Under <u>no circumstances</u> may a bartender or door staff decide to "buy one on the house".

  Only the GM or Owner is qualified to make the decision to buy a drink for a guest
- f. Enforce the NO SMOKING Ban
   Only patrons with a 21 and over bracelet along with a stamp shall be served alcohol beverages There must be a customer present with a stamp and bracelet for each alcohol beverage served
- g. Customers will be very conscious of the level of alcohol they see you pour into their drink. To avoid over pouring and disputes with the guests, ALWAYS pour your alcohol and mixer into the drink at the same time Late in the evening with concerns of over serving, alcohol levels can be easily adjusted This is training you will be given by management during your first 90 day employment period

#### Security Personnel

Our new door staff will be trained personally as to the details of their job by management and our senior door staff. The most important duties for our door staff are to check identification for age verification and providing security to the establishment Segredo Madison, watching for problematic,

intoxicated patrons behaving inappropriately within our venue Some of the most important tasks of our door staff will be to enforce and monitor the following:

- a Our capacity shall be 700 persons in Segredo-Madison Segredo Madison. Counters will be given to front door staff in order to monitor capacity numbers.
- b. An orderly line must be kept at the entrance to the venue The line must start away from the door in order for patrons to exit freely The key to keeping an orderly line is to be on top of the line constantly before it becomes too congested. As soon as any number of patrons begin coming to the entrance, the line needs to be formed and maintained. Adequate numbers of door staff will be outside to insure the line is kept properly. Management and senior door staff will walk through with all door personnel on how to achieve proper door and line management
- c An incident log will be kept for Segredo-Madison Segredo Madison. At the end of each shift all the door personnel shall convene to discuss any and all incidents which have occurred throughout the night. Any issues which have occurred during the night shall be noted on the incident log. If the night has gone off incident free, note this as well. Note the date, time, description, name and info on any patrons involved in an altercation or incident such as stolen property, physical altercation, disputes, etc. This log shall be faxed to the Madison Police Dept on a monthly or bi-monthly basis.
- d Crowd watch and control As already discussed door staff should be constantly watching the crowd for suspicious or potentially problematic patrons or groups of patrons
- Age Verification / I D Checking. Along with security this is going to be the most important task assigned to the door staff. Our door staff must be as diligent and responsible as possible in verifying the age of the patrons coming to our venues We have added many tools to assist the staff in correctly identifying patrons of legal drinking age First and foremost we will have a pc based electronic I D scanner available to the door staff to check identification The scanner is very easy to use and all door staff will be trained on the proper use of this device The scanner has many more benefits than just verifying age Each patron scanned will have a picture taken of them along with their info to be stored on the hard drive. This will help with problematic patrons as well as those claiming to have attained entrance without showing LD, or giving authorities a different 1 D, to attain entrance into the venue. As mentioned earlier, any I D. failing the scanner or believed to be fake, should be confiscated and handed over to the manager to be given to police later All patrons should have their I D run through the scanner. The process is very quick. The scanner stores pictures and information on each patron which may end up valuable later As mentioned earlier, if a patron is becoming unruly, simply the mention of his picture and information being available to us as well as law enforcement will often instantly curtail his or her negative behavior. Along with the scanner, the ID checking station will also have a permanent black light as well as a hand held flashlight style black light, a tape measure, a current I.D. guide for all the states as well as a guide to markings on identification card which show up under the black light. Door staff will be trained by management on how to

use all these tools available  $\,$  If you have any questions on any method of checking an ID , do not he sitate to ask management. Enforce the NO SMOKING Ban

- f Trash removal
  - Security shall be responsible for throwing out the trash and recyclables. The dumpsters are located out the west exit doors. Make sure that all trash or recyclables are placed INSIDE the dumpster, not on the ground next to them or on them
- g Sweep the sidewalk as part of the closing duties.
- h. Segredo-MadisonSegredo Madison

Segredo-MadisonSegredo Madison presents a unique set of issues in dealing with I D. checking, underage drinking, along with security and control over these issues in that we have a performing arts license. A performing arts license allows patrons ages 18-20 to be on premise without being allowed to consume alcoholic beverages. We must use every tool and due diligence to maintain security and control over the venue with respect to our performing arts license. Each security staff will be personally trained by senior door staff and management with regards to the performing arts license and the following guidelines shall be used

- As discussed earlier, an orderly well managed line must always be maintained at the entry to the venue. This line must begin away from the entrance door to allow full exiting in the event of an emergency
- 2 All patrons entering the venue shall present a valid I.D. card to the front door checker verifying they are over the age of 18. Any applicable cover charge shall be collected at the front door. Anyone under the age of 21 will get a permanent X on their hand. This will make them more identifiable to security personal that are doing bar checks throughout the establishmentSegredo Madison.
- 3 Segredo Madison Segredo Madison will have an "I D checking station" set up when you first enter the night club This area will be determined by management Part of the challenge of checking to make sure patrons are ages 21 and over is having enough time to fully and diligently check identification. On nights of expected large crowds, having this station inside and away from the front entrance will allow this time.
- 4 A black light fixture will be installed at this station along with a portable black light flashlight A guide to ultraviolet marking on all state DL's will be present for staff to reference
- 5. A tape measure will be affixed to the wall for staff to easily reference and compare heights on I D 's to actual patron height
- 6. An electronic I D. scanner will be used at this station which will quickly identify any I D that has been altered or fake. Training on use and applications of this scanner will be given by senior door staff and management.
- 7 Any customer deemed to be of age to consume alcohol beverages shall be given a wristband along with a stamp, identifying them to be of age

8. Along with designated members of our staff, when necessary Segrede-MadisonSegredo Madison will employ an outside security company to supplement our own staff either on door duty or to whose main job will be to help constantly monitor the club and its patrons to make sure only customers with a 21 and over bracelet and a stamp will be consuming alcohol beverages. Segredo-MadisonSegredo Madison will have a Zero Tolerance policy on anyone violating our underage consumption policy and the law. These customers will be immediately asked to leave and face possibly law enforcement action. In addition, patrons who pass alcoholic beverages to underage customers will be immediately asked to leave the premises and will forfeit their right to enjoy the hospitality of Segredo Madison in the future.

#### I.D./D.L. Checking Guide

- 1. Ask pertinent questions about the I.D. presented. For example, if an I.D. card is presented as proof of age, ask how the driving was on the way to the establishment Segredo Madison. If the person was driving, ask to see the D.L.
- 2 Check the card's expiration date. If the DL has expired, maybe it really does not belong to the holder, but to an older sibling who has already got a replacement for it. How did he/she get to the establishmentSegredo Madison. drive, using an expired DL?
- 3. Watch for stamp of "duplicate" on the card If they have a duplicate, maybe someone else has the original, and one of them is lying
- 4 People with fake I.D.'s rarely carry backup documentation, whereas most people have several forms. When confronted with a possible false I.D., ask for further documentation.
- 5 Question the carrier as to some basic information on the card, such as address, exact birth date, middle initial, or spelling of last name Astrological sign is always a good one If they don't answer to your satisfaction, refuse service and request that they leave immediately.

Every customer entering the establishmentSegredo Madison must show a valid ID Card. The last thing we want to hear is that an underage person was allowed into the establishmentSegredo Madison because they "knew the bouncer and didn't get checked" Allowing underage friends in will result in disciplinary action including termination

Listed below are things to look for when checking for a false ID card As mentioned earlier, our ID scanner will catch any ID that has been altered but not ID's that are real but the wrong person. This scanner will be a tremendous help at the door eliminating all the false ID's that have been altered which allows you to concentrate on just making sure it is the person on the

ID. Occasionally some ID's will not scan Some helpful tips on detecting a false ID are listed below:

- 1 Glue lines
- 2 Bumpy surfaces by the picture of birth date any surface inconsistent with the rest of the ID usually indicates tampering.
- 3 Overlay of reprinted numbers (and a shadowy or cloudy image) Obviously the holder has gotten inside to make some necessary changes
- 4 Pinholes in the surface an indication that bleach may have been inserted to white out certain aspects of a date
- 5. Missing spots on the state logo ID alterers often forget to pay attention to one of the most obvious clues on the card.
- 6 Comparison to legitimate DL or ID letters and numbers; size of lettering; format of the card. How many digits for expiration and date of birth?
- 7 Use a blacklight to check for security features such as ultraviolet/micro-printing on the DL/ID.
- 8 Check reverse side lettering Often time's counterfeiters will spend great amounts of time on reproducing an authentic-looking photoboard, but will merely photocopy the reverse side These are often blurred, a sure sign of photocopying.
- 9. Bend the card, feel it. How does it feel compared to the authentic card?
- 10 What is the color of the card?
- 11. Check the size of the DL how does it compare to a genuine one?
- 12 Check the color/thickness and clarity of lettering
- 13 Check the thickness of the card
- 14 Check the corners of the card Are they well rounded and smooth or uneven and jagged? This is one of the best methods for detecting counterfeit cards
- 15. Is there shading or glare on the picture or redness in the eyes? Most driver licensing stations have their cameras set to avoid these problems
- 16. Use an I D. Checking Guide, especially in areas where there is a heavy out of state population. We will have a book available at the ID checking station for reference.
- 17 Consistency with the numbers These are often targets for alteration experts Look closely, because they may really be altered
- 18 Always check the reverse side Some states, such as Minnesota, use plastic "credit card" type DL's. Upon heating the plastic, the numbers can be altered on the front, but a check of the reverse side will often reveal the true numbering.

#### Doorman/Other Duties

Although the doorman's primary duty at the door may be checking I.D.'s, you are also expected to keep a watchful eye on the general behavior of customers in and around the bar, as well as the entire floor area available to customers. As stated earlier in the manual it is the responsibility of all employees to prevent unruly patrons from affecting the pleasure and safety of all customers. Early, appropriate action will avoid a more difficult situation later. Also, keep an eye out for any unusual traffic in and out

of the bathrooms or front door. Let the manager know if you observe suspicious behavior. The manager may choose to inform customers engaged in suspicious behavior that all entryways are monitored by security cameras as well as their picture and information is stored on our ID scanner. The Madison Police Department has the right to do an on premise visit at any time, as well as the right to view the tapes from security cameras. Licensed premises may be inspected by law enforcement officers during all reasonable hours, including all business hours. All rooms connected to the building or storage areas may be inspected as part of the licensed premise. Refusing to permit such an inspection is grounds for revocation or suspension of the license. Door personnel should always remain at the entrance. Do not sit on tables or at tables with friends.

Front door person should always be sure no one is leaving with open intoxicants, glassware, venue property, etc. Please be polite at the front door! Use "thank you", and "good night" often You are the customers first and last contact with our establishment; we want those contacts to be a pleasant one.

#### Leaving the Building

It is expected that all night staff will leave at the same time out of the main entrance for safety and security. It would be advisable for employees to seek safe and available parking (together, if possible) as well. Please look out for your fellow workers, don't leave or walk anywhere alone.

Employee name	
Employee Signature	Date
unervicor/Manager	Data

By signing above, you the employee, agree to abide by all policies and procedures contained herein.  $\underline{\text{in}}$  addition, you And-understand that any violation of said policies are cause for disciplinary action  $\underline{\text{Lup}}$  to and including termination

# **Appointment of New Liquor/Beer Agent**

	To be completed by Corporate Officer or Member of LLC
,	I, Michael Hier, officer/member for Wisconsin leadure
	(Corporation/LLC), doing business as Segred of Malicon Authorize and appoint
	To Okouek (Name) as the liquor/beer agent for the premise
	located at 624 University Svenue
	Subscribed and sworn to before me this
	Signature of Officer/Member  Day of SO 0
	Rollman Tresident
	Notary Public, Dane County, Wisconsin
	INLY Commission Expires 1/5/11/5 REBECCA L HERMAN Notary Public
	To be completed by appointed Liquor/E eei Agen:
	I, JON OKONEK , appointed liquor/beer agent for
	WISCONSIN VENTURES / No. (name of Corporation or LLC), being first duly sworn
	T1 (1'
	say I have vested in me, by properly authorized and executed written delegation, full authority
	and control of the premise described in the license of such corporation or limited liability
	and control of the premise described in the license of such corporation or limited liability
	and control of the premise described in the license of such corporation or limited liability company, and I am involved in the actual conduct of the business as an employee, or have a
	and control of the premise described in the license of such corporation or limited liability company, and I am involved in the actual conduct of the business as an employee, or have a direct financial interest in the business of the licensee, therein relating to the intoxicating
	and control of the premise described in the license of such corporation or limited liability company, and I am involved in the actual conduct of the business as an employee, or have a direct financial interest in the business of the licensee, therein relating to the intoxicating liquor/fermented malt beverage. The interest I have in the business is
	and control of the premise described in the license of such corporation or limited liability company, and I am involved in the actual conduct of the business as an employee, or have a direct financial interest in the business of the licensee, therein relating to the intoxicating liquor/fermented malt beverage. The interest I have in the business is
	and control of the premise described in the license of such corporation or limited liability company, and I am involved in the actual conduct of the business as an employee, or have a direct financial interest in the business of the licensee, therein relating to the intoxicating liquor/fermented malt beverage. The interest I have in the business is liquor/fermented and sworn to before me this  Subscribed and sworn to before me this  Signature of Agent
	and control of the premise described in the license of such corporation or limited liability company, and I am involved in the actual conduct of the business as an employee, or have a direct financial interest in the business of the licensee, therein relating to the intoxicating liquor/fermented malt beverage. The interest I have in the business is into look of the licensee, therein relating to the intoxicating liquor/fermented malt beverage. The interest I have in the business is Signature of Agent

The appointed Liquor/Beer Agent must complete the other side of this form.

Center for Visual and Performing Arts License Application
1. Name Wiscons'n Vendung, Tree Uha Seared Walsen Individuals give last name, first, middle; corporations/limited liability dompanies give registered name; partnerships give the name of each partner, including limited partners.
<ol> <li>Name, permanent address, and date of birth of sole proprietor, each partner, officer, director, agent, and designated manager, as applicable.</li> </ol>
Title Name Date of Birth Home Address City Zip Code
President Michael Hier 10/156 Buchingham, PA 18912
Vice President Ryan Dionne 6/4/73 Princeton NOT 08540
3. Trade name Seavedo Madison
4 Address of premise 624 University Syence
5. List all convictions, including ordinance violations, of the licensee, any member, officer, director,
5. List all convictions, including ordinance violations, of the needsee, any member, officer, director,
manager or agent.
manager or agent.
Name Nature of Conviction Jurisdiction
manager or agent.
Name Nature of Conviction  Name Nature of Conviction  Jurisdiction  H-Th. Spn-2au Sat 3pn-230au  5. Planned hours of operation  Fri 5pn-230au Sun 3pn-11pm
Name Nature of Conviction Jurisdiction  Mature of Conviction Jurisdiction  Mature of Conviction Jurisdiction  Mature of Conviction Jurisdiction
Name Nature of Conviction  Nature of Conviction  Nature of Conviction  Jurisdiction  H-Th. Spm-2am Saf 3pm-230am  5. Planned hours of operation  Fri Spm-230am Sun 3pm-11 pm  6. Legal occupancy  6. Legal occupancy
Name Nature of Conviction  Name Nature of Conviction  Name Nature of Conviction  Jurisdiction  M-Th. Spm-2am Sat 3pm-230am  5. Planned hours of operation  Fr. Spm-230am Sum 3pm-11 pm  6. Legal occupancy  6. Legal occupancy  Conviction  M-Th. Spm-2am Sat 3pm-230am  Sum 3pm-11 pm  6. Legal occupancy  Conviction  M-Th. Spm-2am Sat 3pm-230am  Sum 3pm-11 pm  6. Legal occupancy  Conviction  M-Th. Spm-2am Sum 3pm-11 pm  6. Legal occupancy  Conviction  M-Th. Spm-2am Sum 3pm-11 pm  Conviction  M-Th. Spm-2am Sum 3pm-11 pm
Name Nature of Conviction  Name Nature of Conviction  Name Nature of Conviction  Jurisdiction  M-Th. Spm-2am Sat 3pm-230am  5. Planned hours of operation  Fr. Spm-230am Sum 3pm-11 pm  6. Legal occupancy  6. Legal occupancy  Conviction  M-Th. Spm-2am Sat 3pm-230am  Sum 3pm-11 pm  6. Legal occupancy  Conviction  M-Th. Spm-2am Sat 3pm-230am  Sum 3pm-11 pm  6. Legal occupancy  Conviction  M-Th. Spm-2am Sum 3pm-11 pm  6. Legal occupancy  Conviction  M-Th. Spm-2am Sum 3pm-11 pm  Conviction  M-Th. Spm-2am Sum 3pm-11 pm
Name Nature of Conviction  Name Nature of Conviction  Name Nature of Conviction  Name Nature of Conviction  Jurisdiction  Market Spin - 230 and Saf 3 pin - 230 and Sun 3 pin - 11 pin  Legal occupancy  OS  Number of off-street parking spaces available at premise  NAME  Nature of Conviction  Nature of Conviction  Jurisdiction  Name Nature of Conviction  Jurisdiction  Nature of Conviction  Nature of Conviction  Jurisdiction  Nature of Conviction  Nature of Conviction  Jurisdiction  Nature of Conviction  Nature of Conviction  Jurisdiction  Nature of Conviction  Nature of Conviction  Jurisdiction  Nature of Conviction  Nature of Conviction  Jurisdiction  Nature of Conviction  Na
Name Nature of Conviction  Name Nature of Conviction  Nature of Conviction  Nature of Conviction  Jurisdiction  Market Spin - 22au Saf 3pin - 230au  5. Planned hours of operation  Fin Spin - 230au Sun 3pin - 11 pin  6. Legal occupancy  6. Legal occupancy  6. List any other licensed premises attached to premise  6. List any other licensed premises attached to premise  6. List any other liquor licenses held by applicant  6. List any other liquor licenses held by applicant  6. List any other liquor licenses held by applicant  6. List any other liquor licenses held by applicant  6. List any other liquor licenses held by applicant  6. List any other liquor licenses held by applicant  6. List any other liquor licenses held by applicant

	10. Will your establishmet make use of sound amplific	cation equipment? Xyes \( \square\) No	
	TE 1	s a speakous are located in	
	11 Describe how underage persons will be identified	to ensure they are not served alcohol hever are and	
	do not consume alcohol beverages at the premise.	a C 1.06 t	
	See the Sogred	a tradison music	,
	Business Plan (	security section) as	•
	well as the	Segredo Madison	
	Employee Handb	sok for additional defail	
	12 Describe how you will provide security for the pre	mises	
	Again place	See the Sounds	
	M. C. S. S. S.	Pl Pl	
	Carlotte Sussi	ress Han (Security	
	- Section) as well	I as the segredo bladison	
	2 mployee Hand	sook for additional information	ZU
	13. How will you maintain orderly appearance and ope	ration of premise with respect to litter and noise?	
	Our inde l'is l	o create a safe of hum	
_	endertainment v	ence that is a crodit	
	to the City of	Madison as well as the	
-	neighborhood, 1	of the of noise outside of	
	Read carefully before signing. Upon penalty		Ó
·	each of the above questions has been truthfully answ	vered to the best of the knowledge of the signers.	
	Subscribed and Sworn to Before Me	MID- Casis.	
<u>t</u> !	this <u>25</u> day of <u>CP</u> 20	The President	
1	Clerk Notary Public	Concernies de la concernie de	
	7/R1/12	(Officer/Member/Manager/Partner/Individual)	
NOTARIA REBECCA L	IL SEAL HERMAN	(Officer/Member/Manager/Partner/Individual)	
Notaly F	RO. BUCKS by Connecting of and Com	mon Council meeting of	
My Commission Exp	Legistar #	Aldermanic District	
R	Routed:   Madison Police Department	□ City Attorney	
	☐ Alderperson	☐ City Assessor	
	•		